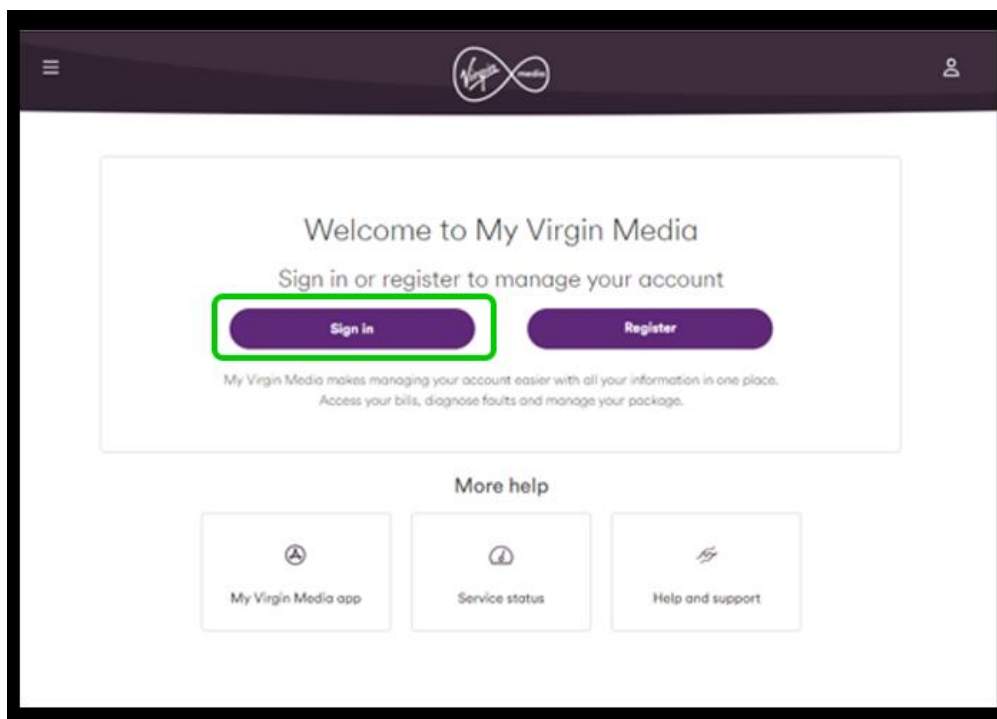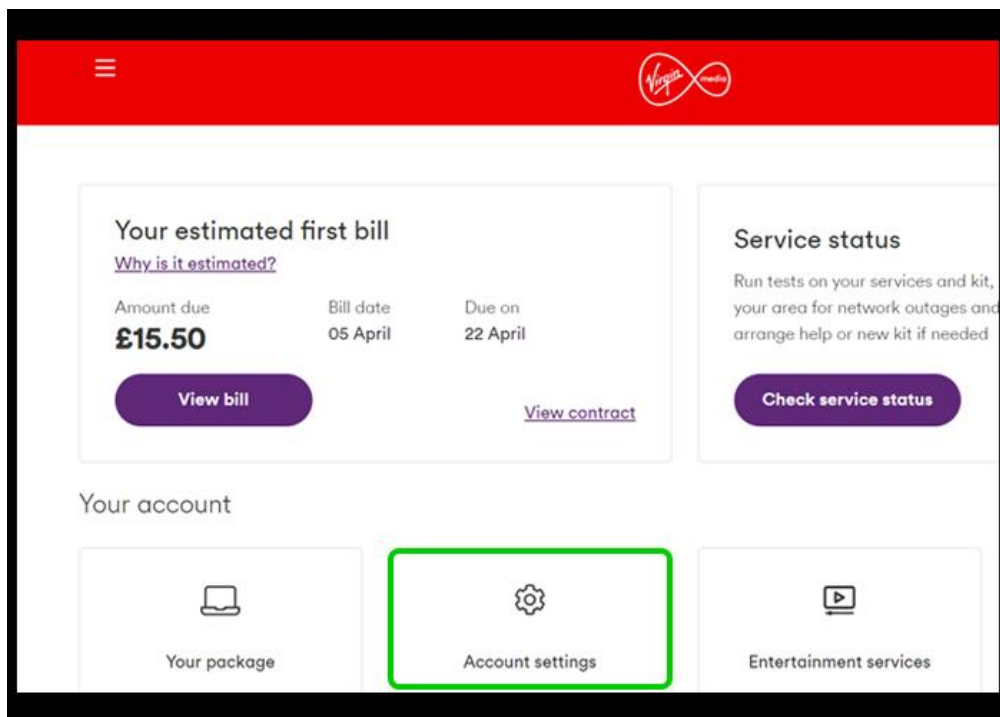# Virgin Media Web Safe Guide
Controls & settings guide

Virgin Media Web Safe allows you to restrict certain types of websites on all devices connected to your home broadband with parental controls. These are two settings - Virus Safe and Child Safe. For new customers, the Child Safe setting is switched on by default.

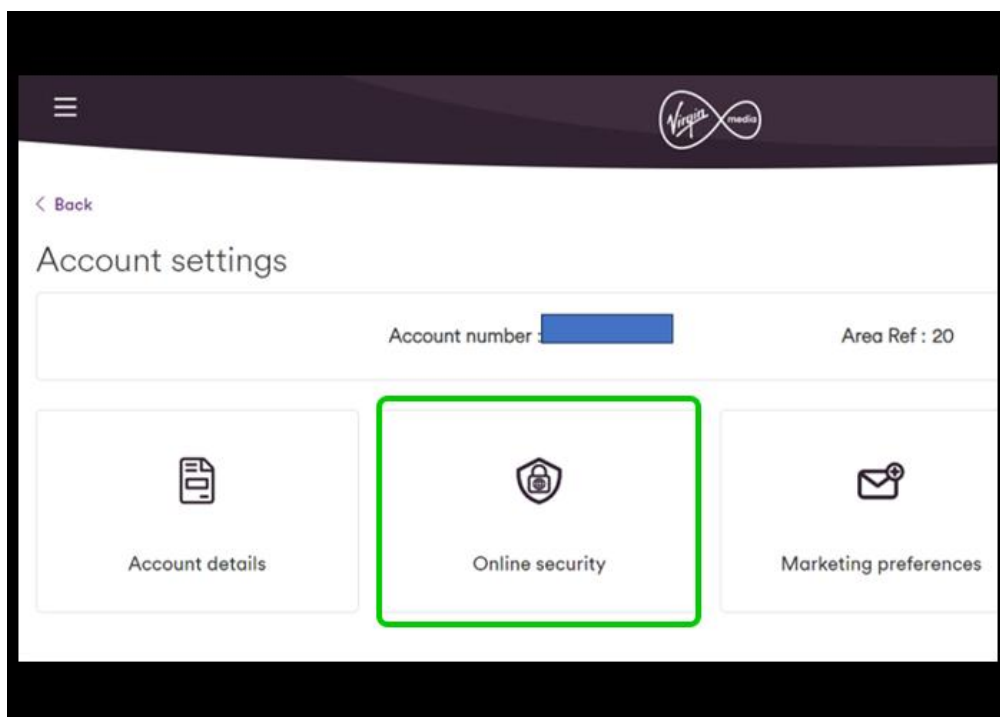**1**   **Go to MyVirgin Media and select Sign in**

Follow the instructions to **login** with your email address and password.

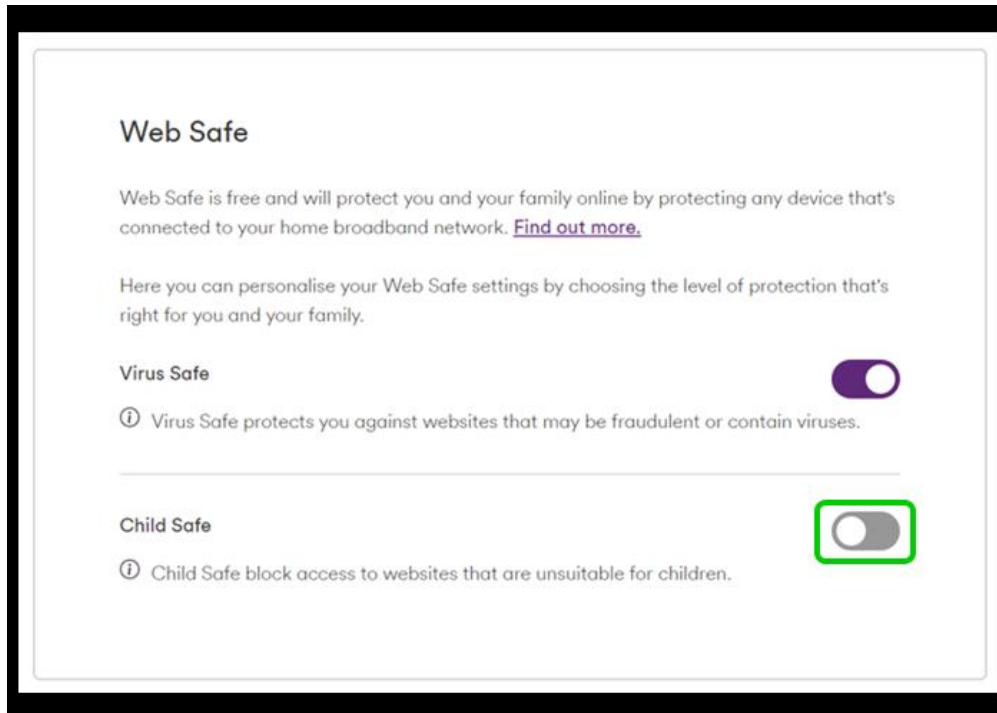**2**   **Click on Account settings under Your account.**

3 **Click on Online security**

4   Click on the toggle next to Child Safe so it turns purple

This will add additional features to keep children safe on your broadband.

5   How to block websites

You have 2 options to block websites on Web Safe:

Categories

The **categories tab** lets you choose the type of content you can restrict. **Tick the box** next to each type of content you'd like to restrict (or select all). Any websites featuring this content will be blocked. Click **Save changes**.
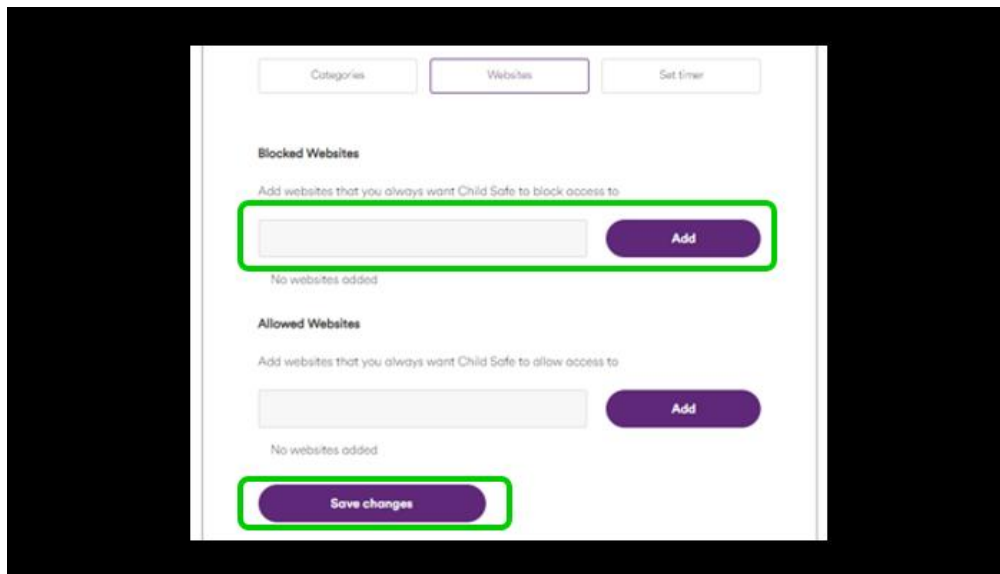
Websites

The **website tab** lets you manually add sites you want to block on your broadband. Fill in the **web address** and click **add** to do so.

This option is good if you want access to some sites under a category but want to block others in the same category. You can also add allowed sites here instead.

6 How to set a timer with Web Safe

With Virgin Media's Web Safe, you can add timing restrictions. This lets children use the broadband certain times of the day.

Click on the **Set timer** tab and follow the instructions to set timers for bedtime, dinner time or whatever your family needs. Click **Save changes** to add the timer.