Sky Mobile

Controls & Settings guide

Parental controls on Sky Mobile is automatically switched on to block 18+ rated website and online content when your child is connected to the Sky Mobile network.
What do I need?
To make changes to parental controls settings you will need a Sky ID (username and password) and a credit card

Restrictions you can apply

Inappropriate content
Step by Step instructions

1. Go to sky.com/mobile-account and sign in with your Sky ID
2. Select ‘Manage my Settings’ from the options on the page
3. Scroll down to ‘Manage Your Settings’ and select on or off to turn the parental controls on and off.
4. If you'd like to turn them off, you'll have to verify that you are over 18 by using your credit card.
5. Once this is done, you’ll get a message to show that the parental controls have been turned off on your device.