

The logo for Internet Matters, featuring the text "internet matters.org" in white lowercase letters on a solid green rectangular background.

internet
matters.org



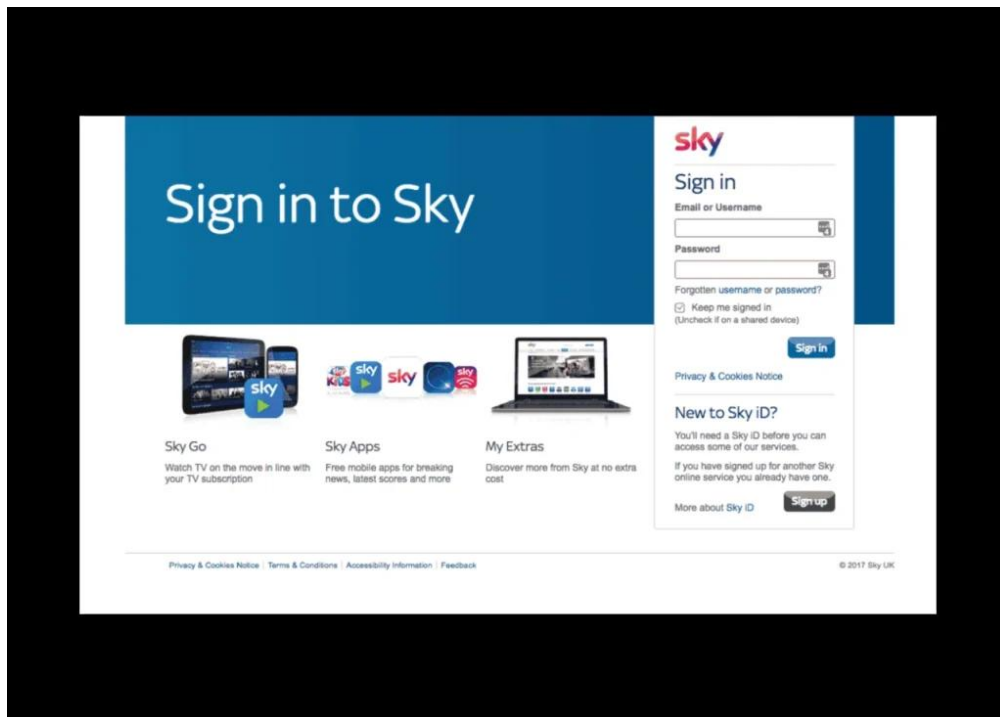
Sky Mobile Safety Controls & settings guide

Parental controls on Sky Mobile is automatically switched on to block 18+ rated website and online content when your child is connected to the Sky Mobile network on their Apple or Android device.

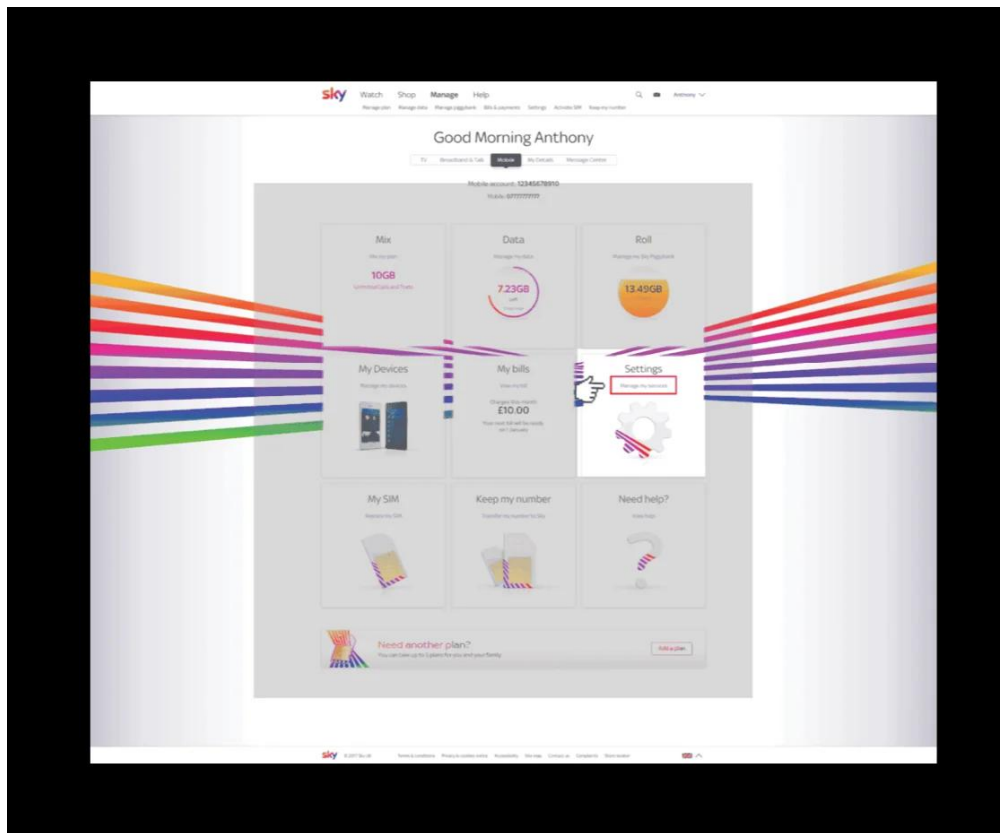
1 Accessing your account

Go to sky.com/mobile-account and sign in with your **Sky ID**.

You can create a **Sky ID** with an email address that hasn't been previously used.

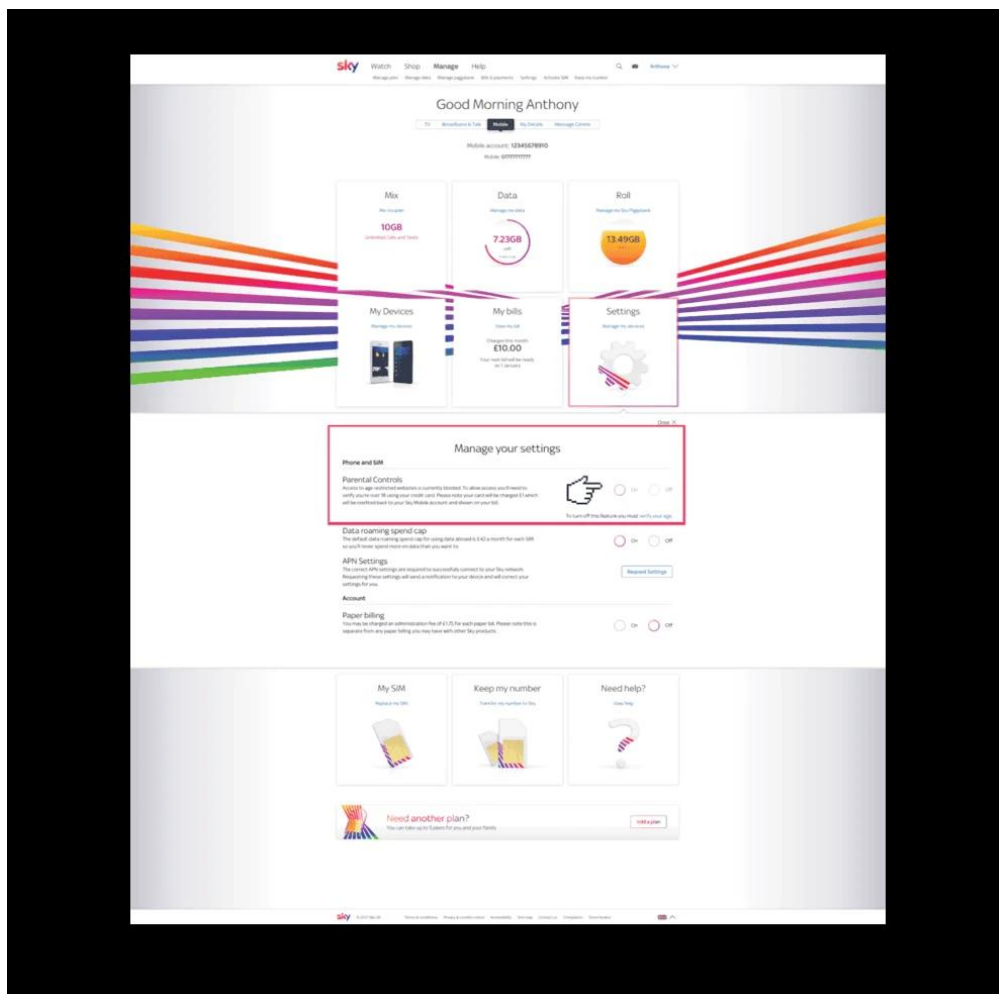


2 Select 'Manage my Settings' from the options on the page



3

Select on or off to turn the parental controls on and off



4

Verify that you are over 18 by using your credit card

You will have to do this to turn parental controls off.



5 Parental Controls are off

Once this is done, you'll get a message to show that the parental controls have been turned off on your device.

To manage other features like time limits, you must be connected to broadband and use the [Sky Broadband Buddy](#).

