Parental controls guide
EE mobile guide

Parental Controls information

Type of guide

Broadband & mobile networks

Features and Benefits

EE’s Set Up Safe service helps to keep your children safe online by providing age-specific packages to block adult content, set spending caps, and stop them adding extra charges to your bill. There are three packages which range from under 9s, 10-12s and over 13s.

What specific content can I restrict?

- Apps Access
- Browser Access
- Chatting
- In App purchasing
- Inappropriate content
- Media streaming
- Online games
- Search engines
- Social networking

What do I need?

The Child's device, an EE account (Email address and Password) and you must be account holder to make changes
To use the Set Up Safe service, SET UP SAFE to 150. You must be the account holder.
You’ll be invited to choose from the individual settings (content lock setting, adding a spend cap, stopping premium rate or international calls or blocking third party charges on your bill), or choose a package of our recommended settings based on the child’s age (you can choose from under 9s, 10-12s or over 13s).