Parental controls guide
O2 mobile guide

Parental Controls information

Type of guide

Broadband & mobile networks

Features and Benefits

O2 Parental Controls allow the account holder to block adult content when the device is using the mobile and network out of the home (the default is 18+). Additionally, you can also allow access to sites classified as suitable for under 12’s.

What specific content can I restrict?

Inappropriate content

What do I need?

The mobile number of the handset you want to set up the service on, your credit card to prove your age.
Call 61818 from your child’s mobile phone or visit parentalcontrol.o2.co.uk and click the “Continue” button.
Enter the mobile phone number of the handset that you want to start the service on.
You will be sent a text message to the mobile number you entered with a 6 digit code. Enter the 6 digit code on this screen.
You will now be asked to set a PIN that will be used to activate the service. Click the “Continue” button to activate the service.