



# Three Mobile Safety Controls & settings guide

All new Three devices have a default block on adult content. However, if you are over 18 this can be switched off through a verification process using a credit card.

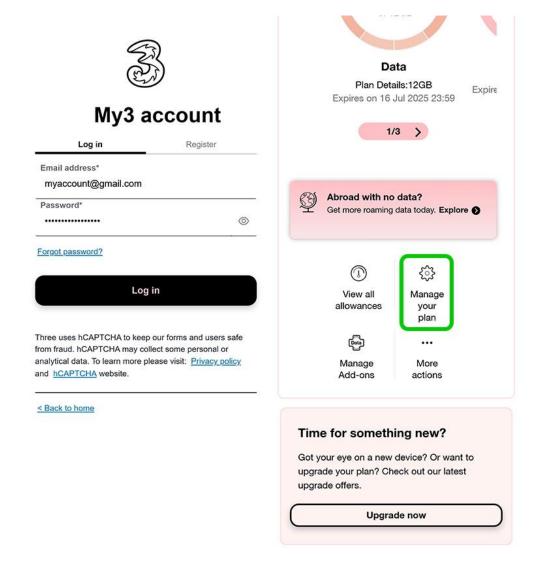


## Blocking adult content on My3 (web)

Step 1 - Sign in to your account at www.three.co.uk/login.

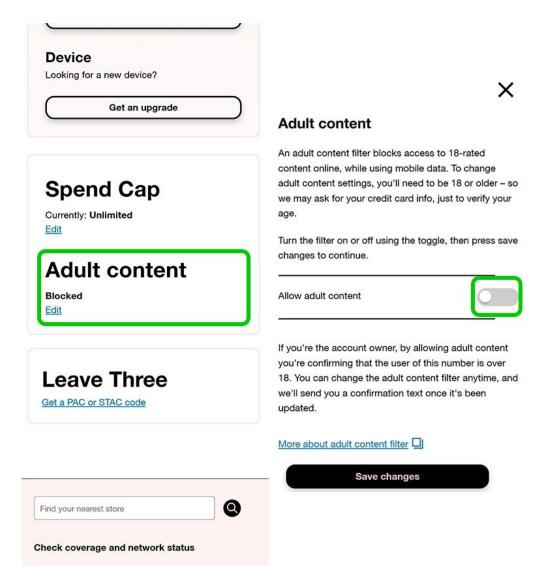
If you have not already created one, you can register with your email address and link your number here.

**Step 2** – Scroll down the page and click on **Manage your plan**.



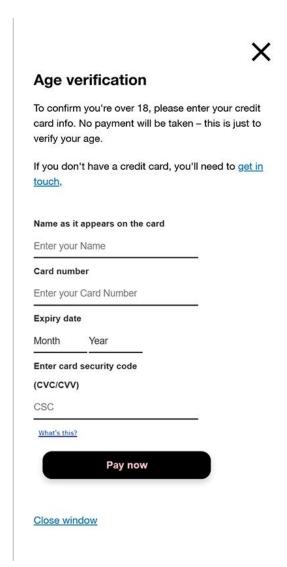
- Step 3 Find the Adult content section and click Edit.
- Step 4 Adult content is blocked by default. To enable it, click the toggle to on.





Step 5 - If you've not already verified your age, you will be asked to make a zero value payment by credit card to ensure you are over 18.

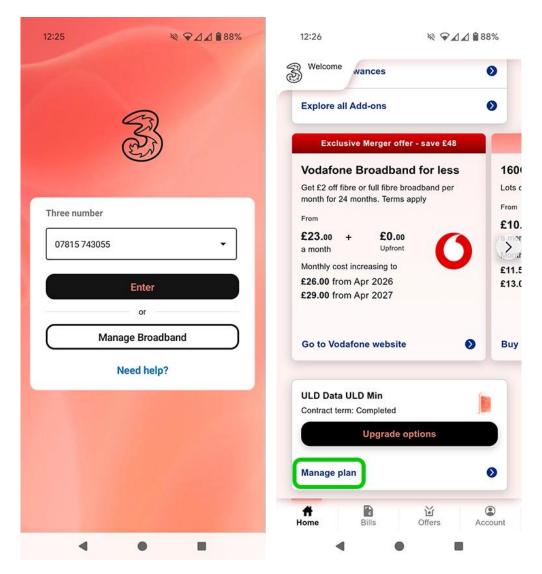




#### Blocking adult content on My3 (app)

- **Step 1** Open the Three app from your Android phone or iPhone.
- Step 2 Sign in to your account you can register if you have not done so already
- Step 3 Scroll down and click on Manage plan.

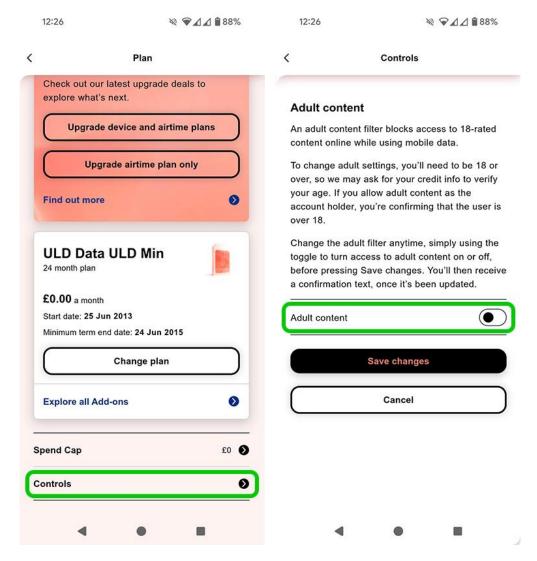




Step 4 - Scroll down and click on Controls.

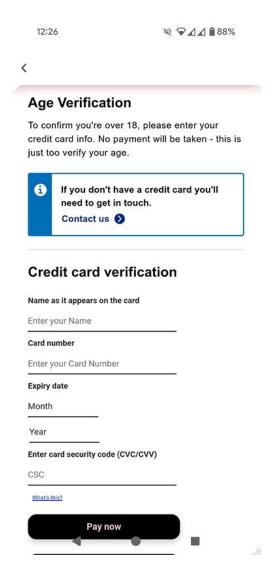
**Step 5** – Adult content is blocked by default. To enable it, click the toggle to **on**.





Step 6 - If you've not already verified your age, you will be asked to make a zero value payment by credit card to ensure you are over 18.





### 3 Enabling app access for kids

You can now enable limited My3 and Three app access for children or other users of a plan you pay for. They'll be able to log in and see their remaining allowances, but not change details, upgrade or manage parental settings.

#### To set this up:

**Step 1** – In My3, from the home screen go to **More actions** > **Manage account user**.

**Step 2** – In the Three app, from the **Account** tab at the bottom of the screen, go to **Account settings** > **Account users**.

