X (Formerly Twitter) Safety

Controls & settings guide

X's privacy and safety settings can help protect your child from receiving abusive content and report incidents of online bullying or inappropriate content. The settings also give them control over who can contact them and what personal data they share.

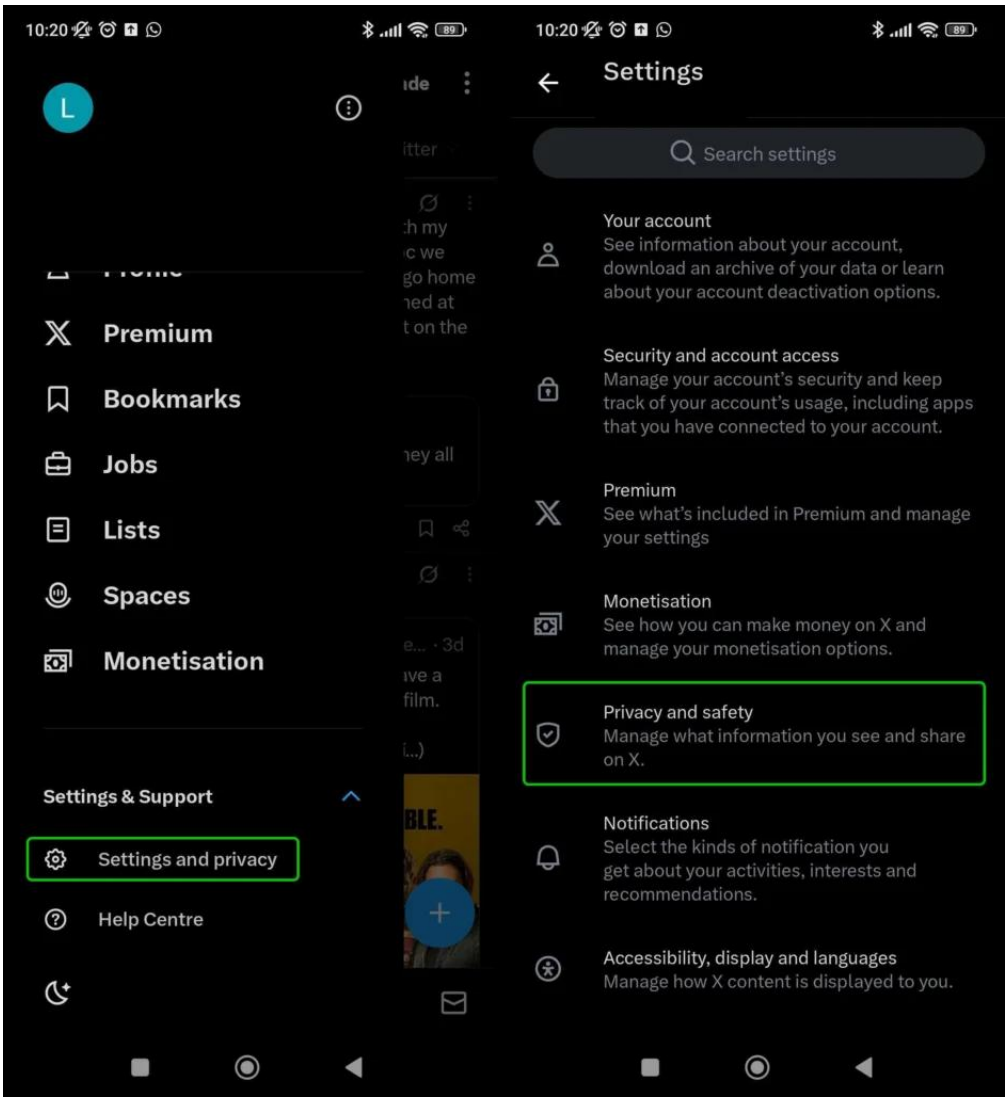
1 Accessing Privacy and safety settings

To begin setting controls on X, you must first navigate to the Privacy and safety section.

To access Privacy and safety:

Step 1 – On the X app, click on the **profile picture** in the top left corner of the screen, and then select **Settings and privacy** from the menu.

Step 2 – Inside Settings, click **Privacy and safety**.



2 Manage Audience and tagging

You can manage who can view posts and videos from the account in the **Audience and tagging** settings.

To manage Audience and tagging:

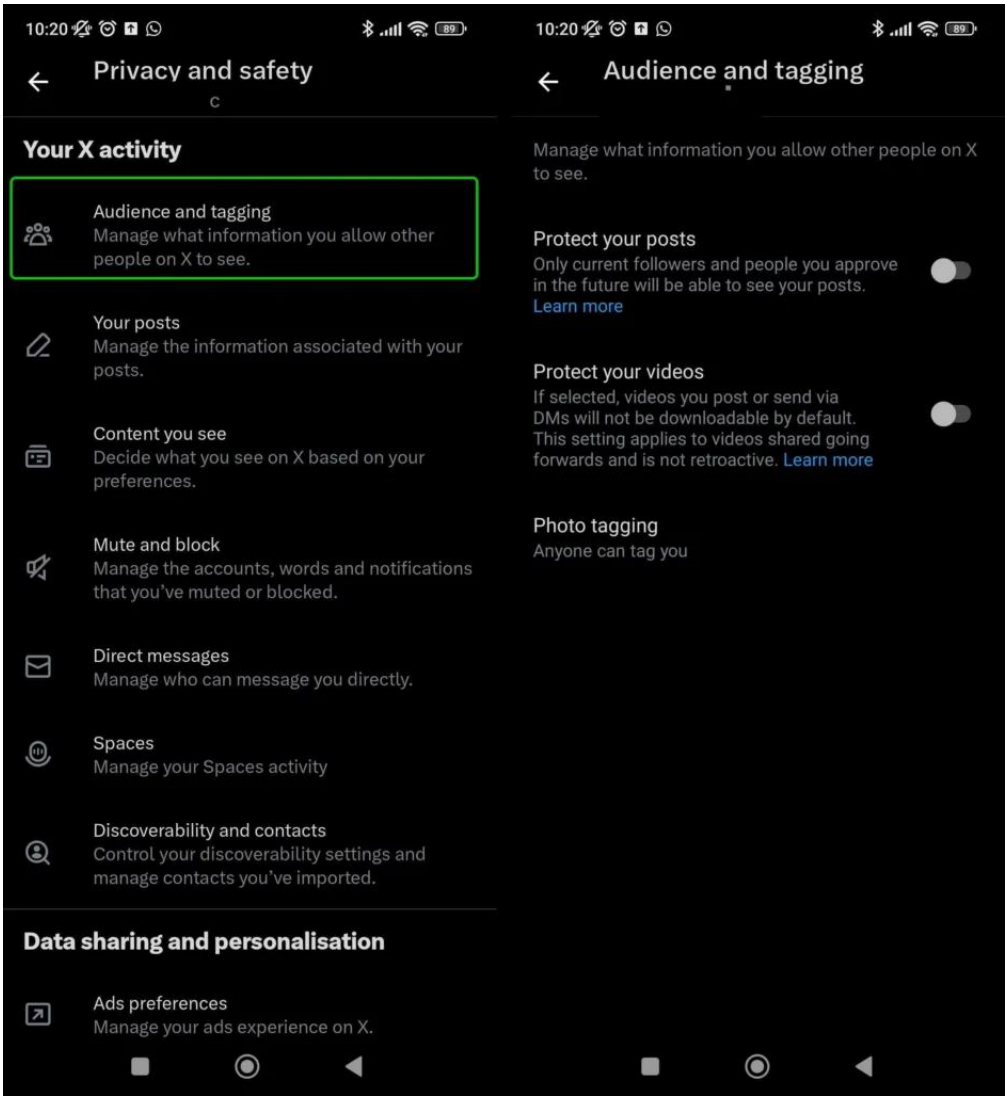
Step 1 – In the **Privacy and safety** menu, select **Audience and tagging**.

Step 2 – In **Audience and tagging** you can change multiple settings:

Protect your posts: Toggling this on will mean only current followers and approved users can view posts made by the account.

Protect your videos: Toggling this will mean videos posted or sent via DM will not be downloadable.

Photo tagging: You can choose who can tag this profile in posts, with a choice of anyone, only people the account follows or no-one.



3 How to filter content

You can filter content that the account will see on X.

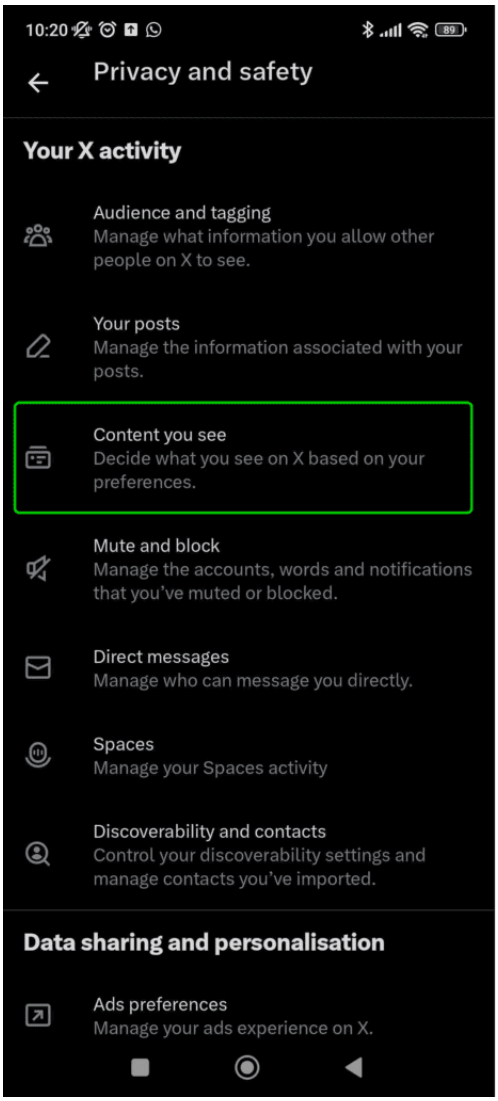
To filter content:

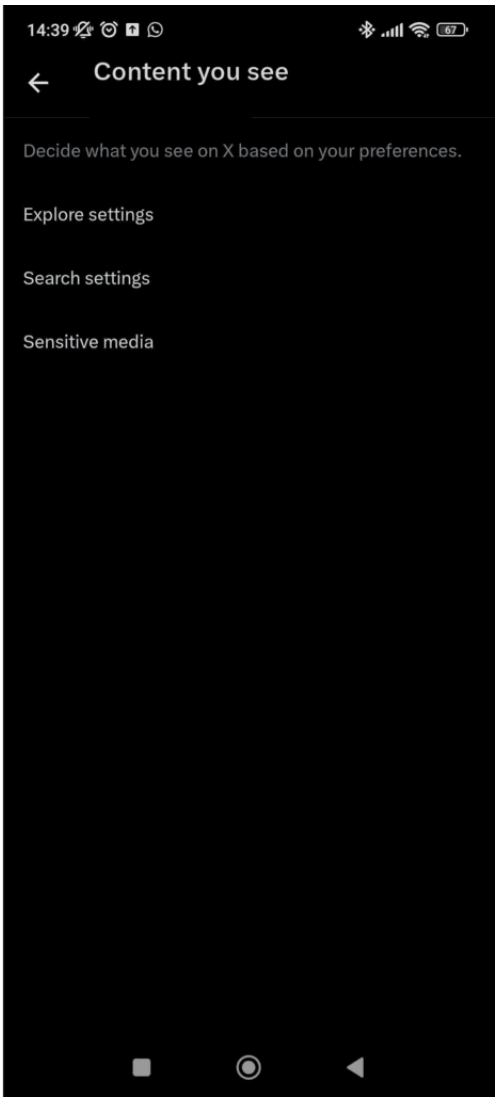
Step 1 – In the **Privacy and safety** menu, click **Content you see**.

Step 2 – In the **Content you see** section, you can manage the **Explore** settings and **Search** settings:

Explore settings: Can toggle whether content shown will be location based.

Search settings: Can toggle to hide posts with potentially sensitive content and remove content from blocked and muted accounts.





In the **Content you see** settings you can also filter out sensitive media to help avoid graphic content on X.

To filter sensitive media:

Step 1 – In the **Content you see** menu, click **Sensitive media**.

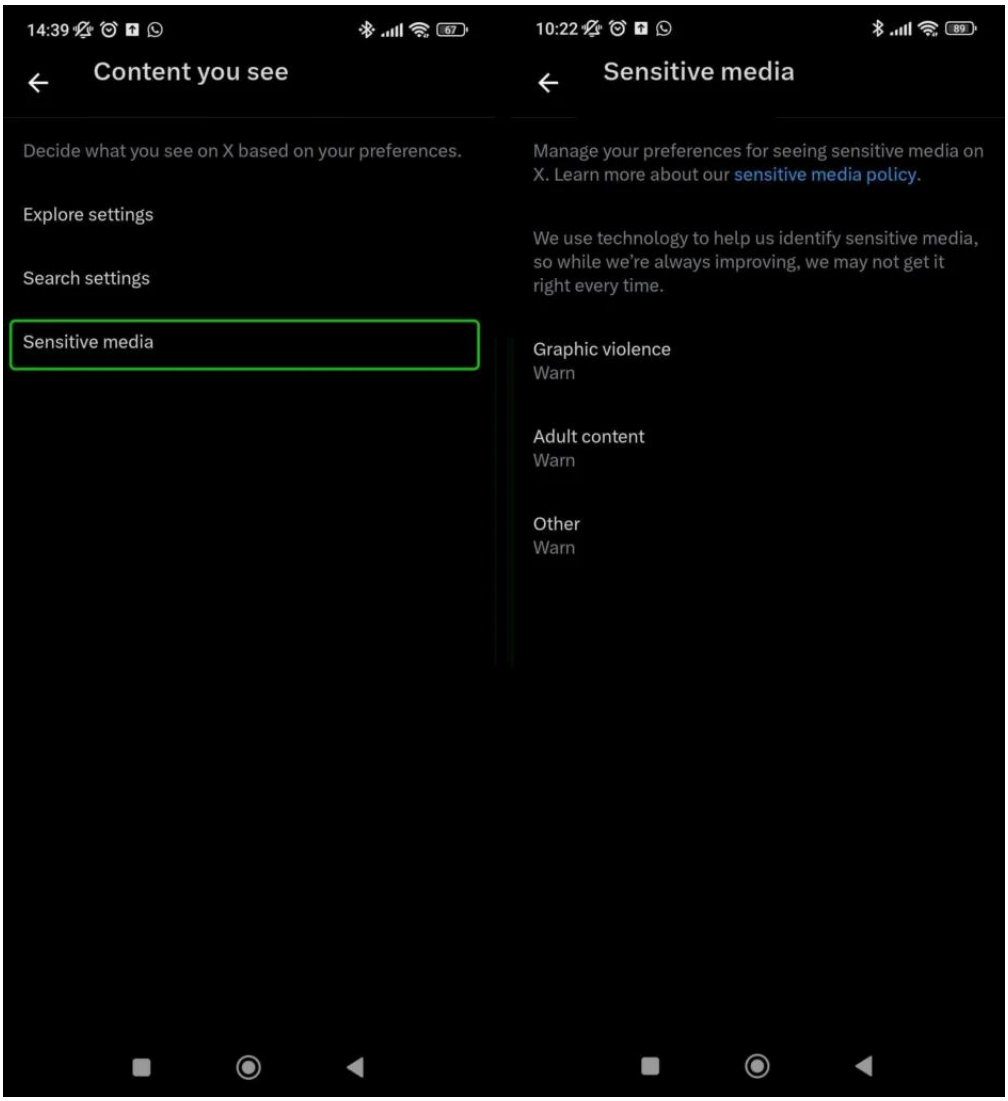
Step 2 – Inside the **Sensitive media** section you can choose to filter **Graphic violence**, **Adult content** or **Other**:

Graphic violence: Content featuring death, violence or physical harm.

Adult content: Content that is pornographic or sexual in nature.

Other: Content that has been marked as sensitive, like any content from users that have marked their accounts as sensitive.

With all this content, you can choose to show it, never show it, or be warned before seeing it.



4 Muting and blocking

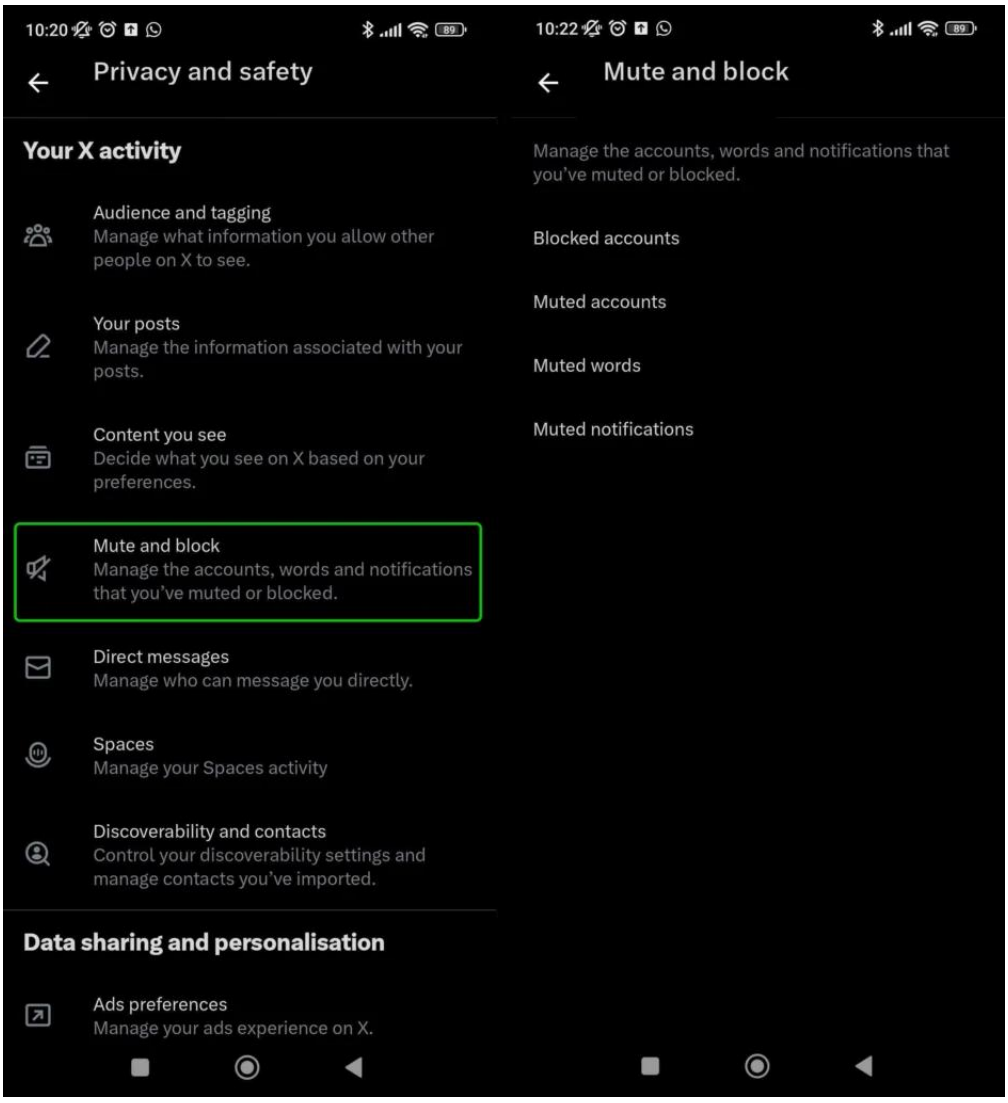
If you do not want specific users to be able to message or interact with the X profile, you can mute or block them. You can also block specific words or

notifications. All of this can be managed in the **Mute and block** section.

To manage muting and blocking:

Step 1 – From the **Privacy and safety** menu, select **Mute and block**.

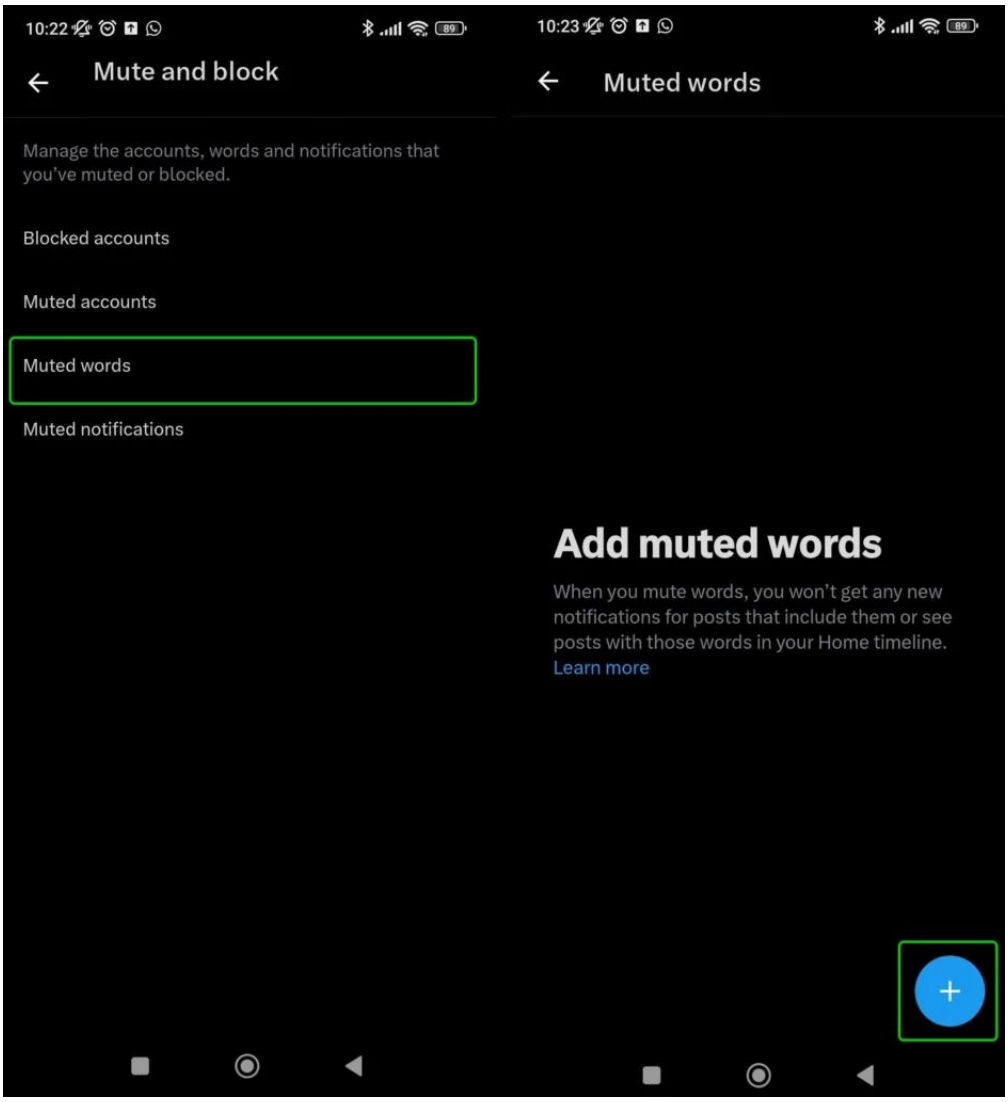
In **Blocked accounts** and **Muted accounts**, you can view the users the account has blocked or muted and decide if you'd like to unblock or unmute them. You can also choose which users to mute notifications from.



To manage muted words:

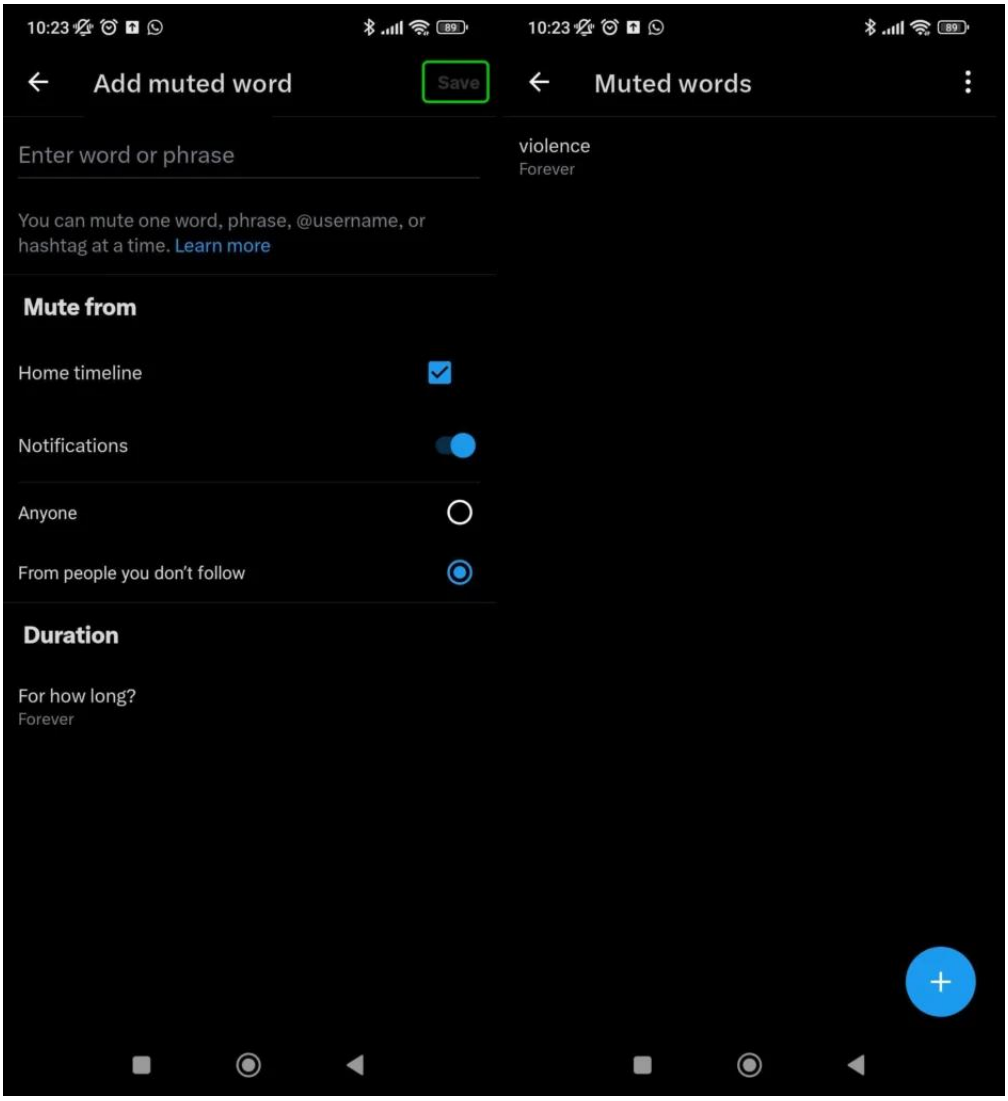
Step 1 – Inside the **Mute and block** section, click **Muted words**.

Step 2 – In this page you will be able to see all the words the account has muted. To mute more words, click the **blue plus (+)** in the bottom right of the screen.



Step 3 – Type in the word, phrase, username or hashtag you would like to mute. You can then decide where this is muted from, who it is muted for and how long you are muting it for. Once done, click **save** in the top right corner to finish muting.

Step 4 – You can now see the muted word in the **Muted words** page. You can edit the settings for this muted word or unmute it at any time.



5 Managing Messages settings

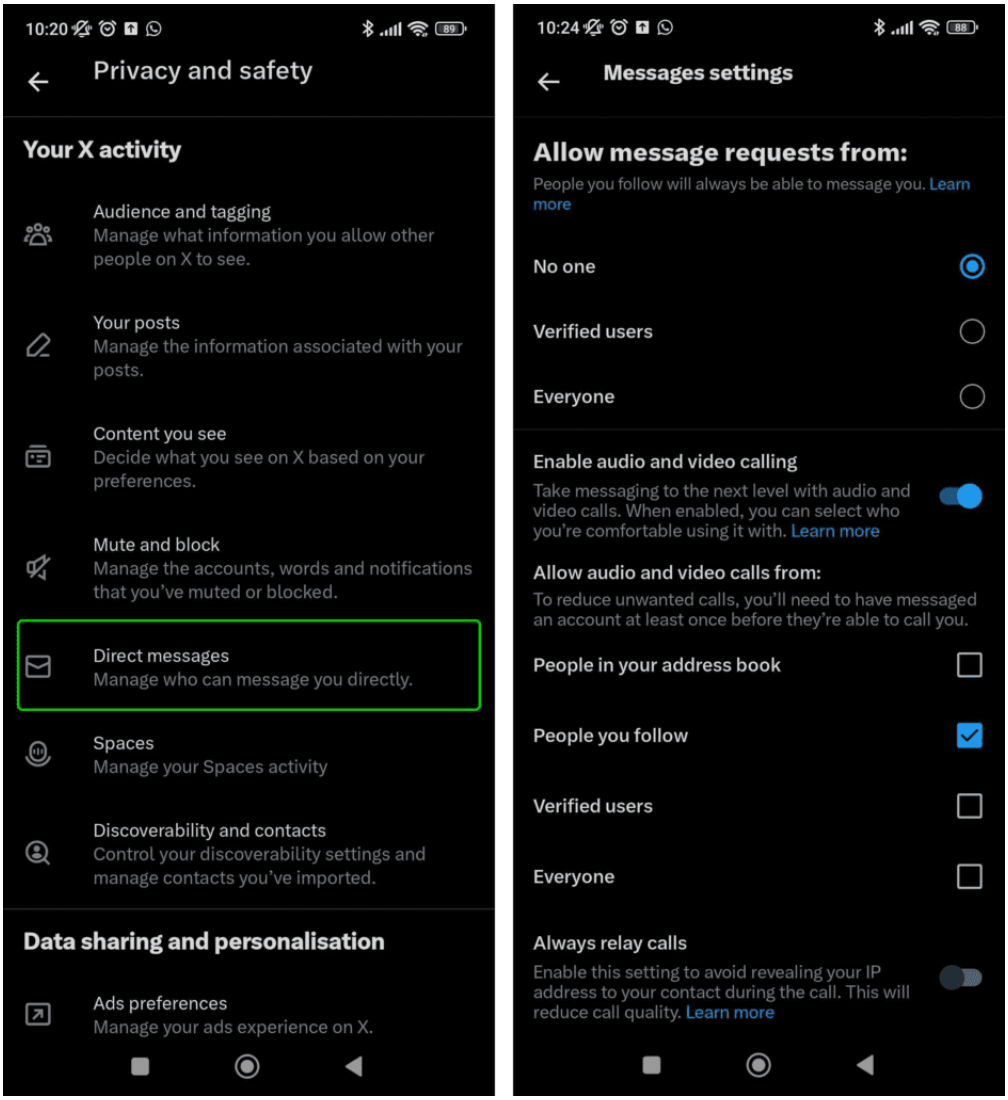
In the **Messages settings**, you can control who can message the account and decide whether the account can use audio and video calling.

To manage messages:

Step 1 – In the **Privacy and safety** menu, navigate to **Direct messages**.

Step 2 – Inside **Messages settings** you can begin managing who can message the account and audio and video calling. To give your child maximum privacy, it is recommended that you set message requests to **No one**, and toggle audio and

video calling off.



6 Discoverability and contacts

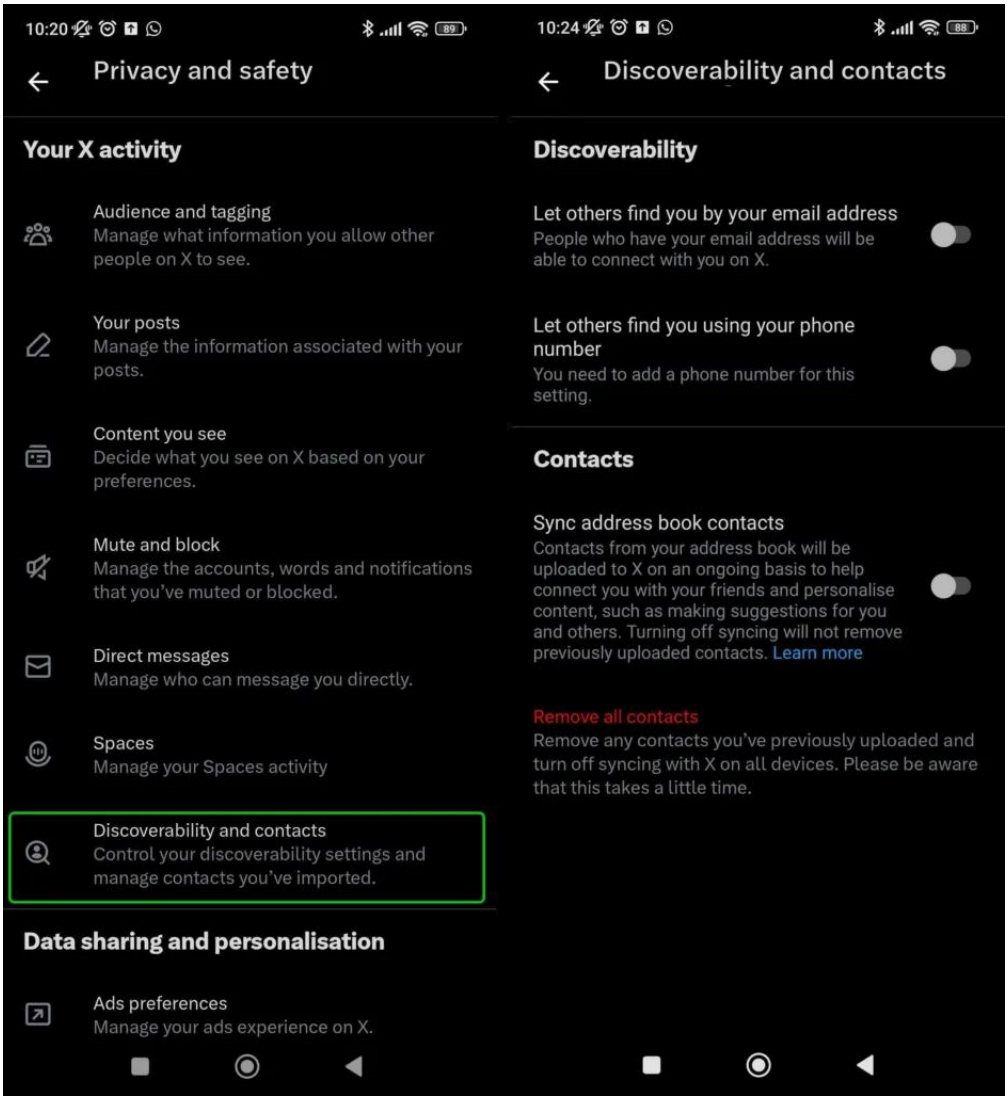
If these options are toggled off, people are unable to find your child by searching for their mobile number or email address.

To edit Discoverability and contacts:

Step 1 – From **Privacy and safety**, click **Discoverability and contacts**.

Step 2 – In **Discoverability and contacts**, switch all the **toggles off** to prevent

people from finding your child using their email address or phone number.



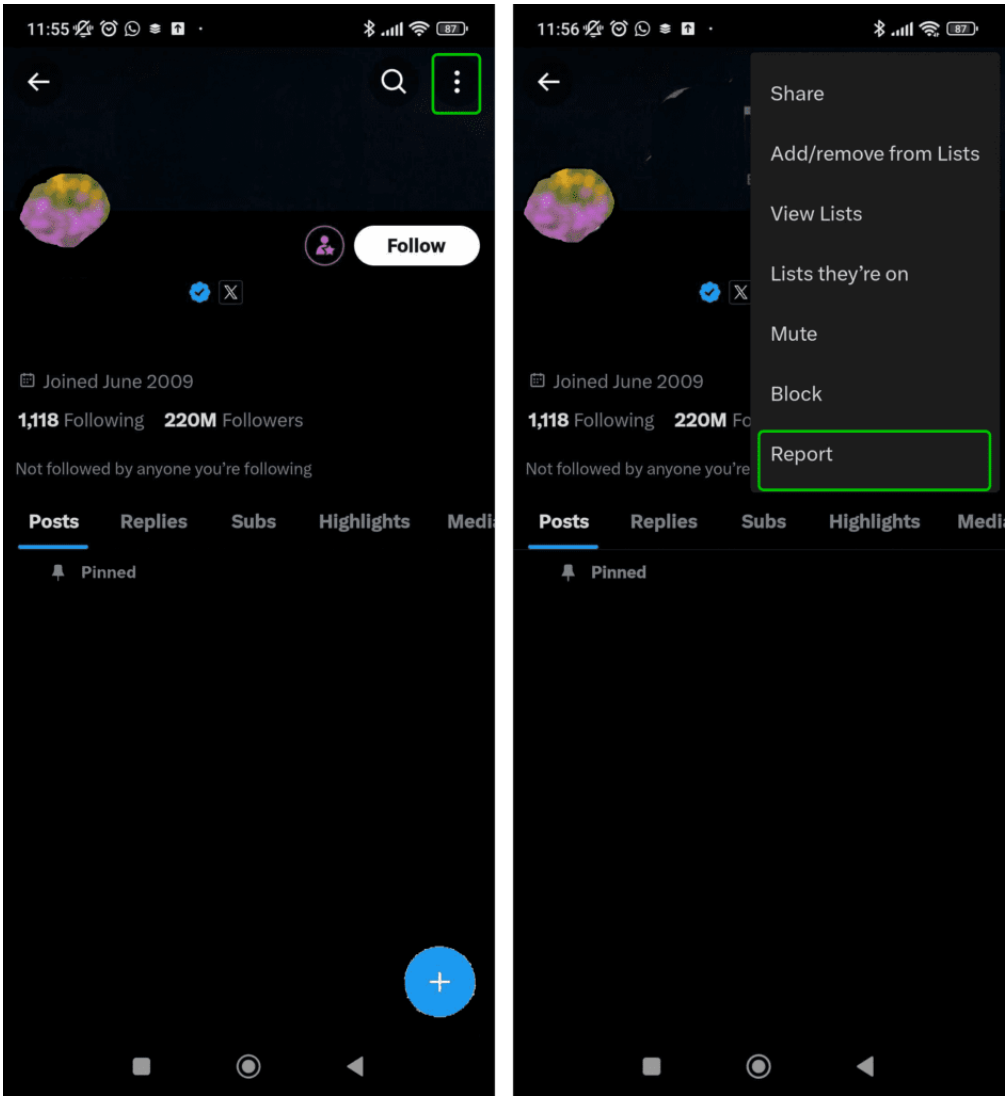
7 Reporting and blocking

If another user is posting inappropriate content or sending cruel messages, users can block, report or mute them.

To report another user:

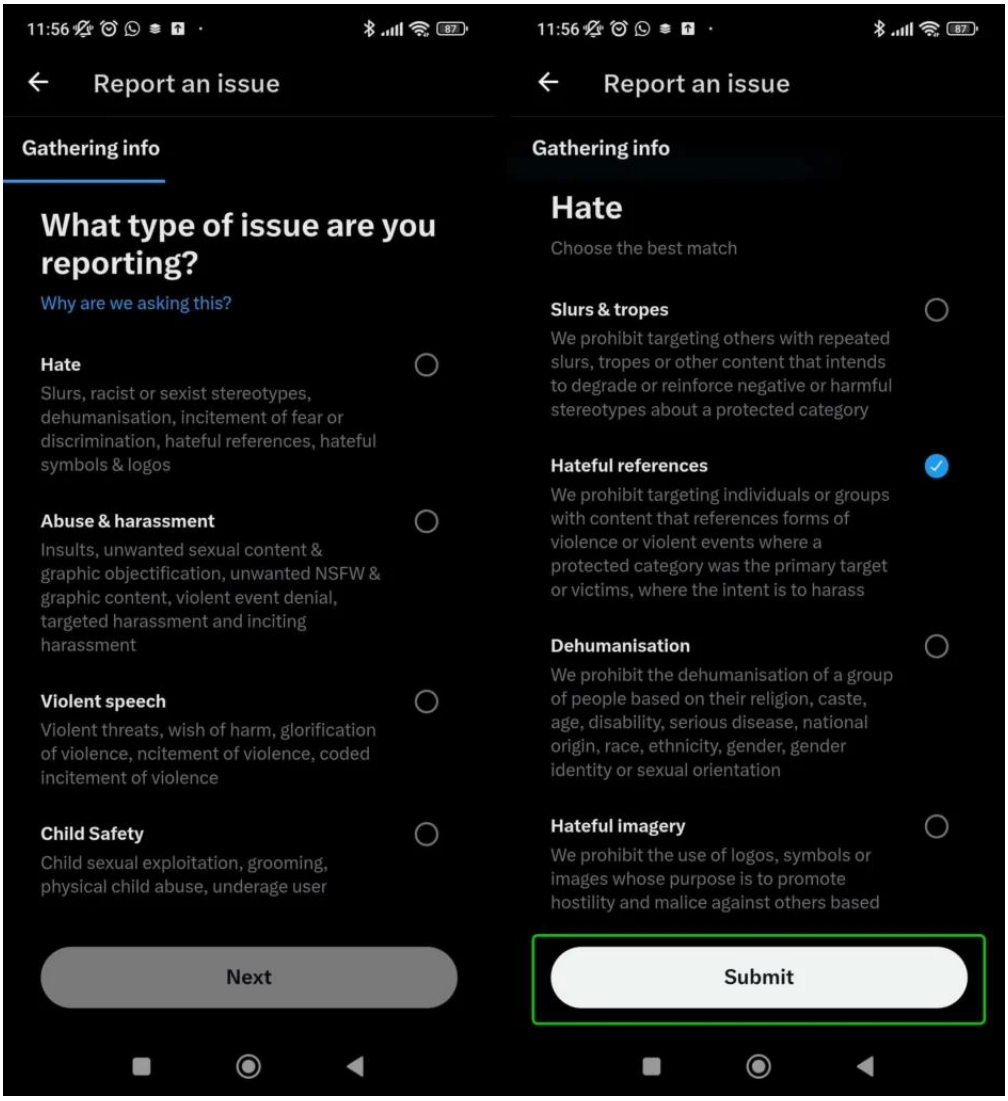
Step 1 – Go to the profile of the user you wish to report, and click the **3 horizontal dots** at the top right of the page.

Step 2 – When the dropdown menu appears, select **Report**.



Step 3 – Select the issue that most closely reflects your reason for reporting.

Step 4 – Choose the option that best matches the issue, and then click **Submit** to complete your report.

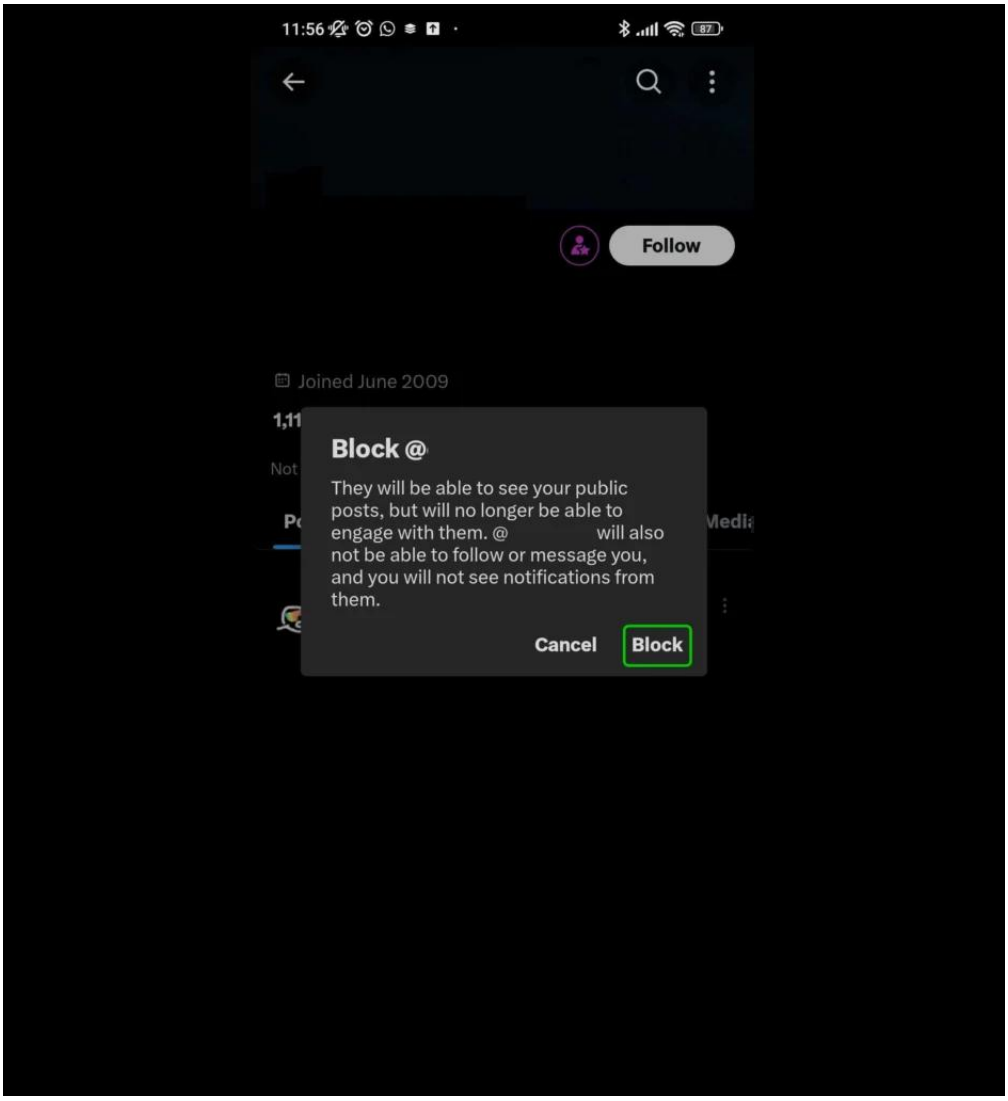


To block a user:

Step 1 – Go onto the profile of the user you wish to block and select the **3 horizontal dots** in the top right corner.

Step 2 – On the dropdown, click **Block**.

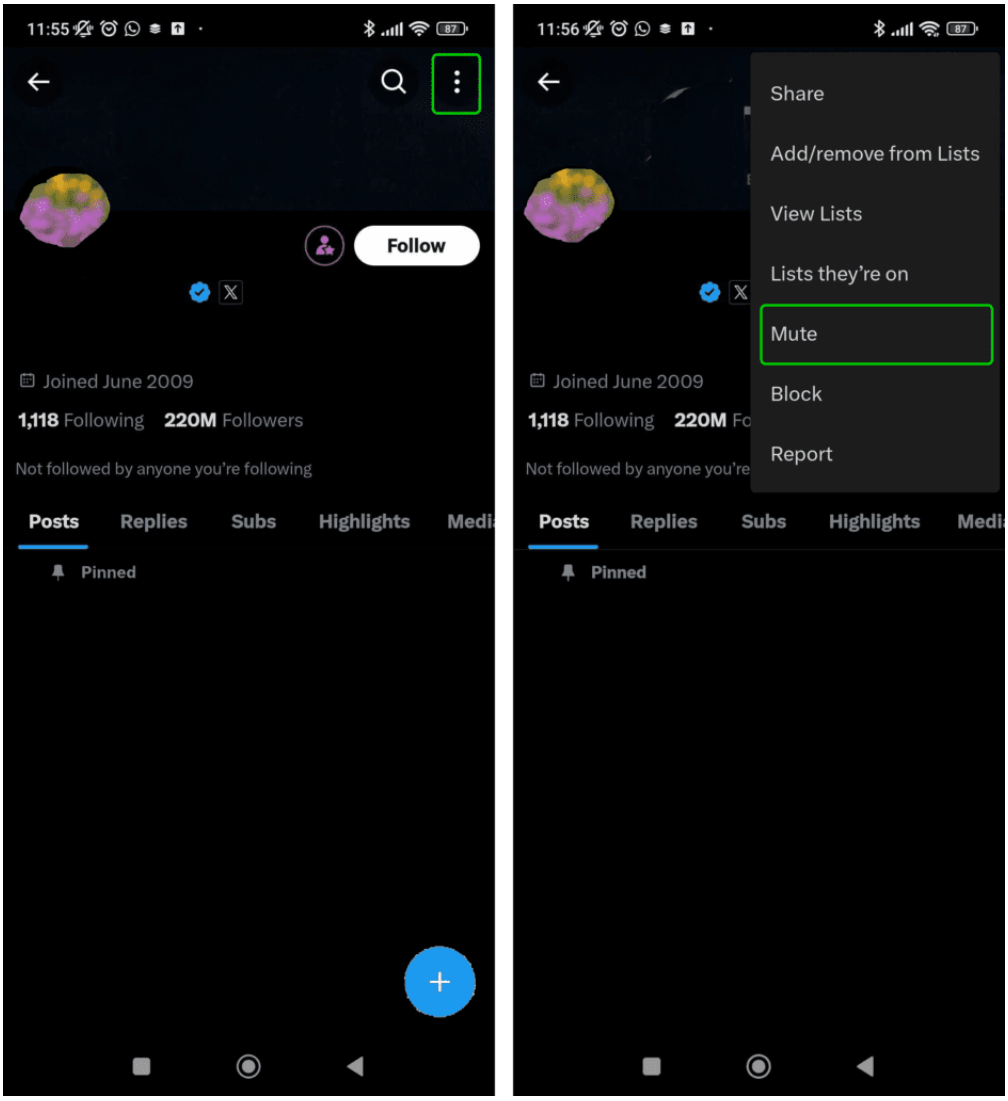
Step 3 – A popup will appear asking if you would like to block the user. Click **Block**, and the user will now be blocked from the account and be unable to engage with the accounts posts.



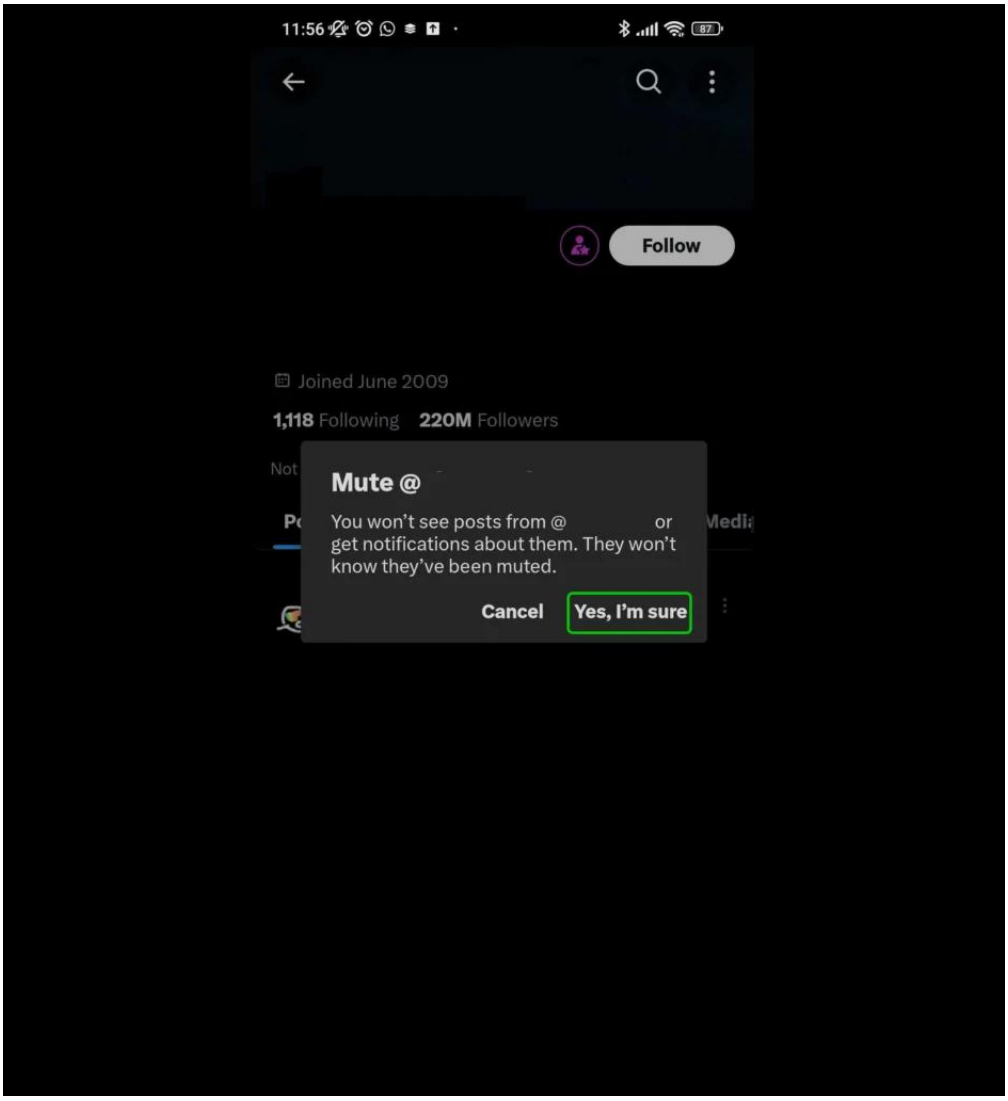
To mute a user:

Step 1 – On the profile of the user you wish to mute, click the **3 horizontal dots** in the top right.

Step 2 – From the dropdown, select **Mute**.



Step 3 – When the popup appears asking if you want to mute the profile, click **Yes, I'm sure**. Now the user will not see posts from the muted account.


11:56
Follow
Joined June 2009
1,118 Following 220M Followers
Mute @
You won't see posts from @ or get notifications about them. They won't know they've been muted.
Cancel
Yes, I'm sure