Parental controls guide
Parental Controls information

Type of guide

Smartphones and other devices

Features and Benefits

Learn how to use the inbuilt parental controls in Samsung TVs to help manage what content your children have access to on your TV.

What specific content can I restrict?

- Apps Access
- Browser Access
- Inappropriate content
- Media streaming

What do I need?

A Samsung Smart TV
Step by step guide

How to lock apps
Step 1. Select [APPS] from the Home menu.
Step 2. Select [Settings] either via your remote control, Home Menu, or Voice control.
Step 3. Select the app you would like to lock. Then click down on the menu using the remote and select lock. You will be asked to type in your pin (this will have been first set during installation).
Step 4. The app is now locked shown by the padlock icon. You will now need your PIN to open the app.
Step 5. [EXIT] the Menu.
How to change your PIN

Step 1. Open the [Settings] either via your remote control, Home Menu, or Voice control.

Step 2. Click down to [General].

Step 3. Select [System Manager] and then select [Change PIN].

Step 4. Enter in your exiting PIN then enter the new 4 digit PIN Twice. Your PIN has now been successfully changed.

Step 5. [EXIT] the Menu.
Steps for Freeview or Freesat users Part 1 – Controlling Broadcast Services

Step 1. When the aerial is plugged into the TV, directly select the [Home Button] on the remote control to reveal the Home Menu.

Step 2. Scroll along the bar to the left to select [Source], alternatively scroll to the right and select [Live TV].

Step 3. Select TV as the source option.

Step 4. [EXIT] the Menu.
Step by step guide

Steps for Freeview or Freesat users Part 2 – How to Edit Parental Controls

Step 1. Select [Settings] either via your remote control, Home Menu, or Voice control.

Step 2. Click down to [Broadcasting].

Step 3. There are three parental control options that can be edited and adjusted:
- Programme Rating Lock
- Channel Lock
- Mark Adult Channels

Step 4. [EXIT] the Menu.
Step by step guide

How to edit the Programme Rating Lock

Step 1. The Programme Rating Lock default is set to [Allow All].

Step 2. Select [Programme Rating Lock] and type in your PIN.

Step 3. Select the appropriate broadcasting rating for your child’s age. Only programs which have been deemed appropriate by your service provider for the age group and younger you have selected will be available.

Step 4. [EXIT] the Menu.
How to Apply Channel Lock and Edit channels

Step 1. This is on by default and can be disabled by your PIN. This function allows you to lock and delete channels.

Step 2. Click on [Apply Channel Lock] and type in your PIN. Then the settings menu will automatically close.

Step 3. To edit channels open your Channel List and finally select [Edit channels] at the bottom left of the menu bar.

Step 4. Then select all the channels you wish to lock or delete. Note – if you delete a channel you can only restore it by going into Setting> Broadcasting> Auto Tuning Settings.

Step 5. To lock the channel, type in your PIN.

Step 6. Locked channels will have a small locked icon to show that you need the PIN to view them.

Step 7. To watch that channel you will now be asked to type in the PIN.

Step 8. [EXIT] the Menu.
Mark Adult Channels Step 1. Disable this function, by clicking on it. This will stop adult services from being available. NOTE: Some suppliers don’t offer Adult Channels meaning that this control will automatically be greyed out.