Disney+

Parental controls guide

Disney+ parental controls help you keep your family watching content appropriate for them. Every family can customise the parental control tools to meet their needs.
What do I need?
Access to a smartphone, tablet, smart TV or computer and a Disney+ account.

Restrictions you can apply

- Inappropriate content
- Parental control

Step by Step instructions

How to create a kid's profile

How to set a pin

How to set a maturity level to on a profile

Other profile features

1. These steps were recreated using a browser from a computer.

Tap “Log in” in the top-right hand corner and enter your login details.
2. **How to create a kid’s profile**

On the profile selection screen, choose “Add Profile“.

When creating the profile, toggle the “Kid’s profile” option on. This will make the platform easier to explore and use, and it will only show content that is suitable for all ages.

![Add Profile](image1)

2.

![Add profile](image2)
3. How to set a pin

On the profile selection page, select “Edit Profiles” and choose which profile you’d like to set a pin for.

At the bottom of the profile page, find “Profile PIN” under “Parental Controls”.

Set a 4-digit PIN. If you want to limit who can use this profile, toggle the option on. This will mean that kids cannot use this profile to access inappropriate content.
4. How to set a maturity level on profiles

On the profile selection page, select “Edit Profiles” and choose which profile you’d like to set a maturity level on.

At the bottom of the profile page, find “Content rating” under “Parental Controls”.

Choose which maturity level you would like for the profile.
Edit profile

There is your primary profile. It cannot be deleted or set to a
Kid’s profile.

Playback and language settings

Subtitle
Subtitles activate when the user is seated, and subtitles will play
automatically.

Background audio
Background audio exists when you play background audio, and the
background of the audio player is shown throughout the app.

App language

English

Feature Settings

Group Watch

Watch screen is cleared and personal friendships are clear to different
people.

Potential Controls

Content rating

Choose a TV rating and content warning to watch for

Internet Matters.

0+

Feature/Filter only

6+

Feature/Filter only; and cultures

9+

Feature/Filter only, and cultures

12+

Feature/Filter only; and cultures

16+

Feature/Filter only; and cultures

18+

Feature/Filter only; and cultures

SAVE CANCEL
5. **Other profile features**

Beyond parental controls, Disney+ profiles also have other features you can set for your child.

**Playback and language settings**

Autoplay limits how much time your child spends watching Disney+. Turn it off to help them step away once one thing finishes.

Background videos can be turned off here if your child's device slows down with additional videos in the background.

App language lets you change the app language from English (UK) to a number of other available languages.

**Feature Settings**

GroupWatch allows users to watch the same content at the same time even if they are not at home together. All users must have a Disney+ subscription to use this. Turn this off if you need to keep your child from misusing it.