Sky Mobile Safety

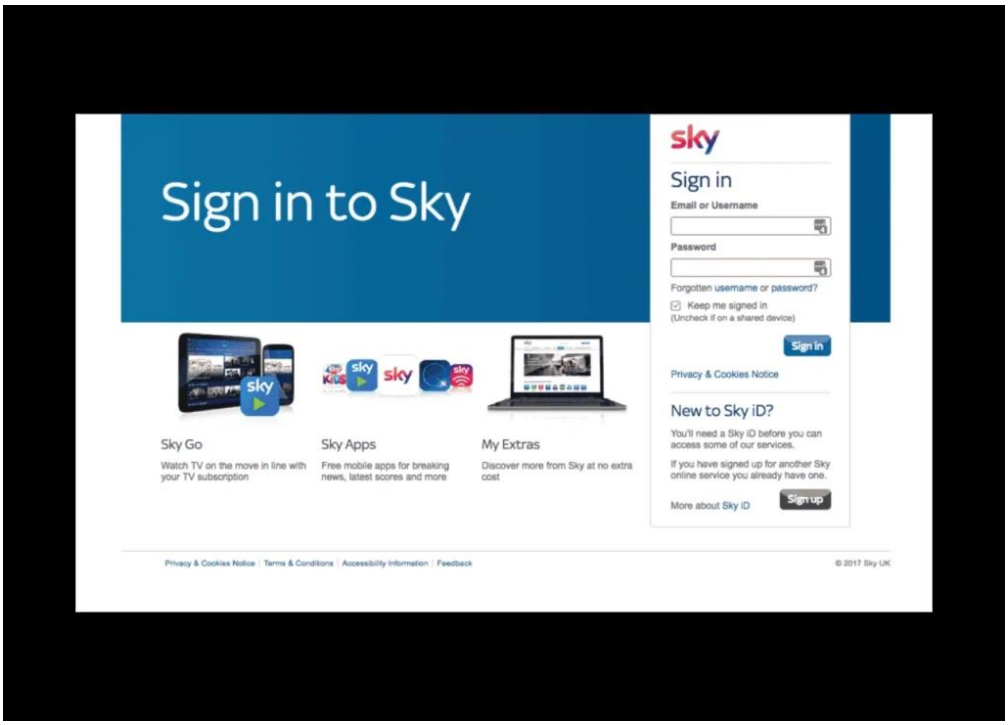
Controls & settings guide

Parental controls on Sky Mobile is automatically switched on to block 18+ rated website and online content when your child is connected to the Sky Mobile network on their Apple or Android device.

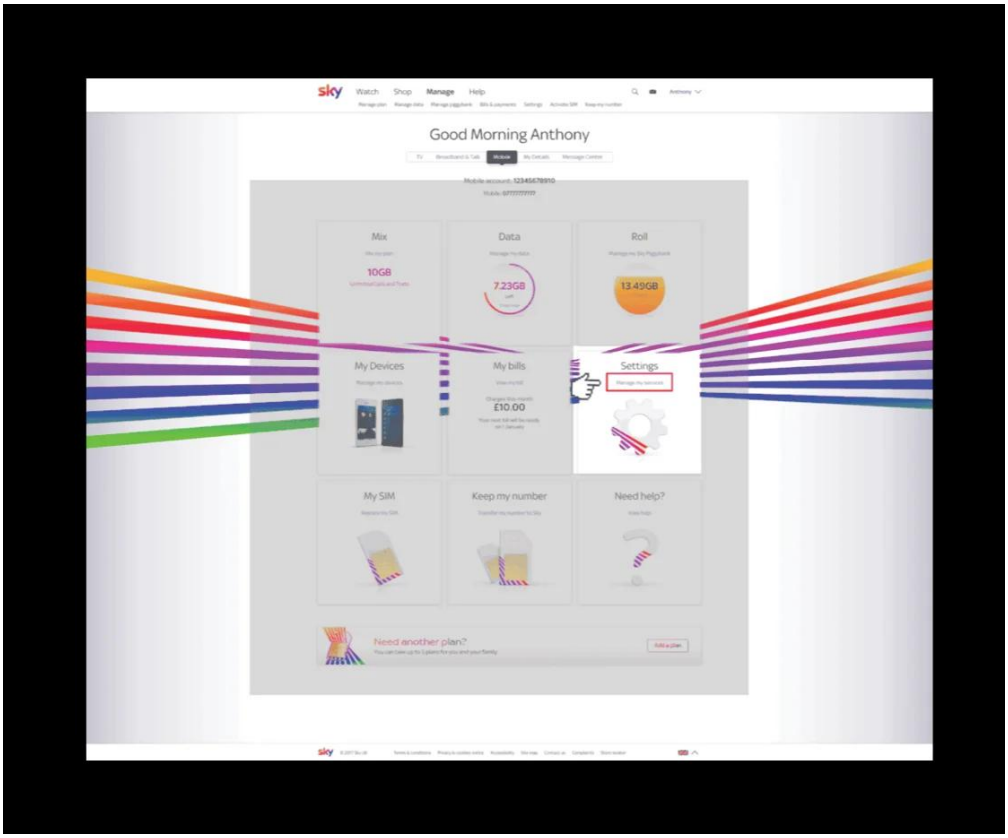
1 Accessing your account

Go to sky.com/mobile-account and sign in with your **Sky ID**.

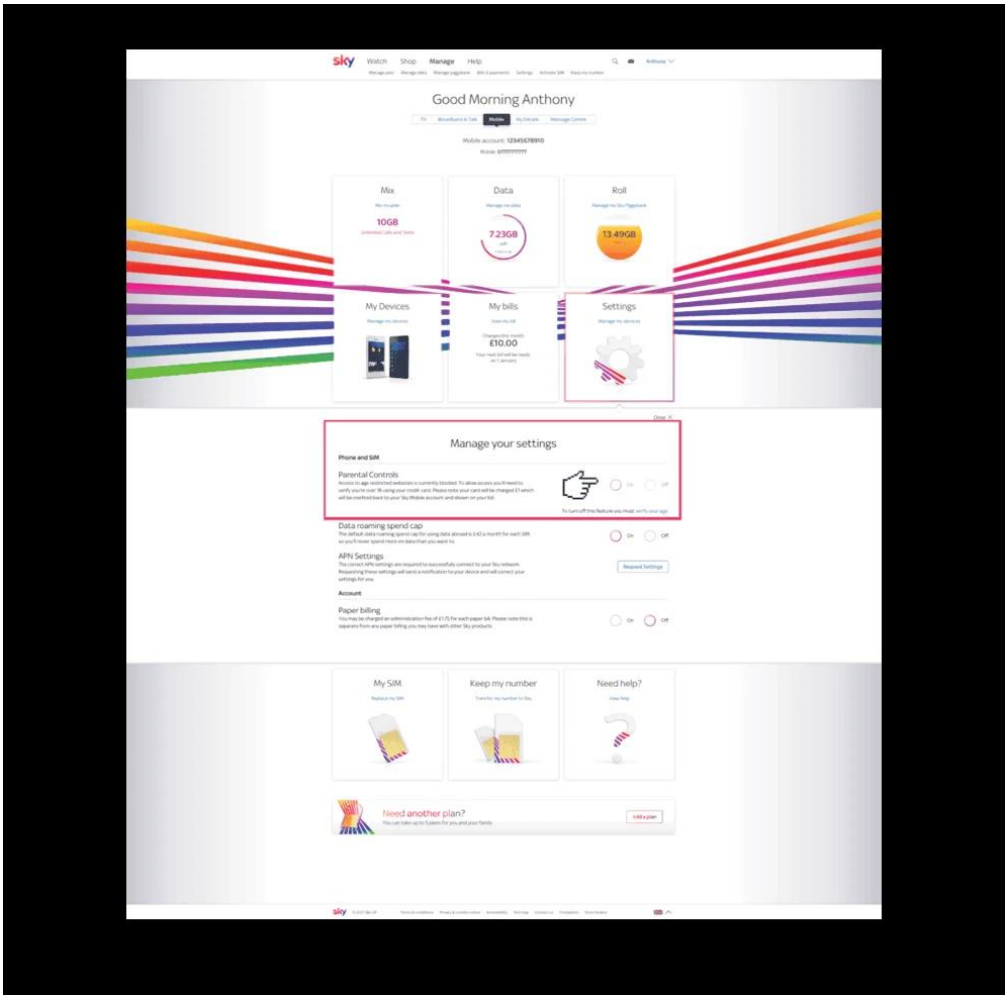
You can create a **Sky ID** with an email address that hasn't been previously used.



2 Select 'Manage my Settings' from the options on the page

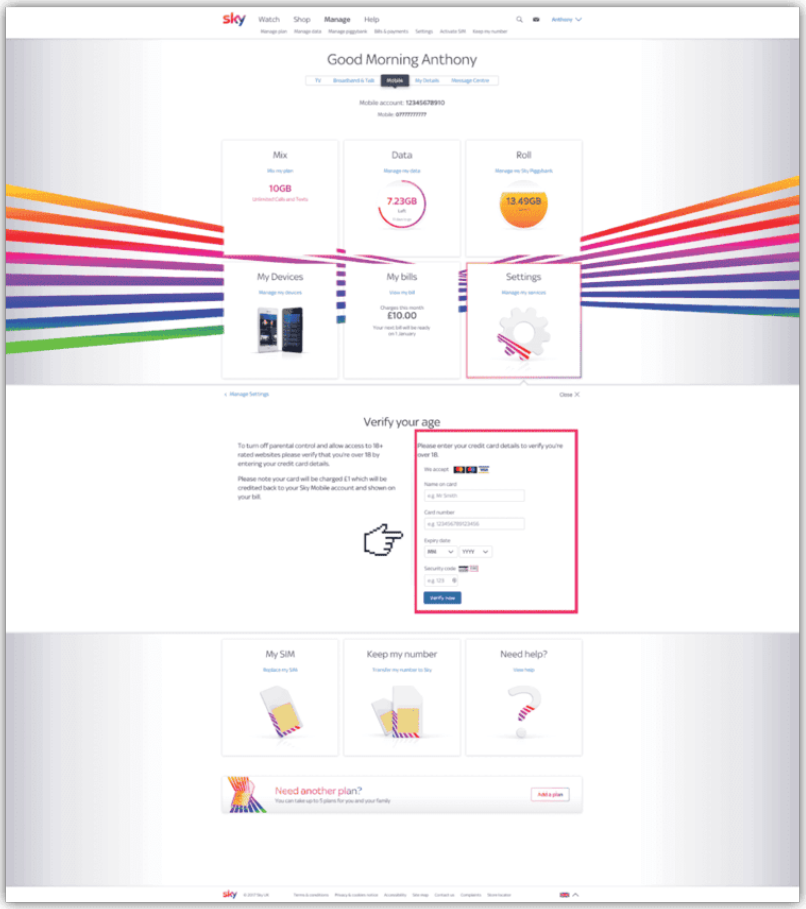


3 Select on or off to turn the parental controls on and off



4 Verify that you are over 18 by using your credit card

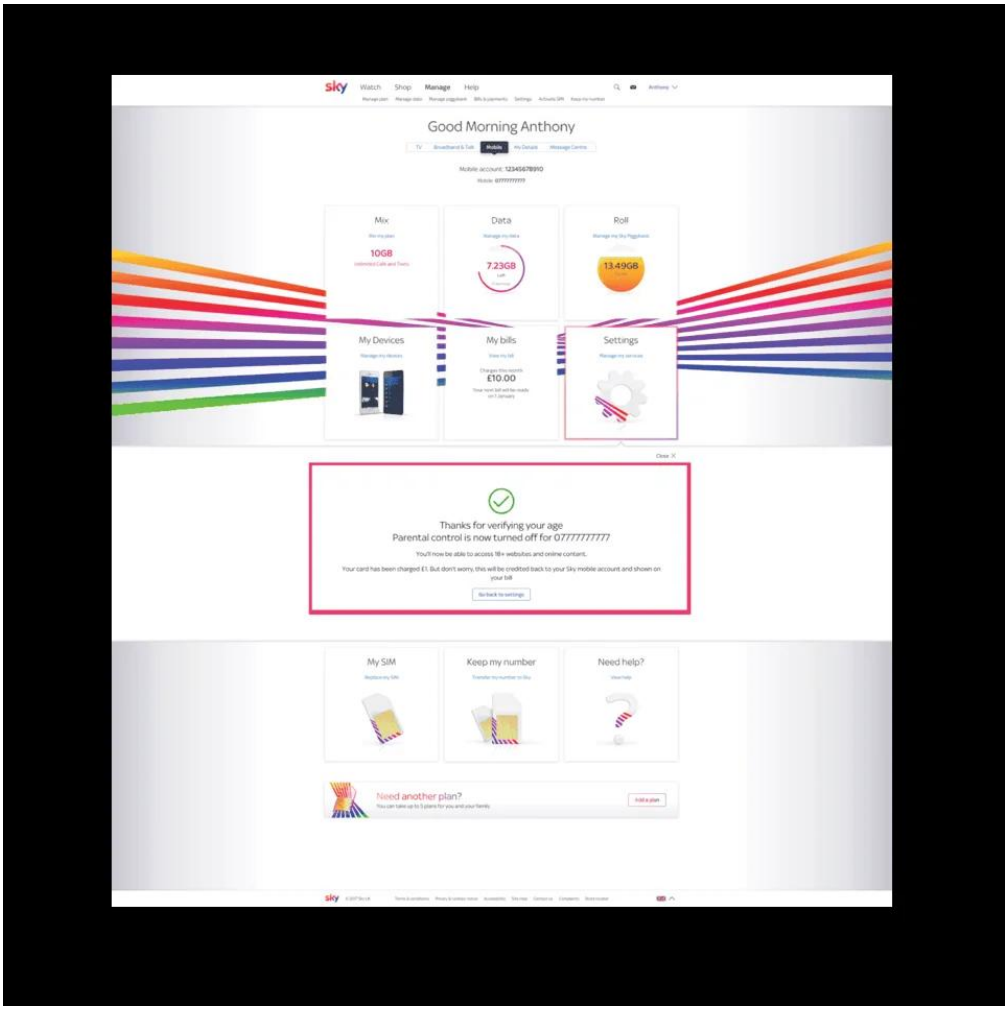
You will have to do this to turn parental controls off.



5 Parental Controls are off

Once this is done, you'll get a message to show that the parental controls have been turned off on your device.

To manage other features like time limits, you must be connected to broadband and use the Sky Broadband Buddy.


sky
Watch
Shop
Manage
Help
Good Morning Anthony
Mix
10GB
Data
7.23GB
Roll
13.49GB
My Devices
My bills
£10.00
Settings
Thanks for verifying your age
Parental control is now turned off for 07777777777
You'll now be able to access 18+ websites and online content.
Your card has been charged £1. But don't worry, this will be credited back to your Sky mobile account and shown on your bill
Go back to settings
My SIM
Keep my number
Need help?
Need another plan?
You can take up to 5 plans for you and your family.
Add a plan