Parental controls guide
Kids Safe Mode on Sky Q

Parental Controls information

**Type of guide**

Smartphones and other devices

**Features and Benefits**

Kids Safe Mode on Sky Q box allows parents to keep children from viewing inappropriate content when watching TV.

**What specific content can I restrict?**

- Browser Access
- Inappropriate content
- Timer

**What do I need?**

Sky Q box and a Sky PIN to activate the feature.
Kids Safe Mode on Sky Q

Step by step guide

1. Setting up Safe mode  To turn kids safe mode on and only access kid-friendly shows and recordings, open your browser on your Sky box.
Kids Safe Mode on Sky Q

Step by step guide

2 Setting up safe mode Go to the Kids section and you will see an option to select ‘Safe Mode’. Swipe right and press select.
Kids Safe Mode on Sky Q

Step by step guide

3. Setting up Safe mode  Once prompted, enter your Sky PIN to confirm to turn safe mode on or off. Once you have done this your Sky Box will be locked and only allow your child access to the Kids section until you have turned Kids Mode off.
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Step by step guide

4 Setting up Family settings As well as Safe mode, you can use ‘Family setting’ to turn on PIN-protection for any rated shows you watch before the watershed. Press Home on your Sky Q remote
Kids Safe Mode on Sky Q

Step by step guide

Setting up Family settings Then, select Settings, then Parental.
Kids Safe Mode on Sky Q

Step by step guide

6 Setting up Family settings Enter your Sky TV PIN.
Kids Safe Mode on Sky Q

Step by step guide

Setting up Family settings
Select Family, then Family setting. Select On to PIN-protect all categories listed under Family, or Off to remove the need for a PIN.
Using Age ratings Go to Age ratings to choose an age rating of shows that will need a pin to be watched
Using Apps & videos  Go to Apps & videos to block access to online videos and some apps.