



Facetime Privacy And Safety Settings Controls & settings guide

FaceTime is Apple's video and audio chatting platform that lets iPhone users communicate with one another through audio and video chat. You can also use FaceTime on other iOS devices such as an iPad, iPod touch or Mac using an email address. FaceTime's privacy settings can act like parental controls to promote online safety.



1 How to block calls on FaceTime

You can block any unwanted FaceTime video calls on your iPhone, iPad or iPod through a phone number, contact or email. There are four ways to block a contact:

Block calls on the FaceTime app:

Step 1 – When in the app, tap the **info** button number next to the contact you want to block

Step 2 – Scroll down and tap "Block this Caller"

Block calls on FaceTime from Messages:

Step 1 – When you're in Messages, open the **conversation app**, tap the **contact** at the top of the conversation

- Step 2 Then tap the info button
- Step 3 Next, tap the info icon, scroll down and tap "Block this Caller"

Block contacts on FaceTime from Mail:

- Step 1 Open the email that has the contact that you want to block
- Step 2 Tap the contact at the top
- Step 3 Tap "Block this Contact"

Block calls on FaceTime from an iPhone:

Step 1 – If on the phone app, under **Recents**, tap the **info button number** next to the contact you want to block

Step 2 – Scroll down and tap "Block this Caller"





2 Where to manage blocked contacts

You can view the number, contacts and emails you have blocked.





To manage blocked contacts from the FaceTime app:

- Step 1 Go to Settings, then FaceTime
- Step 2 Under Calls, tap "Blocked Contacts"

To manage blocked contacts from Messages:

- Step 1 Go to Settings, then Messages
- Step 2 Under SMS/MMS, tap "Blocked Contacts"

To manage blocked FaceTime contacts from Mail:

- Step 1 Go to Settings, then Mail
- Step 2 Under Threading, tap "Blocked"

To manage blocked FaceTime contacts from an iPhone:

- Step 1 Go to Settings, then Phone
- Step 2 Scroll down and tap "Blocked Contacts" to see the list





3 How to turn off FaceTime



To turn off FaceTime on a Mac:

- Step 1 Go to the FaceTime app
- Step 2 From the menu bar, click "FaceTime", then "Turn FaceTime Off"
- Step 3 Scroll down and tap "FaceTime"
- Step 4 Tap the toggle next to FaceTime to turn it off

To turn off FaceTime on an iPhone and iPad:

- Step 1 Open the Settings app on your iOS device
- Step 2 Scroll down and tap "FaceTime"
- Step 3 Tap the toggle next to FaceTime to turn it off

4 FaceTiming with multiple people

You can Group FaceTime via an audio or video call with up to 32 people at one time. You could either add new people to an existing Group FaceTime chat at any time, or you can start up a chat with a group of people then add others as time goes on.

To FaceTime with multiple people from the app:

- Step 1 Go to Settings, then FaceTime and make sure FaceTime is on
- Step 2 Open FaceTime and tap the add button in the top right-hand corner
- Step 3 Enter the name of your contacts, phone numbers or email addresses
- Step 4 To start your FaceTime call, tap "Audio or Video"





