Parental controls guide
My5 App guide

Parental Controls information

Type of guide
Entertainment & Search engines

Features and Benefits
Channel 5 content can be streamed via the My5 platform on a range of devices. Through the platform you can set up a PIN to block access to G-rated content (guidance). The G-rating is for content that Channel 5 deem unsuitable for children.

What specific content can I restrict?

Inappropriate content

What do I need?
My5 account username and password.
Open your my5 app and tap the profile icon.
My5 App guide

Step by step guide

2. If you have an account sign in.
If you need to set up an account, tap the “Register now” link.
Once signed in select the menu button.
From the menu select “my5” and then “Account Details”.

![App menu showing “Account Details” selected](image)
From the “Account Details” screen select the PIN “Set” button.
In the “RE-AUTHENTICATION” pop-up input your password and select “Submit”.
In the “SET A PIN” pop-up input your chosen PIN and select the “Save” button.
You have now set a PIN that will need to be entered when selecting content that has a G-rating.