Now TV Broadband Buddy

Controls & Settings guide

NOW TV’s Broadband Buddy allows you to control what websites your family can access. It also helps protect you from websites that try to collect your private information without your knowledge, and sites that might harm your computer or other devices. See our step-by-step guide to get set up.
What do I need?
Broadband Buddy is available to all NOW Broadband and NOW TV Combo customers at no extra cost. It's not available with any other broadband providers, and you won't be protected by Broadband Buddy if you change to another provider.

Restrictions you can apply

- Anonymizers
- Dating
- Drugs & Criminal Skills
- File Sharing & Hacking
- Inappropriate content
- Online games
- Phishing & Malware
- Pornography & Adult
- Infected Sites
- Social networking
- Suicide & Self-harm
- Weapons & Violence,
- Gore & Hate
Step by Step instructions

1. To get started, simply choose an age rating to suit the people who'll be using broadband in your home. This automatically creates the appropriate internet security settings for all of your tablet/mobile phone and other devices.

Go to nowtv.com, under ‘My details & settings’, click ‘Settings & PINs’
2. Here you can see the control settings to turn on a Parental PIN and/or turn on Broadband Buddy.
3. Broadband Buddy

Here you can choose the age rating for your family.
4. **Broadband Buddy**

Here you can set a browsing time, block or allow websites or turn off Broadband Buddy.

- **Grown up browsing time**
  - Set browsing time
    - Currently on from 20:00 to 06:30

- **Block & allow websites**
  - Manage websites
    - You have 2 blocked websites

- **Want to turn off Broadband Buddy?**
  - We recommend you keep Broadband Buddy turned on to block malware and phishing sites. If you really want to turn off Broadband Buddy you can use the button below.
  - Turn OFF