The Epic Games Store is a digital video game storefront for Microsoft Windows and macOS. Users can also use it to play games. Exclusive games include the very popular Fortnite, Fall Guys and Rocket League.

Manage cabin accounts for under-13s and learn how to use a PIN in the Epic Games Store to manage inappropriate game content based on age ratings.
What do I need?
An Epic Games account and access to gaming device

Restrictions you can apply

Chatting  
Game Ratings

In App purchasing  
Inappropriate content

Online games  
Parental control

Privacy and identity theft  
Purchasing

Step by Step instructions

These steps were recreated on the Epic Games Store app available on PC/Mac.
Other devices have the same features.

Understanding cabined accounts
Giving parental consent to under-13s
How to set up a pin
Limit spending and purchases
Set up content limits by age
Manage communications
Filter inappropriate language
Manage screen time
1. Understanding cabined accounts

If a child under 13 signs up to the Epic Games Store, they automatically received a cabined accounts.

What are cabined accounts?

Cabined accounts allow children to play Fortnite, Rocket League and Fall Guys with limited features. They can access all previously purchased content but cannot talk to other players, make new purchases or receive any notifications among other limitations.

Parents must consent to allow their child access to these limitations.

2. Giving parental consent to under-13s

If your child is under 13, they require parental consent to use certain features in the Epic Games Store.

To set up parent permissions:

Step 1 – If your child already has an account, they will need to enter your email address so you can give permission. If your child is new to Epic Games, create your account and enter their birthday. You will create an account for them later.
Step 2 – Check your email for one from Epic Games. Click CONTINUE in the email for the next step.
Step 3 – Read through Epic Games’ Terms of Service. Click AGREE and follow the prompts.
Step 4 – Decide where your child can access games from other platforms with their account. It is recommended that you select No for best safety practise.
Step 5 – Set who your child can communicate with. Friends Only and Nobody are the best options for those under 13.
Step 6 – Select the content you want your child to have access to. Fortnite, for example, has a PEGI 12 rating. Whatever you set, your child will have access to all content within and below that rating.
Step 7 – Verify your age by selecting the option that works for you. They include a face scan or through a debit/credit card or ID.
Step 8 – Set up your child’s account details if applicable.
Enter a Parent or Guardian Email Address

Information or credentials will only be shared with your parent or guardian if you permission to use them.

This will send an email to the email address you provided informing them of your account and the information you provided.

Parent or Guardian Email Address *

CONTINUE

Epic Terms of Service

Epic’s services include access to the Epic Games Store and Epic-owned games such as Fortnite, Rocket League and Fall Guys.

Epic and Data Collection

Depending on your child’s use of Epic’s services, Epic may collect information including your child’s name, email address, time spent playing, country of residence and spending, platform. Epic may also collect online or offline information available from external sources. Epic may also collect device identifiers and location information. Epic services may include social features like chat and user-generated content which let users share personal information with others. You can make choices about voice and text chat on the following pages. Display names (including platform display names) are shown in Epic games and services to identify players.

To learn more about our data policies for minors, please view the Epic Games Children’s Privacy Policy.

Most accounts can make purchases. You can manage purchase permissions through the platforms where you make payments. You can get more information about Epic Parental Controls, and the controls available on the Epic website:

Privacy

By selecting Agree you agree to Epic’s data practices described above and the Epic Terms of Service, and acknowledge that you have read the Epic Games Privacy Policy. If you agree, you will continue to select your preferences and set up parental controls.

By selecting Decline, your child’s account will remain a Limited Account and some features will not be available.
Sign In With Epic

Sign In With Epic makes it easier for your child to link external accounts and to access games outside the Epic Games Store.

Never use Sign In With Epic to access games that aren’t owned by Epic. Third-party services that allow your child to link their Epic Games account to another service may store your child’s account information. These third-party services may have their own privacy policies and terms of service. For more information, visit the Epic Games privacy policy.

If you grant permission, your child will be able to log into any game or other service that uses Sign In With Epic, including games outside the Epic Games Store.

If you don’t grant permission, you will be asked to approve each non-Epic game or service and your child won’t be able to link their Epic account to that service.

Enable Sign In With Epic for Your Child?

- Yes
- No

CONTINUE
Epic Chat

The following settings apply to products using Epic-controlled voice and free text chat with Epic's voice controls and blocking features. These products include Epic games and services like Fortnite, Rocket League, Fall Guys and the Epic Games Store and products from other companies which use Epic-controlled voice and free text chat.

Your selections below will impact voice features used by other game developers (which may include games obtained from the Epic Games Store) or platforms such as game consoles. Privacy practices and controls of those games and platforms may differ from those at Epic.

Who Can Your Child Chat With?

- Everyone:
  Your child can voice and text chat with any player.

- Friends & Teammates:
  Your child can voice and text chat with players on their Epic friends list and platform friends list, and those on their team.

- Friends Only:
  Your child can voice and text chat only with players on their Epic friends list and platform friends list.

- Nobody:
  Epic voice and text chat is disabled for your child.

Note: If a selected setting is not yet supported by a game or service, a more restrictive setting is applied.

CONTINUE
Epic Games Store Ratings

With an Epic Games account, your child can also access the Epic Games Store (a digital storefront for games and apps on PC and Mac).

Below you can choose the ratings for new games your child can buy or download in the Epic Games Store. If your child tries to buy or download a new game above your chosen rating, we will require your permission. You can change this selection later in Parental Controls.

Learn More About Ratings

For reference, Fortnite is rated PEGI 12.

Unrated
PEGI 8
PEGI 16
PEGI 12
PEGI 18
PEGI 14
PEGI 3

CONTINUE
3. How to set up a PIN

To start using parental controls in the Epic Games Store, you first need to set up a PIN.

**To set up a PIN:**

Step 1 – Create an account for your child and/or login to the app with the account your child uses. Click the profile icon in the top right corner.

Step 2 – Click on Account and then PARENTAL CONTROLS. Choose a memorable 6-digit PIN and enter it. You will need this PIN to alter any controls.
1. Spider-Man Remastered

2. Account Settings
   - Account Information
   - Personal Details
   - Address
4. Limit spending and purchases

Help your child manage how much they spend in the Epic Games Store or to stop them spending at all under the parental controls section.

To manage spending settings:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.
Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.
Step 3 – Under EPIC GAMES PAYMENT, click the toggle. When it is blue, all purchases will require your 6-digit PIN.

Remember: this only affects spending through the Epic Games Store and not through other platforms. See other console guides for parental controls on other devices and apps.
5. Set up content limits by age

To manage what kind of content or games your child can access in the Epic Games Store, set up age limits to restrict inappropriate content.

How to set age limits:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.
Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.
Step 3 – Scroll down to EPIC GAMES STORE. Under RATING SYSTEM, choose from ESRB, PEGI or GRAC. The UK commonly uses the PEGI system. Learn more about these age ratings [here](#).
Step 4 – Use the slider to select the maximum content rating your child can access. They will be able to access anything within the rating you choose as well as everything below it.
EPIC GAMES STORE

RATING SYSTEM:

FREE | PLUS | GALE

REQUIREMENTS TO GET NEW GAMES RATED ABOVE:

12 | 16 | 18 | Unrated

You will need to enter your PIN to get new games rated above 12 in the Epic Games Store. If you don’t want a limit, set this setting to Unrated.

GENERAL SOCIAL PERMISSIONS

These settings apply to Epic products and games, including Fortnite, Rocket League, and Fall Guys.

EPIC FRIENDS PERMISSION:

- Allow friends to send friend requests directly to you. This will allow friends to send friend requests directly to you. epic.gift/accept

You can choose whether to accept friend requests manually or set the permission to allow friends to send friend requests directly to you.
6. Manage communications

Epic Games Store parental controls allow you to control who can message your child as well as ‘friend’ them or engage in voice chat.

To limit who can contact your child:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.
Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.
Step 3 – Scroll to GENERAL SOCIAL PERMISSIONS.

To limit who can add your child as a friend:

Under EPIC FRIENDS PERMISSION, click the toggle to blue. This means that your child will need your PIN to add or accept friend requests so you can screen who they talk to online.

To limit who they voice chat with:

Scroll further down to EPIC GAMES VOICE CHAT PERMISSION. Choose between voice chatting with Everybody, Friends & Teammates, Friends Only or Nobody. Friends Only and Nobody are best for most children unless they are an older teen.

To limit who they talk to via text chat:

Scroll down to EPIC GAMES TEXT CHAT PERMISSIONS. Choose between text chatting with Everybody, Friends & Teammates, Friends Only or Nobody. Friends Only and Nobody are best for most children unless they are an older teen.
7. **Filter inappropriate language**

You can use Epic Games Store’s parental controls to limit the inappropriate language your child sees. Any mature language is replaced by hearts.

**To set up inappropriate language filters:**

Step 1 – From the home screen, click the profile icon in the top right corner then Account.
Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.
Step 3 – Scroll down to ADDITIONAL PERMISSIONS. Under MATURE LANGUAGE, click the toggle to blue to enable the filter.
8. **Manage screen time**

You can use Epic Games Store’s parental controls to help manage how much time your child spends playing. Enable Epic Games to send weekly usage reports to you so you can help your child balance their screen time.

**To set up screen time reports:**

Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

Step 3 – Scroll down to ADDITIONAL PERMISSIONS. Under PLAYTIME TRACKING REPORT, click the toggle to blue to enable the filter.