Parental controls guide
Playstation 4 (PS4) guide

Parental Controls information

Type of guide
Gaming consoles and platforms

Features and Benefits
The PS4 parental controls allow you to restrict games and apps that have mature content. You can disable the internet browser, customise content displayed in the Store and restrict how your child chats and interact on the PlayStation Network.

What specific content can I restrict?

- Apps Access
- Game Ratings
- Inappropriate content
- Online games
- Privacy and identity theft
- Purchasing
- Sharing location

What do I need?
Access to the PlayStation 4 console, and a PlayStation Network (Master) account in your name that you will use to create a sub-account for your child.
Log into the system using your PlayStation Network account and from the Main Menu press up on the d-pad and then right until you have highlighted the “Settings” icon. Press the X button to open “Settings”.

![PlayStation 4 (PS4) interface](image)
Within the “Settings” menu scroll down and select “Parental Controls/Family Management”.

![Playstation 4 (PS4) settings menu](image)
Select “PS4 System Restrictions”. If prompted for a PIN the system default PIN is “0000”.
Within “PS4” System Restrictions” change the System Restriction Passcode and block the “New User Creation...”, this will stop anyone from creating new users on the console that will not have Parental Restrictions. “Default Parental Controls” will create restrictions on the entire console, if you want restrictions only for your child go to step 5.
Highlight “Family Management” and press the X button. Then Sign in using your PlayStation Network account. This account is your parent account and we will be creating an account for your child that is linked to your account allowing you to monitor and set restrictions for them.
Select “Set Up Now”. If you have not verified the email address with your account you will need to do this now. Select “Already Verified” and then “Continue”.

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Set Up Your Family

If you’re using this PS4 with other family members, set up accounts for them.

- Family members can have their own saved data for games and earn their own trophies.
- You can choose whether children can use online features and you can apply parental controls.
- Share your wallet and set spending limits for children.
- You can allow other family members to adjust parental controls.

Set Up Now
Select “Create User”. Now enter the details of your child and select “Next”. Finally, select “Accept”.

![Add Family Member](image)
You will now be on the “Parental Controls” screen where you can select the maximum age rating of games/DVD’s/Blu-Rays that your child can access, as well as restrictions on PlayStation VR, and use of the Internet Browser. Select “Confirm”.

Parental Controls

- **Age Level for Games**: Level 9. Age 18 or Older (Approximation)
  - Set the control level for playing games that have parental control restrictions. The lower the level, the tighter the control.

- **Age Level for Blu-ray Disc™ and DVD Videos**
  - Allowed

- **Use of PlayStation VR**
  - The VR headset is not for use by children under age 12.
  - Allowed

- **Use of Internet Browser**
  - Allowed

Select “Confirm”.
If you would like to allow your child to join the PlayStation network select “Allow” (The PlayStation Network is needed to play online games as well as download demos and buy new games from the PlayStation Store).
You can now place restrictions on your child’s use of the PlayStation Network (There is a separate guide addressing parental controls for the PlayStation Network). Select the restrictions you would like to apply and then select “Confirm”, “OK”, and then on the next screen “Accept”.

![Parental Controls](image-url)
You have now created your child’s sub-account and they will be linked to your account as a family member. You can alter the restrictions placed on your child’s account at any time via your account.