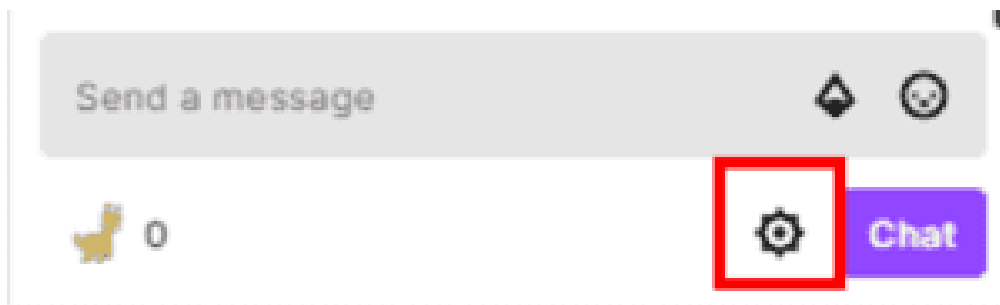# Twitch Parental Controls
Controls & settings guide

Like other social media platforms, you can apply certain privacy and security settings on Twitch. You can make all these changes on the desktop and console versions of Twitch, however, the app does not have all the settings.

1 How to enable chat filters (as a viewer)

You can enable certain filters when in the group chats on Twitch such as discrimination, sexually explicit language, hostility and profanity.

To enable chat filters:

Step 1 – When watching a live stream scroll down to the bottom of the chat then click on the **Setting** icons in the bottom right hand, next to the **Chat** button.

Step 2 – Click **"Chat Filters"** then click the toggle so it shows a tick and turns purple.

‹   **Chat Settings**   ✕

CHAT FILTERS

Enable filtering in chat   ✓ ●

Select the filters you would like to block in chat across all channels. In channels you moderate, you will still see all messages.

Discrimination   ✓ ●
Negative language about race, gender, orientation, or similar

Sexually Explicit Language   ✓ ●
References to sexual acts, sexual content, and body parts

Hostility   ✓ ●
Aggressive or bullying language towards other people

Profanity   ✓ ●
Curse words, expletives, or other obscenities

Hate and harassment are not allowed on Twitch. If you see it, please report it.
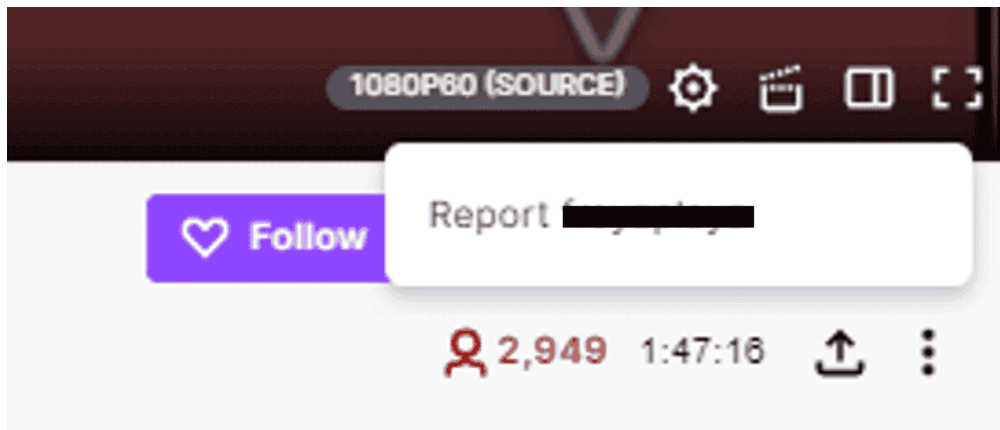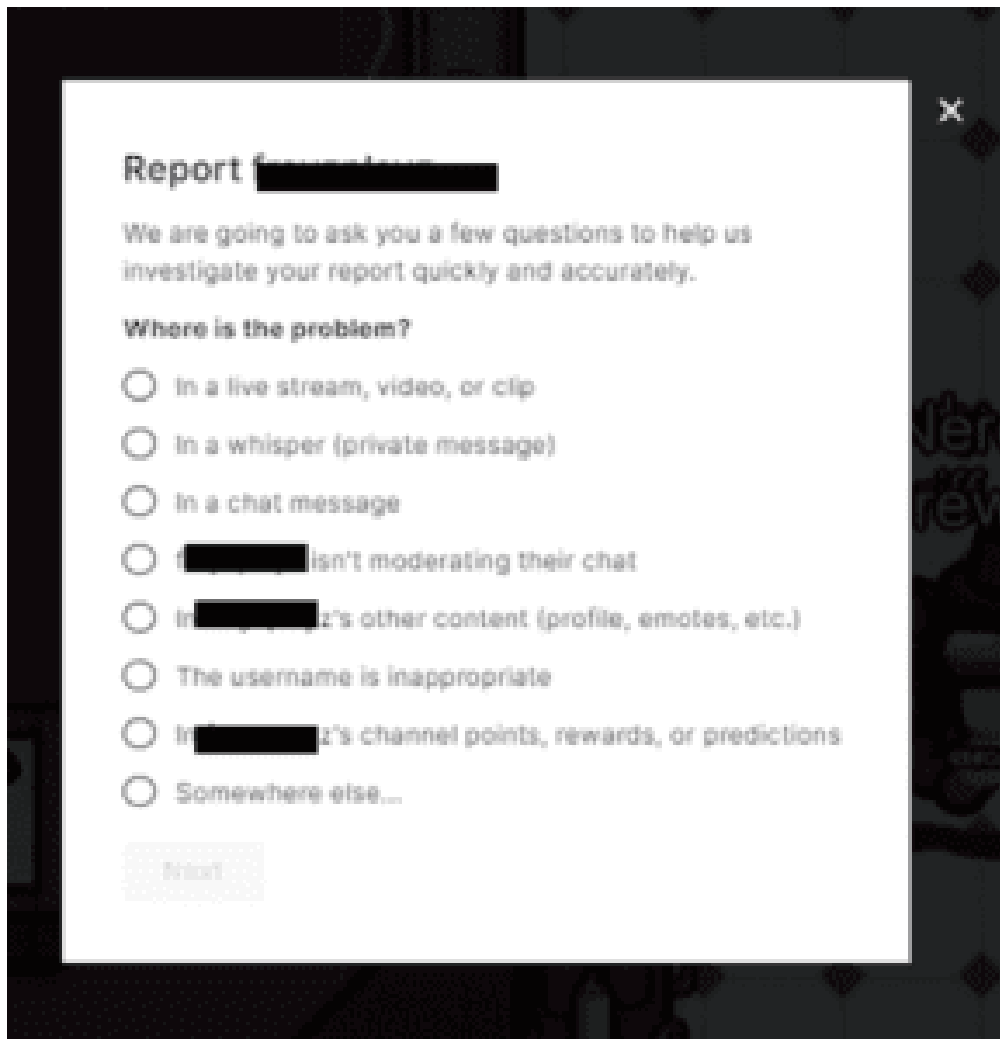
2 **How to report a streamer**

When watching a live stream, you can report the Streamer if they go against Twitch community guidelines.

To report a steamer:

Step 1 – Scroll down to the bottom of the live stream video and click the three dots, then click **"Report (user)"**. Next, follow the prompts on the screen.

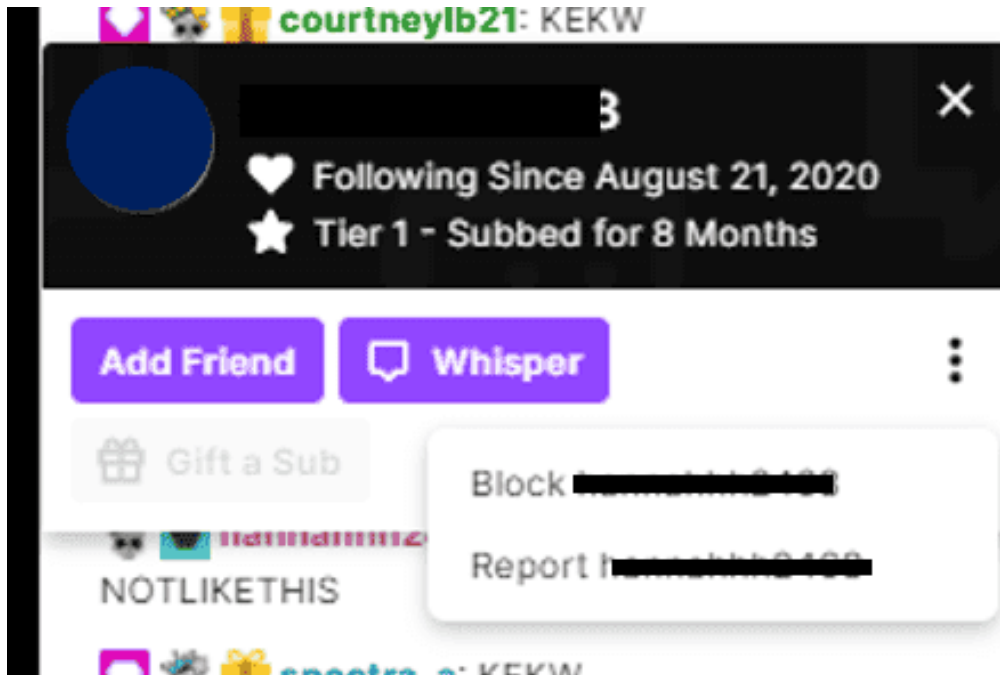The Twitch team will investigate your report.

3 How to report/block a user on Twitch

When watching a live stream you can report and/or block the user in the chat.
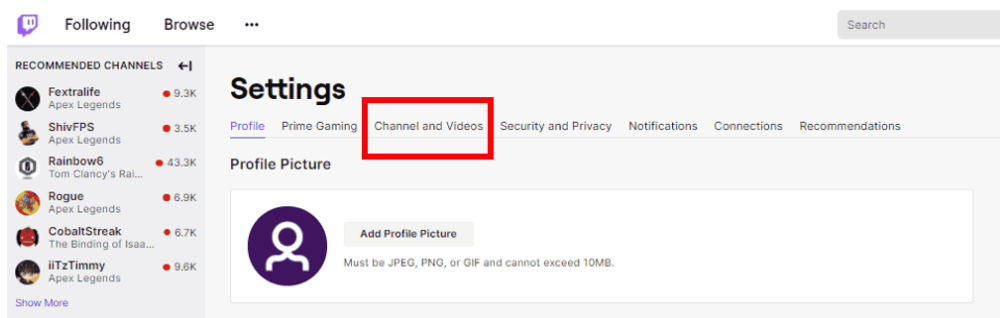
To report/block a user:

Step 1 – Select the user you want to block or report then click three dots.

Step 2 – Click on the user you want to block or report then click three dots.
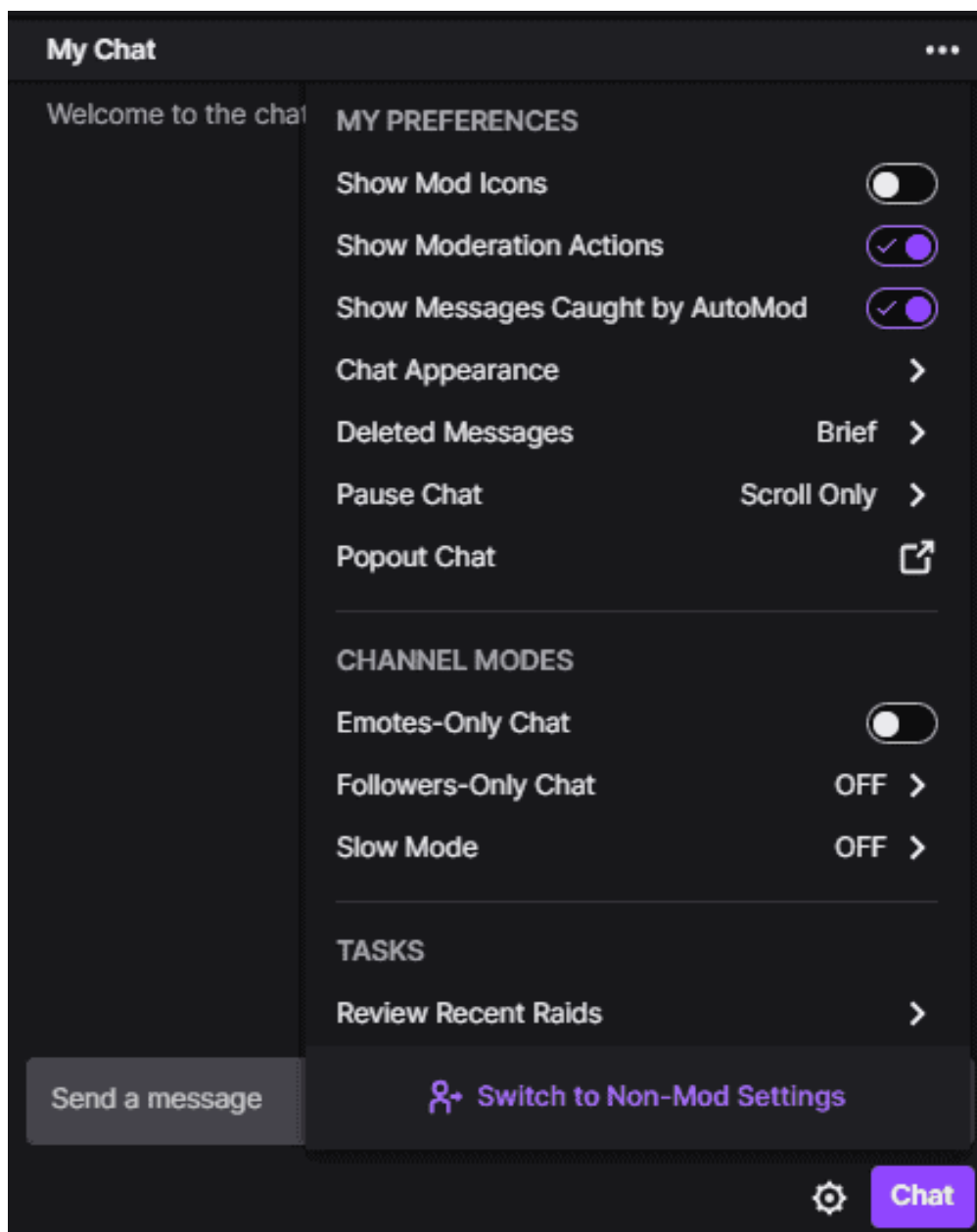
4 How to change chat settings

Step 1 – Go to twitch.tv and sign in. In the top-right corner, click your Profile icon, then click **"Settings"**. From the Settings page, click **"Channel and Videos"**.

Step 2 – Select **"Stream Manager"** then click the **Settings** icon in the bottom-right corner of the chat screen.

Here you'll be able to enable/disable your preferences for group chats and private messages.
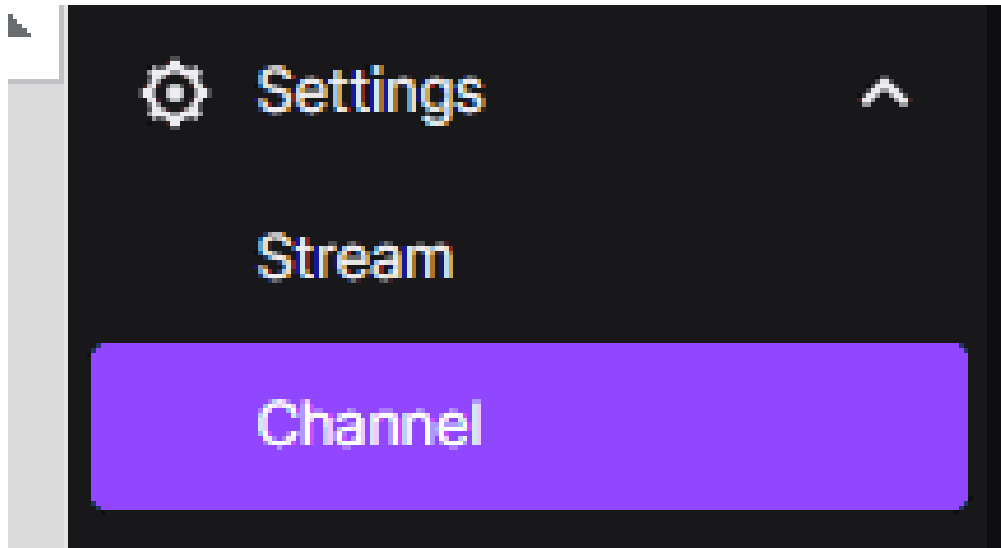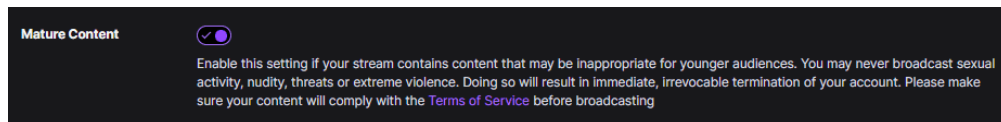
5 Change Mature Content settings

If your child is interested in streaming and is 18 or over, it's better to enable the Mature Content just in case they have younger viewers.

To change mature content settings:

Step 1 – From your Home dashboard, click **"Settings"** then click **"Stream".**

Step 2 – Under **Mature Content,** click the toggle so it shows a tick and turns purple, this means the feature is enabled.
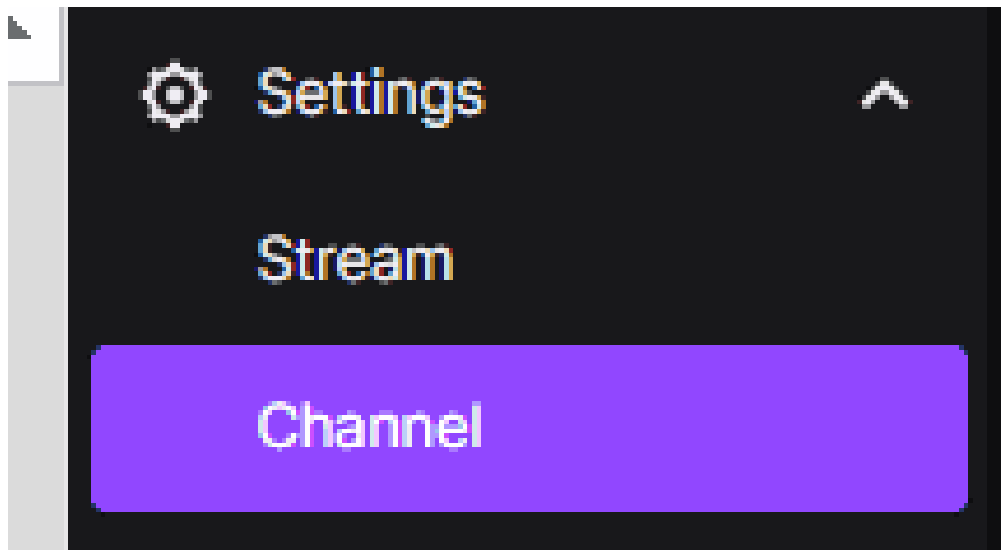

6 How to change moderation settings

These settings are highly recommended if your teen is of a younger age and has a younger aged audience. You can filter and block inappropriate terms and hide risky messages.
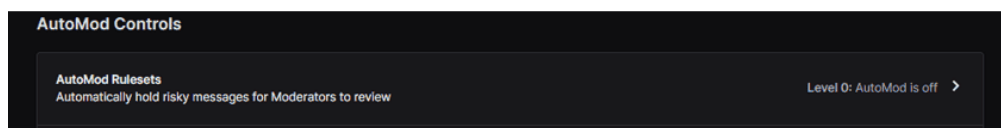
To automatically hold risk messages via AutoMod:

Step 1 – From the Home dashboard, click **"Settings"** then click **"Moderation"** then click **"AutoMod Rulesets".**

Step 2 – Set the appropriate level of moderation from Level 1 (lowest) to Level 4 (the highest), then click **"Save"** when done.

AutoMod will use A.I. (Artificial Intelligence) to detect potentially harmful messages.

7 Block terms and phrases

Step 1 – From the <u>Home dashboard</u>, click **"Settings"** then click **"Moderation"** then click **"Blocked terms and phrases".**

Step 2 – Search for a term to block, choose to add the term as **Private** or **Public** then click **"Add"**.

Step 3 – Messages containing these words or phrases will be blocked from the chat.