



Twitch Parental Controls Controls & settings guide

Like other social media platforms, you can apply certain privacy and security settings on Twitch. You can make all these changes on the desktop and console versions of Twitch, however, the app does not have all the settings.



How to enable chat filters (as a viewer)

You can enable certain filters when in the group chats on Twitch such as discrimination, sexually explicit language, hostility and profanity.

To enable chat filters:

Step 1 – When watching a live stream scroll down to the bottom of the chat then click on the **Setting** icons in the bottom right hand, next to the **Chat** button.



Step 2 – Click **"Chat Filters"** then click the toggle so it shows a tick and turns purple.







2 How to report a streamer

When watching a live stream, you can report the Streamer if they go against Twitch community guidelines.

To report a steamer:

Step 1 – Scroll down to the bottom of the live stream video and click the three dots, then click **"Report (user)"**. Next, follow the prompts on the screen.

The Twitch team will investigate your report.

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R	eport f	
W in	e are going to ask you a few questions to help us vestigate your report quickly and accurately.	
W	here is the problem?	
C) In a live stream, video, or clip	
C) In a whisper (private message)	Į,
C) In a chat message	į,
C	1 find their chat	
C	In z's other content (profile, emotes, etc.)	
C) The username is inappropriate	
C	Internet 2's channel points, rewards, or predictions	
C	Somewhere else	
	Next	

3 How to report/block a user on Twitch

When watching a live stream you can report and/or block the user in the chat.

To report/block a user:

- Step 1 Select the user you want to block or report then click three dots.
- **Step 2** Click on the user you want to block or report then click three dots.



4 How to change chat settings

Step 1 – Go to <u>twitch.tv</u> and sign in. In the top-right corner, click your Profile icon, then click **"Settings"**. From the Settings page, click **"Channel and Videos"**.



Step 2 – Select **"Stream Manager"** then click the **Settings** icon in the bottom-right corner of the chat screen.

Here you'll be able to enable/disable your preferences for group chats and private messages.

My Chat			•••
Welcome to the chai	MY PREFERENCES		
	Show Mod Icons		
	Show Moderation Actions	0	
	Show Messages Caught by Aut	toMod	
	Chat Appearance		>
	Deleted Messages	Brief	>
	Pause Chat	Scroll Only	>
	Popout Chat		C
	CHANNEL MODES		
	Emotes-Only Chat		
	Followers-Only Chat	OFF	>
	Slow Mode	OFF	>
	TASKS		
	Review Recent Raids		>
Send a message	A+ Switch to Non-Mod	Settings	
		ø	Chat

5 Change Mature Content settings

If your child is interested in streaming and is 18 or over, it's better to enable the Mature Content just in case they have younger viewers.



To change mature content settings:

Step 1 – From your Home dashboard, click "Settings" then click "Stream".



Step 2 – Under **Mature Content,** click the toggle so it shows a tick and turns purple, this means the feature is enabled.



6 How to change moderation settings

These settings are highly recommended if your teen is of a younger age and has a younger aged audience. You can filter and block inappropriate terms and hide risky messages.

To automatically hold risk messages via AutoMod:

Step 1 – From the <u>Home dashboard</u>, click **"Settings"** then click **"Moderation"** then click **"AutoMod Rulesets".**







Step 2 – Set the appropriate level of moderation from Level 1 (lowest) to Level 4 (the highest), then click **"Save"** when done.

AutoMod will use A.I. (Artificial Intelligence) to detect potentially harmful messages.

AutoMod Controls	
AutoMod Rulesets Automatically hold risky messages for Moderators to review	Level 0: AutoMod is off



< AutoMod AutoMod us for Moderate	g es machine learning to detect potentially inappropriate or harmful messages b ors to review.	pased on the level you select. These messages will be held
Your AutoMod Setting	Level 4 A Lot of Moderation	•
	A HOSTILITY	
	Aggression Threatening, inciting, or promoting violence or other harm	🜣 🔿 🔿 🔿 Maximum filtering 🗸
	Bullying Name-calling, insults, or antagonization	つつつ Maximum filtering 🗸
	A DISCRIMINATION AND SLURS	
	Disability Demonstrating hatred or prejudice based on perceived or actual mental or physical abilities	🗢 🔿 🔿 Maximum filtering 🖌
	Sexuality, sex, or gender Demonstrating hatred or prejudice based on sexual identity, sexual orientation, gender identity, or gender expression	つ つ つ つ Maximum filtering 🗸
	Misogyny Demonstrating hatred or prejudice against women, including sexual objectification	♡ ♡ ♡ ♡ Maximum filtering ∨
	Race, ethnicity, or religion Demonstrating hatred or prejudice based on race, ethnicity, or religion	🔉 🔿 🔿 Maximum filtering 🗸 🗸
	SEXUAL CONTENT	
	Sex-based terms Sexual acts, anatomy	🗢 🔿 🔿 Maximum filtering 🗸 🗸
	▲ PROFANITY Swearing	o o o o Madaum Elladad
Save Cencel		

7 Block terms and phrases

Step 1 – From the <u>Home dashboard</u>, click **"Settings"** then click **"Moderation"** then click **"Blocked terms and phrases"**.

Step 2 – Search for a term to block, choose to add the term as **Private** or **Public** then click **"Add"**.

Step 3 – Messages containing these words or phrases will be blocked from the chat.