Parental controls guide
Virgin Mobile guide

Parental Controls information

Type of guide

Broadband & mobile networks

Features and Benefits

Virgin Mobile Parental Controls allow the account holder to restrict access to sites that are only suitable for people 18 or over (plus social networking sites), as well as limiting access to specific websites.

What specific content can I restrict?

- Inappropriate content
- Social networking

What do I need?

A Virgin Mobile account (Email address and Password) If you haven’t signed up, you will need the Virgin Mobile number and your contact details.
Virgin Mobile guide

Step by step guide

1. To turn parental controls on simply call 0345 6000 789 from your child’s mobile phone or visit Virgin Mobile’s account page and log in using your Email address and Password. If you haven’t got an account click the ‘Create Your Account’ button.
Go to the Plan and Device tab and click on Manage services. This will allow you to click on the parental controls. Get advice on using social media platforms on Virgin Mobile here. Get more guidance from the Virgin Media online community here.