

The logo for Internet Matters, featuring the text "internet matters.org" in white lowercase letters on a solid green rectangular background.

internet
matters.org



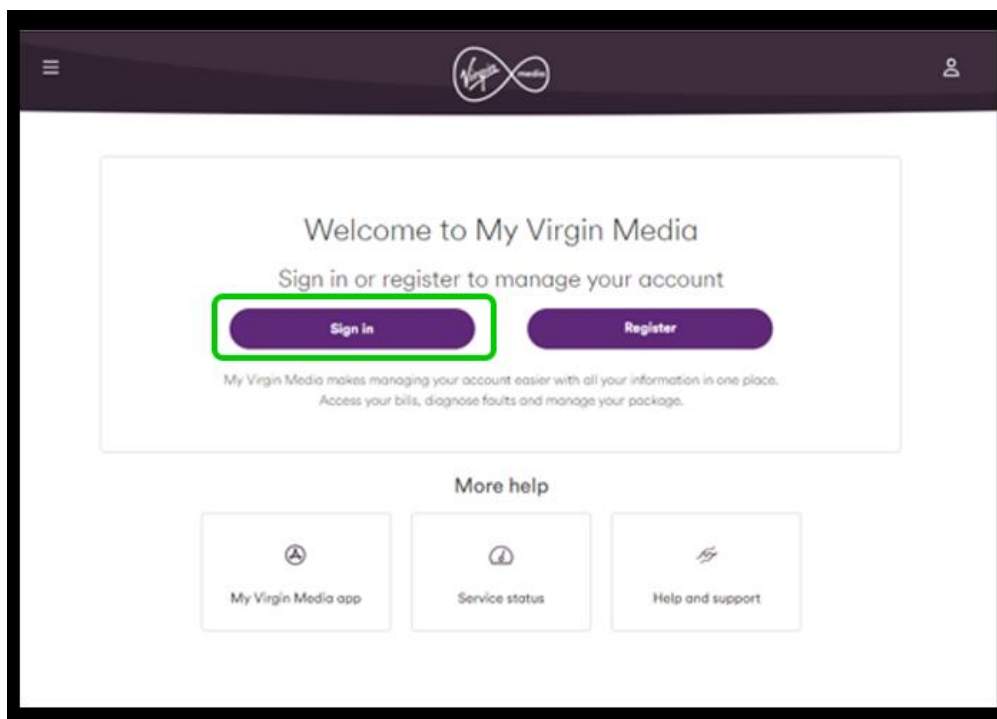
Virgin Media Web Safe Guide

Controls & settings guide

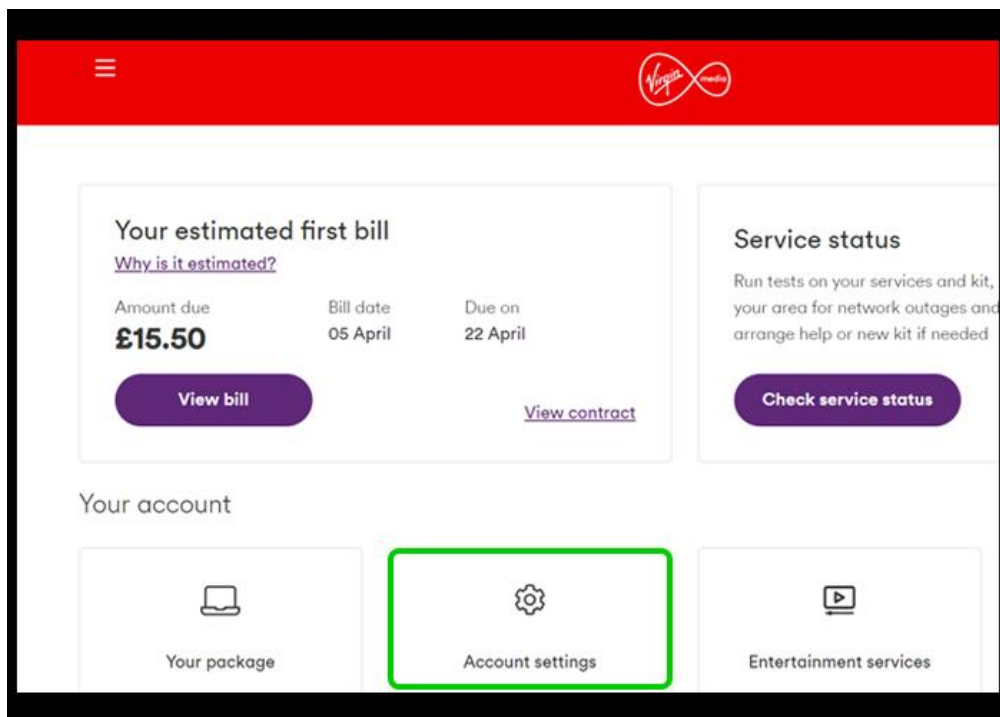
Virgin Media Web Safe allows you to restrict certain types of websites on all devices connected to your home broadband with parental controls. These are two settings - Virus Safe and Child Safe. For new customers, the Child Safe setting is switched on by default.

1 Go to MyVirgin Media and select Sign in

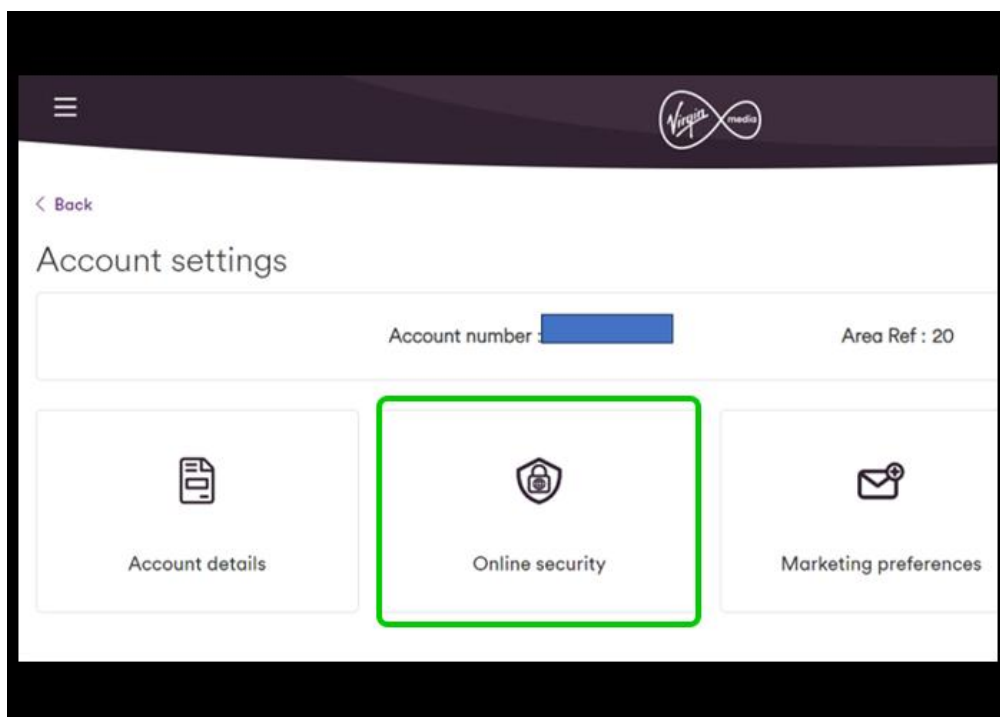
Follow the instructions to **login** with your email address and password.



2 Click on Account settings under Your account.



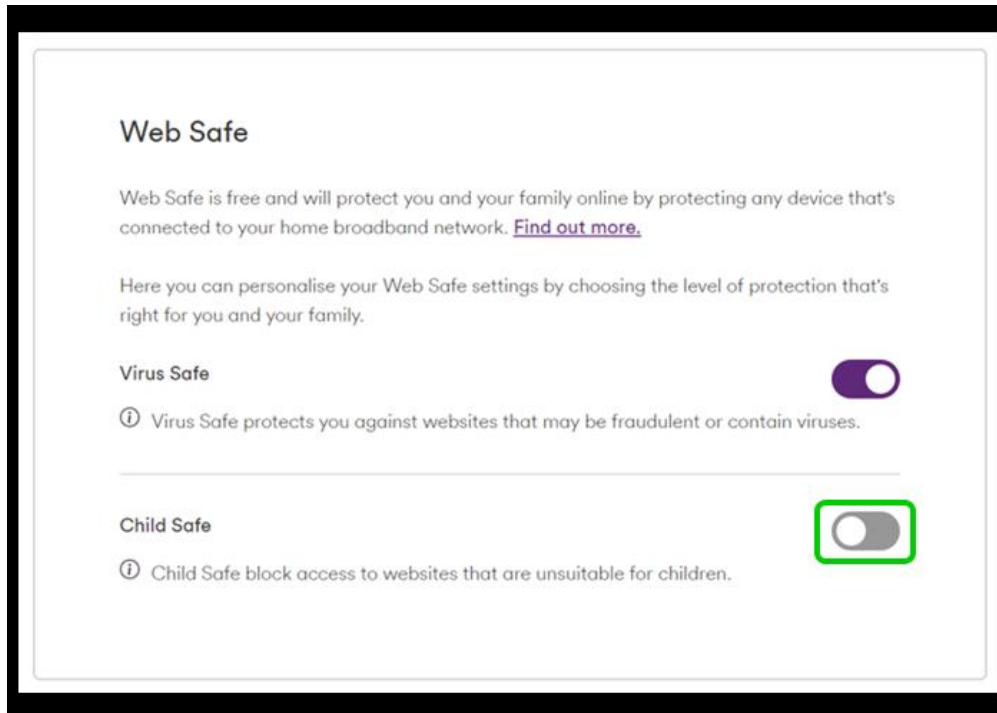
3 Click on Online security



4

Click on the toggle next to Child Safe so it turns purple

This will add additional features to keep children safe on your broadband.



5 How to block websites

You have 2 options to block websites on Web Safe:

Categories

The **categories tab** lets you choose the type of content you can restrict. **Tick the box** next to each type of content you'd like to restrict (or select all). Any websites featuring this content will be blocked. Click **Save changes**.

Websites

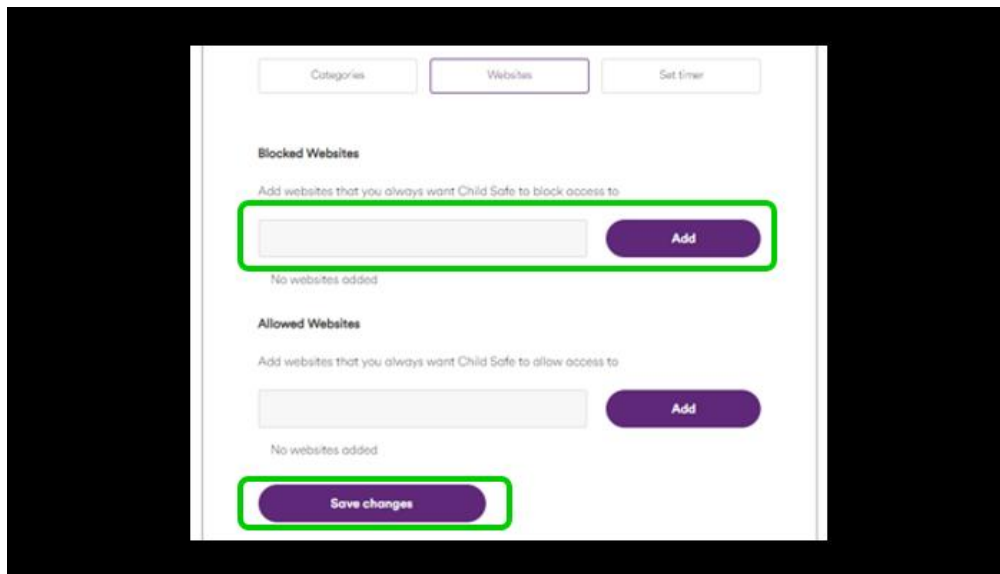
The **website tab** lets you manually add sites you want to block on your broadband. Fill in the **web address** and click **add** to do so.

This option is good if you want access to some sites under a category but want to block others in the same category. You can also add allowed sites here instead.

The screenshot shows the 'Categories' tab in the internetmatters.org settings. At the top, there are three tabs: 'Categories', 'Websites', and 'Set timer'. Below the tabs, the instruction reads: 'Please choose which website categories you wish to block'. A list of categories follows, each with a checkbox to its right. A green rectangular box highlights the 'Select all' checkbox and the 'Save changes' button at the bottom. The categories listed are:

- Select all** (checkbox highlighted)
- Cheating (Homework)**
Websites that promote or facilitate cheating on homework
- Weapons**
Websites that sell or describe weapons
- Alcohol and Tobacco**
Websites that sell or describe alcohol and tobacco products
- Nudity**
Websites containing images of nudity - including artistic nudity and naturism
- Gambling**
Websites relating to, or promoting online gambling
- Chat**
Websites that allow users to interact with people on chat rooms
- Social Media**
Websites that allow users to interact with people and post content online
- Peer to Peer**
Websites that facilitate peer-to-peer sharing of content
- Illegal downloads**
Websites that offer copyrighted material for illegal downloading
- Games**
All gaming and gaming-related-websites - including educational games
- Online Dating**
Websites providing the opportunity to establish a romantic relationship

At the bottom, there is a 'Save changes' button, which is also highlighted by a green box.



6 How to set a timer with Web Safe

With Virgin Media's Web Safe, you can add timing restrictions. This lets children use the broadband certain times of the day.

Click on the **Set timer** tab and follow the instructions to set timers for bedtime, dinner time or whatever your family needs. Click **Save changes** to add the timer.

