

O2 Mobile

Controls & Settings guide

O2 Parental Controls allow the account holder to block adult content when the device is using the mobile and network out of the home (the default is 18+). Additionally, you can also allow access to sites classified as suitable for under 12's.



What do I need?


The mobile number of the handset you want to set up the service on, your credit card to prove your age.

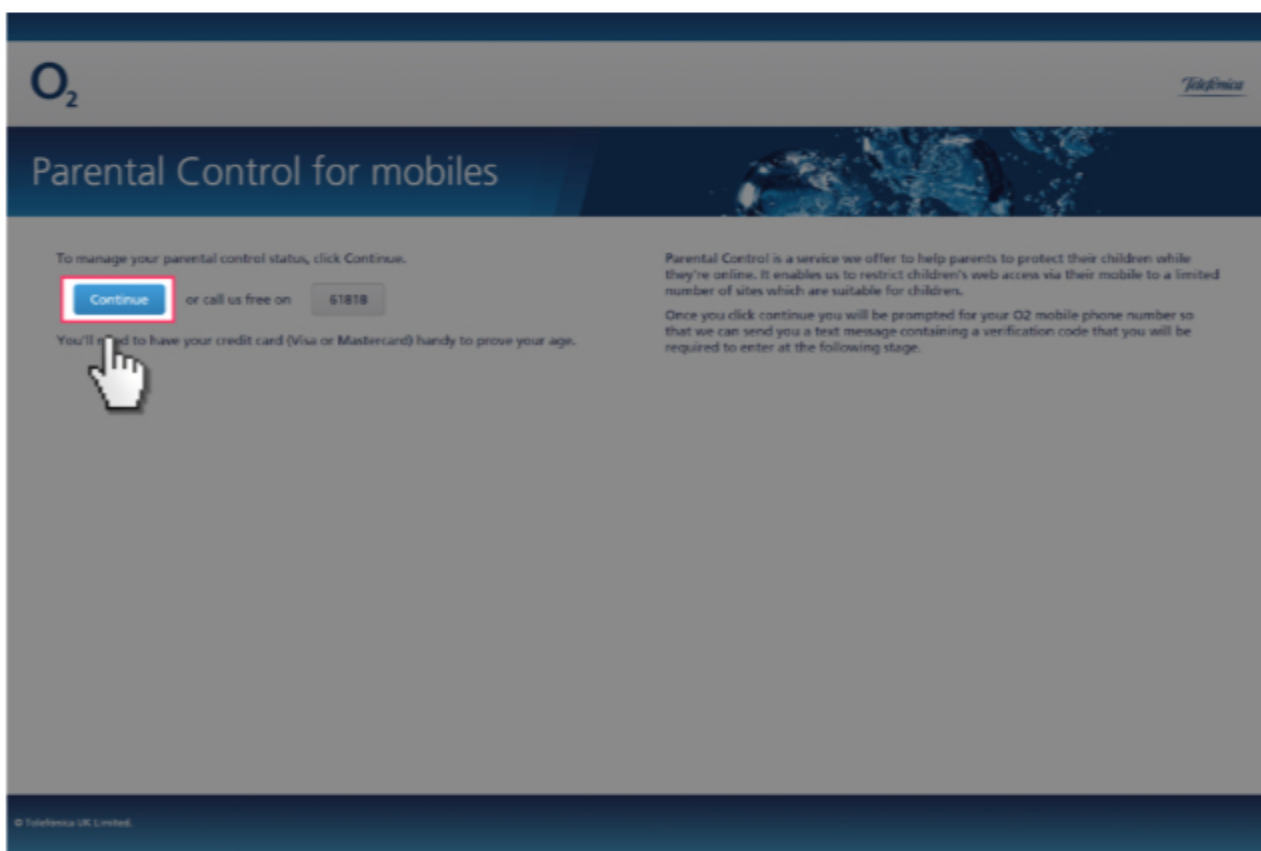
Restrictions you can apply



Inappropriate content

Step by Step instructions

1. Call 61818 from your child's mobile phone or visit parentalcontrol.o2.co.uk  and click the "Continue" button.



O₂ T-Mobile

Parental Control for mobiles

To manage your parental control status, click Continue.

[Continue](#) or call us free on [61818](tel:61818)

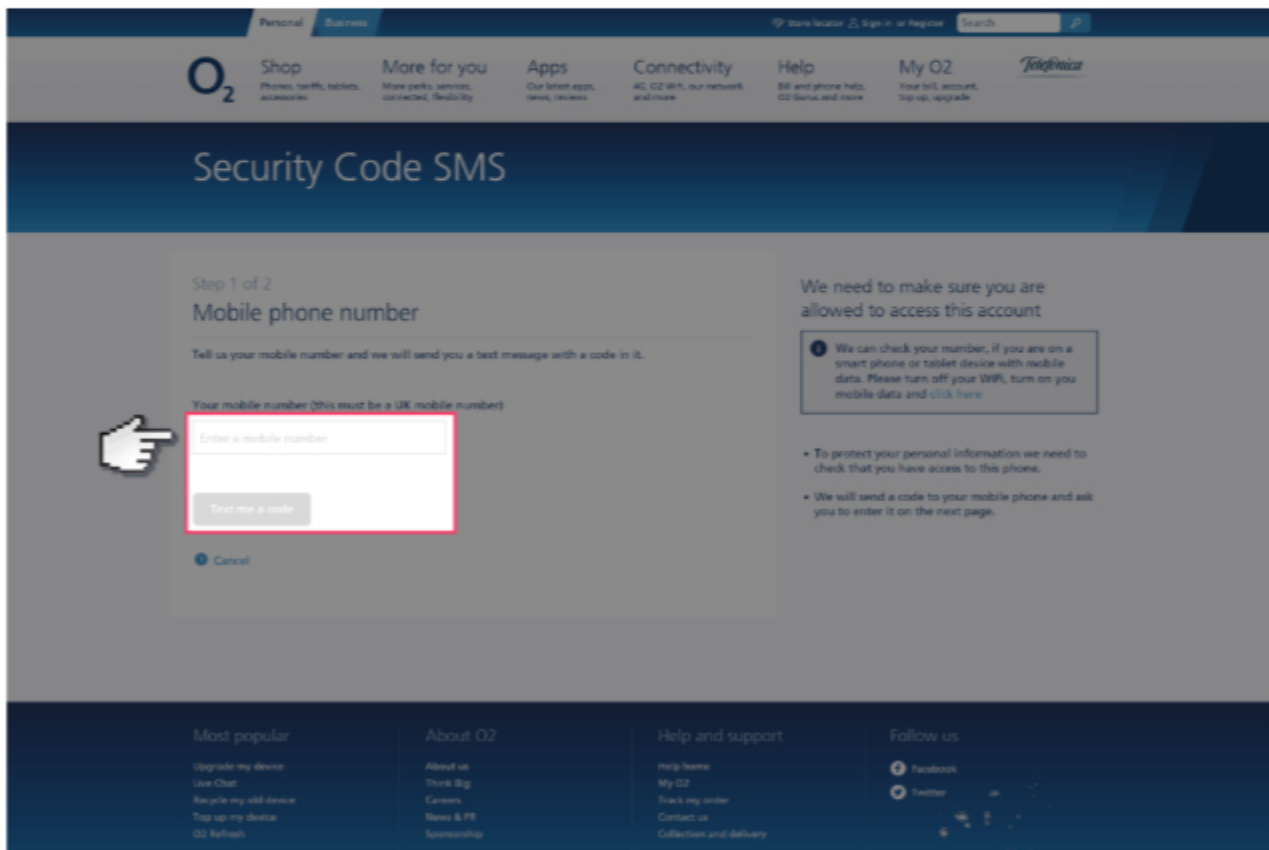
You'll need to have your credit card (Visa or Mastercard) handy to prove your age.

Parental Control is a service we offer to help parents to protect their children while they're online. It enables us to restrict children's web access via their mobile to a limited number of sites which are suitable for children.

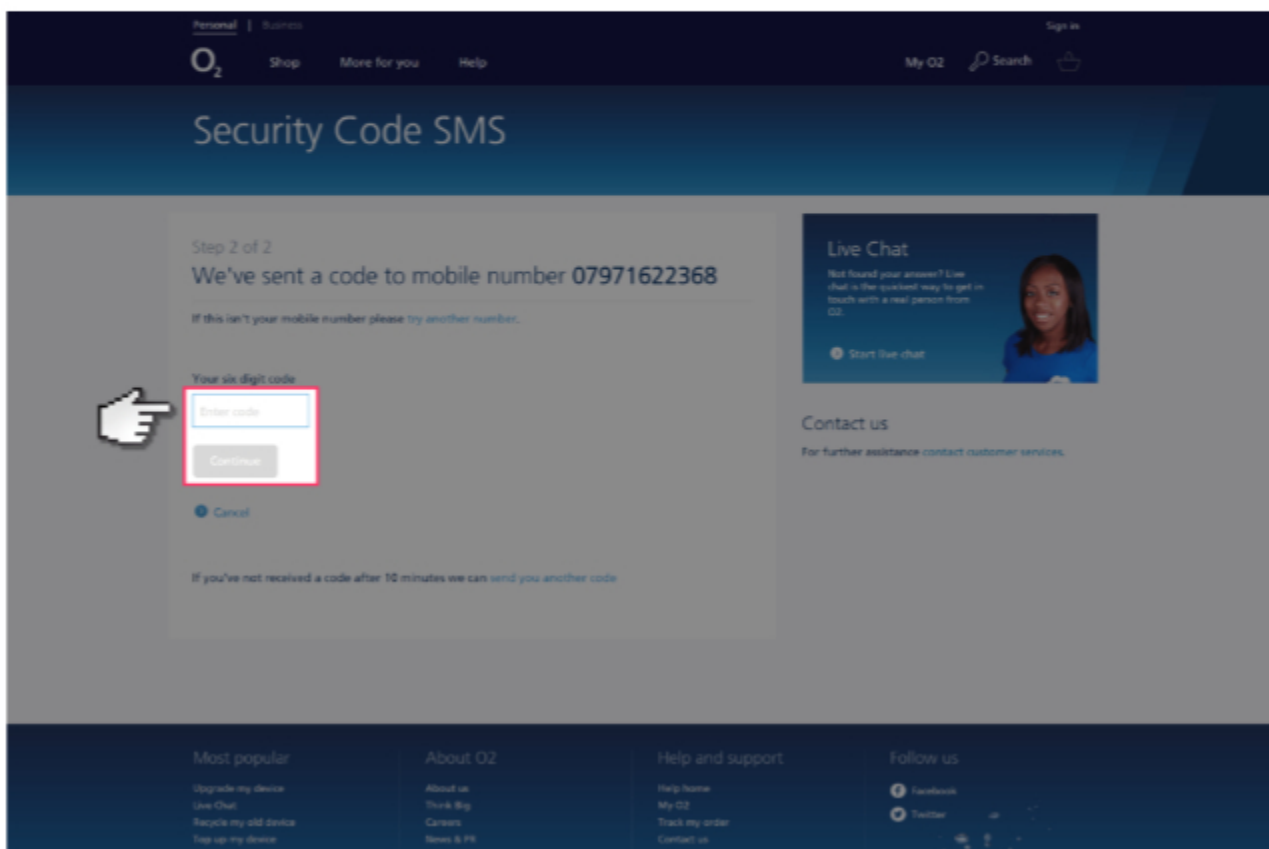
Once you click continue you will be prompted for your O2 mobile phone number so that we can send you a text message containing a verification code that you will be required to enter at the following stage.

© Telefonica UK Limited

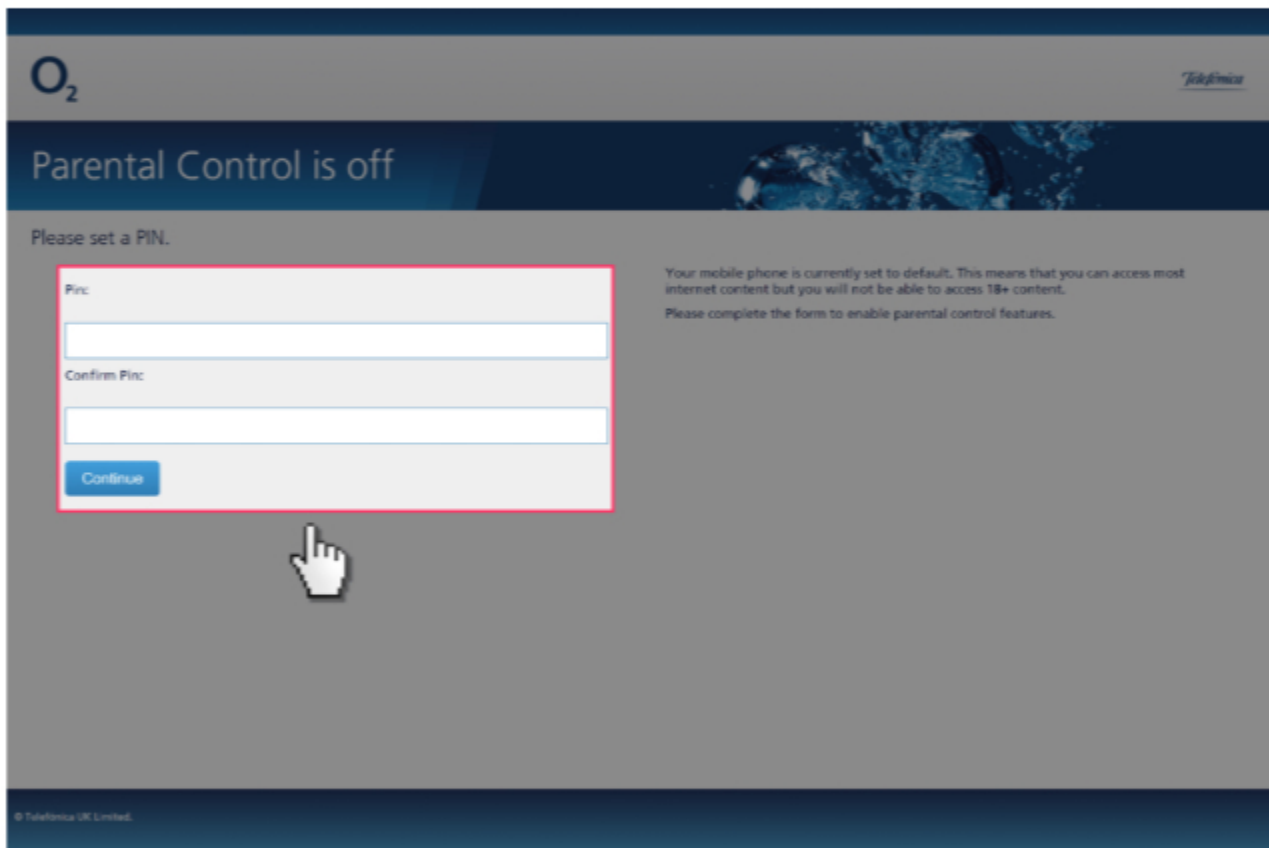
2. Enter the mobile phone number of the handset that you want to start the service on.



3. You will be sent a text message to the mobile number you entered with a 6 digit code. Enter the 6 digit code on this screen.



4. You will now be asked to set a PIN that will be used to activate the service. Click the "Continue" button to activate the service.



The screenshot shows a mobile phone interface for setting a PIN. At the top left is the O2 logo, and at the top right is the Talktime logo. Below the logos, the text "Parental Control is off" is displayed. The main heading is "Please set a PIN." To the left of this heading is a form with two input fields: "Pinc" and "Confirm Pinc", and a blue "Continue" button. A white hand cursor is pointing at the "Continue" button. To the right of the form, there is explanatory text: "Your mobile phone is currently set to default. This means that you can access most internet content but you will not be able to access 18+ content. Please complete the form to enable parental control features." At the bottom left corner, there is a small copyright notice: "© Telefonica UK Limited."

O2 Talktime

Parental Control is off

Please set a PIN.

Pinc

Confirm Pinc

[Continue](#)

Your mobile phone is currently set to default. This means that you can access most internet content but you will not be able to access 18+ content. Please complete the form to enable parental control features.

© Telefonica UK Limited.