Parental controls guide
Wattpad safety and privacy guide

Parental Controls information

Type of guide
Social media privacy guides

Features and Benefits
Wattpad doesn’t have parental controls but does have a variety of features to help your teen manage who they interact with and what kind of content they see. Reporting functions help keep themselves and the community safe.

What specific content can I restrict?

- Chatting
- Inappropriate content
- Pornography & Adult
- Suicide & Self-harm

What do I need?
A Wattpad account and the Wattpad app
Block tags When users open the Wattpad app, they see a series of recommendations. To avoid inappropriate or triggering content, they can add tags to their Blocked Tags list. This will ensure they experience safe browsing of new stories. How to block tags: Step 1 – on your home screen, tap the icon next to your profile image in the top right corner. Step 2 – tap on the space below the Blocked Tags heading. Step 3 – start typing tags you would like to block. Recommendations will come up that you can select or you can manually enter them. All tags should be one word (e.g. selfharm instead of self harm). A space will create a new tag (e.g. #self #harm). Hashtags are automatically added. When finished, tap SAVE.
Manage mature content preferences Wattpad requires its users to be 13-years-old or older. However, not all content online is suitable for under-18s. This content should be appropriately tagged and can be hidden from suggested content. How to hide mature content: Step 1 – on your home screen, tap the icon next to your profile image in the top right corner. Step 2 – tap the toggle under Include Mature. When it’s grey, mature content will not be included in recommendations. Note that mature content can still be searched for through tags. This is only to remove it from suggestion on the home feed.
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Step by step guide

Report users: You can report users on Wattpad who go against their Code of Conduct. This includes unmarked explicit content, hate speech and harassment, self-harm, underage use and more. If you find someone going against these rules, you should report them to protect yourself and other users. How to report a user: Step 1 – get to the user’s profile. This can be done from their story by tapping on their username. Step 2 – once on their profile, tap the 3 dots in the top right corner. Tap Report. Step 3 – choose the reason for reporting the user. Explain how they violate the rule and then tap REPORT in the top right corner.
Mute users You can mute users on Wattpad, which means they cannot follow or send messages to you, post on your profile or comment on your stories. How to mute users: Step 1 – get to the user’s profile. This can be done from their story by tapping on their username. Step 2 – once on their profile, tap the 3 dots in the top right corner. Tap Mute. Step 3 – when prompted, tap Mute again.
Report stories If stories go against Wattpad’s Content Guidelines, which could include incorrectly tagged mature content, self-harm, hate speech and more, they should be reported. To report a story: Step 1 – go to the story’s home page and tap the 3 dots in the top right corner. Step 2 – tap Report. Choose one reason you’d like to report the story. Then choose a more detailed reason. You will then need to explain how it goes against the content guidelines. Tap REPORT when done.
Inappropriate Content

Why is this story inappropriate?

Explicit Content
This can include pornographic text, media and more.

Vehement & Harassment
This can include bullying, hate speech and more.

Violence
This can include the glorification of violence, media and more.

Release of Personal Information
This includes the sharing or identifying information such as your address, your image or contact information.

Self-Harm
This can include texts, media and threats of self-harming or encouraging others to do the same.

Spam
This can include spam messages, unauthorized advertisements for goods or services unrelated to Wattpad and more.

Self-Harm

Please explain the violation of our Content Guidelines and where it is located in the story. Please provide as much detail as possible and a link to the story part(s).
For example: The beginning of the fourth story part that describes someone self-harming, but the story is rated Everyone.

Sample text.
How to delete a Wattpad account: If you no longer wish to have an account, it is very easy to delete but cannot be done in the app or on mobile. How to delete your account:

1. Step 1 – logon to Wattpad on the website on a desktop browser.
2. Step 2 – click your username in the top right corner and then Settings.
4. Step 4 – give a reason and follow the instructions to confirm.