Tesco Mobile Safety Guide

Controls & settings guide

All Tesco Mobile phones are set to restrict access to adult content, but you can also choose to block access to content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

1 How to turn on Tesco Mobile parental controls

Tesco Mobile parental controls can help enhance your child's online experience by keeping them safe. They can block access to inappropriate content that could be found in social media or gaming apps and sites. By default, content for over-18s is blocked. However, you can further restrict content for under-12s.

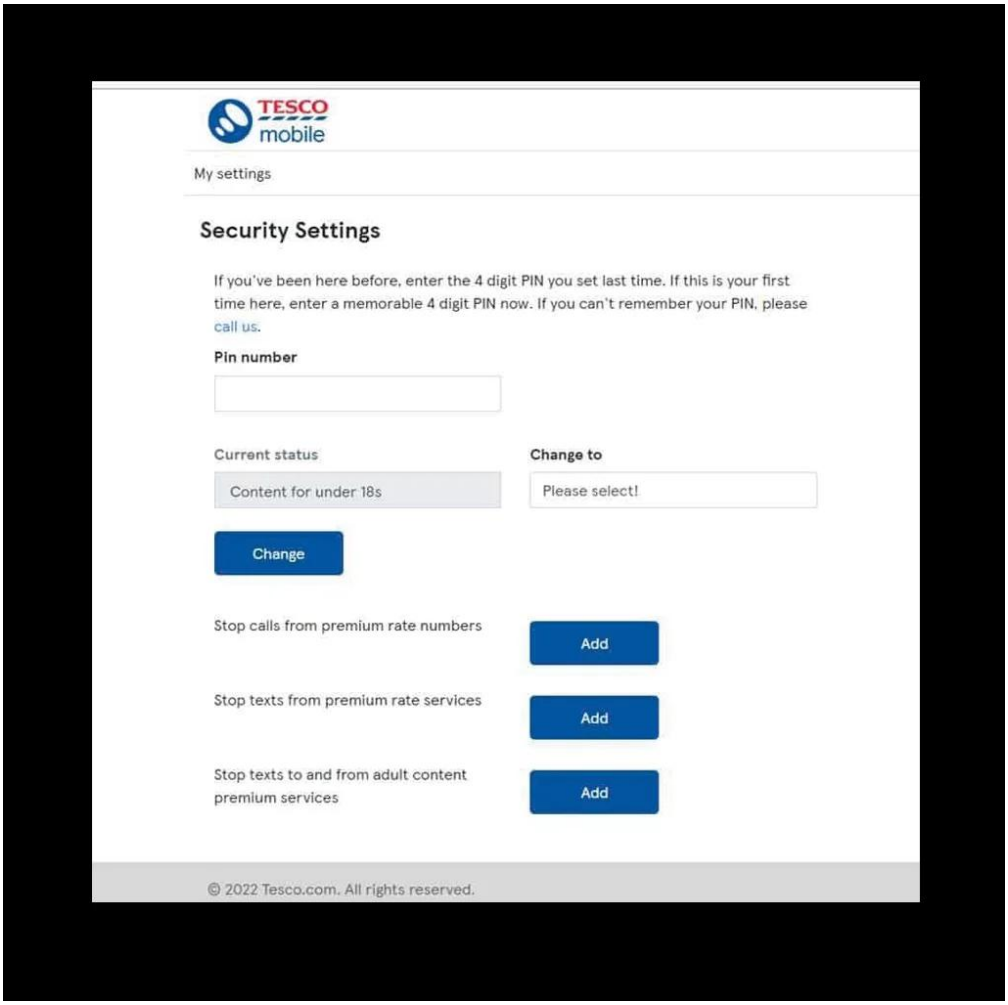
To turn on parental controls:

Step 1 – Go to Tesco Mobile's website and **login** to your account. Select **Manage your details** and **Manage Parental Controls**.

Step 2 – Next to **Parental controls and favourite numbers**, select **Update**. Go to **Security Settings** and enter or set up your **PIN**.

Step 3 – Set up **content restrictions** relevant to the user: under-12s, under-18s or 18+.

Note: to change restrictions to 18+, users must enter a credit card to verify their age.


TESCO mobile
My settings
Security Settings
If you've been here before, enter the 4 digit PIN you set last time. If this is your first time here, enter a memorable 4 digit PIN now. If you can't remember your PIN, please call us.
Pin number
Current status
Content for under 18s
Change to
Please select!
Change
Stop calls from premium rate numbers
Add
Stop texts from premium rate services
Add
Stop texts to and from adult content premium services
Add
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