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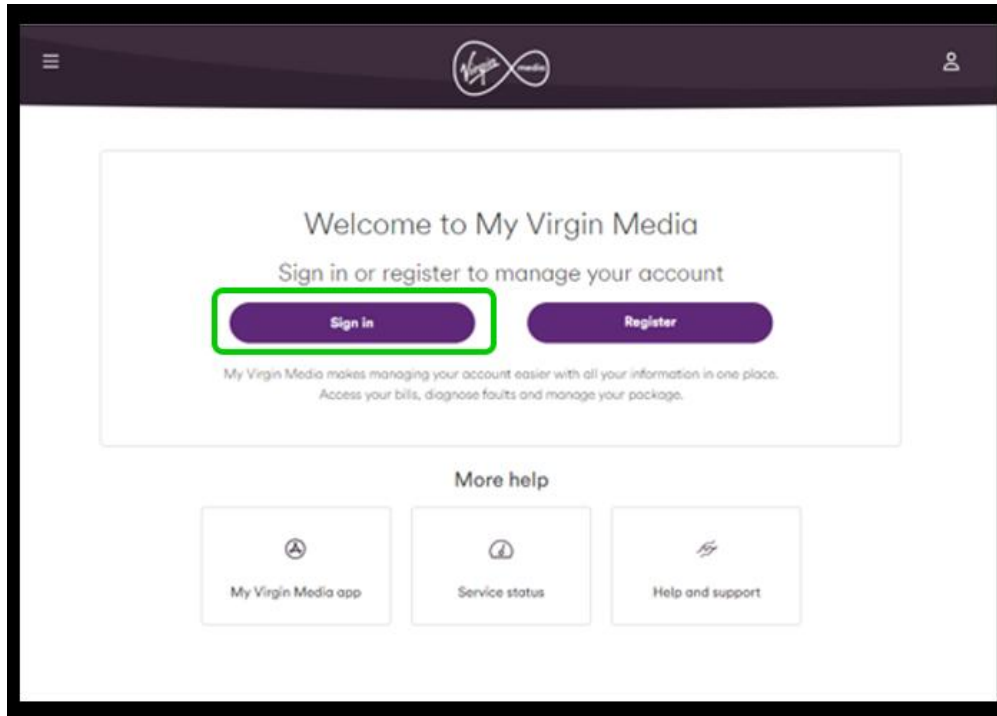
Virgin Media Essential Security Controls & settings guide

Virgin Media Essential Security allows you to restrict certain types of websites on all devices connected to your home broadband with parental controls. These are two settings - Virus Protection and Parental Controls.

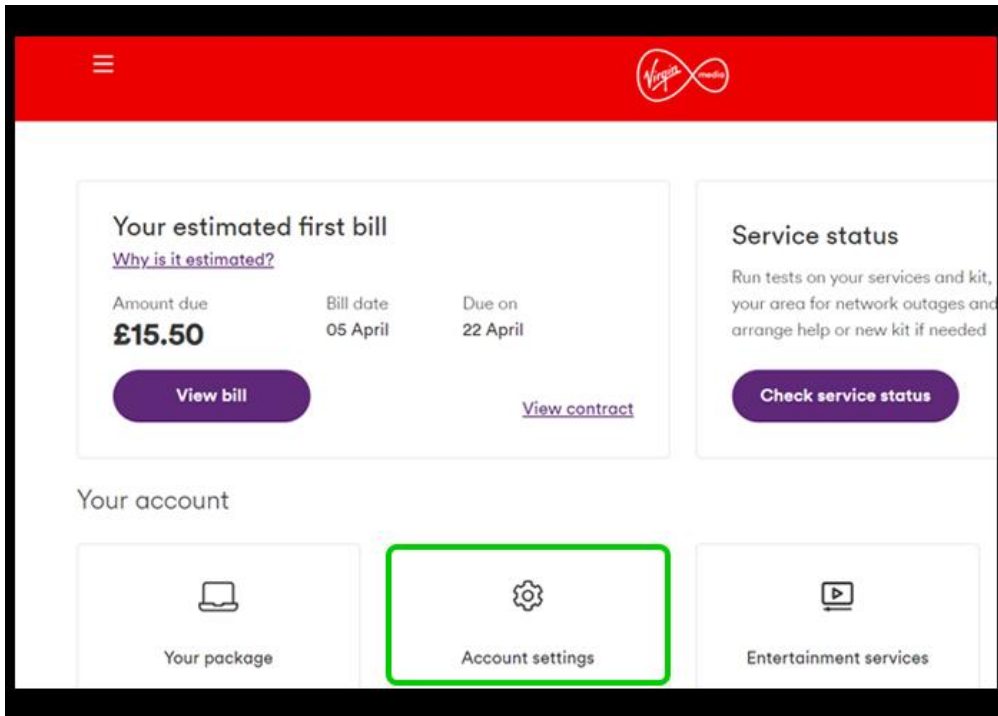
For new customers, the Parental Controls setting is switched on by default.

1 Go to MyVirgin Media and select Sign in

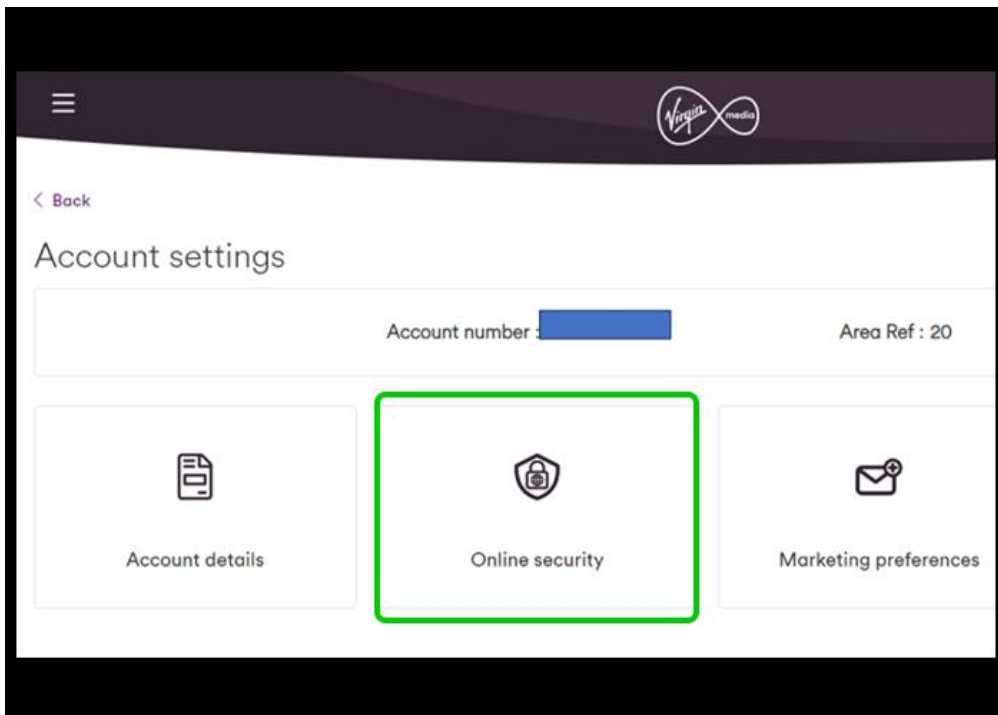
Follow the instructions to **login** with your email address and password.



2 Click on Account settings under Your account.



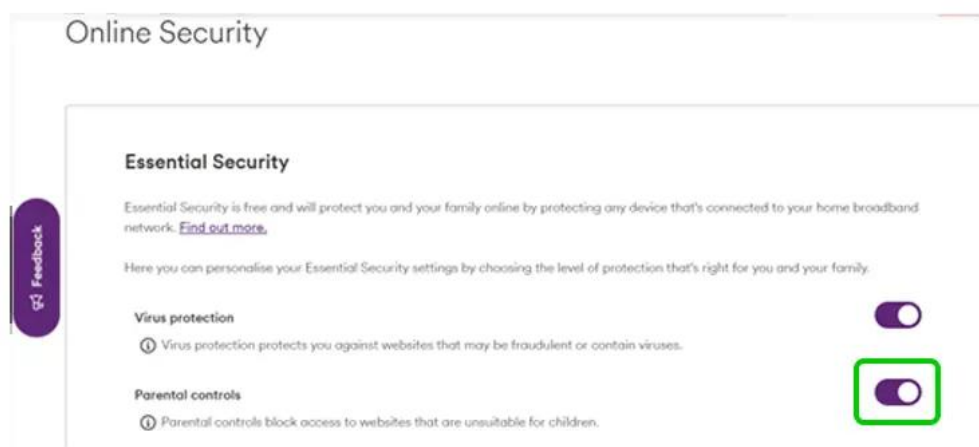
3 Click on Online security



4

Click on the toggle next to Parental Controls so it turns purple

This will add additional features to keep children safe on your broadband.



5 How to block websites

You have 2 options to block websites on Web Safe:

Categories

The **categories tab** lets you choose the type of content you can restrict. **Tick the box** next to each type of content you'd like to restrict (or select all). Any websites featuring this content will be blocked. Click **Save changes**.

Websites

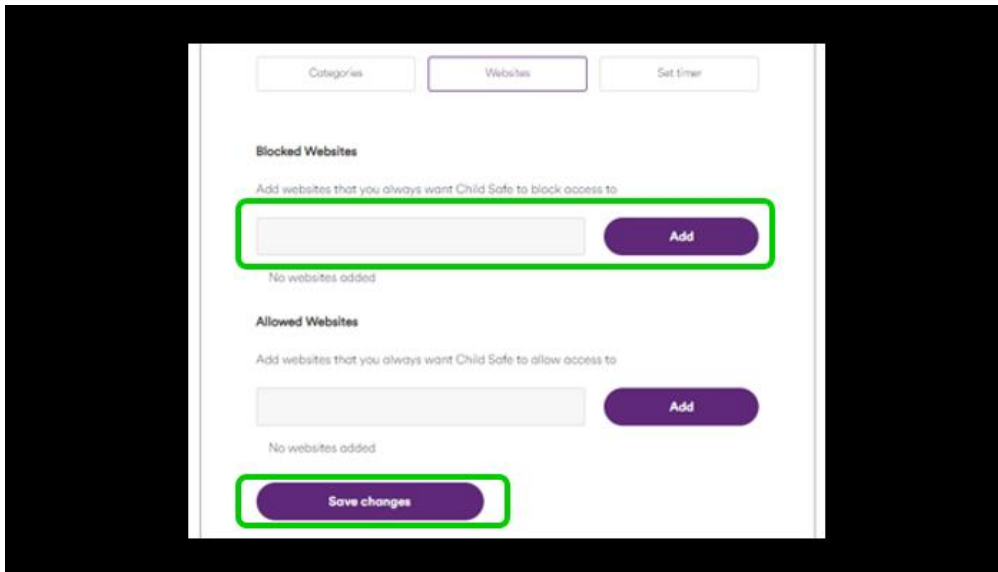
The **website tab** lets you manually add sites you want to block on your broadband. Fill in the **web address** and click **add** to do so.

This option is good if you want access to some sites under a category but want to block others in the same category. You can also add allowed sites here instead.

The screenshot shows a web filtering interface with three tabs: 'Categories', 'Websites', and 'Set timer'. The 'Websites' tab is active. Below the tabs, there is a heading: 'Please choose which website categories you wish to block'. A list of categories follows, each with a checkbox and a description:

- Select all** (checkbox)
- Cheating (Homework)** (checkbox)
Websites that promote or facilitate cheating on homework
- Weapons** (checkbox)
Websites that sell or describe weapons
- Alcohol and Tobacco** (checkbox)
Websites that sell or describe alcohol and tobacco products
- Nudity** (checkbox)
Websites containing images of nudity - including artistic nudity and naturism
- Gambling** (checkbox)
Websites relating to, or promoting online gambling
- Chat** (checkbox)
Websites that allow users to interact with people on chat rooms
- Social Media** (checkbox)
Websites that allow users to interact with people and post content online
- Peer to Peer** (checkbox)
Websites that facilitate peer-to-peer sharing of content
- Illegal downloads** (checkbox)
Websites that offer copyrighted material for illegal downloading
- Games** (checkbox)
All gaming and gaming-related-websites - including educational games
- Online Dating** (checkbox)
Websites providing the opportunity to establish a romantic relationship

At the bottom of the list, there is a 'Save changes' button, which is highlighted with a green box.



6 How to set a timer with Essential Security

With Virgin Media's Essential Security, you can add timing restrictions. This lets children use the broadband certain times of the day.

Click on the **Set timer** tab and follow the instructions to set timers for bedtime, dinner time or whatever your family needs. Click **Save changes** to add the timer.

