

The logo for internet matters.org, featuring the text "internet matters.org" in white lowercase letters on a solid green rectangular background.

Epic Games Store Parental Controls Guide

Controls & settings guide

The Epic Games Store is a digital video game storefront and game launcher. Exclusive games include the very popular Fortnite, Fall Guys and Rocket League. Manage cabined accounts for under-13s and learn how to use a PIN in the Epic Games Store to manage inappropriate game content based on age ratings.

1 Giving parental consent to under-13s

If your child is under 13, they require parental consent to use certain features in the Epic Games Store.

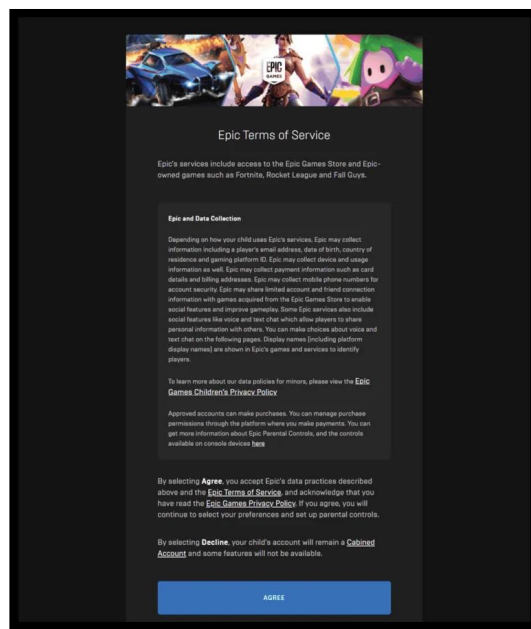
To set up parent permissions:

Step 1 – If your child already has an account, they will need to **enter your email address** so you can give permission.

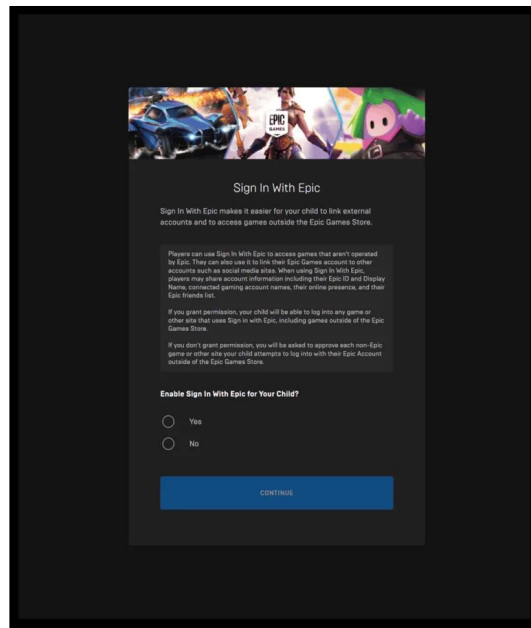
If your child is new to Epic Games, **create your account** and enter **their birthday**. You will create an account for them later.

Check your **email** for one from Epic Games. Click **CONTINUE** in the email for the next step.

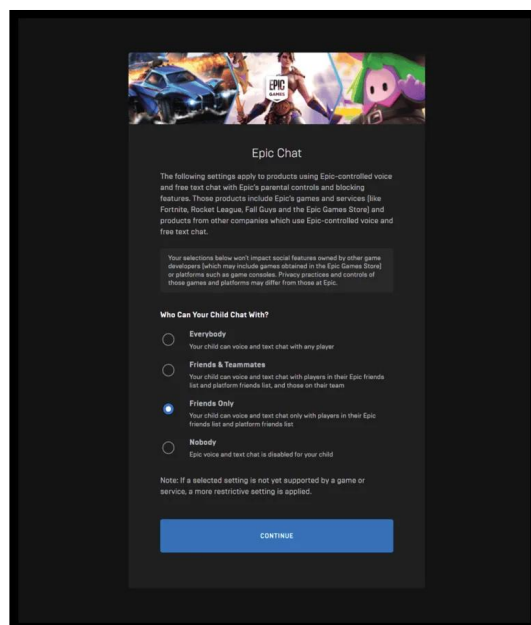
Step 2 – Read through Epic Games' **Terms of Service**. Click **AGREE** and follow the prompts.



Step 3 – Decide where your child can access **games from other platforms** with their account. It is recommended that you select **No** for best safety practise.

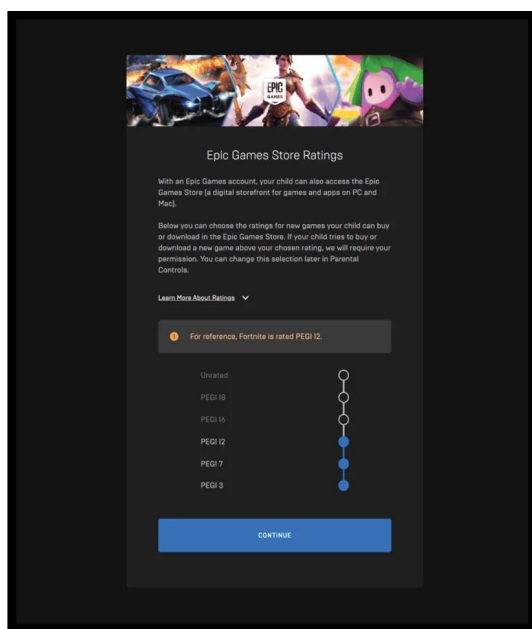


Step 4 – Set **who your child can communicate with**. **Friends Only** and **Nobody** are the best options for those under 13.



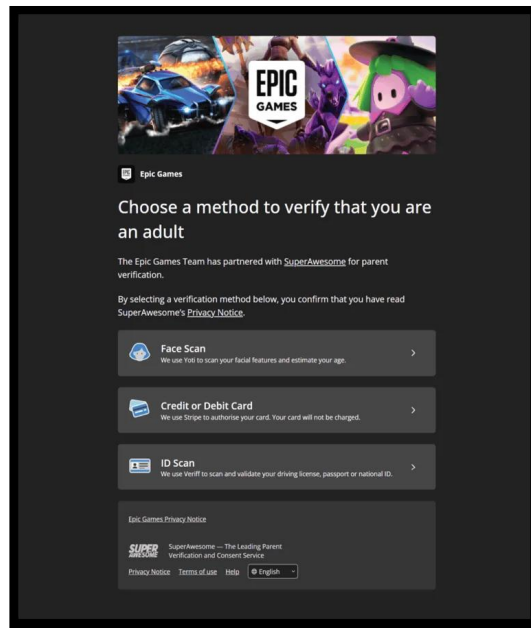
Step 5 – Select the **content** you want your child to have access to. Fortnite, for example, has a PEGI 12 rating.

Whatever you set, your child will have access to all content within and below that rating.



Step 6 – Verify **your age** by selecting the option that works for you. They include a **face scan** or through a **debit/credit card or ID**.

Set up **your child's account details** if applicable.

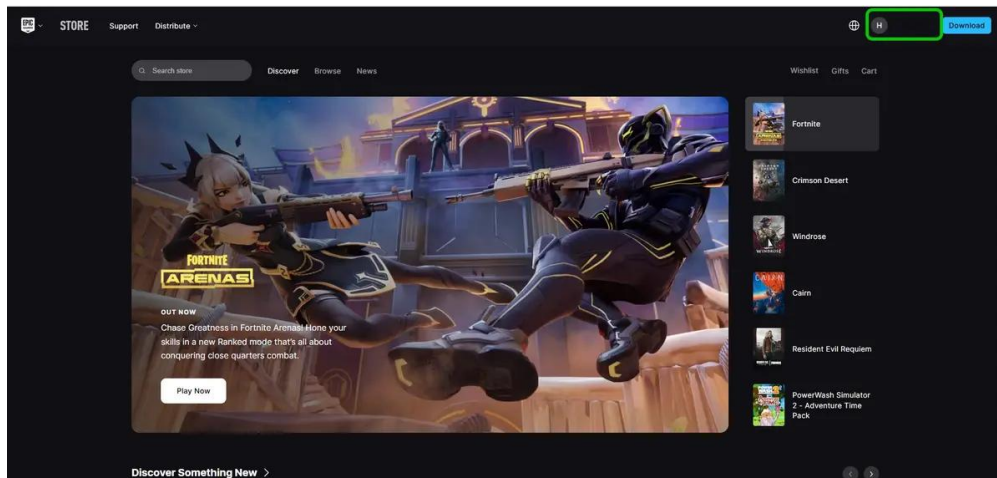


2 How to set up a PIN

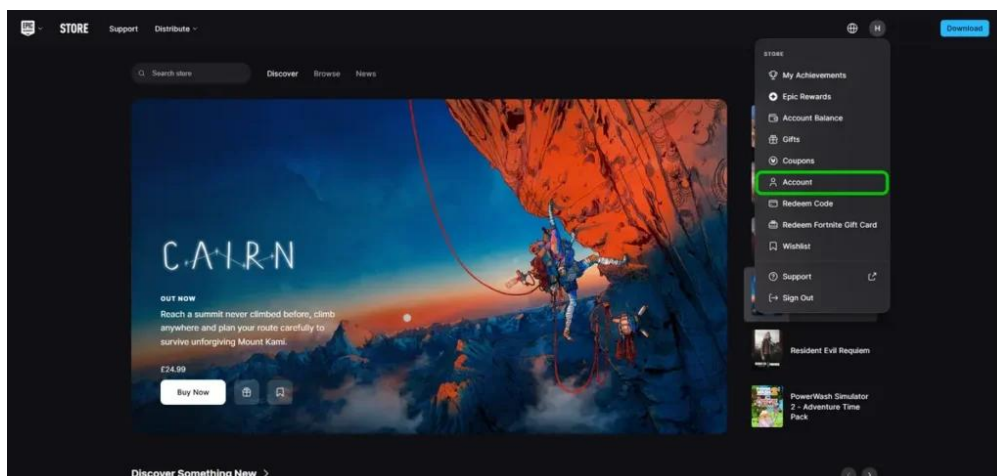
To start using parental controls in the Epic Games Store, you first need to set up a PIN.

To set up a PIN:

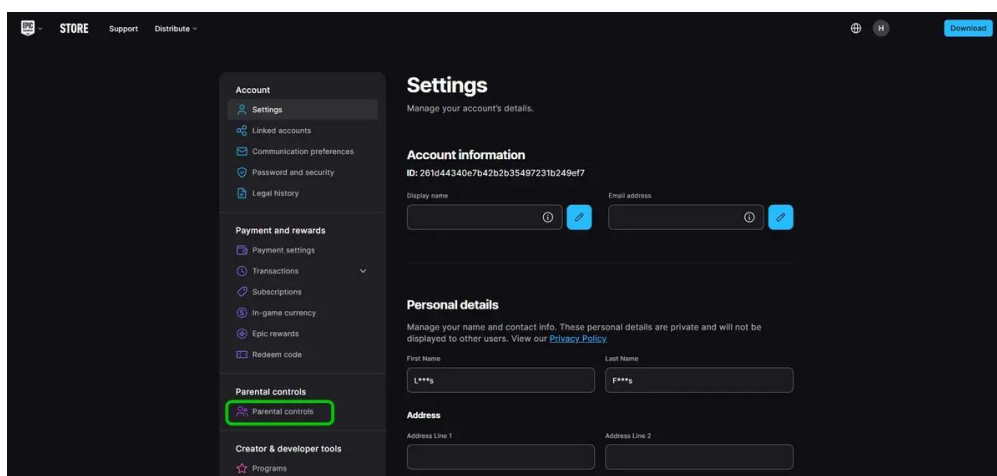
Step 1 – Create an account for your child and/or **login** to the app with the account your child uses. Click the **profile icon** in the top right corner.



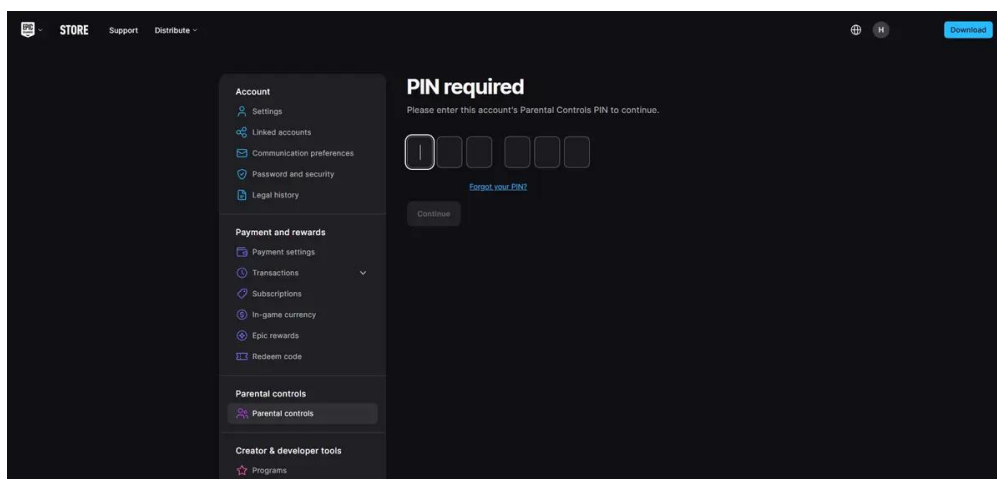
Step 2 – Click on **Account**.



Step 3 – Select **Parental controls**.



Step 4 – Choose a memorable **6-digit PIN** and enter it. You will need this PIN to alter any controls.



3 Where to limit spending and purchases

Help your child manage how much they spend in the Epic Games Store or to stop them spending at all under the parental controls section.

To manage spending settings:

Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.

Step 2 – Click **Parental controls** and enter your **6-digit PIN**.

Step 3 – Within the **General** tab, under **Epic Games Payment**, click the **toggle**. When it is **blue**, all purchases will require your 6-digit PIN.

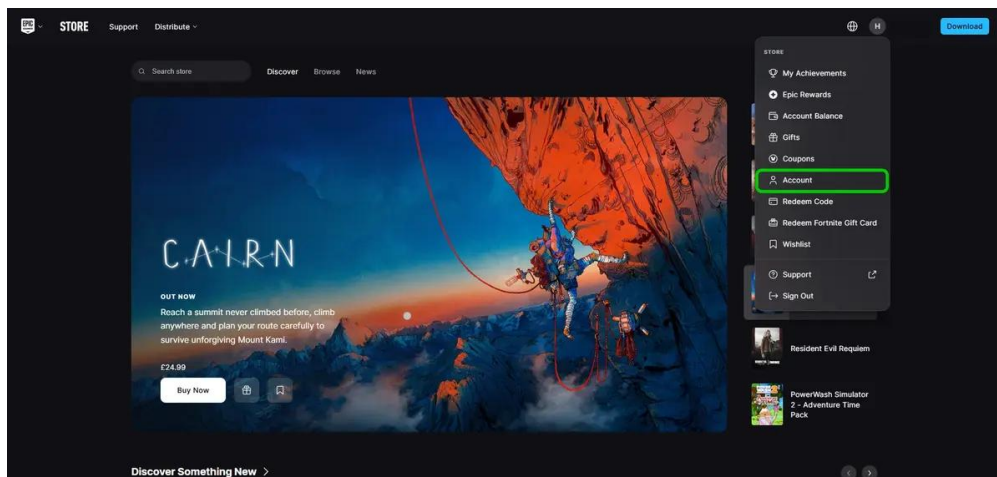
Remember: This only affects spending through the Epic Games Store and **not** through other platforms. See other console guides for parental controls on other devices and apps.

4 How to set up content limits by age

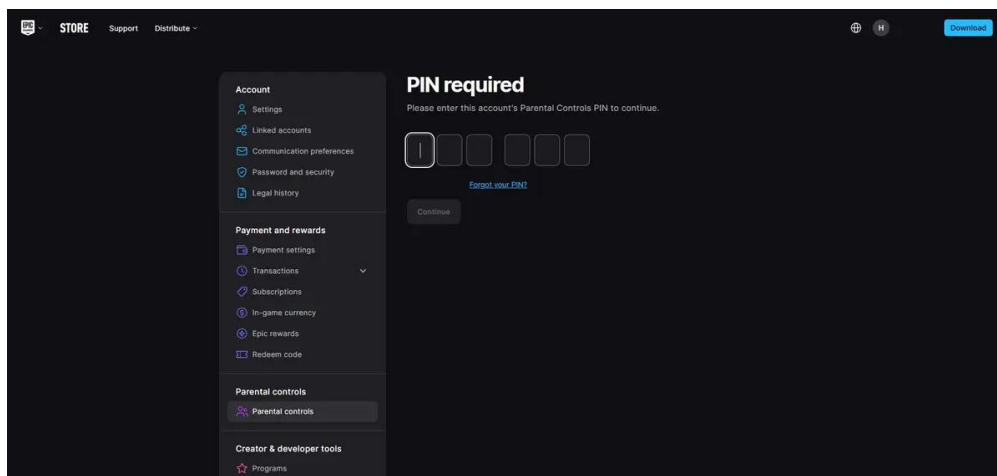
To manage what kind of content or games your child can access in the Epic Games Store, set up age limits to restrict inappropriate content.

To set age limits:

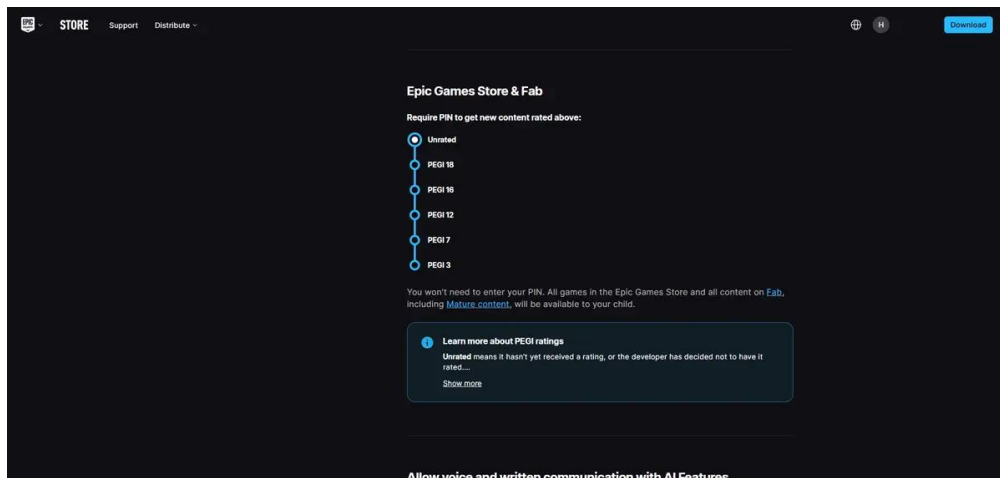
Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.



Step 2 – Click **Parental controls** and enter your **6-digit PIN**.



Step 3 – Scroll down to **Epic Games Store & Fab**. Choose a PEGI rating that is suitable for your child. They will be unable to get new content above this age rating without your PIN.

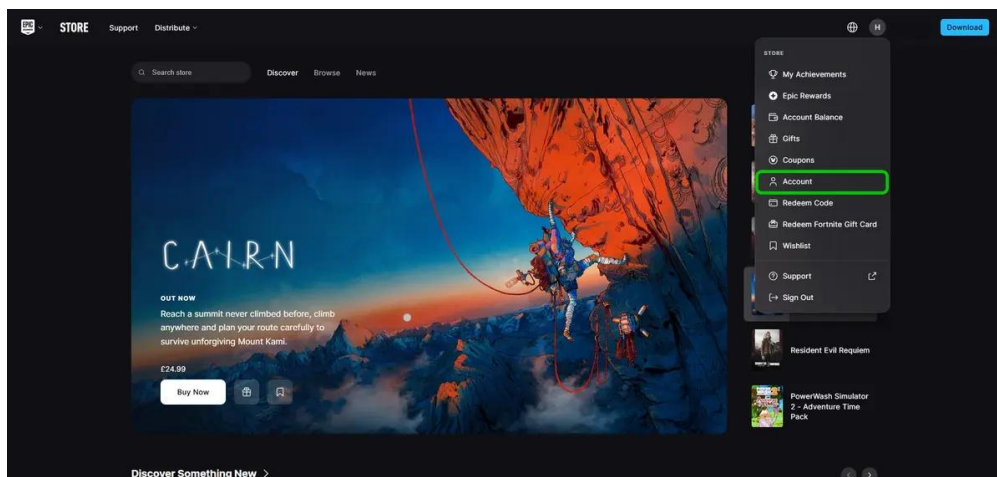


5 Manage communications

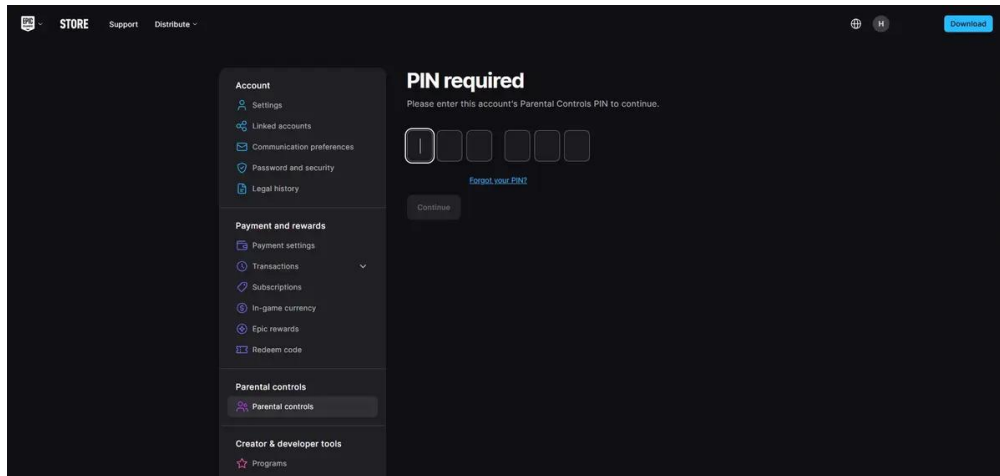
Epic Games Store parental controls allow you to control who can message your child as well as 'friend' them or engage in voice chat.

To limit who can contact your child:

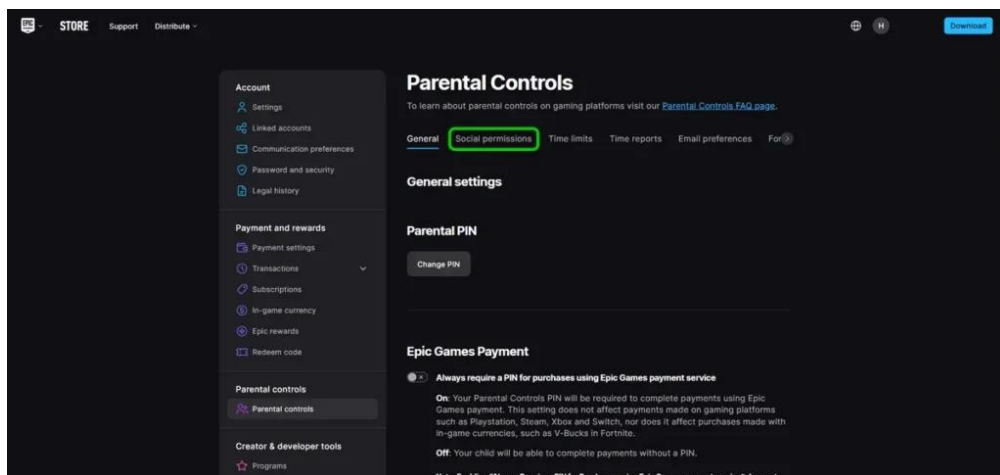
Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.



Step 2 – Click **Parental controls** and enter your **6-digit PIN**.

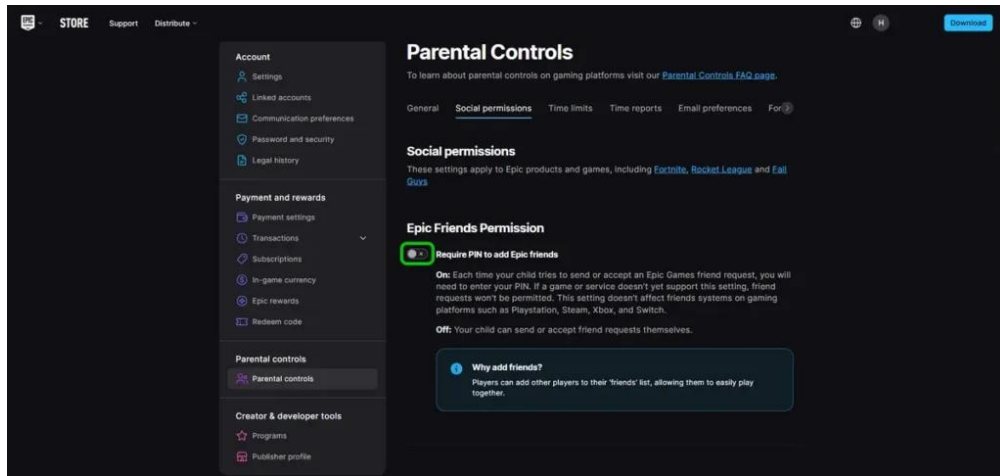


Step 3 – Go to **Social permissions**.



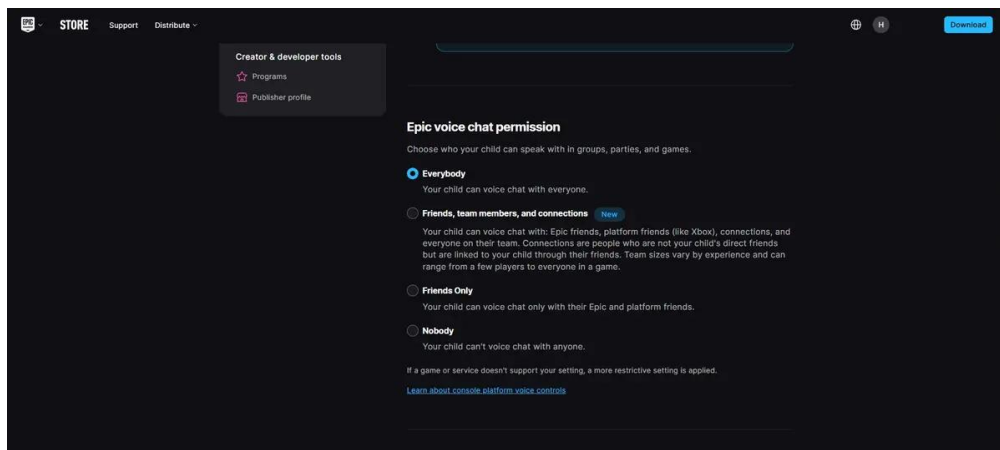
To limit who can add your child as a friend:

Under **Epic Friends Permission**, click the **toggle** to blue. This means that your child will need your PIN to add or accept friend requests so you can screen who they talk to online.



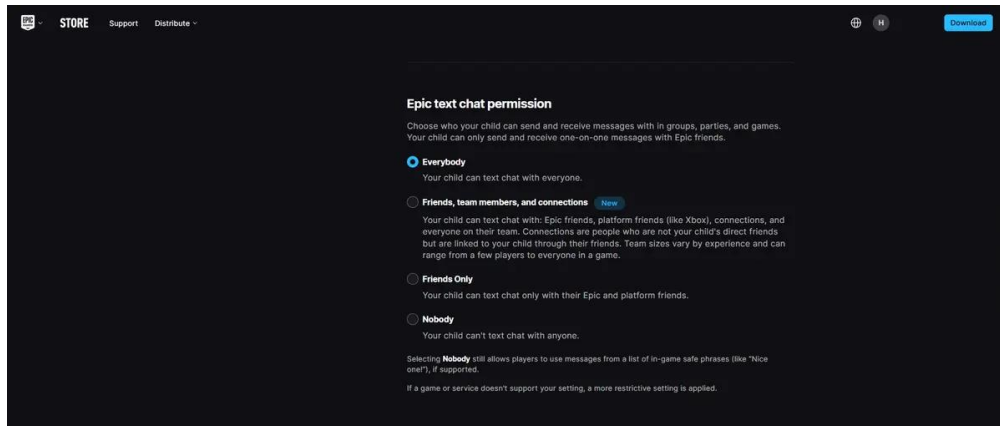
To limit who they voice chat with:

Scroll further down to **Epic voice chat permission**. Choose between voice chatting with Everybody, Friends, team members and connections, Friends Only or Nobody. **Friends Only** and **Nobody** are best for most children unless they are an older teen.



To limit who they text chat with:

Scroll down to **Epic text chat permission**. Choose between text chatting with Everybody, Friends, team members and connections, Friends Only or Nobody. **Friends Only** and **Nobody** are best for most children unless they are an older teen.

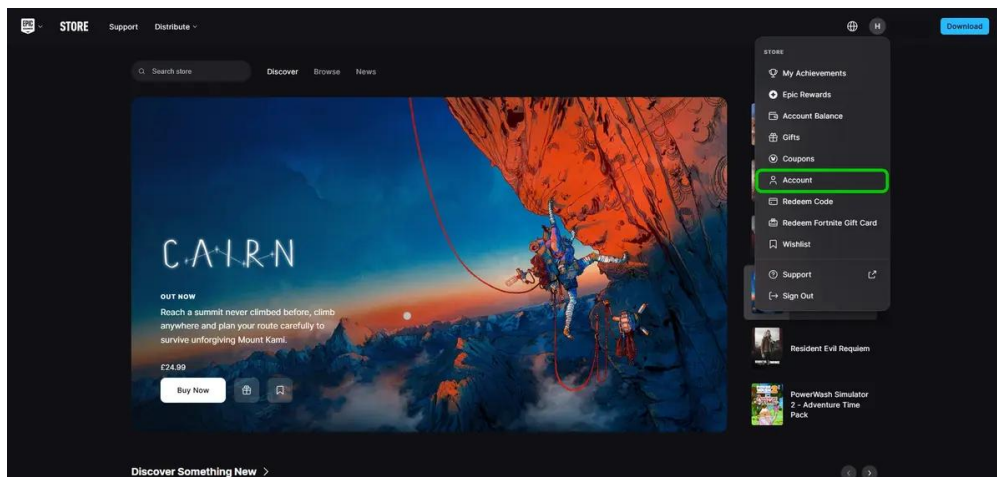


6 Where to filter inappropriate language

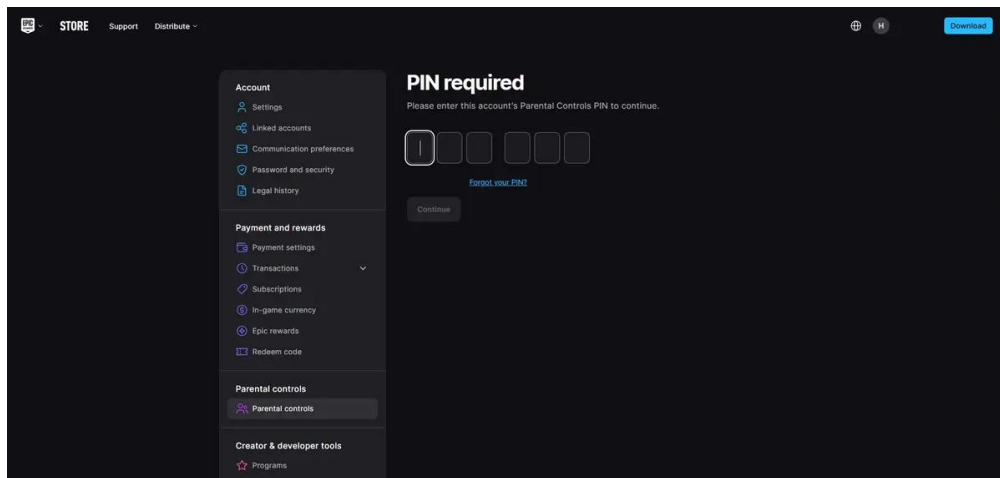
You can use Epic Games Store's parental controls to limit the inappropriate language your child sees. Any mature language is replaced by hearts.

To set up inappropriate language filters:

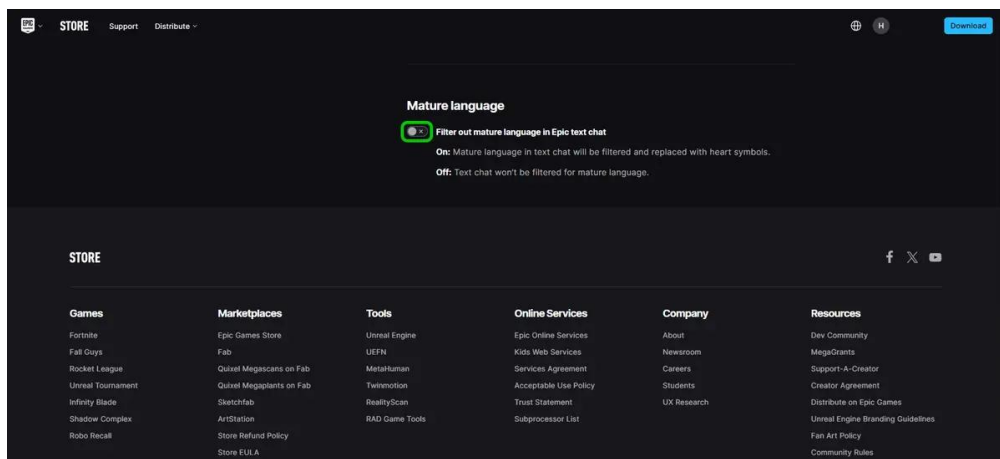
Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.



Step 2 – Click **Parental controls** and enter your **6-digit PIN**.



Step 3 – Go to **Social permissions** and scroll to the bottom of the page. Under **Mature language**, click the **toggle** to blue to enable the filter.



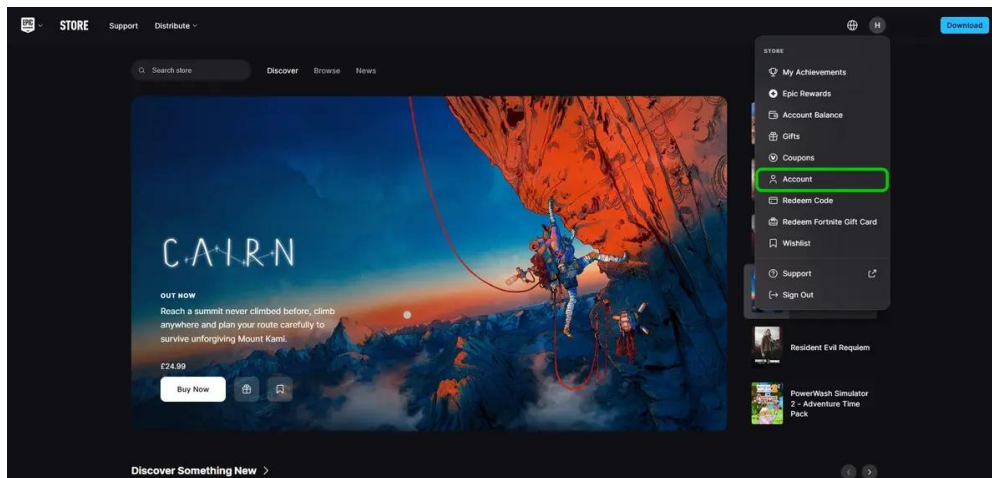
7 Receive screen time reports

You can use Epic Games Store's parental controls to help manage how much time your child spends playing.

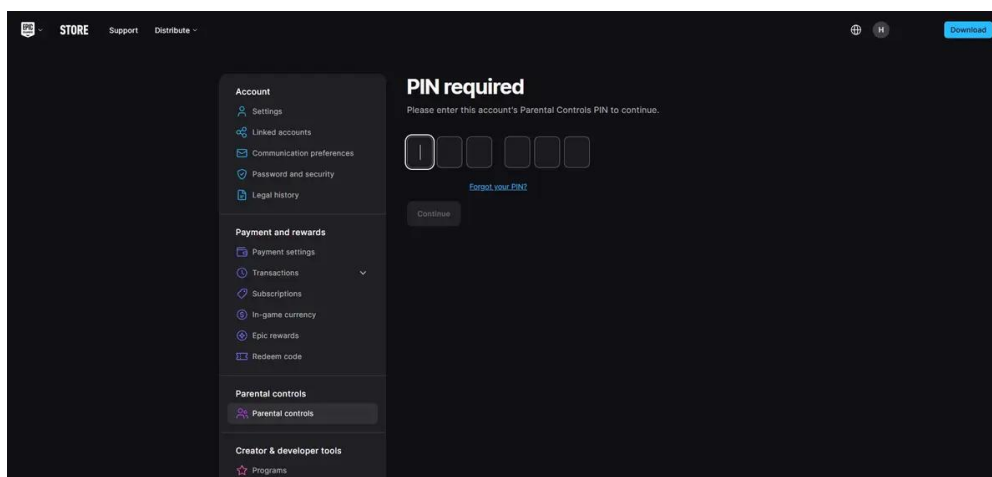
Enable Epic Games to send weekly usage reports to you so you can help your child balance their screen time.

To set up screen time reports:

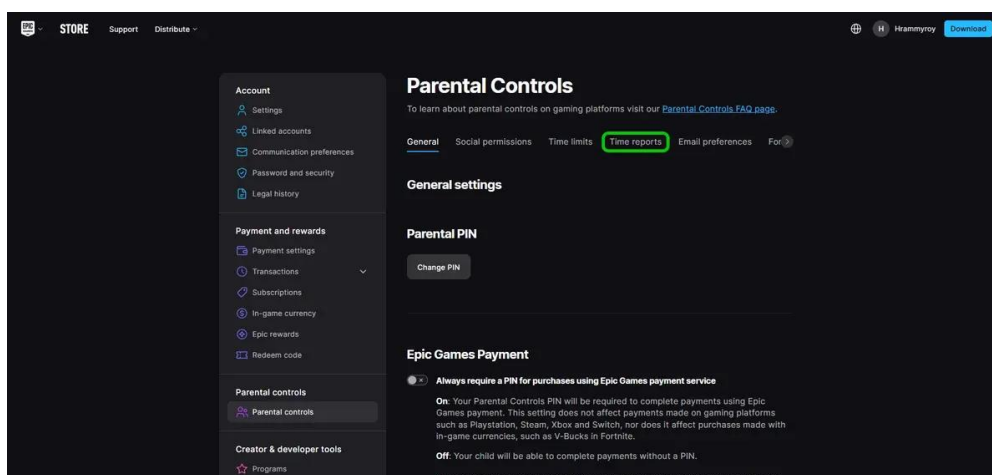
Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.



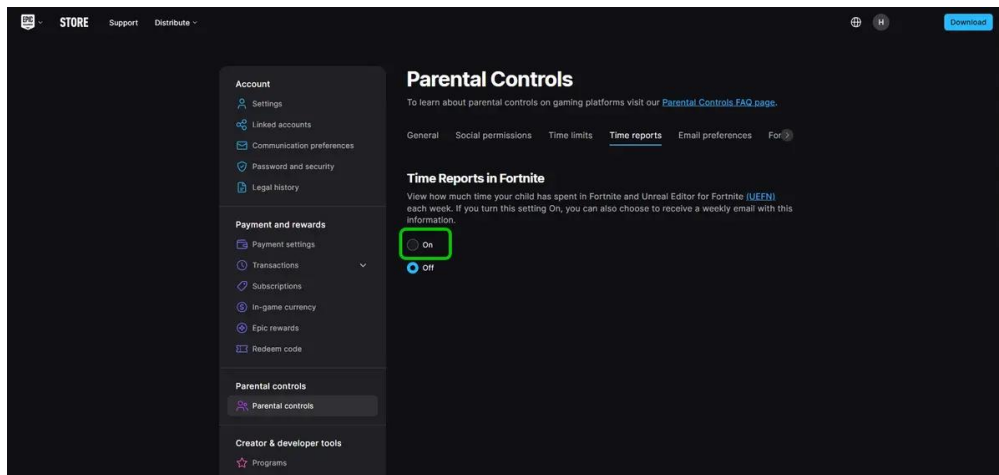
Step 2 – Click **Parental controls** and enter your **6-digit PIN**.



Step 3 – Go to the **Time reports** tab.



Step 4 – Click **On** to begin receiving weekly emails detailing how long your child has spent in Fortnite.

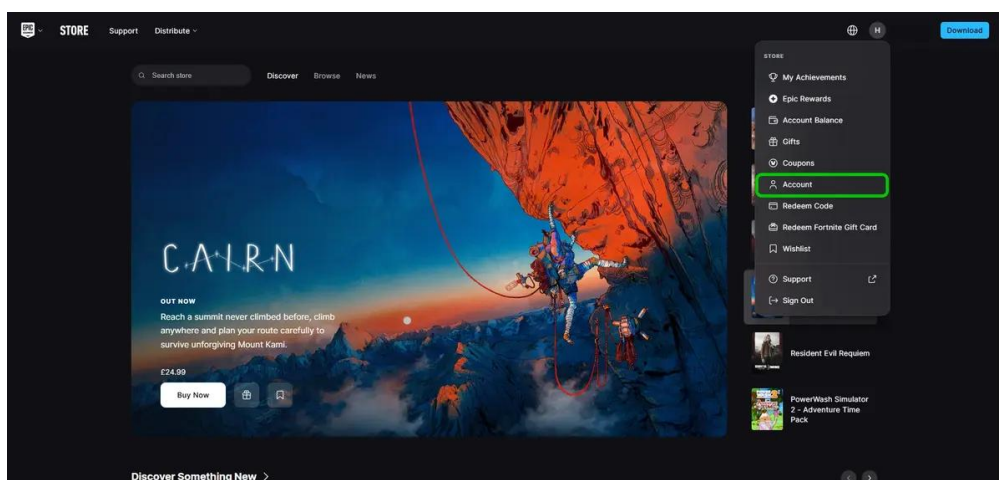


8 Set screen time limits

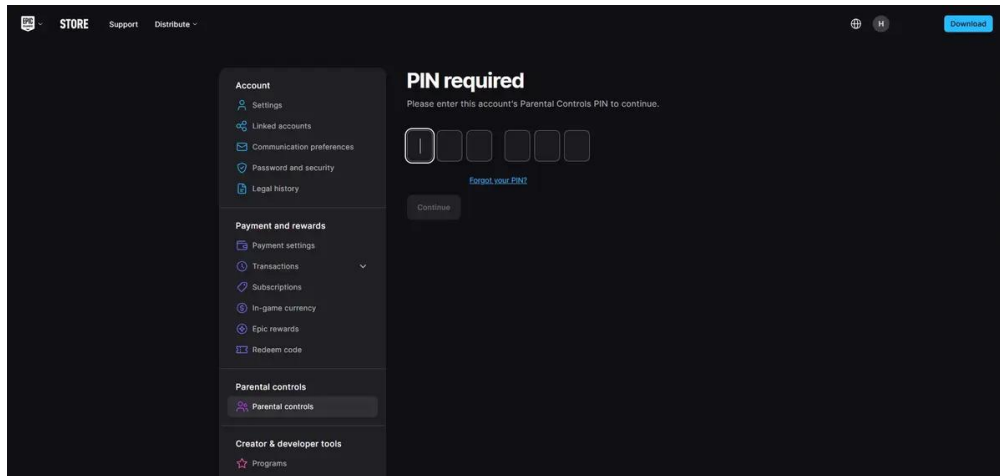
You can use Epic Games Store's parental controls to set limits on how long your child spends playing Fortnite.

To set screen time limits:

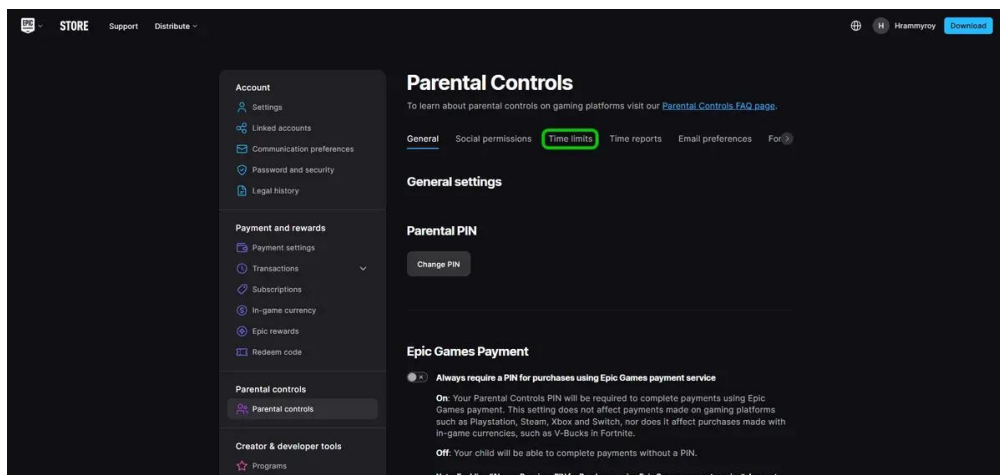
Step 1 – From the **home** screen, click the **profile icon** in the top right corner then **Account**.



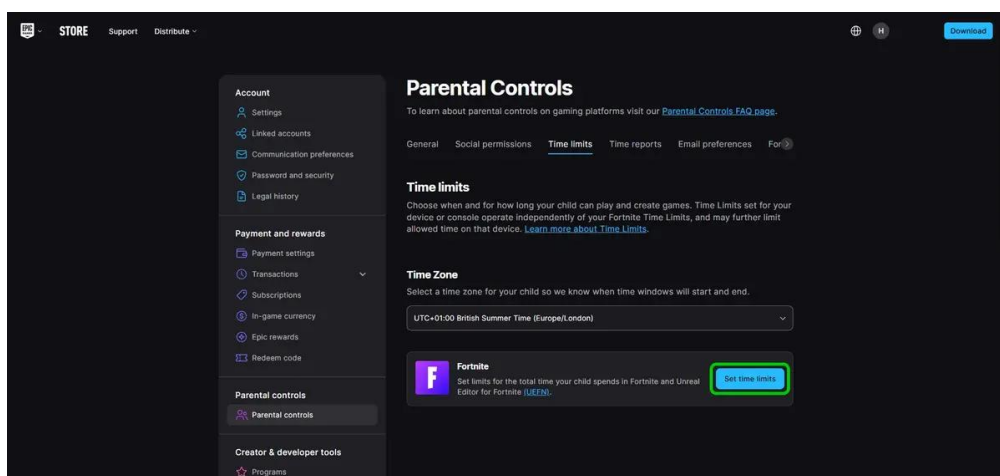
Step 2 – Click **Parental controls** and enter your **6-digit PIN**.



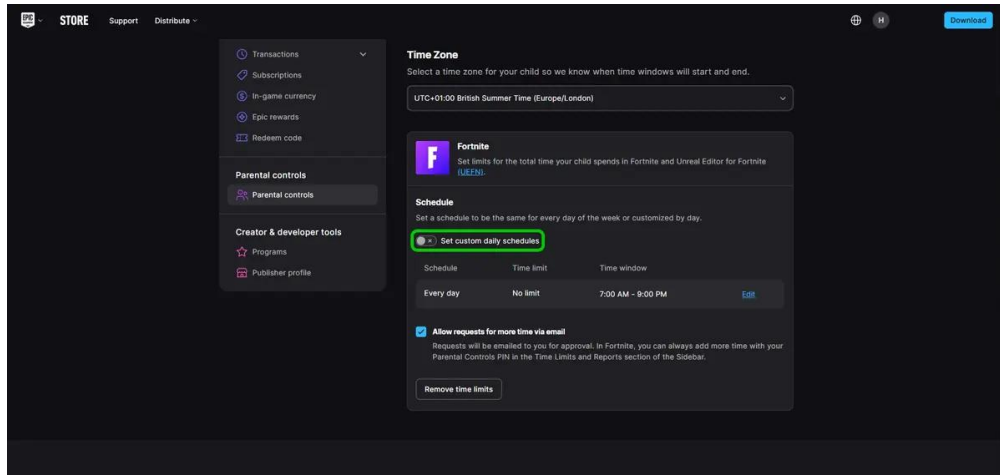
Step 3 – Go to the **Time limits** tab.



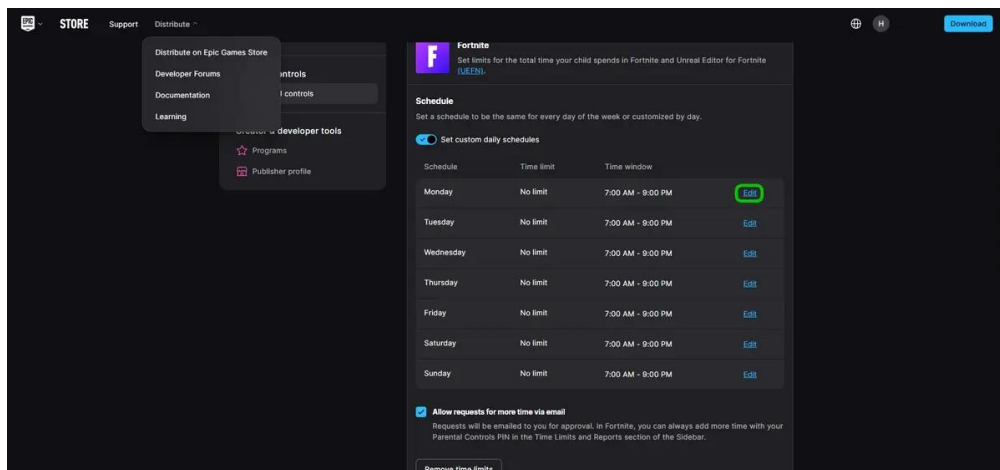
Step 4 – Click **Set time limits** to begin managing your child's schedule.



Step 5 – Switch on the **toggle** to set custom daily schedules.



Step 6 – Click **Edit** to change the time window for a specific day.



Step 7 – Set a specific time window for your child, then click **Save** to confirm the time limit.

