



Tesco Mobile Safety Guide Controls & settings guide

All Tesco Mobile phones are set to restrict access to adult content, but you can also choose to block access to content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.



How to turn on Tesco Mobile parental controls

Tesco Mobile parental controls can help enhance your child's online experience by keeping them safe. They can block access to inappropriate content that could be found in social media or gaming apps and sites. By default, content for over-18s is blocked. However, you can further restrict content for under-12s.

To turn on parental controls:

internet matters.org

Step 1 – Go to Tesco Mobile's <u>website</u> and **login** to your account. Select Manage your details and Manage Parental Controls.

Step 2 – Next to Parental controls and favourite numbers, select Update. Go to Security Settings and enter or set up your PIN.

Step 3 – Set up **content restrictions** relevant to the user: under-12s, under-18s or 18+.

Note: to change restrictions to 18+, users must enter a credit card to verify their age.



My settings	
Security Settings	
If you've been here before, enter t time here, enter a memorable 4 di call us. Pin number	he 4 digit PIN you set last time. If this is your first git PIN now. If you can't remember your PIN, please
Current status	Change to
Content for under 18s	Please select!
Change Stop calls from premium rate num	bers Add
Stop texts from premium rate serv	Add
Stop texts to and from adult conte premium services	ant Add