Parental controls guide
Snapchat privacy settings guide

Parental Controls information

Type of guide
Social media privacy guides

Features and Benefits
Snapchat features a number of functions to help your child manage who can see their content and how they interact with others. They can also use the reporting function to flag content that breaks community guidelines and upsets them.

pdf link

What specific content can I restrict?

Chatting  Inappropriate content  Location sharing  Privacy and identity theft  Sharing Data  Sharing location  Social networking

What do I need?

A Snapchat account (username and password)
Snapchat privacy settings guide

Step by step guide

1. Manage notifications
   You can customise the push notifications your child receives or turn them off altogether. This can help promote good screen time management on Snapchat. To manage notifications:
   Step 1 – From your home screen, tap your profile image in the top left corner to get to your profile. Step 2 – On your profile page, tap the gear icon in the top right corner. Select Notifications and choose which notifications you’d like to receive or disable all notifications. You can also customise whether notifications have sound, lights and vibration.
Choose who can contact you If your child is under 18, you can change this setting so that only friends can contact them. To change this privacy setting: Step 1 – Go to your profile and tap the gear icon in the top-right corner. Step 2 – Scroll down to Privacy Control and tap Contact Me. Choose between Everyone and My friends. Tap your chosen option.
Snapchat privacy settings guide

Step by step guide

Manage chat settings
You can manage chat settings for each friend your child messages. This can limit what kind of contact they have as well as how long messages last or whether your child will receive notifications from the user. To manage chat settings: Step 1 – Go to the user’s profile. This can be done by going to the chat and tapping on the user’s profile image. Step 2 – Tap the 2 horizontal dots in the top right corner. Select Chat Settings. Step 3 - Toggle on/off each option you’d like to manage.
Choose who can view your story

Limit who can see your stories by selecting Everyone, My friends or creating a customised list. To manage who can view your story: Step 1 - Go to your profile and tap the gear icon in the top right corner. Step 2 – Scroll down to Privacy Control and tap View My Story. Select who can view your story.
Location sharing
Users can turn off their location in multiple ways. This is recommended for teens. One way to turn off location sharing: Step 1 – From your home page, select the location pin in the bottom left corner. Step 2 – Tap the gear icon in the top right corner. Select Ghost Mode to completely hide your location. Alternatively, you can choose to hide your location from specific people. You can get to location settings from your profile as well. Simply scroll down your profile to your Snap Map and tap on the arrow below the map. Additionally, you can go to your privacy settings and scroll down to See My Location.
How to report, block or remove someone

If your child feels like they are receiving unwanted contact, including abusive behaviour or inappropriate content, they can report and block the user. They can also remove users from their friends list instead. To report, block or remove someone:

Step 1 – go to their profile. You can do this by going to your chats list and tapping their profile image. Step 2 – Tap the 3 horizontal dots in the top right corner. Select Manage Friendship. Step 3 – Tap Report to report them. Select the reason and tap Submit. Tap Block to block them and Remove Friend to remove them.
How to report content You can report content that is offensive, hateful or that otherwise goes against Snapchat’s Code of Conduct. To report content in a Snapchat Story:

Step 1 – While watching a story, either tap the 3 dots in the top right corner or longpress the story itself.

Step 2 – Tap Report, select the reason for reporting and add an explanation if needed before tapping Submit.
Set up two-factor authentication

Two-factor authentication makes your account more secure. It is an optional security feature to verify that it’s really you when you log into your Snapchat account. To set up 2-factor authentication:

Step 1 – Go to your profile and tap the gear icon in the top right corner. Select Two-Factor Authentication.

Step 2 – Tap Continue and follow the instructions on-screen.