Wattpad Safety And Privacy Guide

Controls & settings guide

Wattpad doesn't have parental controls but does have a variety of features to help your teen manage who they interact with and what kind of content they see. Reporting functions help keep themselves and the community safe.

1 How to block tags

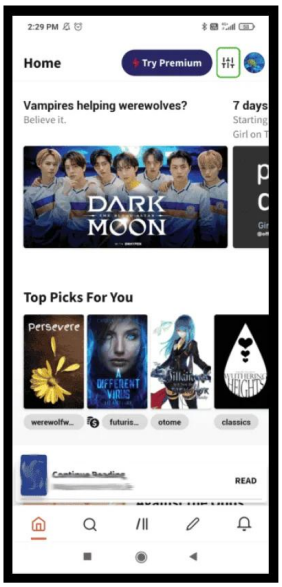
When users open the Wattpad app, they see a series of recommendations. To avoid inappropriate or triggering content, they can add tags to their Blocked Tags list. This will ensure they experience safe browsing of new stories.

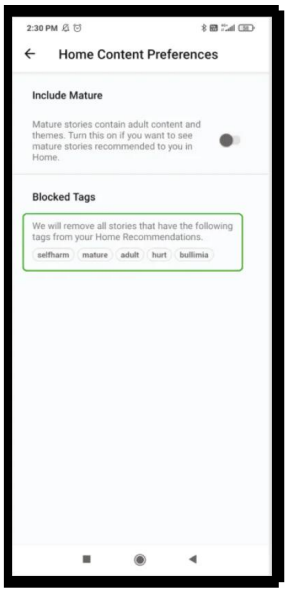
How to block tags:

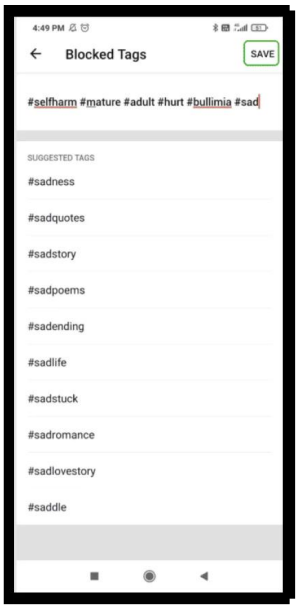
Step 1 – On your **home screen**, tap the **icon** next to your profile image in the top right corner.

Step 2 – Tap on the space below the **Blocked Tags** heading.

Step 3 – Start **typing tags** you would like to block. Recommendations will come up that you can select or you can manually enter them. All tags should be one word (e.g. selfharm instead of self harm). A space will create a new tag (e.g. #self #harm). Hashtags are automatically added. When finished, tap **SAVE**.







2 Manage mature content preferences

Wattpad requires its users to be 13-years-old or older. However, not all content

online is suitable for under-18s. This content should be appropriately tagged and can be hidden from suggested content.

How to hide mature content:

Step 1 – On your **home screen**, tap the **icon** next to your profile image in the top right corner.

Step 2 – Tap the **toggle** under **Include Mature**. When it's **grey**, mature content will not be included in recommendations.

Note that mature content can still be searched for through tags. This is only to remove it from suggestion on the home feed.

3 How to report users

You can report users on Wattpad who go against their Code of Conduct. This includes unmarked explicit content, hate speech and harrassment, self-harm, underage use and more. If you find someone going against these rules, you should report them to protect yourself and other users.

How to report a user:

Step 1 – Get to the **user's profile**. This can be done from their story by tapping on their username.

Step 2 – Once on their profile, tap the **3 dots** in the top right corner. Tap **Report**.

Step 3 – Choose the **reason** for reporting the user. **Explain** how they violate the rule and then tap **REPORT** in the top right corner.

4 Where to mute users

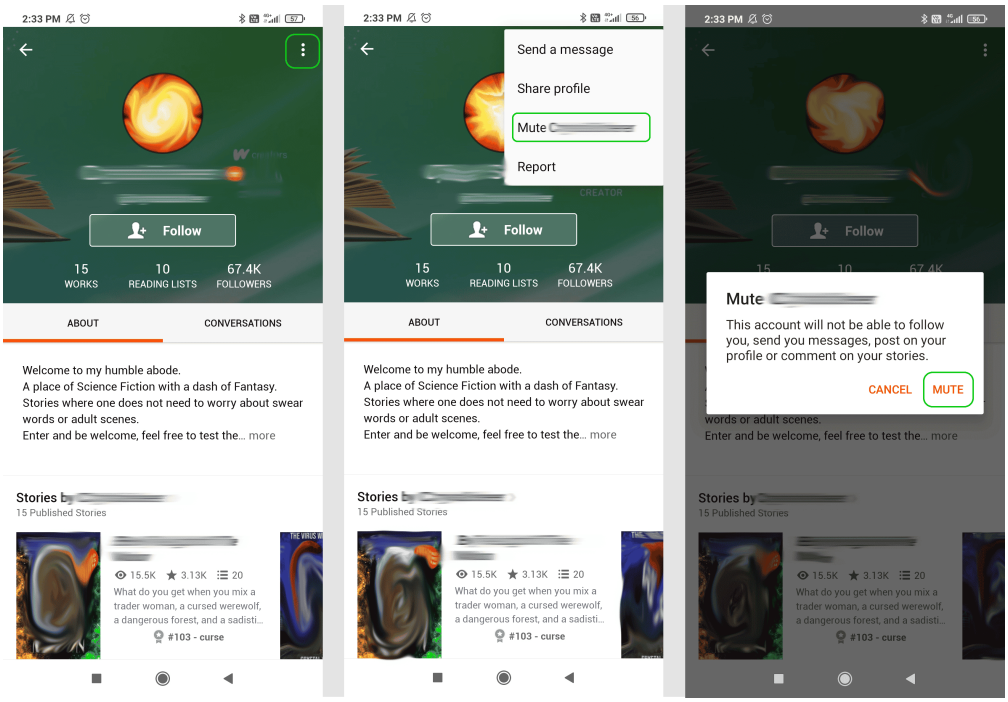
You can mute users on Wattpad, which means they cannot follow or send messages to you, post on your profile or comment on your stories.

How to mute users:

Step 1 – Get to the **user's profile**. This can be done from their story by tapping on their username.

Step 2 – Once on their profile, tap the **3 dots** in the top right corner. Tap **Mute**.

Step 3 – When prompted, tap **Mute** again.



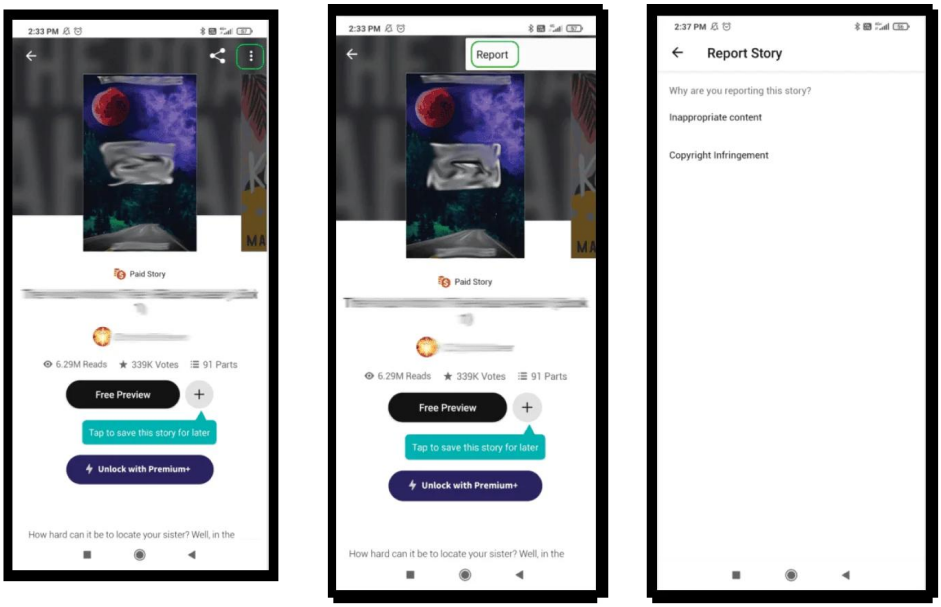
5 Manage communication between users

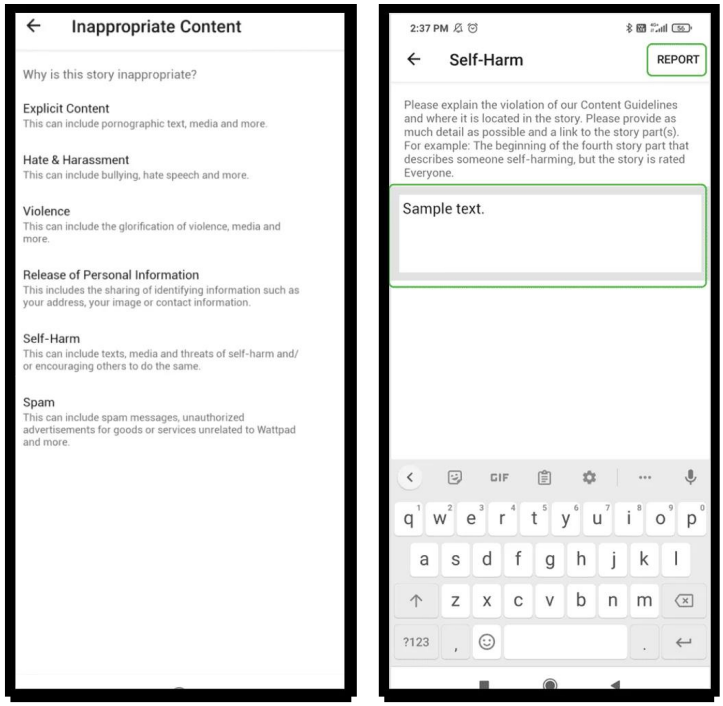
If stories go against Wattpad's Content Guidelines, which could include incorrectly tagged mature content, self-harm, hate speech and more, they should be reported.

To report a story:

Step 1 – Go to the **story's home page** and tap the **3 dots** in the top right corner.

Step 2 – Tap **Report**. Choose one **reason** you'd like to report the story. Then choose a more **detailed reason**. You will then need to **explain** how it goes against the content guidelines. Tap **REPORT** when done.





6 How to manage content restrictions

If you no longer wish to have an account, it is very easy to delete but cannot be

done in the app or on mobile.

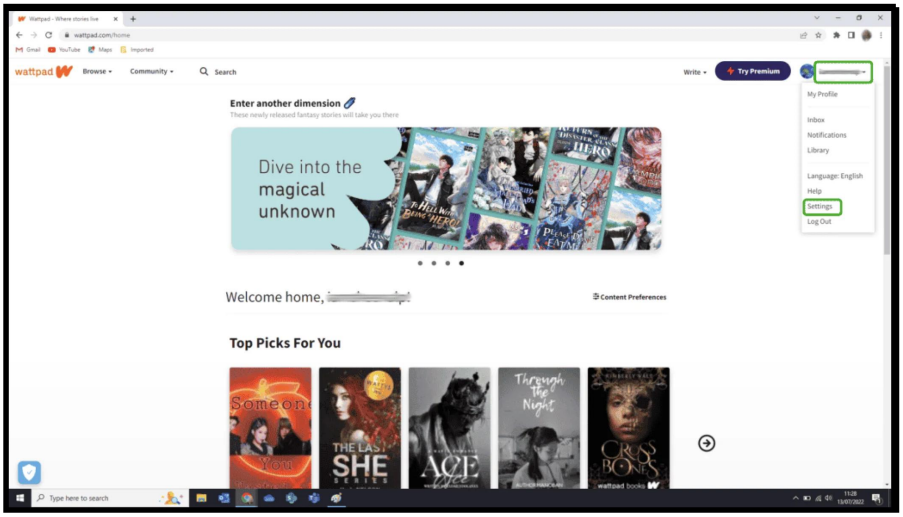
How to delete your account:

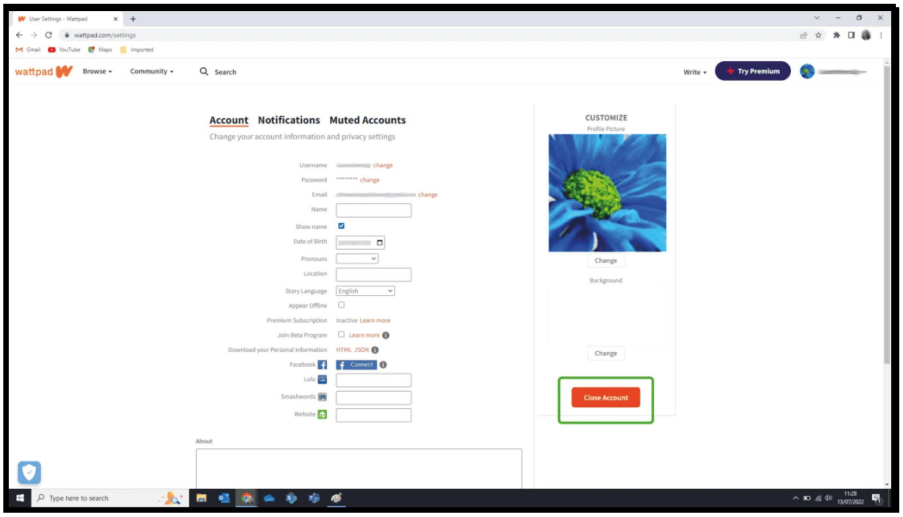
Step 1 – Logon to Wattpad on the **website** on a desktop browser.

Step 2 – Click your **username** in the top right corner and then **Settings**.

Step 3 – Under your profile picture, click **Close Account**.

Step 4 – Give a **reason** and follow the instructions to confirm.

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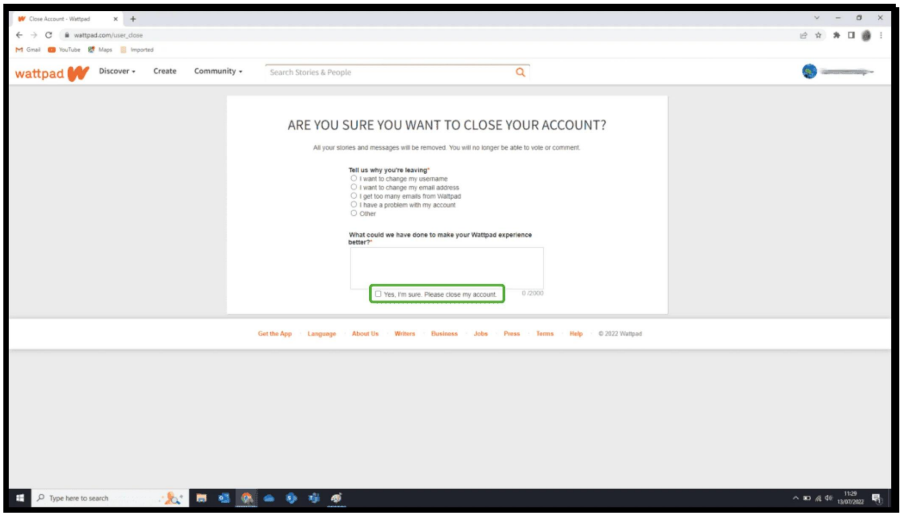
Browse
Community
Search
Write
Try Premium
Account
Notifications
Muted Accounts
Change your account information and privacy settings
CUSTOMIZE
Change
Close Account


wattpad
Discover
Create
Community
Search Stories & People
ARE YOU SURE YOU WANT TO CLOSE YOUR ACCOUNT?
All your stories and messages will be removed. You will no longer be able to vote or comment.
Tell us why you're leaving*
I want to change my username
I want to change my email address
I get too many emails from Wattpad
I have a problem with my account
Other
What could we have done to make your Wattpad experience better?*
Yes, I'm sure. Please close my account.