Snapchat privacy settings

Controls & Settings guide

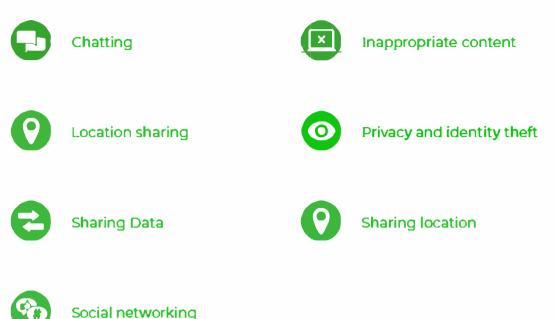
Snapchat features a number of functions to help your child manage who can see their content and how they interact with others. They can also use the reporting function to flag content that breaks community guidelines and upsets them.



What do I need?

A Snapchat account (username and password)

Restrictions you can apply



Step by Step instructions

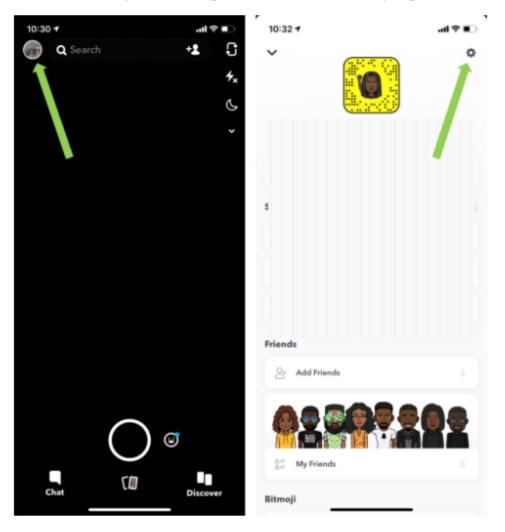
- Notifications Choose who can contact you Choose who can send you notificatons Choose who can view your story Location sharing How to report someone How to report something else How to block someone
- Set up two-factor authentication



Notifications

You can choose to enable or disable receiving notifications such as Stories from friends, Mentions, Reminders.

Open Snapchat, tap the circle or your icon in the top-left hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



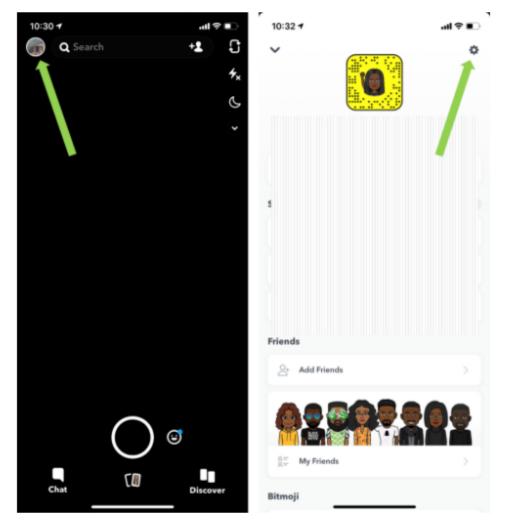
Tap 'Notifications' then 'Enable Notifications' (if already disabled) and then swipe on the toggle for whichever feature you want to enable or disable.

Disabling notifications may be good for your teen so they don't get too overwhelmed with lots receiving lots of notifications.

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< Settings		< Notifications	
Name	>	Push notifications are disabled for Snapchat.	
Username	٢	Enable Notifications	
Birthday	>	friends you choose to follow in the setting below.	
Mobile Number	>	Friend Suggestions Get occasional notifications about Friend suggestions.	
Email	>	Mentions	
Bitmoji	>	Get notifications when someone tags you in a Snap.	
Snapcodes	>	Memories Get occasional notifications about your Memories.	
On-Demand Geofilters	>	Friends' Birthdays	
Spectacles	>	Get occasional notifications so you don't miss any important birthdays.	
Password	>	Message Reminders	
Two-Factor Authentication	>	Get occasional notifications about unopened Snaps or Chats.	
Notifications	>	Creative Effects	
Memories	>	Get notifications about Lenses, Filters, Stickers and other editing tools!	
Shazam	>	Best Friend Message Sounds	
Connected Apps	>	Snaps and Chats from Best Friends will make a special sound.	
Language	>	STORIES THAT I FOLLOW	
ADDITIONAL SERVICES		Manage Story Notifications	>
Manage	>		
WHO CAN			

Choose who can contact you

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



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Scroll down to 'Who Can', then tap Contact Me, then choose either 'Everyone' or 'My Friends' option.

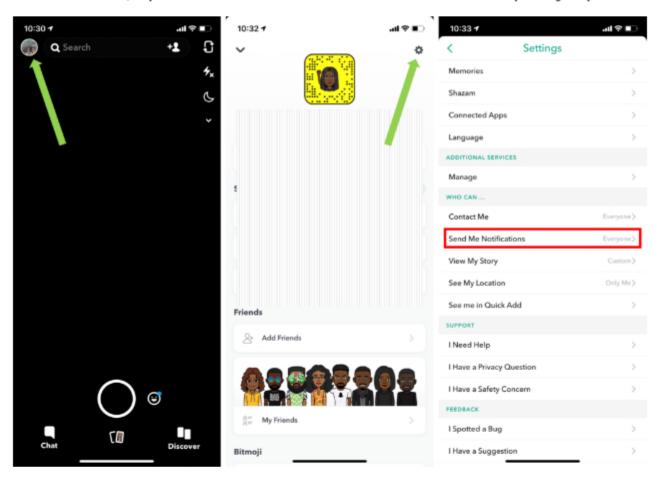
When choosing this option you are allowing users to contact you directly via Snaps, Chats, calls, etc.

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< Settings	,	< Contac	t Me
Memories	>	Who can contact you directly w	ith Snaps, Chats, calls, e
Shazam	>	Everyone	
Connected Apps	>	My Friends	
Language	>		
ADDITIONAL SERVICES			
Manage	>		
WHO CAN			
Contact Me	Everyone>		
Send Me Notifications	Everyone>		
View My Story	Custom>		
See My Location	Only Me>		
See me in Quick Add	>		
SUPPORT			
I Need Help	>		
I Have a Privacy Question	>		
I Have a Safety Concern	>		
FEEDBACK			
I Spotted a Bug	>		
I Have a Suggestion	>		

Choose who can send you notifications

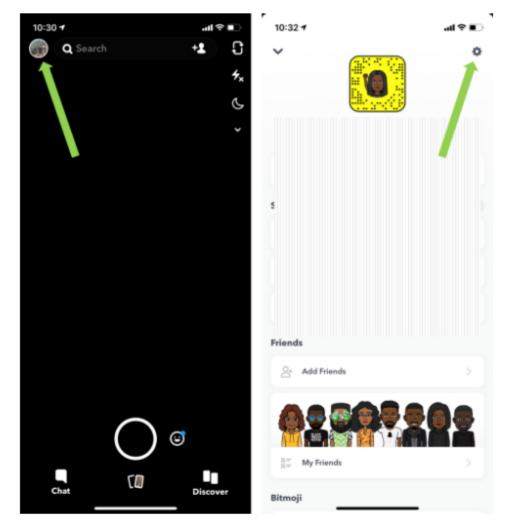
Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.

Next, tap 'Send Me Notifications' then choose whichever option you prefer.



Choose who can view your story

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



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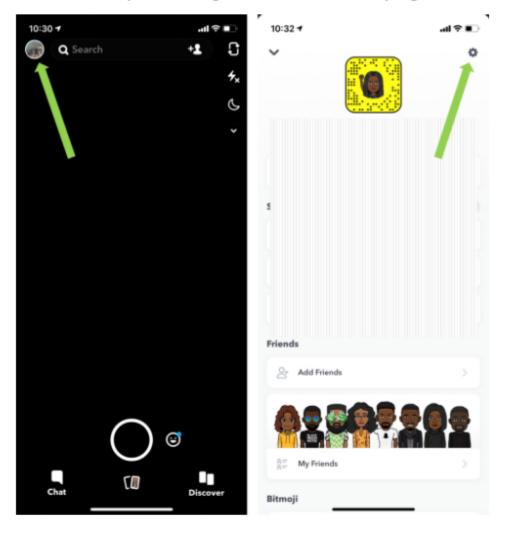
Next, tap 'View My Story' then choose whichever option you prefer.

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< Settings		<	My Story	
Memories	>		Who can view My Story?	
Shazam	>	Everyone		
Connected Apps	>	My Friends		
Language	>	Custom		
ADDITIONAL SERVICES				
Manage	>			
WHO CAN				
Contact Me	Everyone>			
Send Me Notifications	Everyone>			
View My Story	Custom>			
See My Location	Only Me>			
See me in Quick Add	>			
SUPPORT				
I Need Help	>			
I Have a Privacy Question	>			
I Have a Safety Concern	>			
FEEDBACK				
I Spotted a Bug	>			
I Have a Suggestion	>			

Location sharing

It's recommended your teen doesn't share their location. To disable location sharing:

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



'Ghost Mode' – when this is enabled, your friends can't see your location. Tap the toggle feature until it turns blue.

If disabled (grey), you can choose from three other options – 'My Friends, 'My Friends, Except' and 'Only These Friends'.

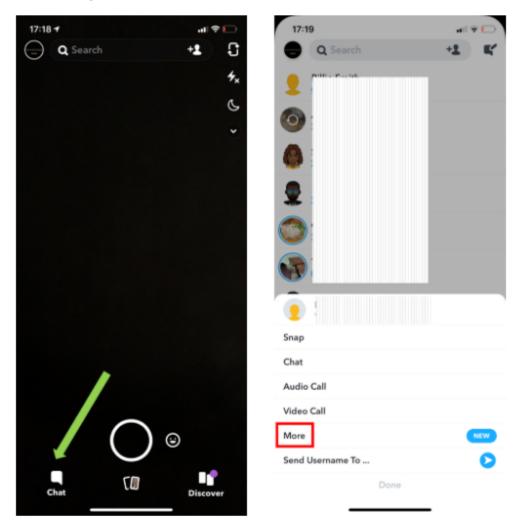
Tap, 'See My Location'. We recommend the 'Only Me' settings for added security. We also recommend disabling the 'Allow friends to request my location

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< Settings		<	My Location
WHO CAN		Your location up	dates while you have Snapchat open.
Contact Me	My Friends >	Ghost Mode	
View My Story	My Friends >		friends can't see your location.
See My Location	Only Me >	WHO CAN SEE	your location with.
See me in Quick Add	>		
UPPORT			
I Need Help	>		
Have a Privacy Question	>	LOCATION REQUESTS	
Have a Safety Concern	>	Allow friends to req You'll see location requests	
EEDBACK		SUPPORT	
Spotted a Bug	>	Report a Map Issue	
Have a Suggestion	>		
Shake to Report	>		
ORE INFORMATION			
Privacy Policy	>		
Safety Centre	>		
Terms of Service	>		
Other Legal	>		
ACCOUNT ACTIONS			

How to report someone

Open Snapchat, tap 'Chat' in the bottom left-hand corner.

Choose who you want to report by tapping and holding down on their name. Tap 'More'.



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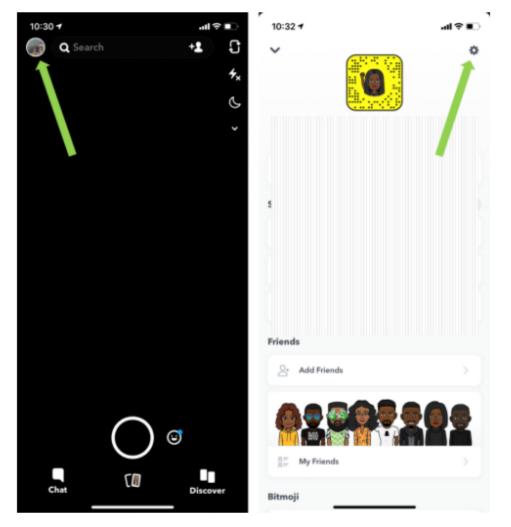
Next,tap 'Report', then select the reason you want to report them and follow the prompts.

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• C** C **			Why are you reporting			
			ing			
		They've been I	hacked	>		
8		Mean or inappropriate Snaps				
		Impersonating	account	>		
*		Spam account		>		
Snap						
Chat						
Audio Call						
Video Call						
More	NEW					
Send Username To	0					
Done						

How to report something else

You report a Story, abuse, Lenses, a safety concern or an infringement.

Open Snapchat, tap the circle or your icon in the top left-hand corner. Next, tap the Settings icon located in the top-right hand corner.





Scroll down to Support and tap 'I Need Help'.

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<	Settings	<	Support		<	Support	
Memories	>	۵		ຊ ≡	۵		Q ≡
Shazam	>	Anna Annah	~ SHOW MORE ~				
Connected Apps	>		Contact us		hu	Safety	
Language	>	_	Contact us		Report a	buse on Snapchat	
ADDITIONAL SERVICES		<u>_</u>	Using Snapchat			safety concern	
Manage	>				Report L	enses nfringement	,
WHO CAN		No.	My Account & Security			Story on the web	
Contact Me	Everyone>	1 m	Safety			t Safety Centre	
Send Me Notification	s Everyone>	<u> </u>				es for a Snapchatter in crisis nity Guidelines	
View My Story	Custom>		Privacy		Addition	al resources	>
See My Location	Only Me >						
See me in Quick Add		19	Troubleshooting			Privacy	
I Need Help	>	\$	What's new		I.	Troubleshooting	
I Have a Privacy Que	stion >				-	What's new	
I Have a Safety Conce	ern >	> Company	у				
FEEDBACK		> Commun	sity				
I Spotted a Bug	>	> Advertisi	ing		> Company		
I Have a Suggestion	>		$\langle \circ \circ \rangle$			$\langle \mathcal{O} \rangle$	

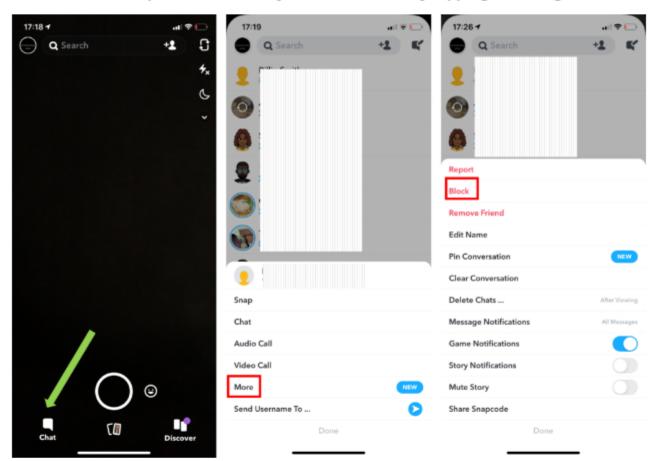
How to block someone

There are two ways to block someone:

1- block from your chat history or 2 - block someone from your friends list.

To block someone from your chat history:

Open Snapchat, tap 'Chat' in the bottom left-hand corner. Choose who you want to block by tapping and holding down on their name. Tap 'More'.

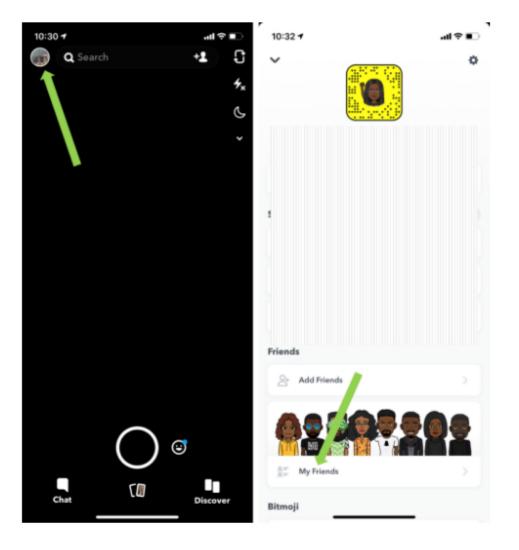


Next, tap 'Block', confirm you want to Block by tapping 'Block' again.

To block someone from your friends list.

Tap your icon in the top-left hand corner, then tap 'My friends'.

Then, tap and hold their name until the 'Block' option pops up. Tap 'Block'.





Set up two-factor authentication

Two-factor authentication makes your account more secure. It is an optional security feature to verify that it's really you when you log into your Snapchat account.

Tap the Setting icon in My Profile to open 'Settings'.

Next tap 'Two-Factor Authentication', then 'Continue' to finish.



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<	Settings		<	Two-Factor Authentication
MY ACCOUNT				
Password		>		
Two-Factor Au	uthentication	>		
Notifications		>		
Memories		>		How Two-Factor
Spectacles		>		Authentication Works
speciacies			()	When logging in, you'll need to provide
Lenses		>	v	an extra Login Code after your password.
On-Demand (Geofilters	>		Your Login Code will be sent via text
Payments		>		(message rates may apply) or can be generated in an app.
Shazam		\rightarrow		Once you enter your Login Code, we'll know it's really you!
Apps from Sn	ap	>		
Snapcodes		>		
Snap Store		>		
Partner Conne	ections	>		
Language		>		CONTINUE
App Appeara	nce	>		