

# Parental controls guide

# Twitch TV

## Parental Controls information

### Type of guide

Entertainment & Search engines

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### Features and Benefits

You can apply certain privacy and security settings on Twitch. You can make all these changes on the desktop and console versions of Twitch, however, the app does not have all the settings.

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### What specific content can I restrict?



Chatting



In App purchasing



Inappropriate content



Social networking



Weapons & Violence, Gore & Hate

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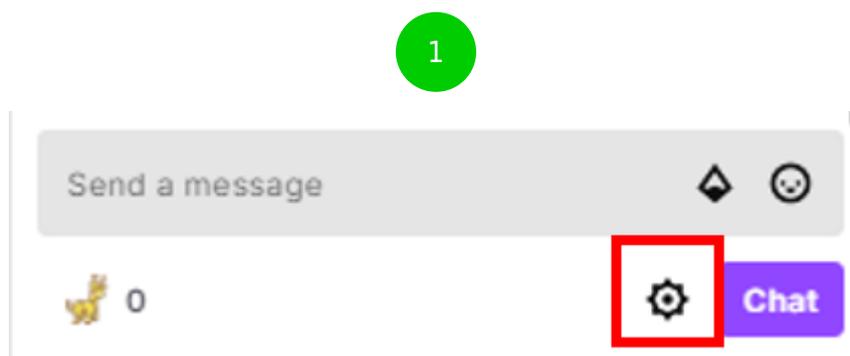
### What do I need?

A Twitch account (email address/password) and an internet-enabled device

# Twitch TV

## Step by step guide

- 1 Enable Chat Filter (as a Viewer) You can enable certain filters when in the chat on Twitch such as discrimination, sexually explicit language, hostility and profanity. When watching a live stream scroll down to the bottom of the chat then click on the Setting icons in the bottom right hand, next to the Chat button. Click "Chat Filters" then click the toggle so it shows a tick and turns purple.



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## Chat Settings



### CHAT FILTERS

Enable filtering in chat



Select the filters you would like to block in chat across all channels. In channels you moderate, you will still see all messages.

Discrimination



Negative language about race, gender, orientation, or similar

Sexually Explicit Language



References to sexual acts, sexual content, and body parts

Hostility



Aggressive or bullying language towards other people

Profanity



Curse words, expletives, or other obscenities

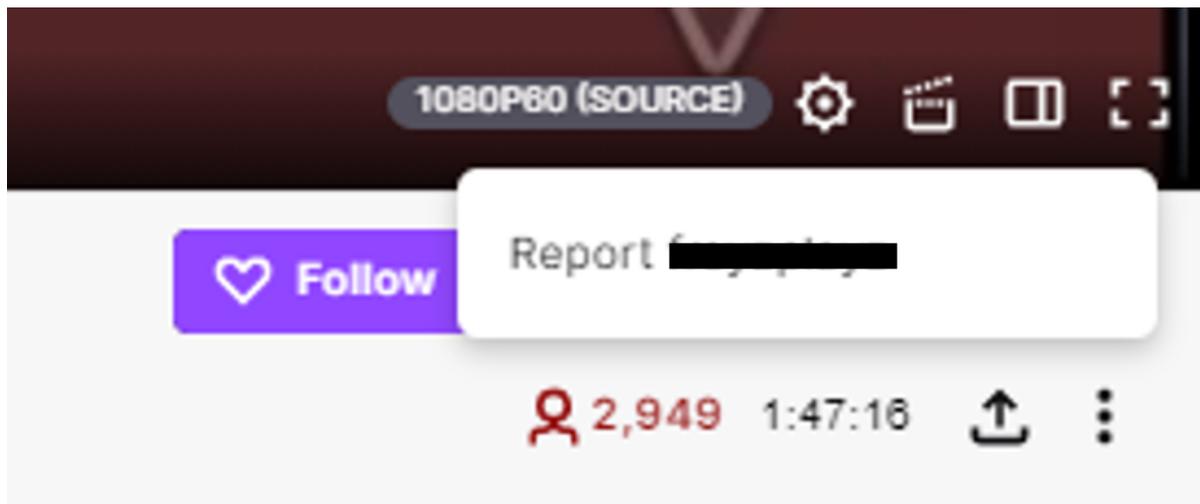
Hate and harassment are not allowed on Twitch. If you see it, [please report it](#).

# Twitch TV

## Step by step guide

- 2 Report a Streamer When watching a live stream you can report the Streamer if they go against Twitch community guidelines. Scroll down to the bottom of the live stream video and click the three dots, then click "Report (user)". Next, follow the prompts on the screen. The Twitch team will investigate your report.

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## Report [redacted]

We are going to ask you a few questions to help us investigate your report quickly and accurately.

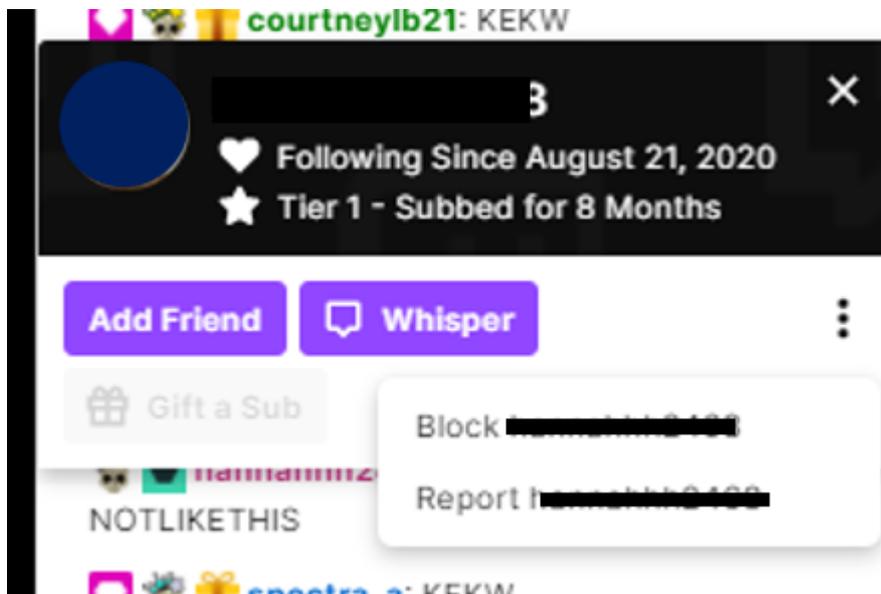
### Where is the problem?

- In a live stream, video, or clip
- In a whisper (private message)
- In a chat message
- [redacted] isn't moderating their chat
- In [redacted]'s other content (profile, emotes, etc.)
- The username is inappropriate
- In [redacted]'s channel points, rewards, or predictions
- Somewhere else...

Next

# Twitch TV

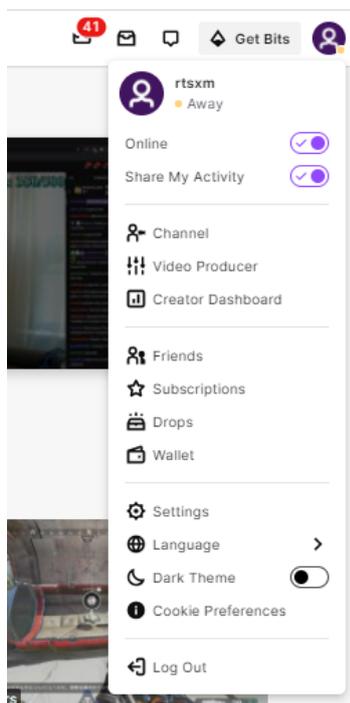
- Report/Block a user When watching a live stream you can report and/or block the user in the chat. Click on the user you want to block or report then click three dots. Click either “Block” or “Report” then follow the on-screen instructions.



# Twitch TV



Get started Go to twitch.tv and sign in. In the top-right corner, click your Profile icon, then click “Settings”.



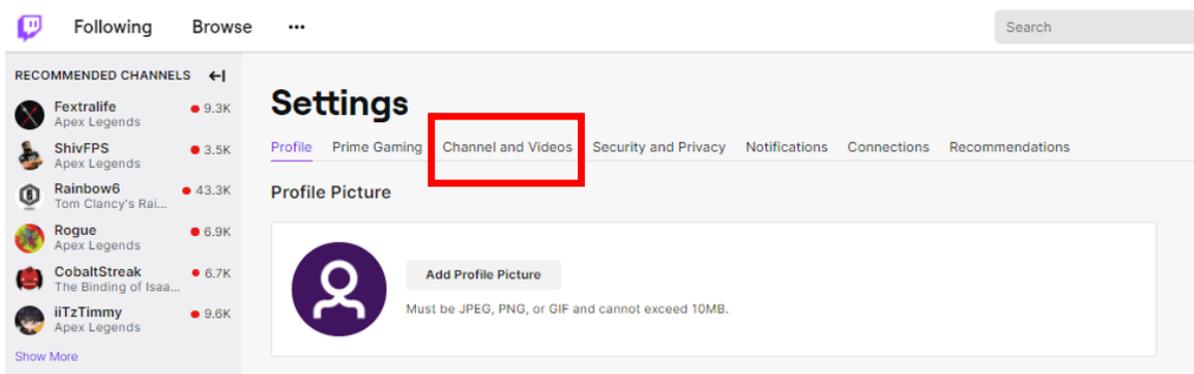
# Twitch TV

## Step by step guide

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Change Chat settings From the Settings page, click “Channel and Videos”, click “Stream Manager” then click the Settings icon in the bottom-right corner of the chat screen. Here you’ll be able to enable/disable your preferences.

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My Chat ⋮

Welcome to the chat

**MY PREFERENCES**

- Show Mod Icons
- Show Moderation Actions
- Show Messages Caught by AutoMod
- Chat Appearance >
- Deleted Messages Brief >
- Pause Chat Scroll Only >
- Popout Chat 

**CHANNEL MODES**

- Emotes-Only Chat
- Followers-Only Chat OFF >
- Slow Mode OFF >

**TASKS**

- Review Recent Raids >

Send a message

 [Switch to Non-Mod Settings](#)

 **Chat**

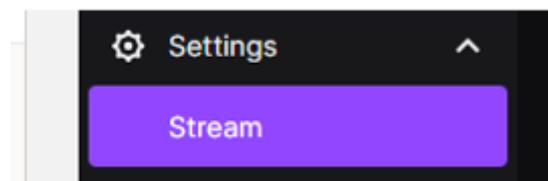
# Twitch TV

## Step by step guide

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Change Mature Content settings If your child is interested in streaming and is 18 or over, it's better to enable the Mature Content just in case they have younger viewers. From your Home dashboard, click "Settings" then click "Stream". Under Mature Content, click the toggle so it shows a tick and turns purple, this means the feature is enabled.

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Mature Content



Enable this setting if your stream contains content that may be inappropriate for younger audiences. You may never broadcast sexual activity, nudity, threats or extreme violence. Doing so will result in immediate, irrevocable termination of your account. Please make sure your content will comply with the [Terms of Service](#) before broadcasting

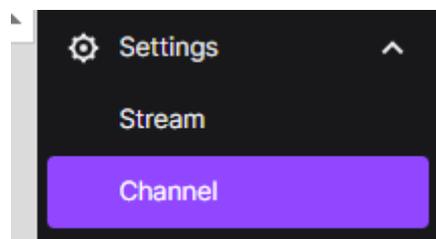
# Twitch TV

## Step by step guide

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Change Moderation settings These settings are highly recommended if your teen is of a younger age and has a younger aged audience. You can filter and block inappropriate terms and hide risky messages. To automatically hold risk messages via AutoMod: From the Home dashboard, click “Settings” then click “Moderation” then click “AutoMod Rulesets”. Set the appropriate level of moderation from Level 1 (lowest) to Level 4 (the highest), then click “Save” when done. AutoMod will use A.I. (Artificial Intelligence) to detect potentially harmful messages.

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**AutoMod**  
AutoMod uses machine learning to detect potentially inappropriate or harmful messages based on the level you select. These messages will be held for Moderators to review.

**Your AutoMod Setting** Level 4 A Lot of Moderation

**HOSTILITY**

- Aggression**  
Threatening, inciting, or promoting violence or other harm Maximum filtering
- Bullying**  
Name-calling, insults, or antagonization Maximum filtering

**DISCRIMINATION AND SLURS**

- Disability**  
Demonstrating hatred or prejudice based on perceived or actual mental or physical abilities Maximum filtering
- Sexuality, sex, or gender**  
Demonstrating hatred or prejudice based on sexual identity, sexual orientation, gender identity, or gender expression Maximum filtering
- Misogyny**  
Demonstrating hatred or prejudice against women, including sexual objectification Maximum filtering
- Race, ethnicity, or religion**  
Demonstrating hatred or prejudice based on race, ethnicity, or religion Maximum filtering

**SEXUAL CONTENT**

- Sex-based terms**  
Sexual acts, anatomy Maximum filtering

**PROFANITY**

- Swearing**  
Swear words, &\*\*\*@%\* Maximum filtering

[Save](#) [Cancel](#) [Learn more](#) [View demo](#)

# Twitch TV



Change Moderation settings To block terms and phrases: From the Home dashboard, click “Settings” then click “Moderation” then click “Blocked terms and phrases”. Search for a term to block, choose to add the term as Private or Public then click “Add”. Messages containing these words or phrases will be blocked from the chat.

## Blocked terms and phrases

Messages containing these terms or phrases will be blocked from chat

