

Parental controls guide

BT Mobile guide

Parental Controls information

Type of guide

Broadband & mobile networks

Features and Benefits

BT Mobile Parental Controls are set to 'Light' filter as default to block content only suitable for adults. You can apply 'Strict' setting to block adult content and unmoderated social networking sites, online dating and chat sites, or turn off the filter.

What specific content can I restrict?



Anonymizers



Chatting



Innapropriate content

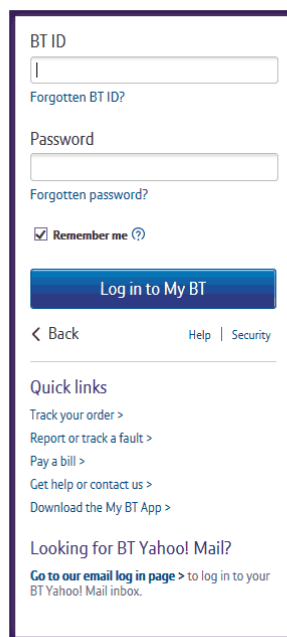
What do I need?

A credit card to verify you're over 18 and a BT Mobile account.

BT Mobile guide



Go to MyBT and log in using your BT ID and Password. If you haven't got an account click the 'Sign up' button.

A screenshot of the BT Mobile login page. The page has a white background with a dark blue header. The main content area is white and contains the following elements: a 'BT ID' label above a text input field; a 'Forgotten BT ID?' link below the input field; a 'Password' label above a text input field; a 'Forgotten password?' link below the input field; a 'Remember me' checkbox with a question mark icon; a dark blue 'Log in to My BT' button; a '< Back' link and 'Help | Security' text; a 'Quick links' section with four links: 'Track your order >', 'Report or track a fault >', 'Pay a bill >', and 'Get help or contact us >'; and a 'Looking for BT Yahoo! Mail?' section with a link: 'Go to our email log in page > to log in to your BT Yahoo! Mail inbox.'

BT ID
|
Forgotten BT ID?

Password
Forgotten password?

Remember me ?

Log in to My BT

< Back Help | Security

Quick links

Track your order >
Report or track a fault >
Pay a bill >
Get help or contact us >
Download the My BT App >

Looking for BT Yahoo! Mail?
Go to our email log in page > to log in to your BT Yahoo! Mail inbox.

BT Mobile guide



Scroll down to 'Your package' and click the mobile icon.

The screenshot shows the 'Your package' section of a BT website. At the top left, the text 'Your package' is displayed in white, followed by a sub-header: 'Do more with your package by using your extras, controlling your settings and keeping up to date with your usage.' To the right of this text is a button labeled 'View your package >'. Below the text is a horizontal row of five service icons, each with a small plus sign above it: 'Broadband' (a stylized 'b'), 'Phone' (a telephone handset), 'BT TV' (a television set), 'BT Sport' (a trophy), and 'Mobile' (a smartphone). Below this row are two columns of content. The left column is titled 'Use your extras, at no extra cost' and contains the text 'Make the most of your package with extras like online security and loads of great calling features.' Below this is a progress indicator for 'BT Parental Controls' showing '1 of 2 Active'. At the bottom of this column is a button labeled 'Manage your extras >'. The right column is titled 'Take control of your settings' and contains the text 'Check and change the settings of all your BT services - from TV and phone to security and online storage.' At the bottom of this column is a button labeled 'Manage your settings >'. The entire interface is set against a dark purple background.

BT Mobile guide



Then scroll down to 'Parental Controls' where you will what filters you have on or if you have turned off Parental Controls. Click 'get started' to activate, and once activated, you will then be able to change your filter level to suit your family.

Parental Controls ^

You can set different filters to block adult content when browsing on your mobile phone.

Filter mobile data content

You have not set up your Wi-fi Parental Controls