

# Parental controls guide

# FaceTime privacy and safety settings

## Parental Controls information

### Type of guide

Social media privacy guides

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### Features and Benefits

FaceTime is Apple's video and audio chatting platform that lets iPhone users communicate with one another through video and/or audio feature. You can also use FaceTime on other iOS devices such as an iPad, iPod touch or Mac using an email address.

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### What specific content can I restrict?



Calls & Texts



Chatting



Social networking

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### What do I need?

An iOS device

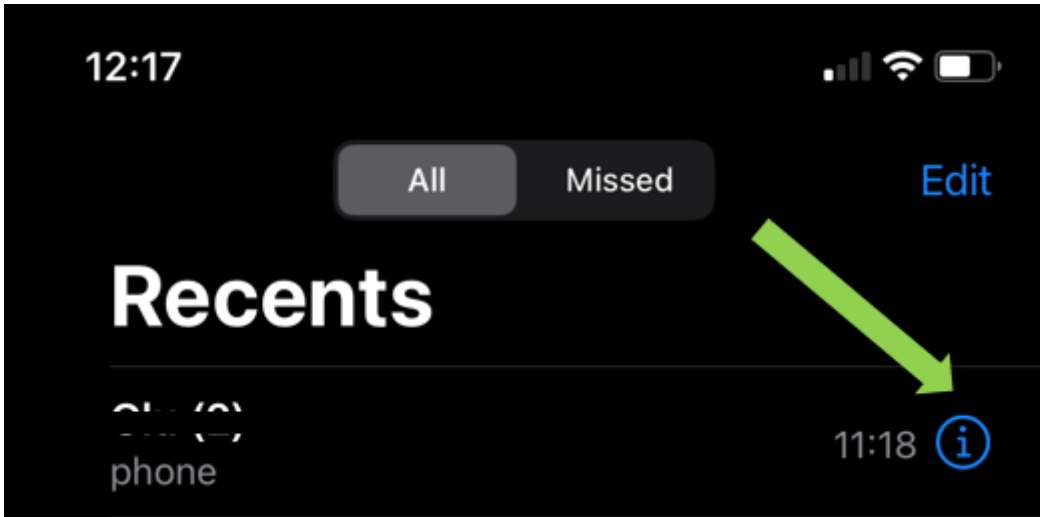
# FaceTime privacy and safety settings

## Step by step guide

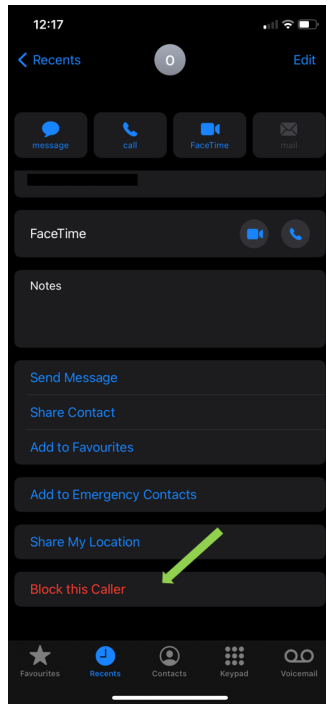
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Blocking unwanted FaceTime calls If you get any unwanted FaceTime calls from your iPhone, iPad or iPod touch by blocking a phone number, contact or email. There are four ways to block a contact: From the FaceTime app: - When in the app, tap the info button number next to the contact you want to block - Scroll down and tap "Block this Caller" From Messages: - When you're in Messages, open the conversation app, tap the contact at the top of the conversation - Then tap the info button - Next, tap the info icon, scroll down and tap "Block this Caller" From Mail: - Open the email that has the contact that you want to block - Tap the contact at the top - Tap "Block this Contact" From an iPhone: - If on the phone app, under Recents tap the info button number next to the contact you want to block - Scroll down and tap "Block this Caller"

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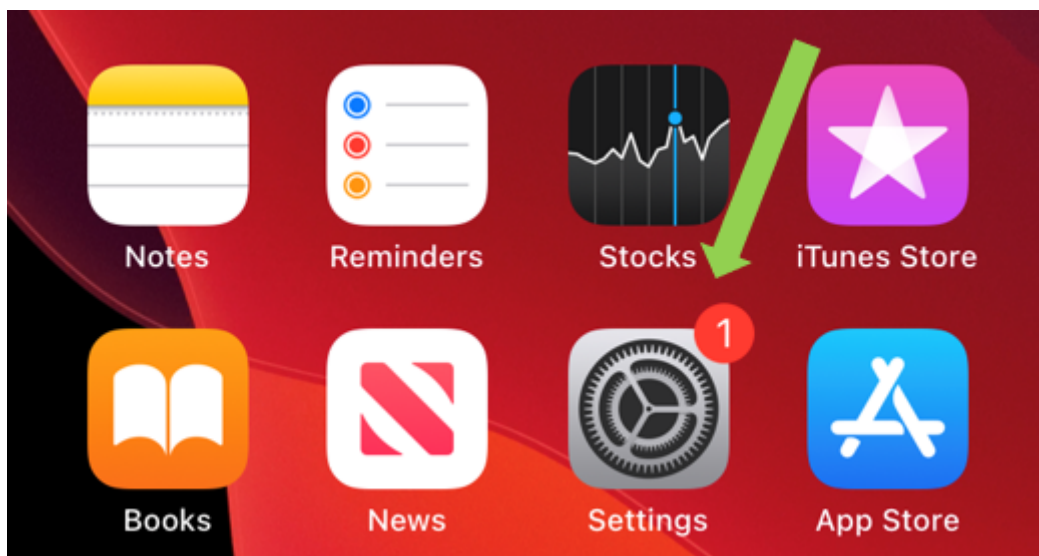
# FaceTime privacy and safety settings

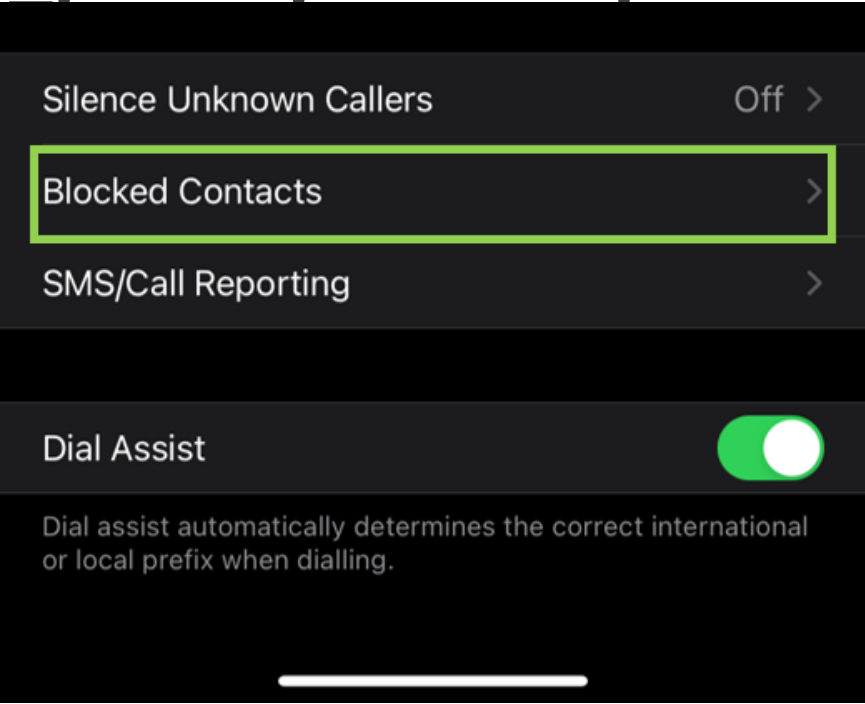
## Step by step guide

2

Manage blocked contacts You can view the number, contacts and emails you have blocked. From the FaceTime app: - Go to Settings, then FaceTime - Under Calls, tap "Blocked Contacts" From Messages: - Go to Settings, then Messages - Under SMS/MMS, tap "Blocked Contacts" From Mail: - Go to Settings, then Mail - Under Threading, tap "Blocked" From an iPhone: - Go to Settings, then Phone - Scroll down and tap "Blocked Contacts" to see the list

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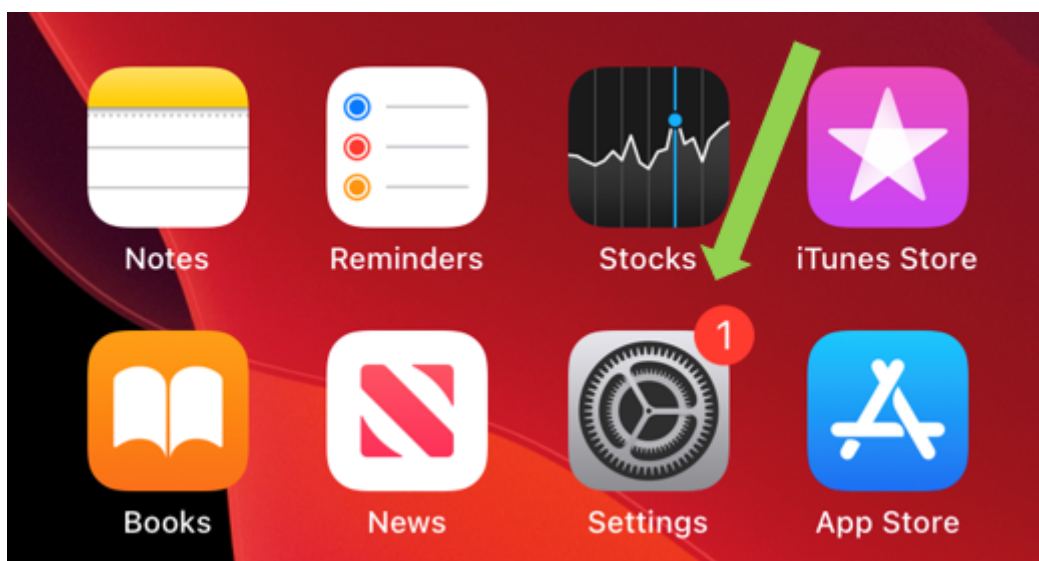


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- 3 How to turn off FaceTime From an iPhone and iPad: - Open the Settings app on your iOS device - Scroll down and tap “FaceTime” - Tap the switch next to FaceTime to turn it off From a Mac: - On the FaceTime app - From the menu bar, click “FaceTime”, then “Turn FaceTime Off” - Scroll down and tap “FaceTime” - Tap the switch next to FaceTime to turn it off

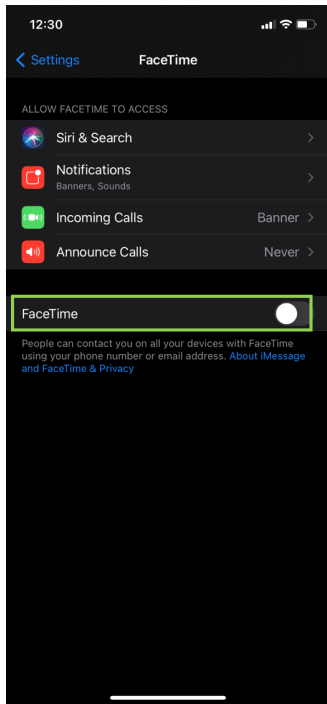
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## Step by step guide

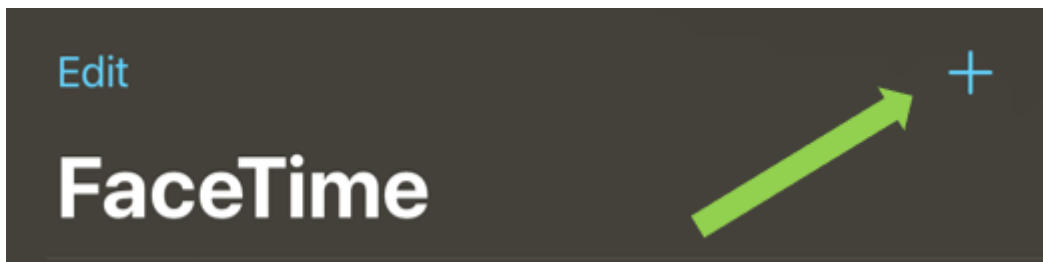
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FaceTiming with multiple people You can Group FaceTime via video (or audio) chat with up to 32 people at one time. You could either add new people to an existing Group FaceTime chat at any time, or you can start up a chat with a group of people then add other people as time goes on. From a FaceTime app: - Go to Settings, then FaceTime and make sure FaceTime is on - Open FaceTime and tap the “Add button” in the top right-hand corner - Enter the name of your contacts, phone numbers or email addresses - To start your FaceTime call, tap “Audio or Video”

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