

Roblox Parental Controls

Controls & settings guide

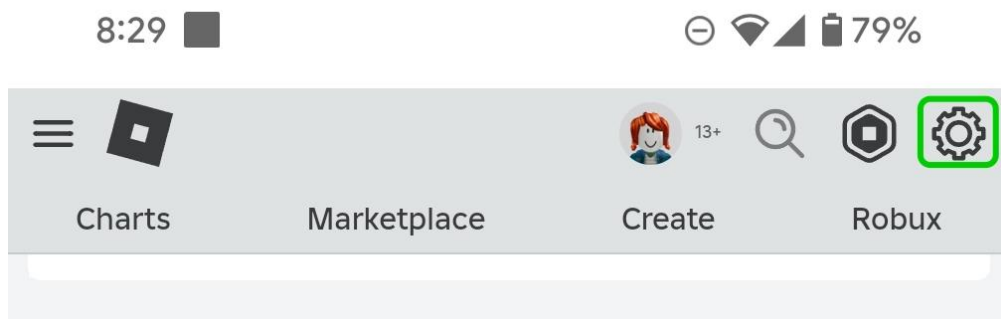
Roblox parental controls let you manage a variety of safety features. From setting a Parental PIN to curating content to managing in-game spending, there are various ways to keep kids safe on Roblox.

1 How to verify age

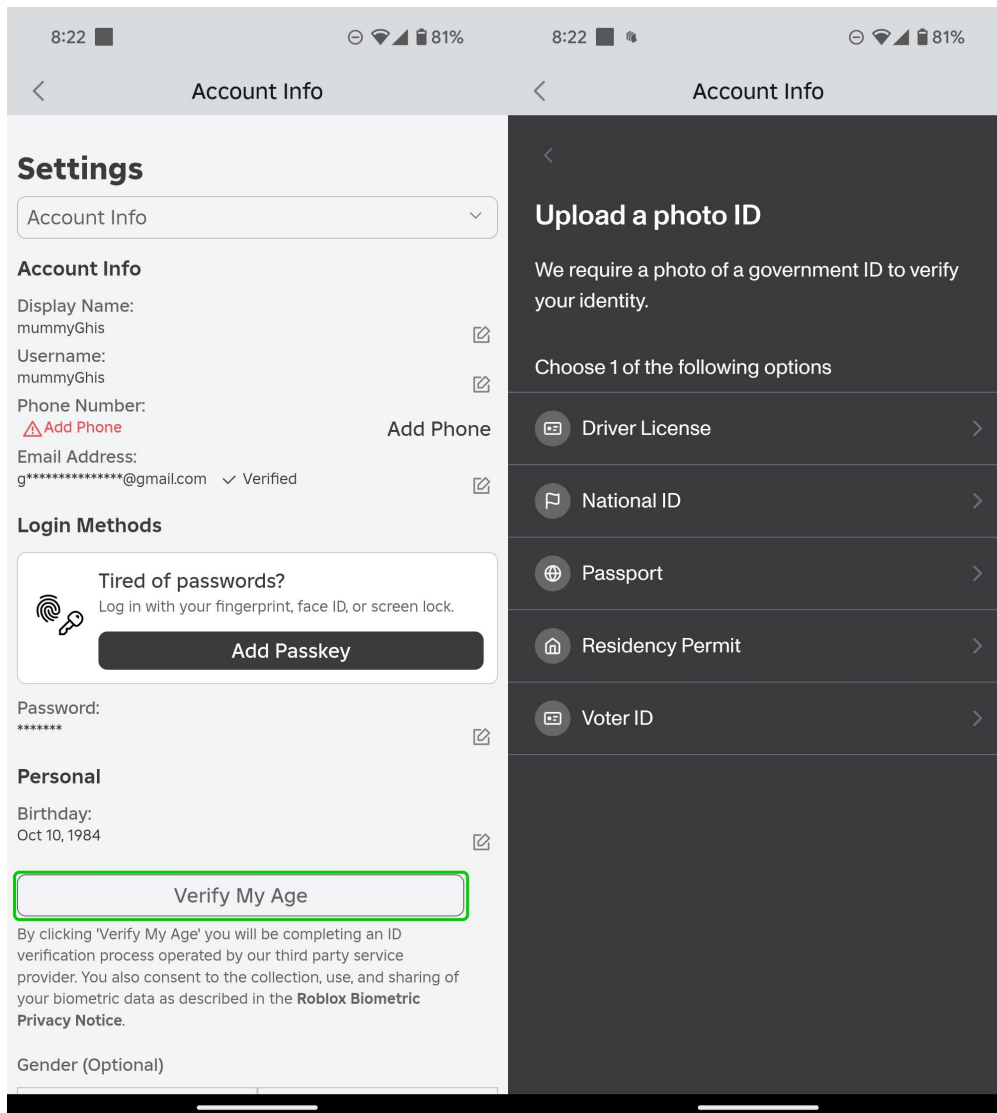
To link your parent account to your child's, you must first verify your age, to show you are an adult.

To verify your age:

Step 1 – Login to or create your **Roblox account** and select the **Gear icon** in the top right of the screen. Select **Settings**.



Step 2 – Select **Verify Age** and then **Start Session**. Select the **photo ID** you wish to upload and then follow instructions.



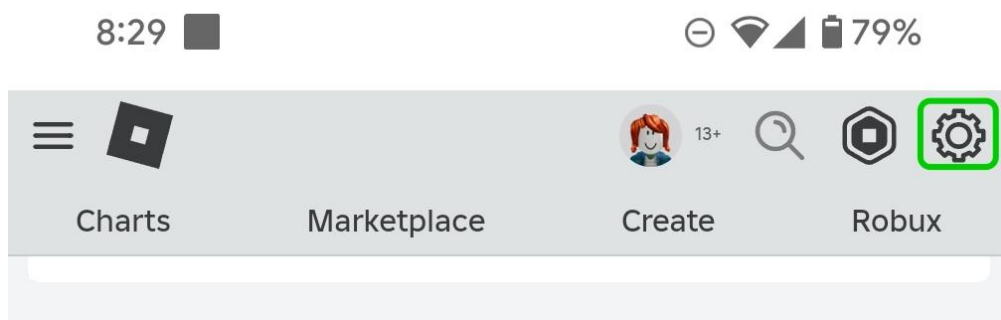
2 How to link a parent account

Once you've verified your age, you can link your account to your child's so that you can set controls on it. Your child will be unable to make changes themselves, and must ask you if they want a control changed.

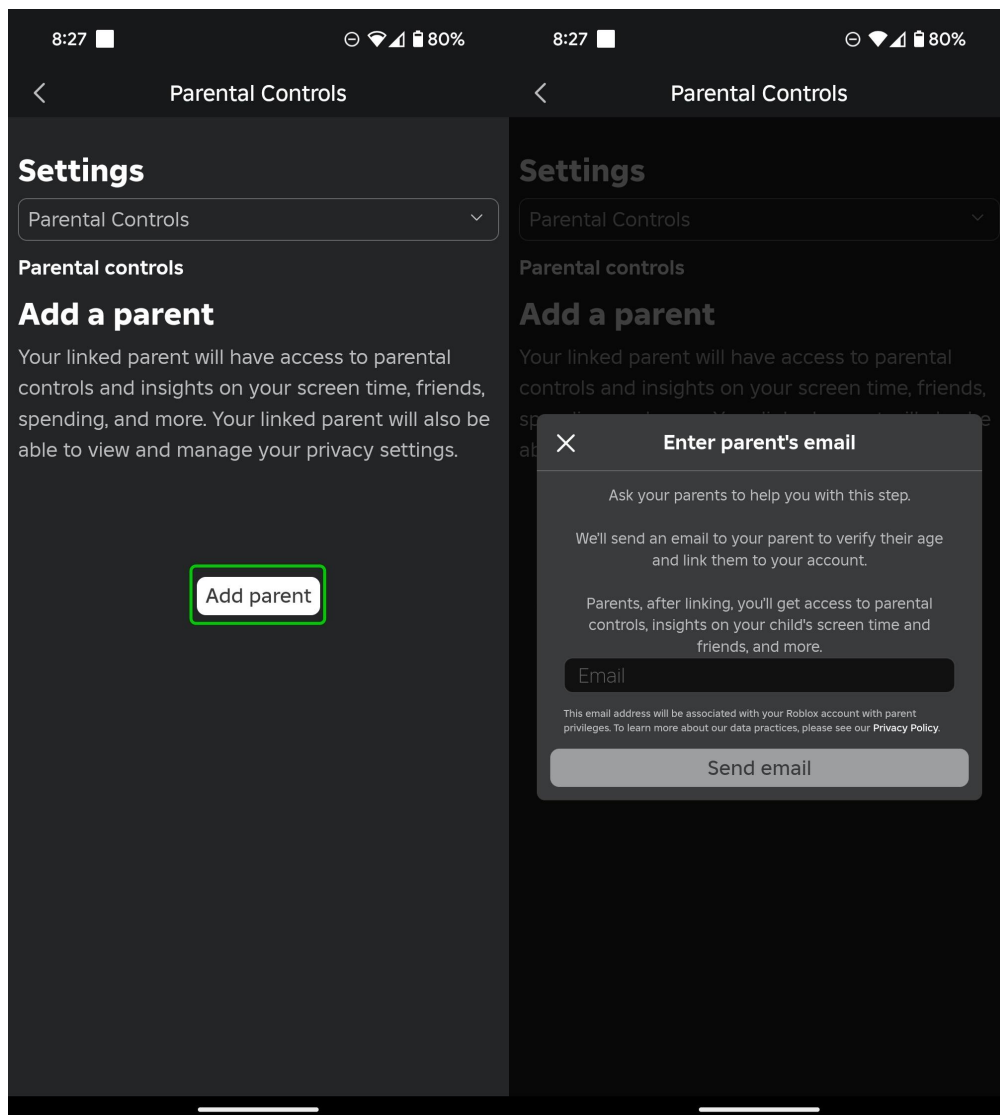
If they do ask, it's worth having a conversation about their reasons to come to an agreement.

To link accounts:

Step 1 – Login to your **child's Roblox account** and click the **gear icon** in the top right corner, and then click **Settings**.

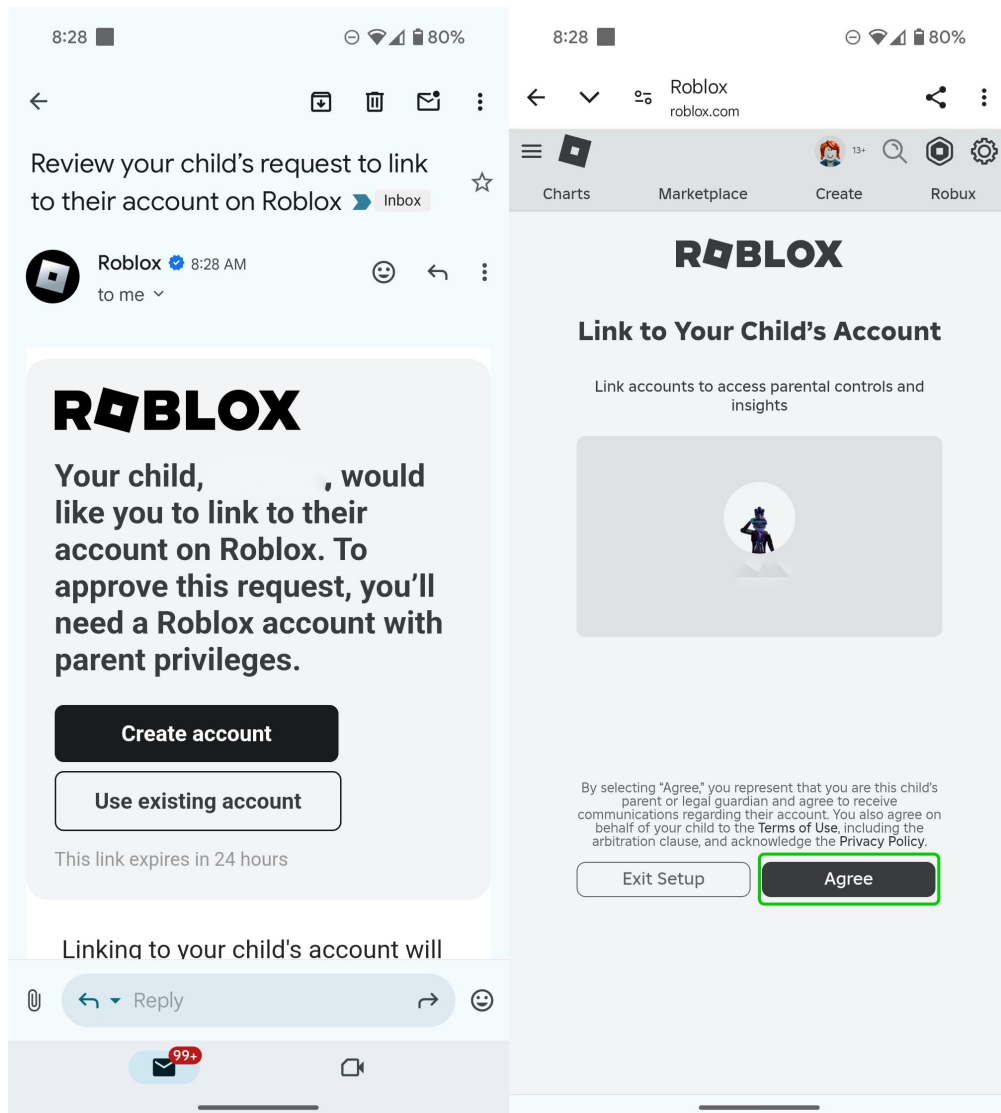


Step 2 – From the **Settings** menu, click on **Parental Controls**. Then, click **Add Parent**, and type in the **email address** you used to create **your Roblox account**.



Step 3 – Go to your **email inbox**, where you will have an email from Roblox asking you to confirm your link to your **child's account**. Choose to create a new account or link an existing one, and then click **Agree** on the next page.

Your accounts have now been linked.

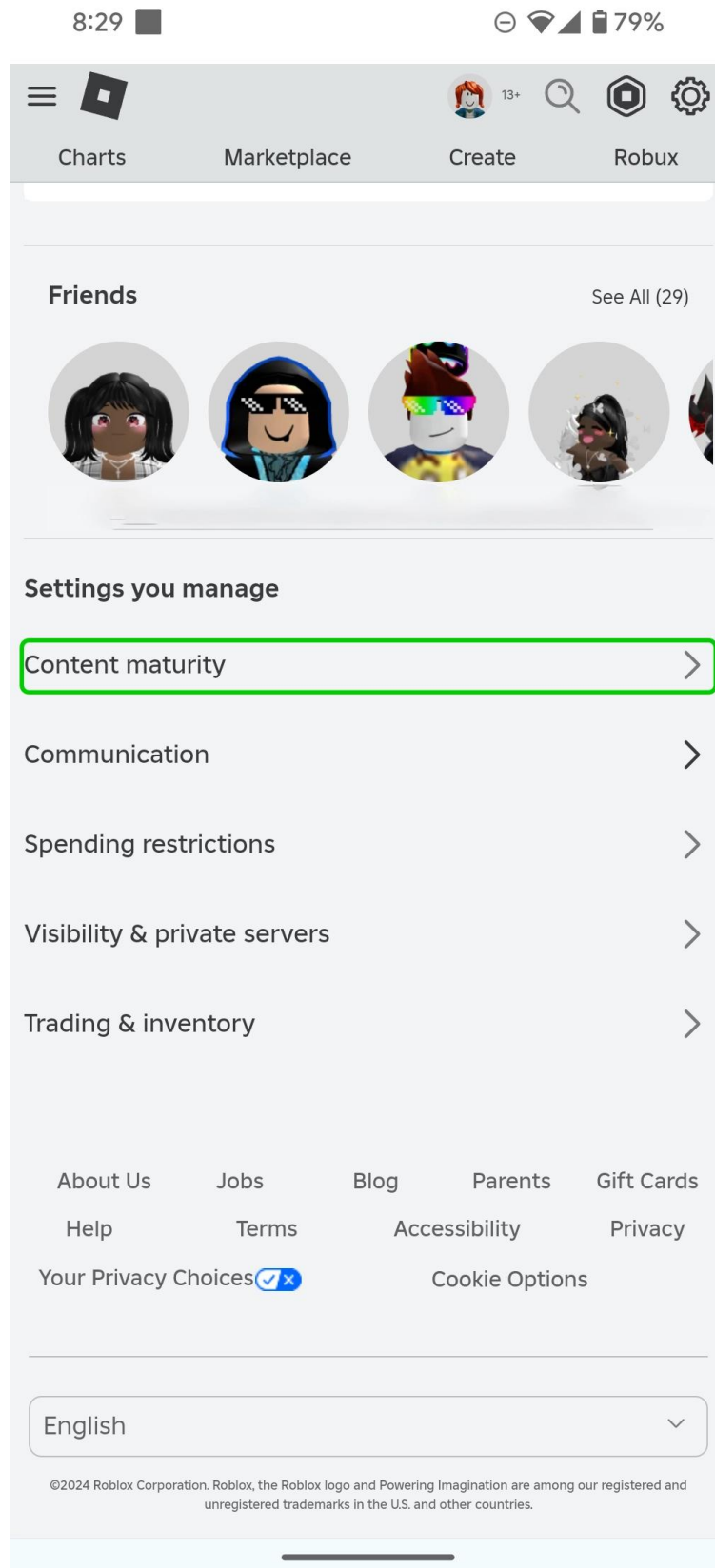


3 How to set Content Maturity level

Now that you've linked your account to your child's, you can set controls. Content Maturity level is the setting that controls the level of mature content your child can see while playing, such as blood, violence and crude humour.

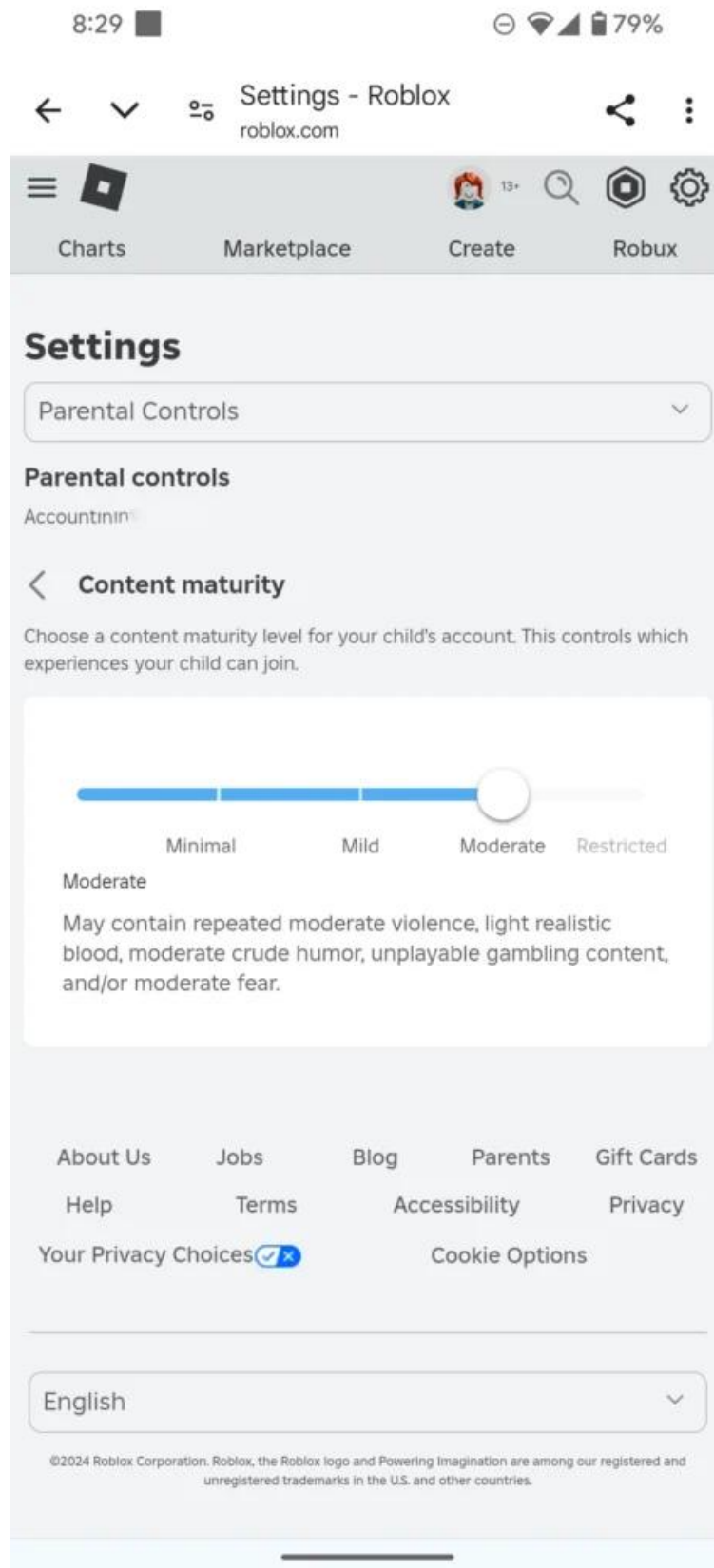
To set Content Maturity Level:

Step 1 – From **Settings > Parental Controls**, click **Content maturity**.



Step 2 – Slide the bar to the **level of mature content** you want your child to be able to view while playing.

Younger children should be kept to the lower end of the bar, with options like Minimal or Mild, while older children and teens might be able to use a moderate maturity level.

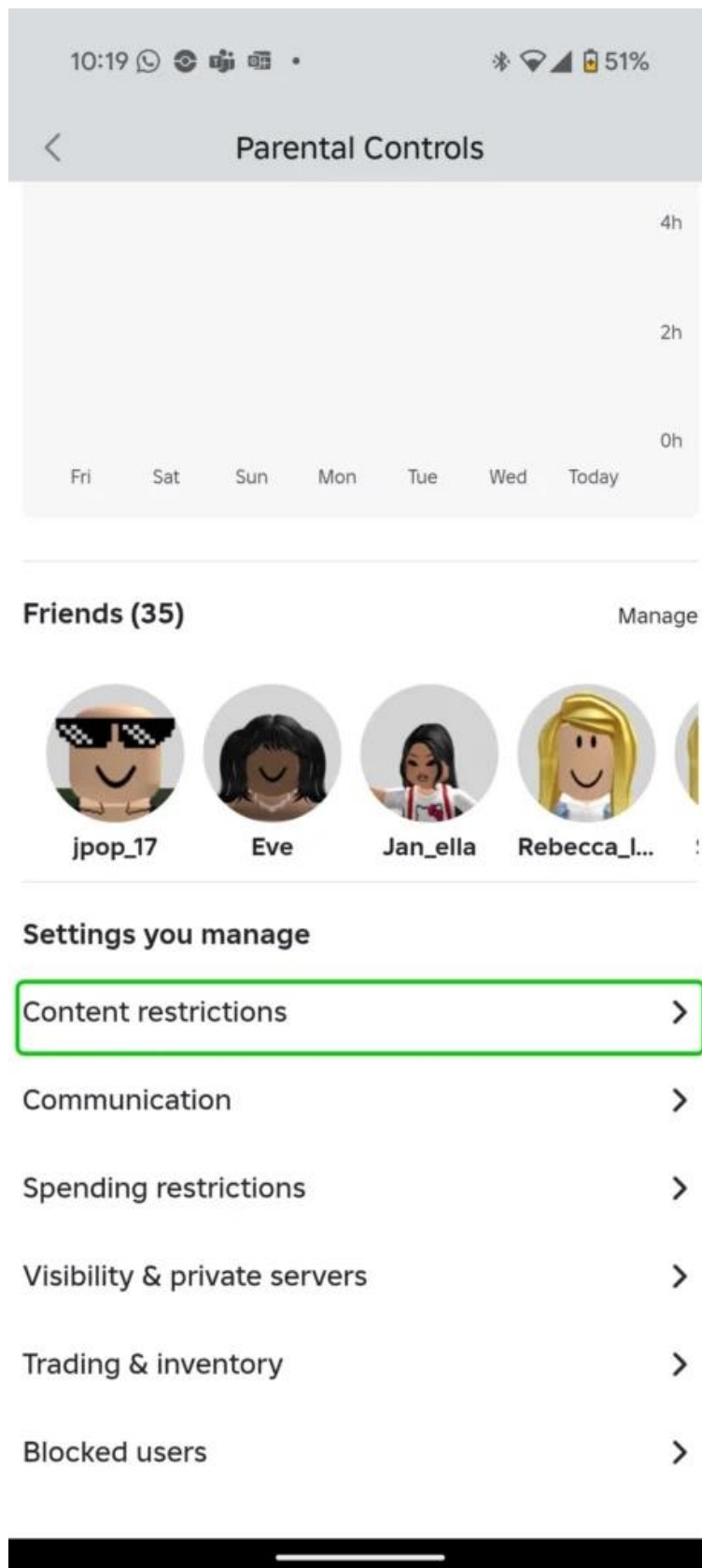


4 Blocking specific experiences

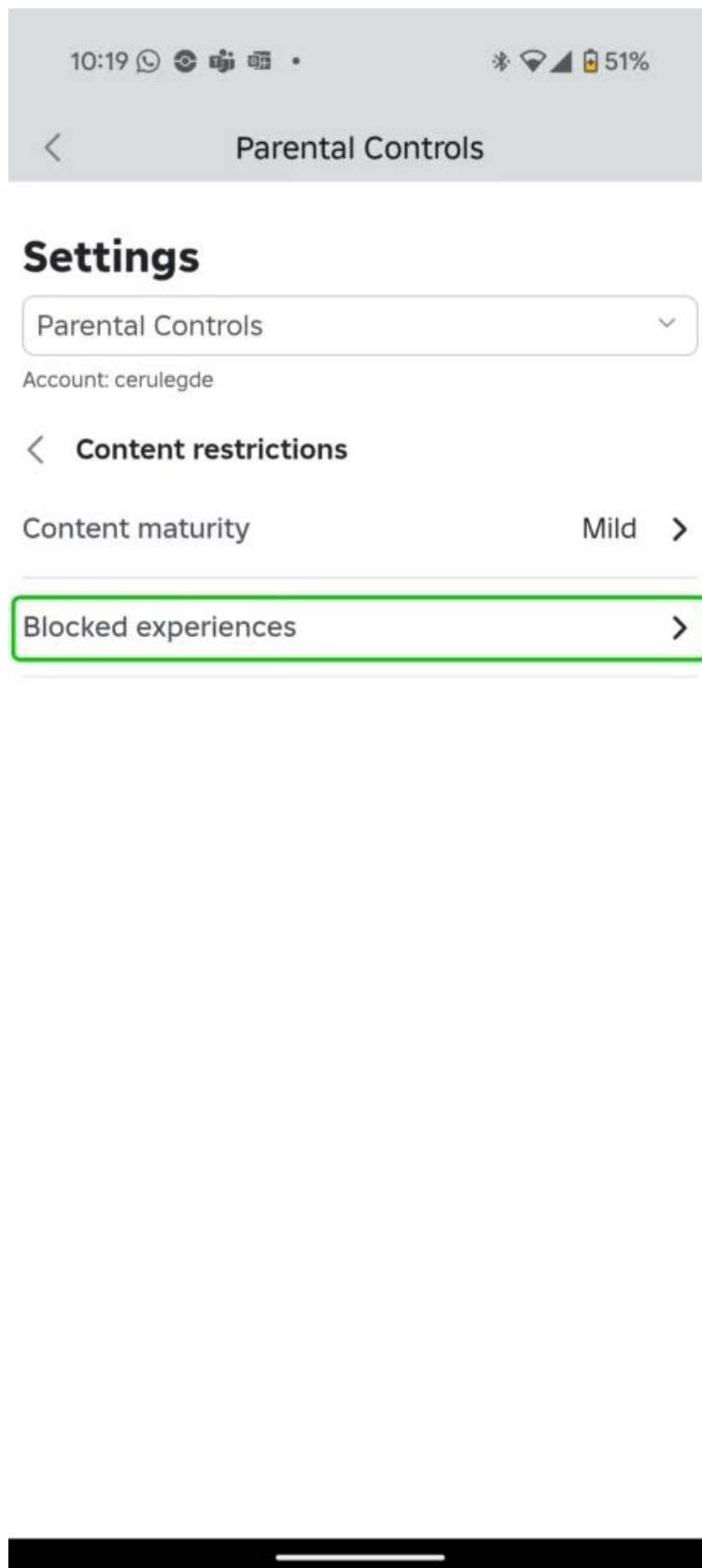
If parents want more control over the experiences their child can access on Roblox, they can use experience-level blocking. For example, if a parent wants their child to have a Moderate content maturity level but not access a specific experience that appears in the Moderate category, they can use this feature.

To block specific experiences:

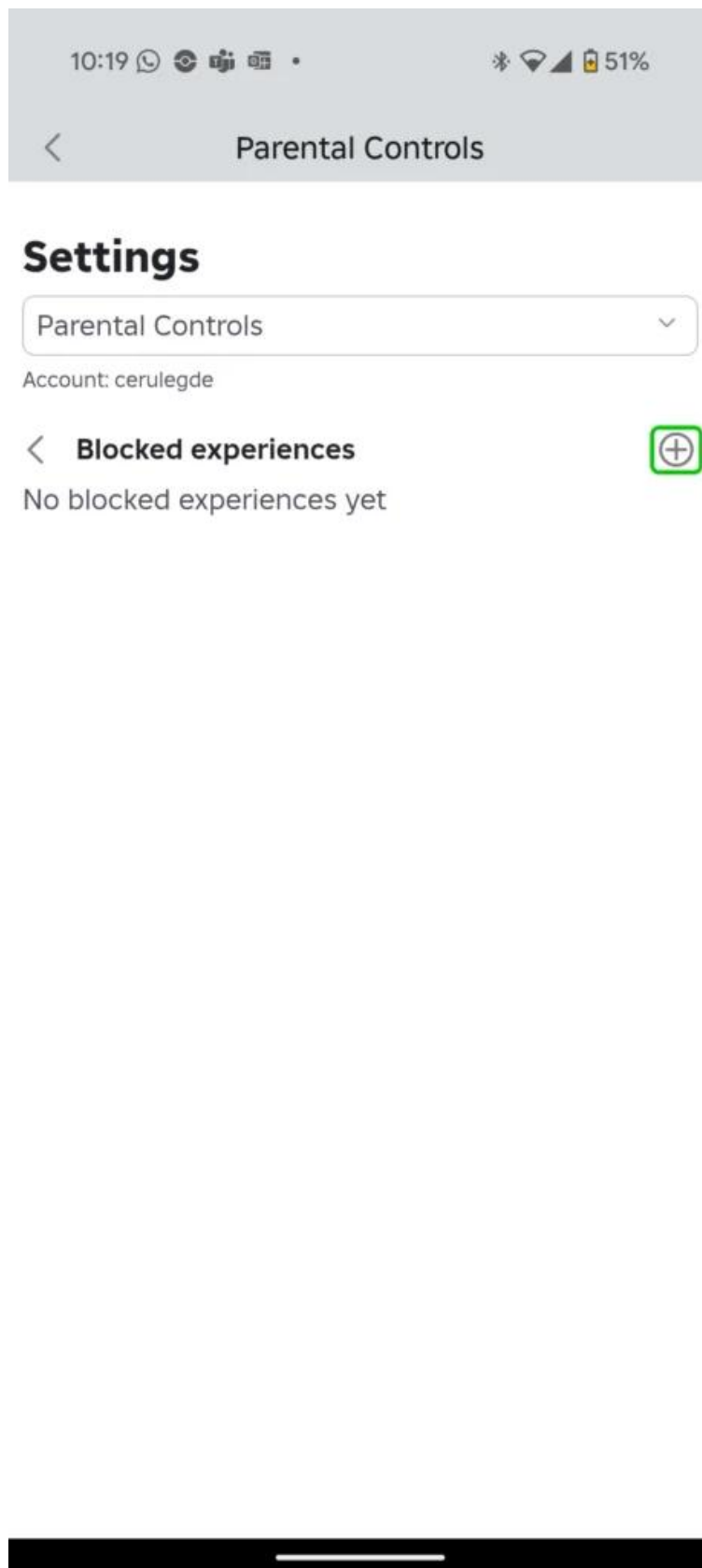
Step 1 – On the **Parental Controls** menu, select **Content Restrictions**.



Step 2 – In the **Content restrictions** menu, click **Blocked experiences**.

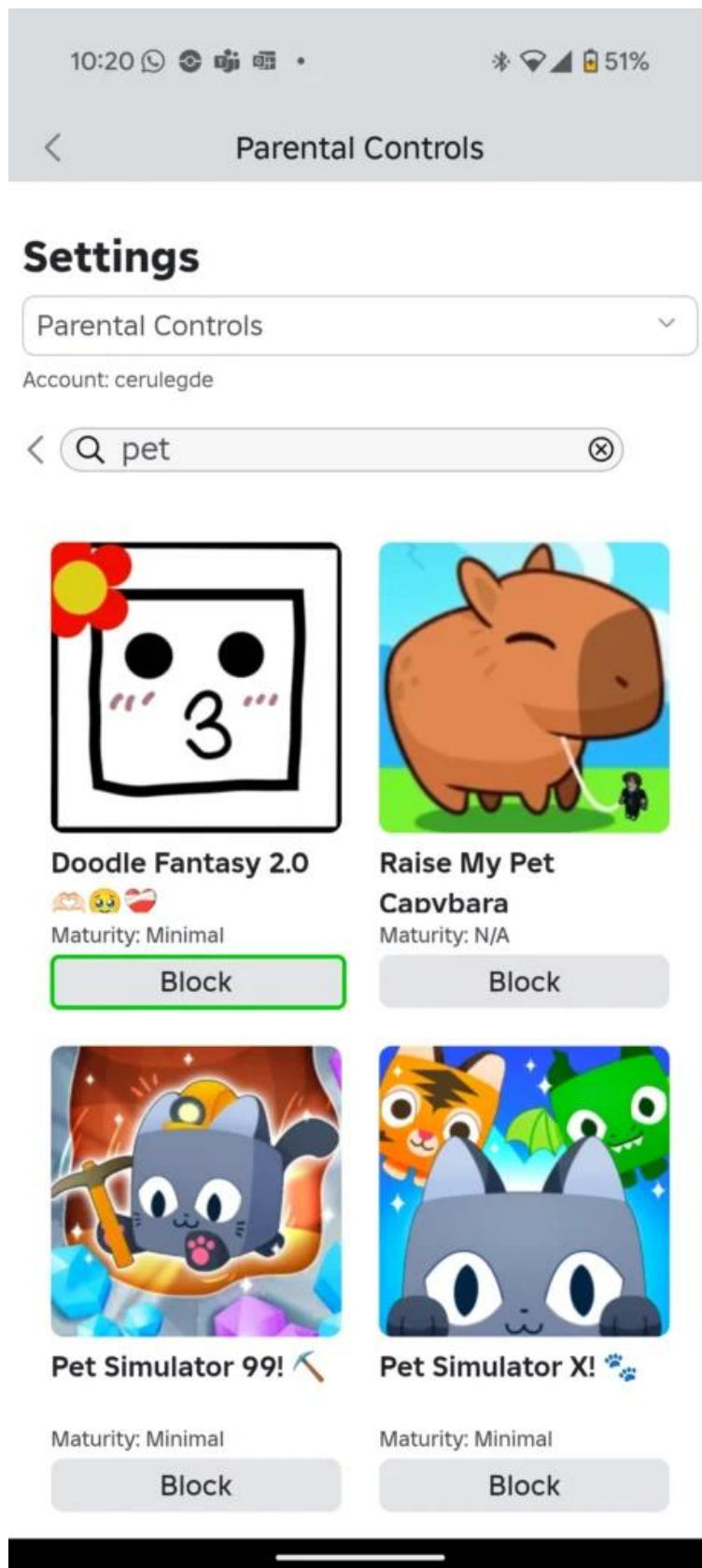


Step 3 – In the **Blocked experiences** menu, click the **plus icon** to block an experience.



Step 4 – Type the name of the experience you would like to block in the **search bar**, then scroll down to the experience you would like to block and click **block**.

You can view the content's maturity level underneath the experience's title.

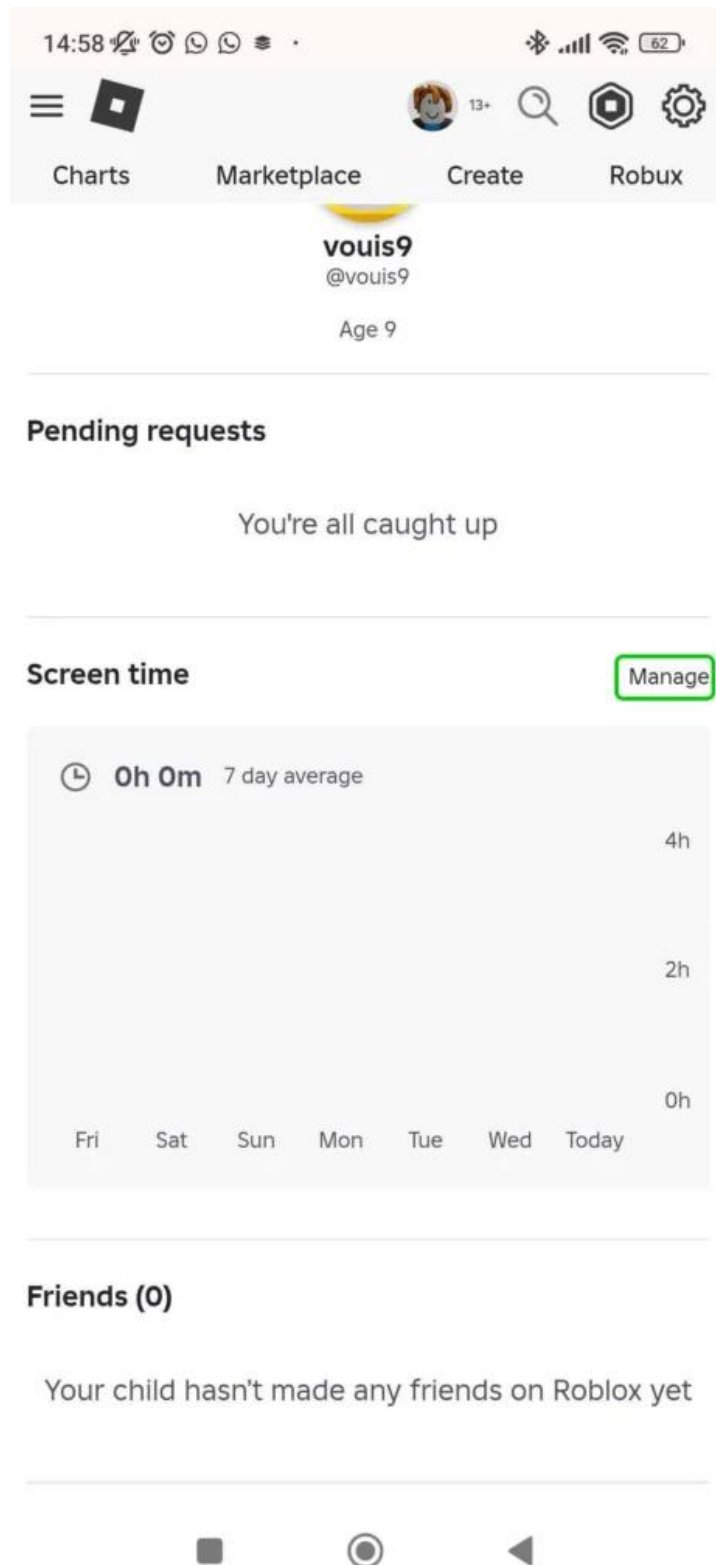


5 Managing screen time

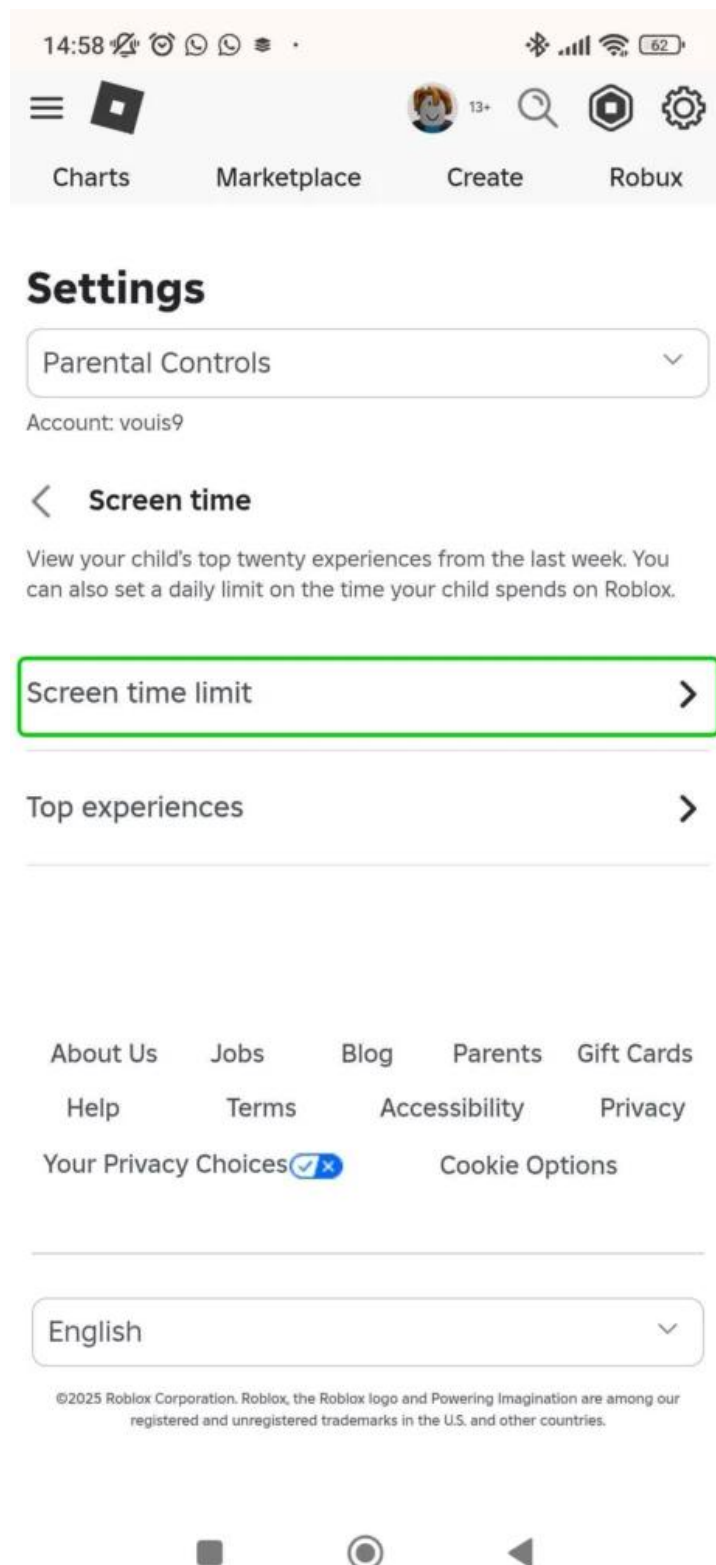
Screen time limits can be set on your child's Roblox account, restricting how long they can play the game each day. Parents can also view insights into how their child spends their time on Roblox. Parents can see the 20 experiences in which their child has spent the most time over the last week, sorted by total time.

To set a screen time limit:

Step 1 – From **Parental Controls**, scroll to the **Screen time** section and click **Manage**.

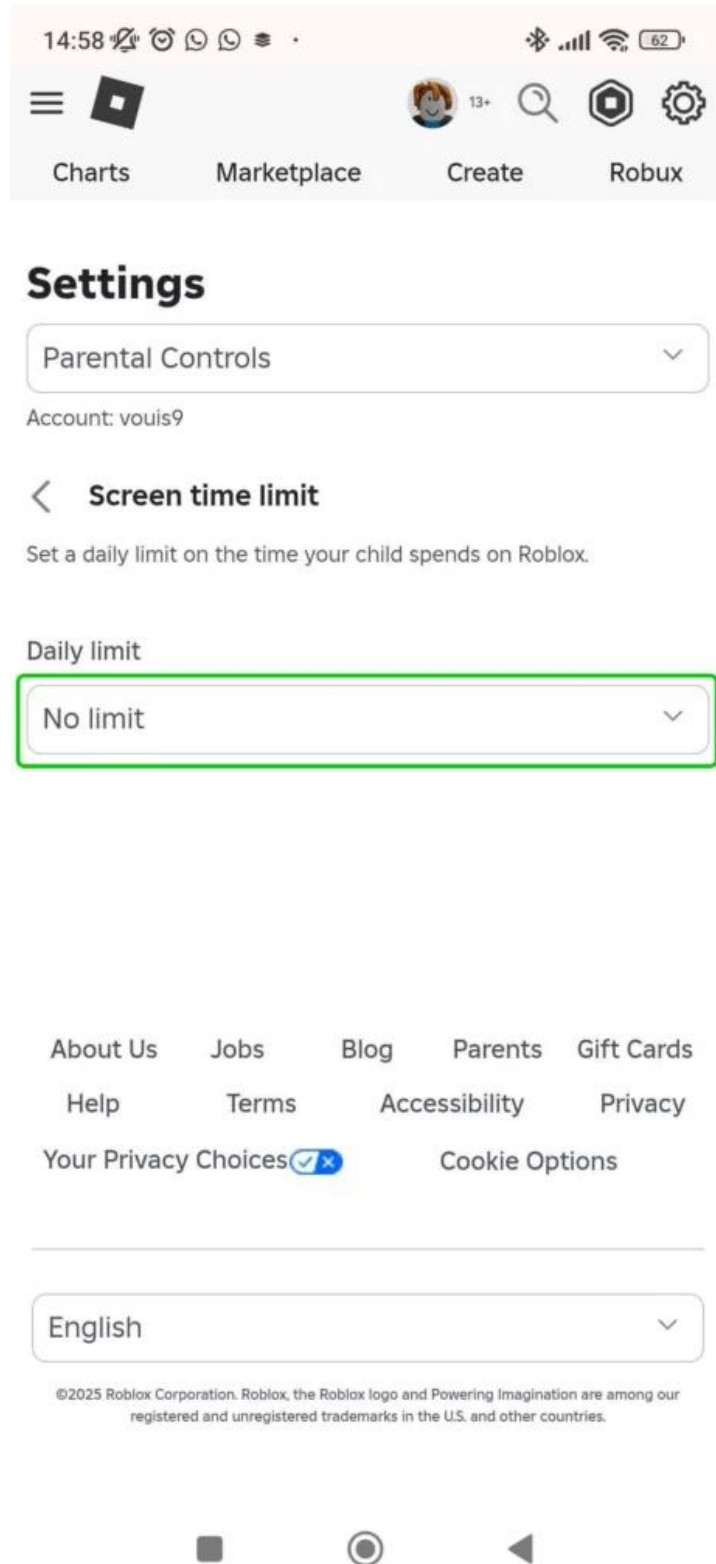


Step 2 – Inside the **Screen time** menu, select **Screen time limit**.







Step 3 – In the **Screen time limit** section, click the dropdown under the **Daily limit**

heading.



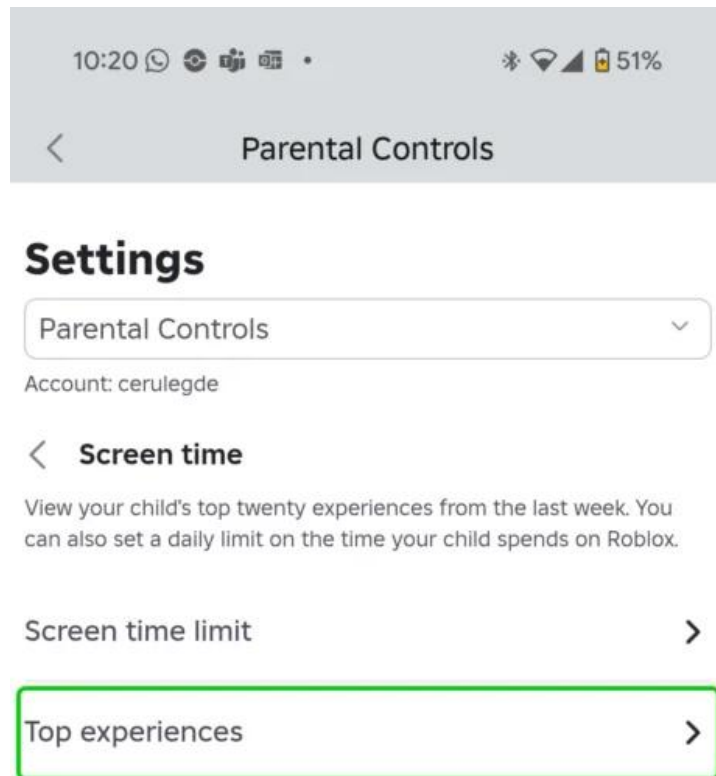
Step 4 – Now you can choose how long you want your child to be able to use Roblox each day. You can allow them as little as 15 minutes each day, up to 23hr 45 minutes.

14:58     62%

- ☒ No limit
- ☐ 15 minutes
- ☐ 30 minutes
- ☐ 45 minutes
- ☐ 1 hour
- ☐ 1 hour 15 minutes
- ☐ 1 hour 30 minutes
- ☐ 1 hour 45 minutes
- ☐ 2 hours
- ☐ 2 hours 15 minutes
- ☐ 2 hours 30 minutes
- ☐ 2 hours 45 minutes

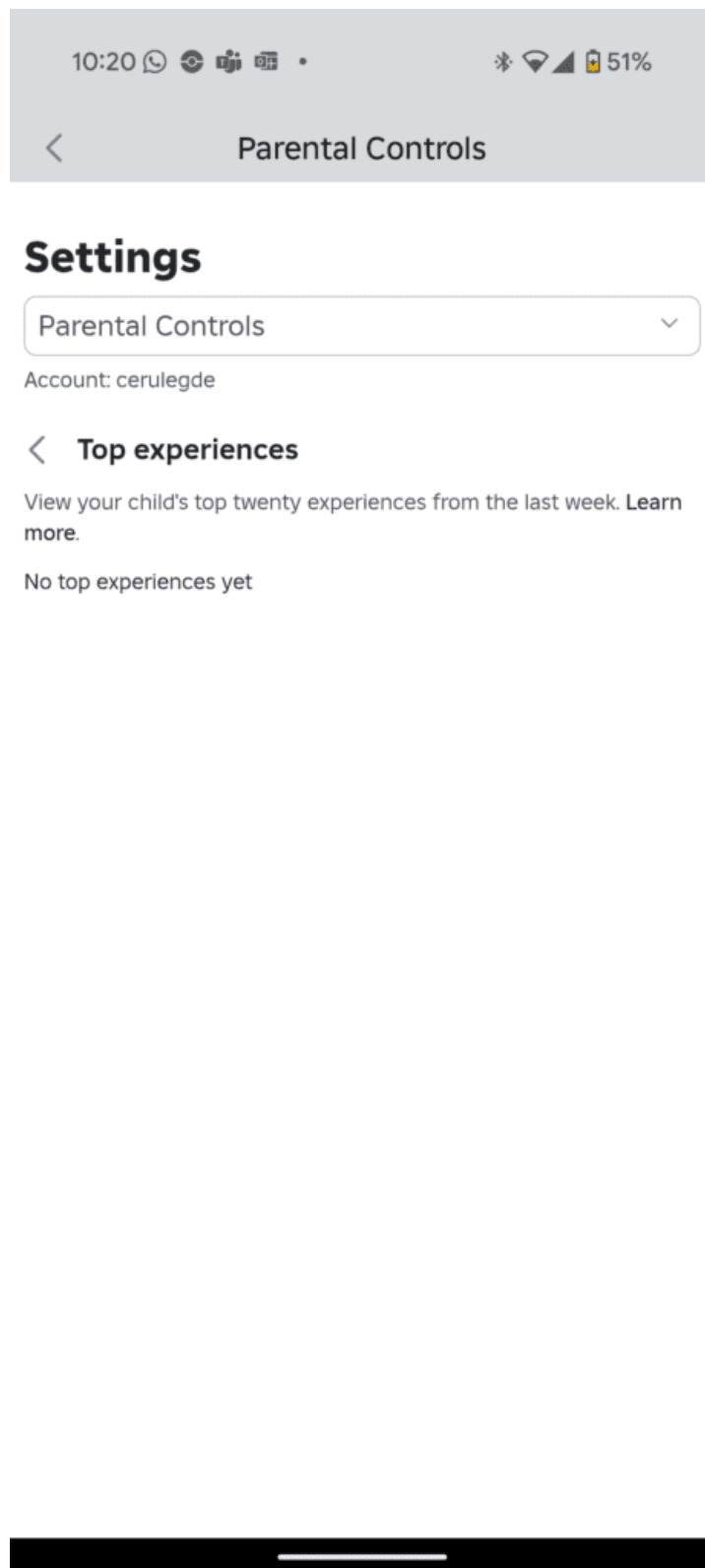
To view screen time insights:

Step 1 – From the **Screen time menu**, select **Top experiences**.



Step 2 – Here you can view your child's most played experiences. If parents spot

any experiences they don't want their child to access, they can block the experience, either from this list or from the Blocked experiences section described above.



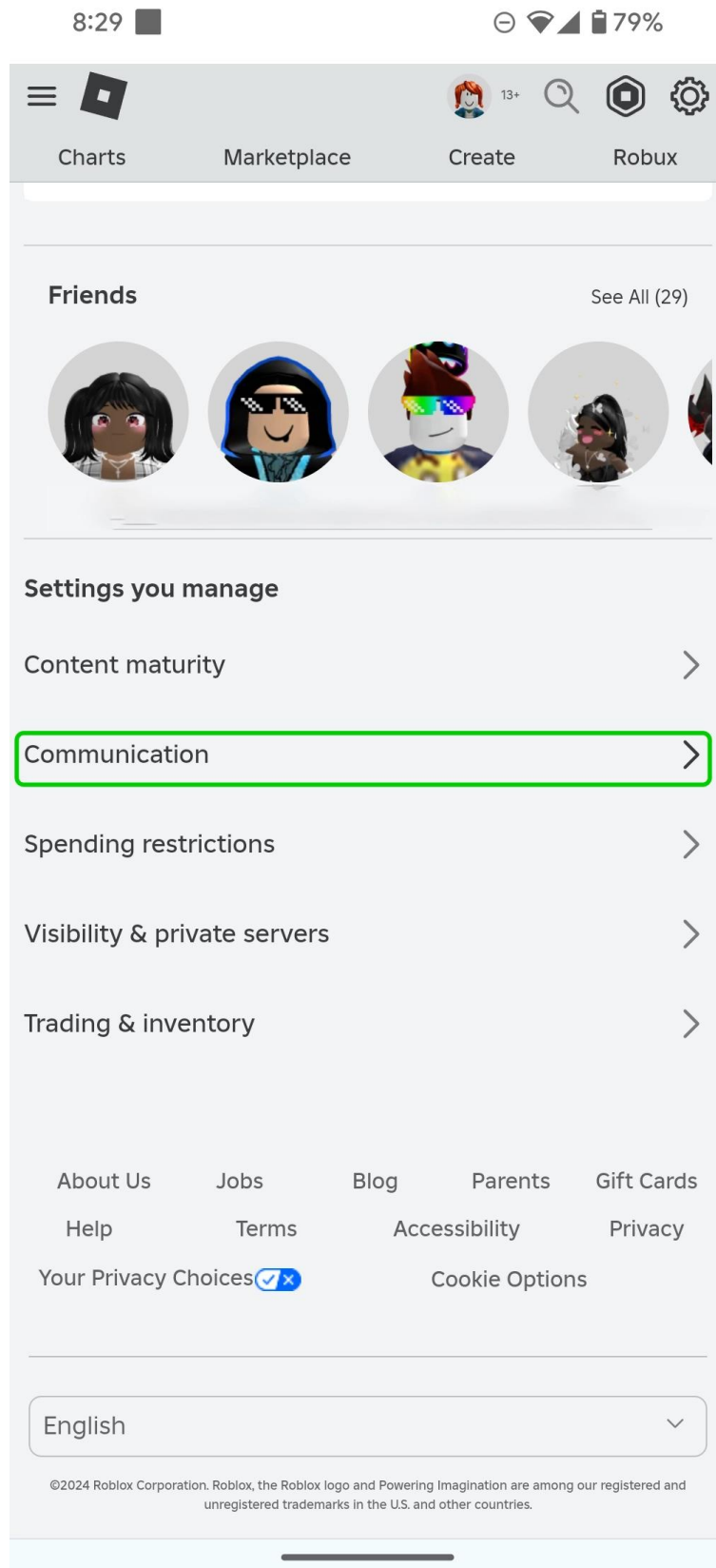
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Where can I manage communication settings?

You can customise who your child communicates with on Roblox through privacy settings. This can help you ensure they only communicate with Friends and that strangers cannot directly message them.

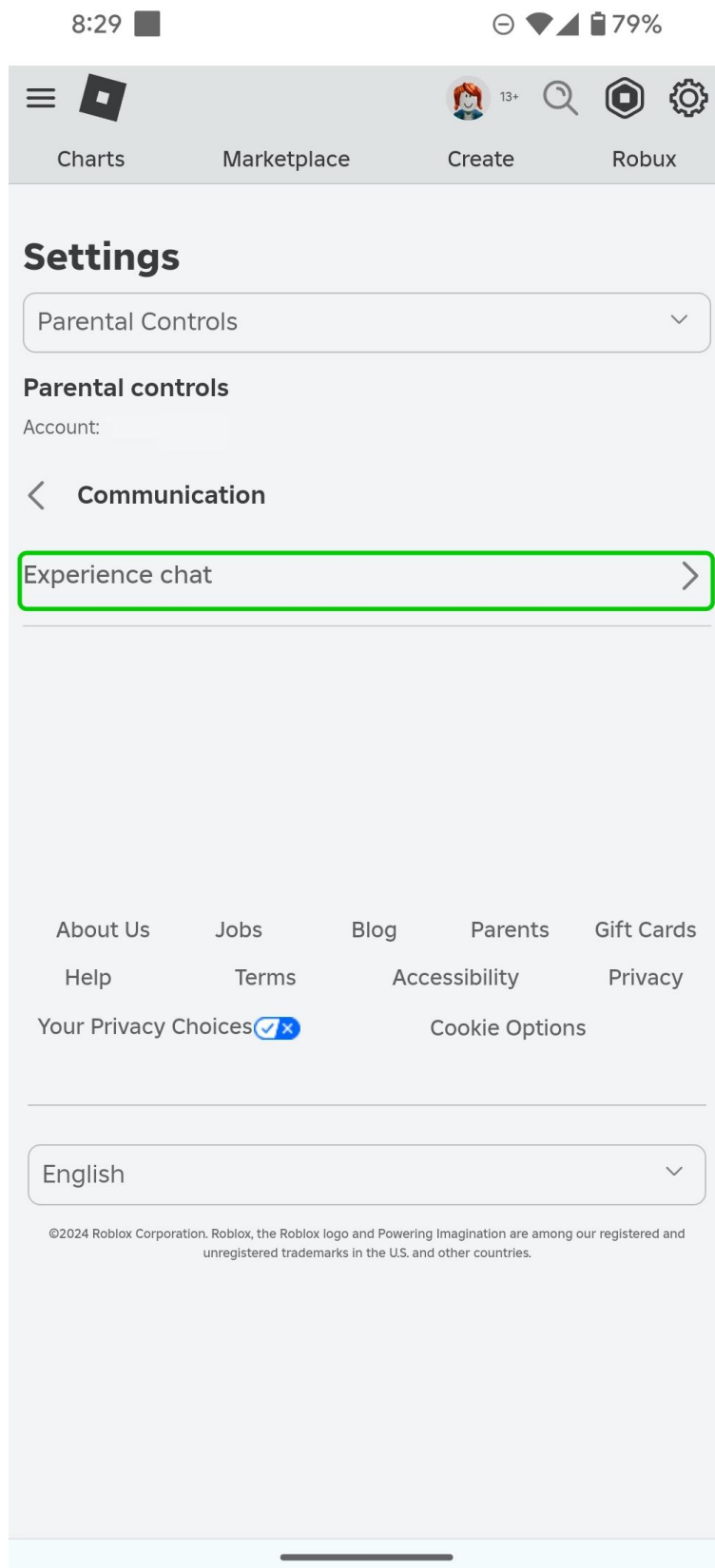
To manage communication settings:

Step 1 – From **Settings**, access **Parental Controls** and select **Communication**.



Step 2 – From within the **Communication** page, select **Chat experience**.

Here, you can customise chat filters, who can message your child, who can chat with your child in the app and who can with them.



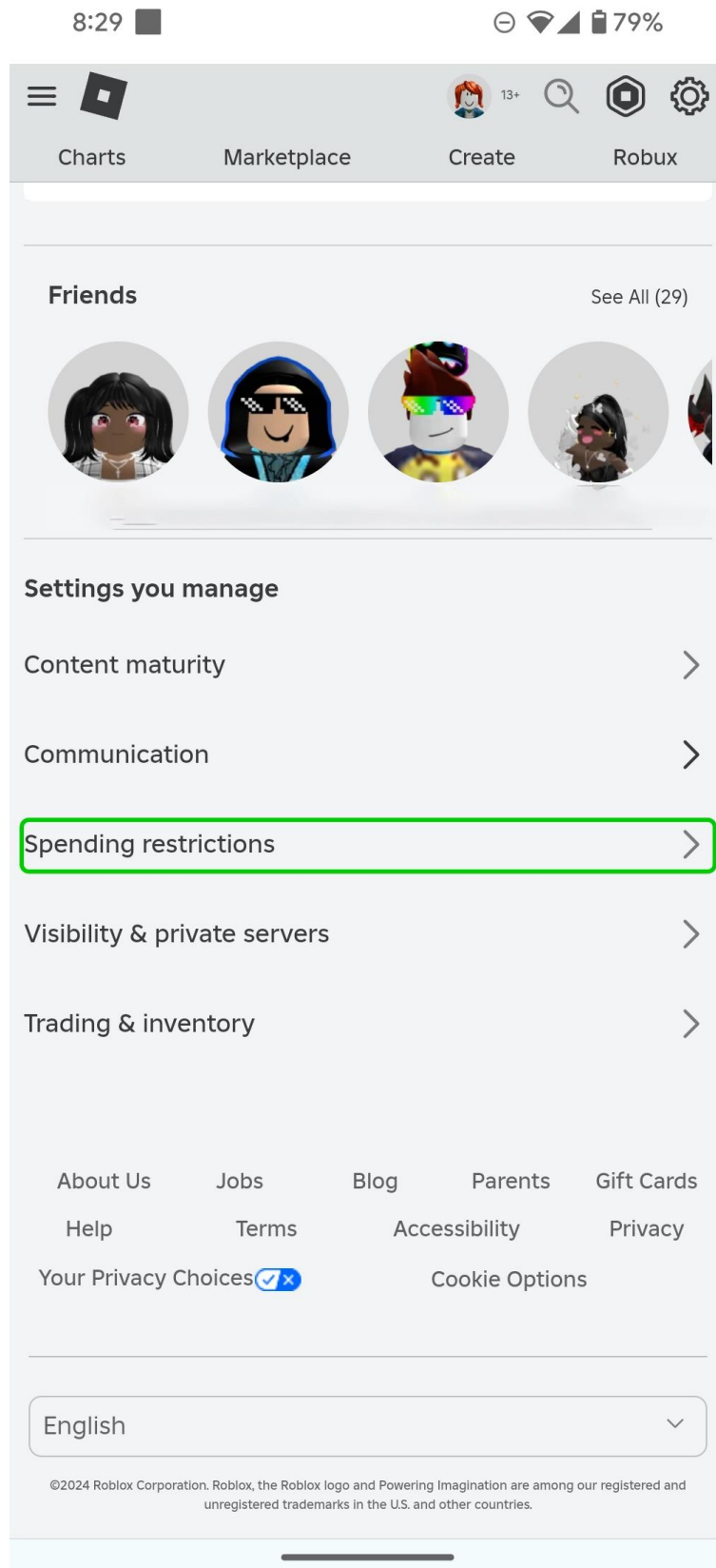
7 How to turn on Spending Restrictions

Roblox offers ways to help parents manage their children's in-game spending.

Players must purchase in-game currency called Robux in order to buy items for avatars. [Learn more about in-game purchases here.](#)

To manage spending on Roblox:

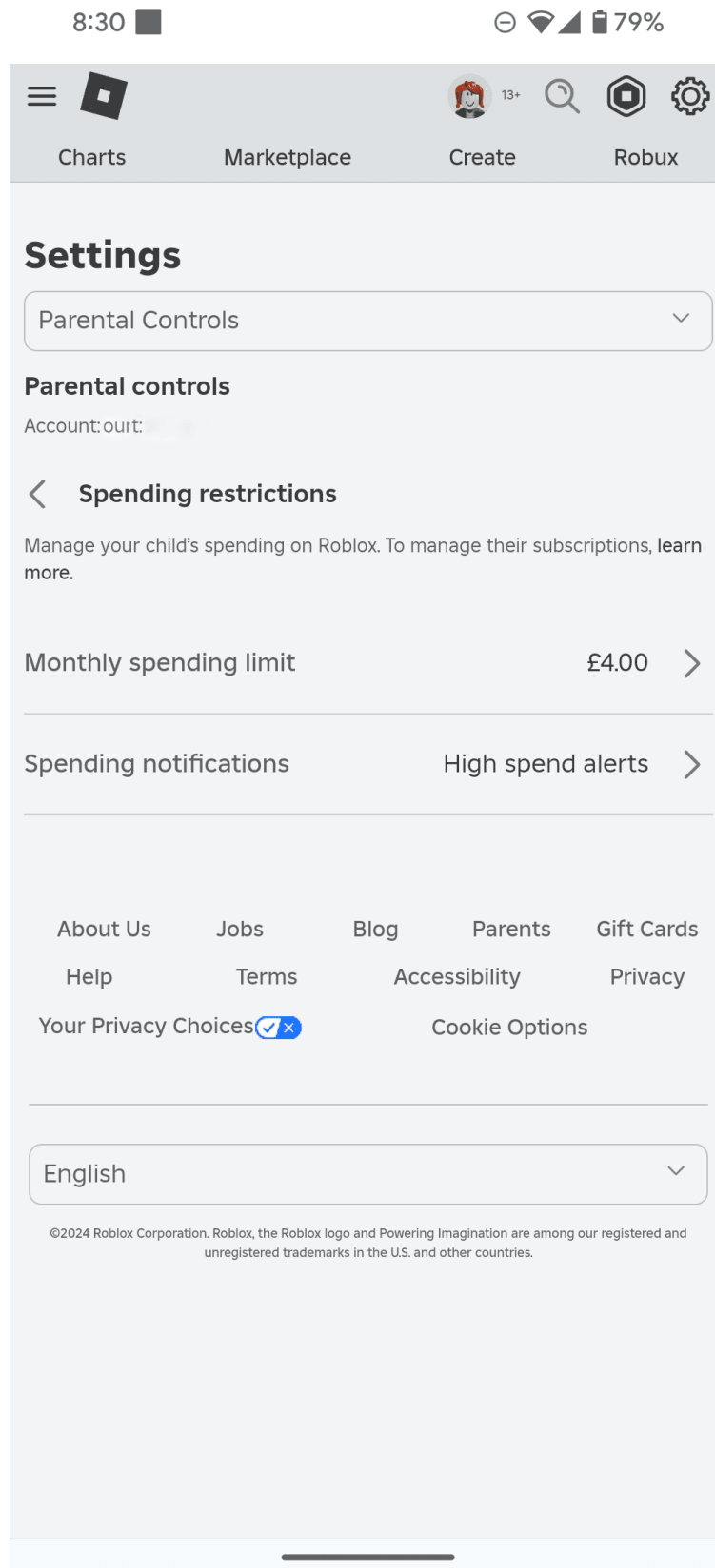
Step 1 – From the **Parental Controls menu**, click down to **Spending Restrictions**.



Step 2 – On the **Spending Restrictions** screen, you have 2 options: to set a **Monthly spending limit** and to set up **Spending notifications**.

Monthly Spending Limit: This option allows you to set an amount that your child can spend on Roblox each month. They will not be able to exceed this amount.

Spending notifications: Here you can set how often you receive notifications when your child spends money. You can choose to receive notifications whenever money is spent, only receive notifications for high spend amounts, or not receive notifications at all.



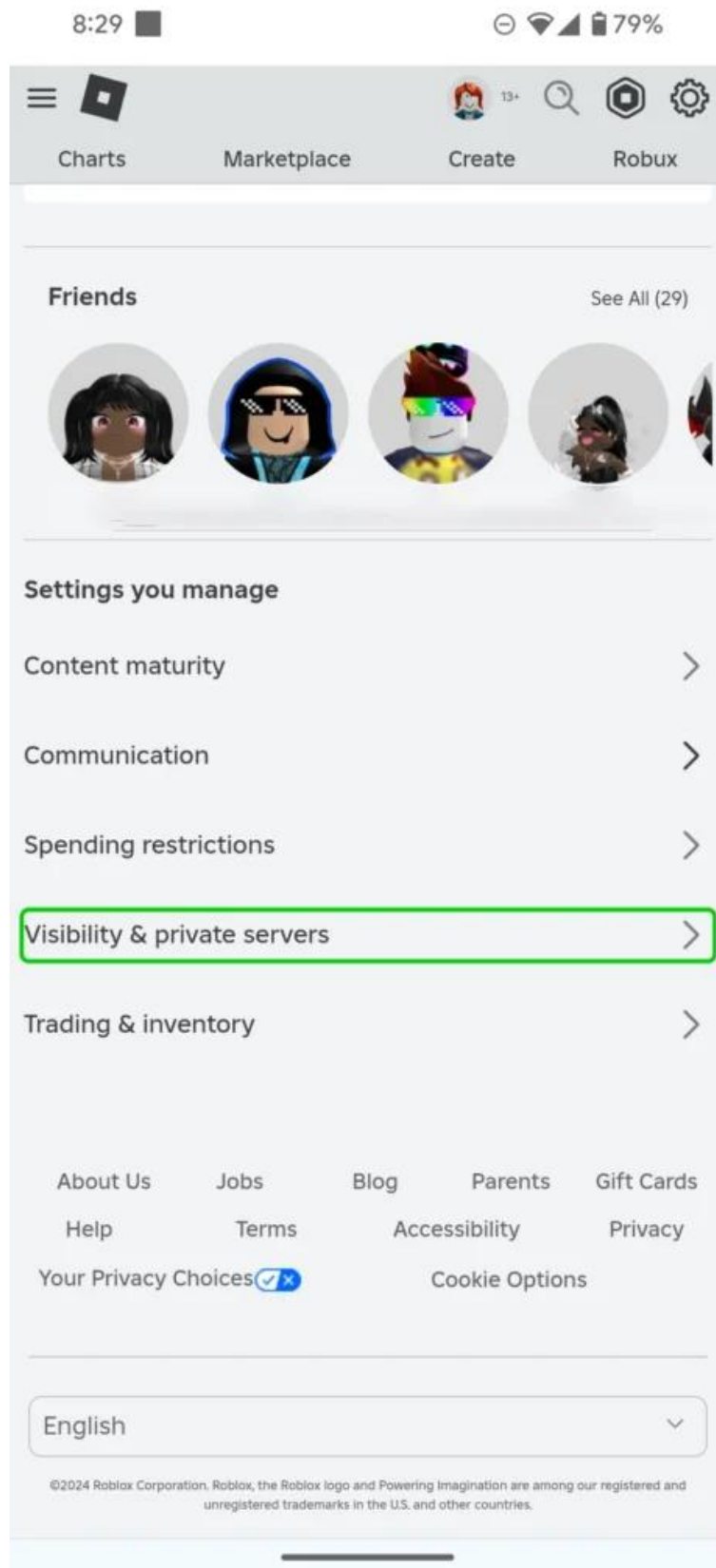
8

How to set Visibility and private server controls

The Visibility and private server controls let you decide who can add your child to a private server to game with them. This allows you to prevent strangers from inviting your child to a private game.

To manage visibility and server controls on Roblox:

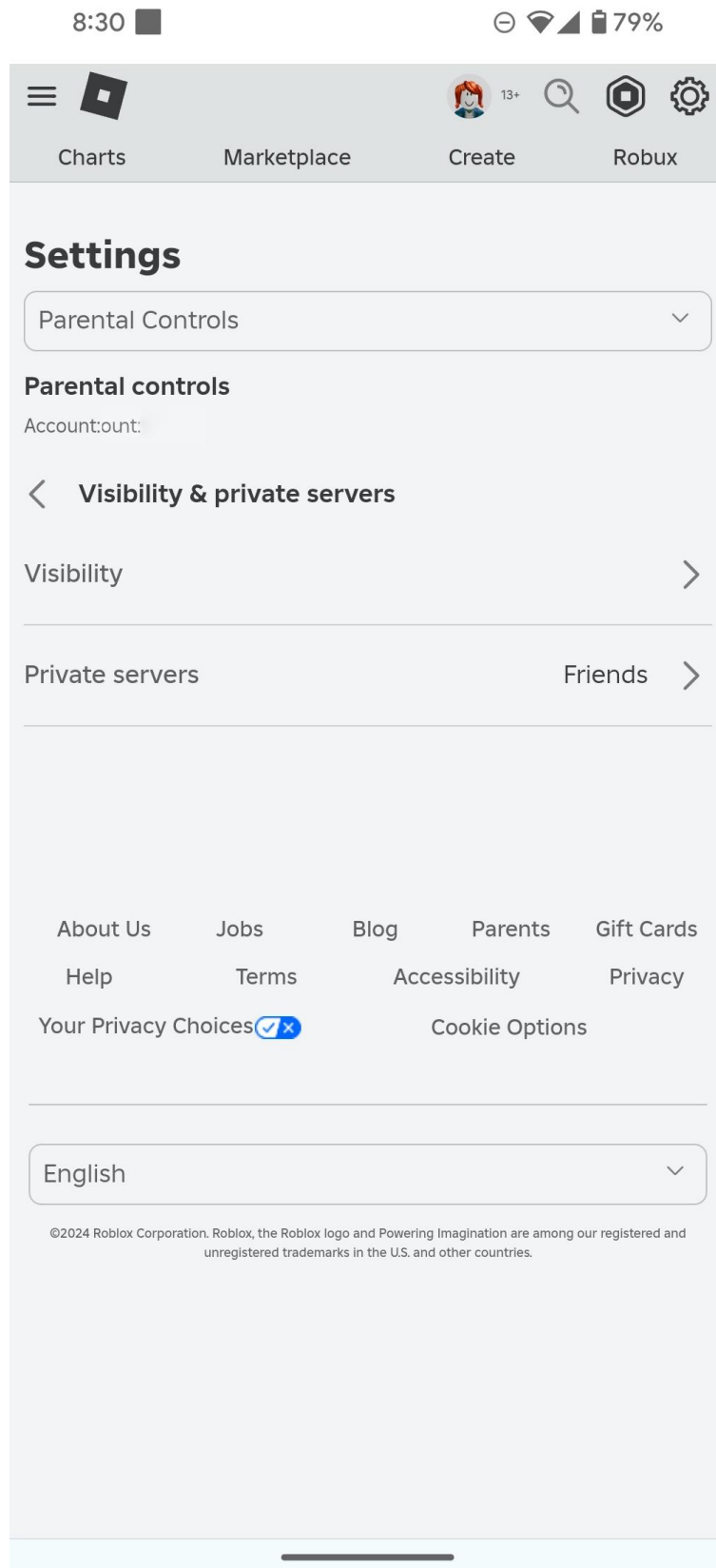
Step 1 – From the **Parental Controls** menu, click **Visibility and private servers**.



Step 2 – From this screen, you can select two options: **Visibility** and **Private servers**.

Visibility: This option allows you to control who can view your child's profile, and who can see if they are currently online.

Private servers: This lets you control who can invite your child to play in private servers with them. For most children, this should be set to the **Friends** option, meaning only people your child knows and is already friends with can add them to private sessions.



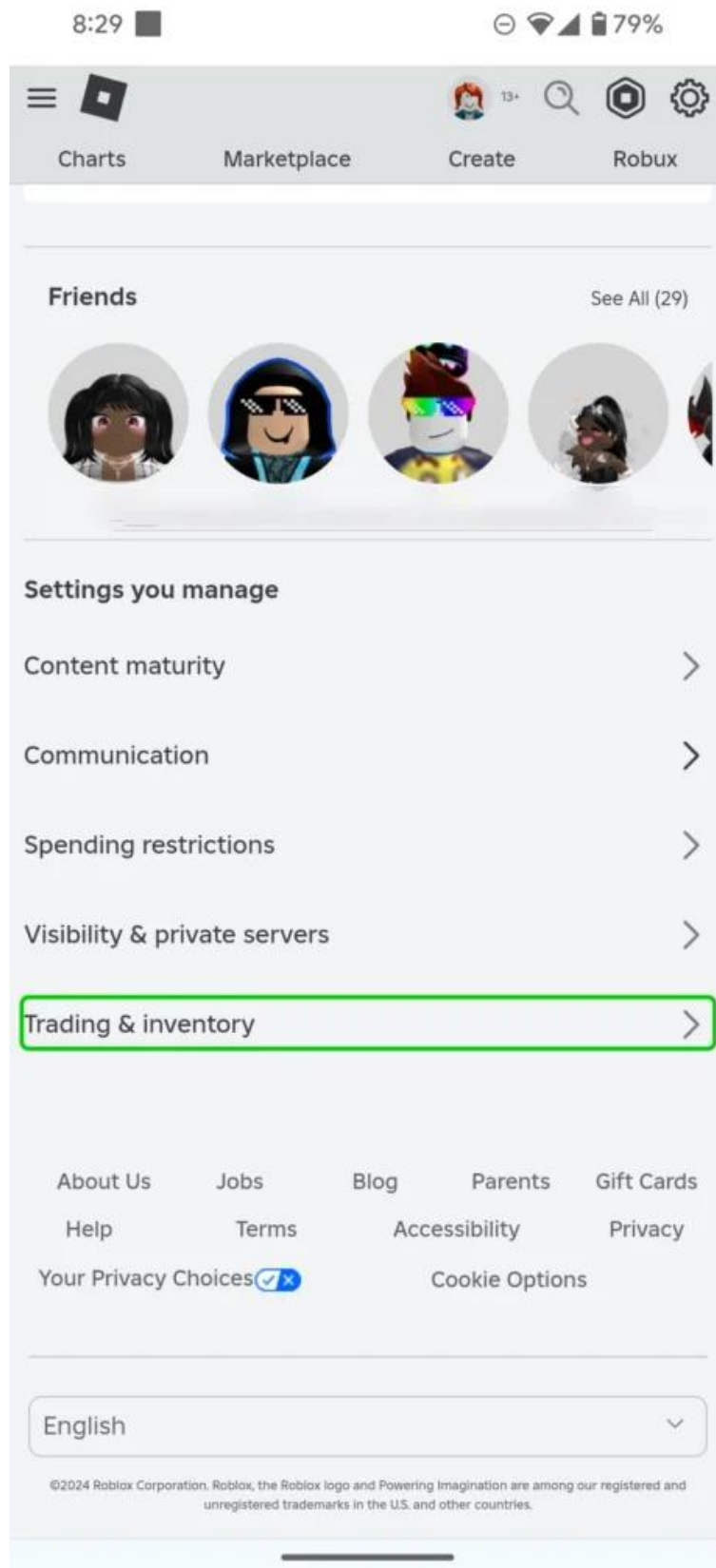
9

How to manage Trading and inventory settings

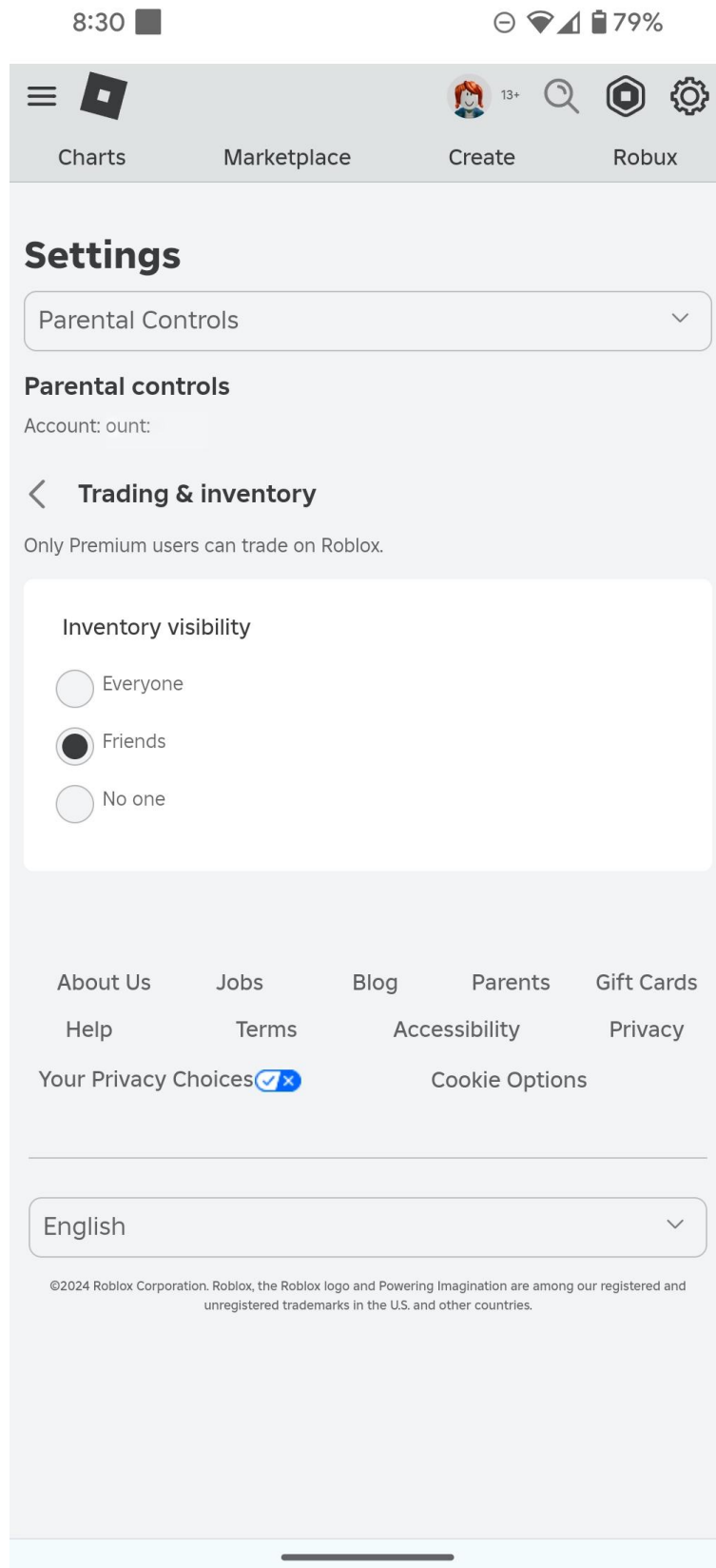
You can control who can view your child's inventory on Roblox. This is something that is used when trading, although only premium users have the ability to trade on Roblox.

To control who can view your child's inventory:

Step 1 – On the **Parental Controls** menu, select **Trading & inventory**.



Step 2 – On the **Trading & inventory** screen, choose who can view your child's inventory, out of a choice of Everyone, Friends, or No One.



10 How to report and block users

To keep Roblox safe for all users, it's important that your child knows the importance of reporting and blocking users or content that is inappropriate.

Show children how and when to use these functions on the platform.

To report users in-game:

Step 1 – While playing, select the **Roblox icon** in the top left corner. This will show a list of all users in the current game or lobby under People.

Step 2 – Find the **user** that you want to report and click the **flag** next to their name. Fill in the information for **why** the user needs to be reported.

To report friends on Roblox:

Step 3 – From the **main page** on Roblox, click on the **friend's profile image** and select **View Profile**.

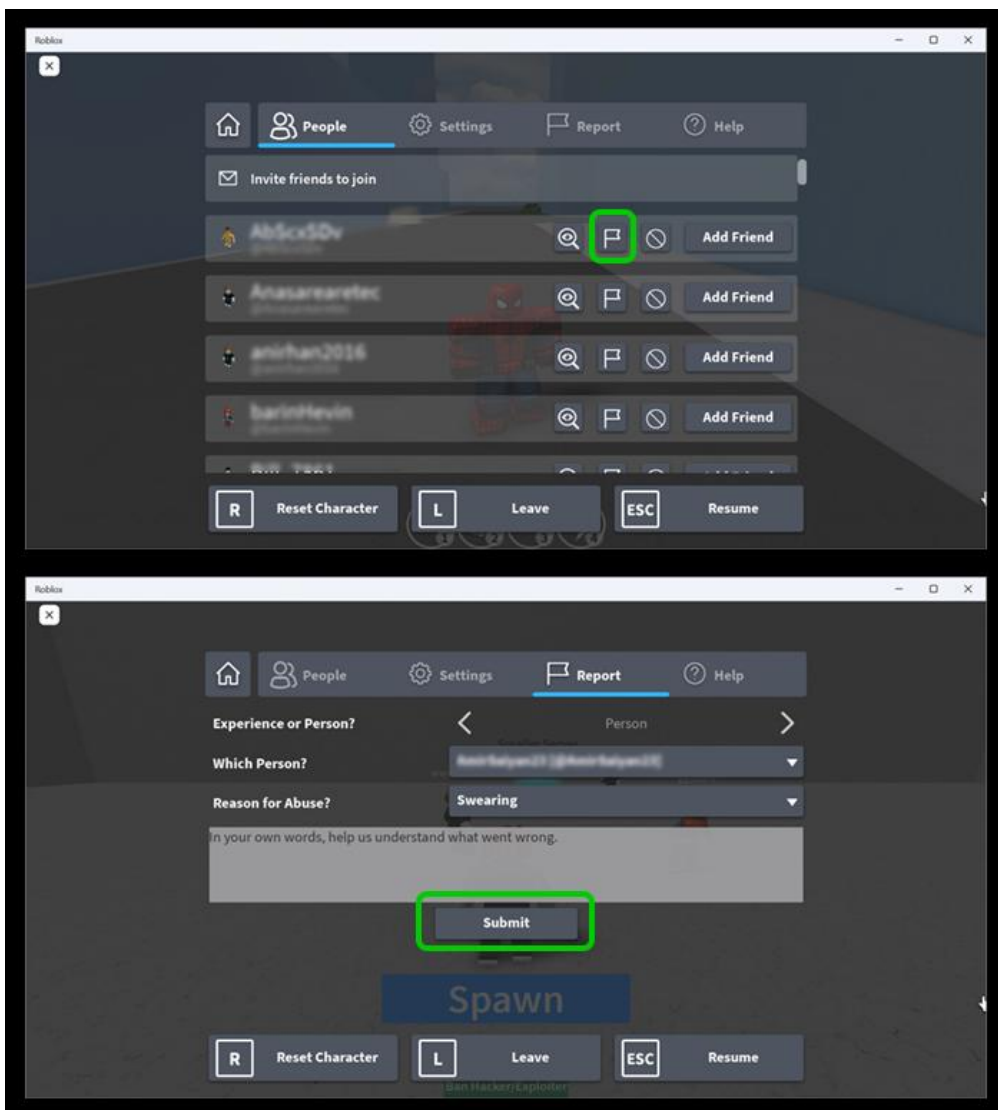
Step 4 – On the **friend's profile**, select **Report Abuse** and then fill in information about **why you're reporting the user**.

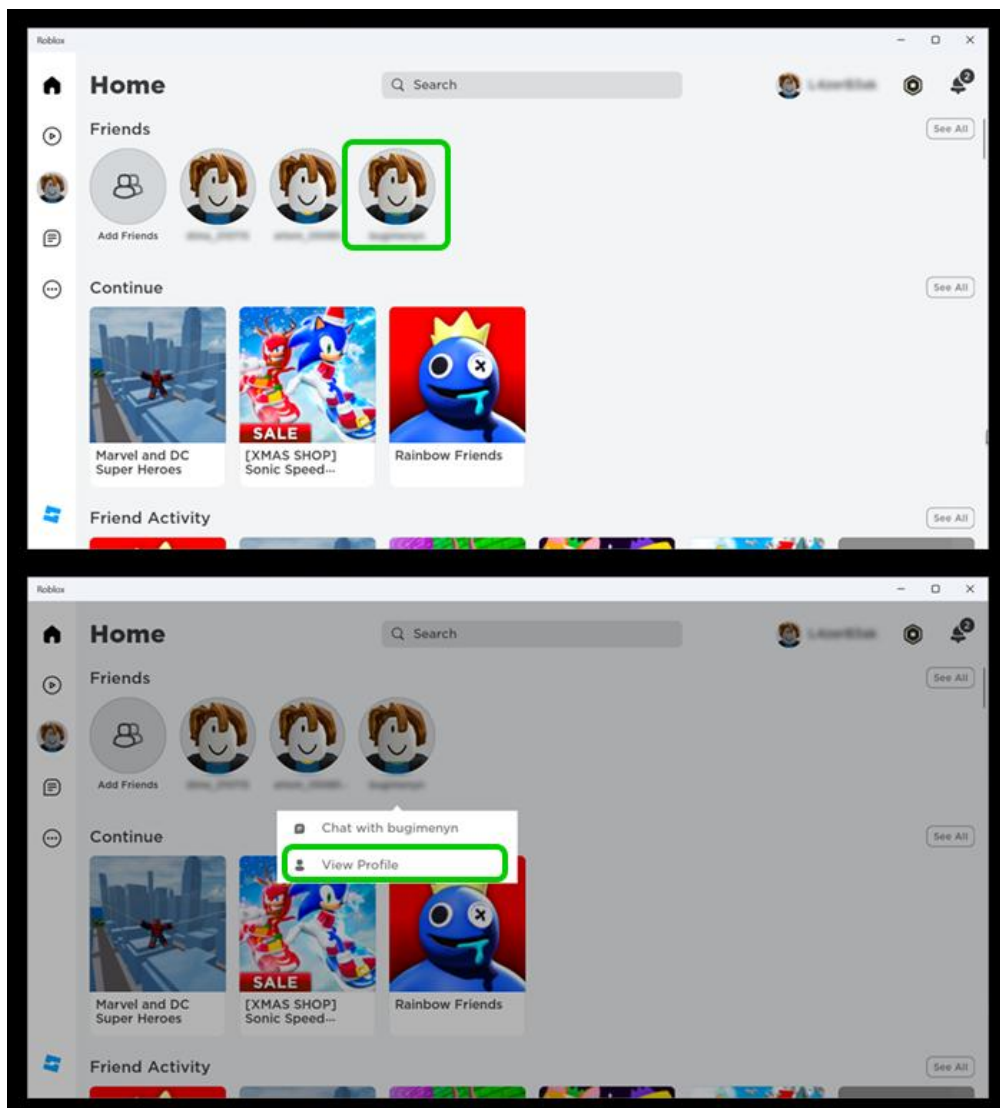
To report content on Roblox:

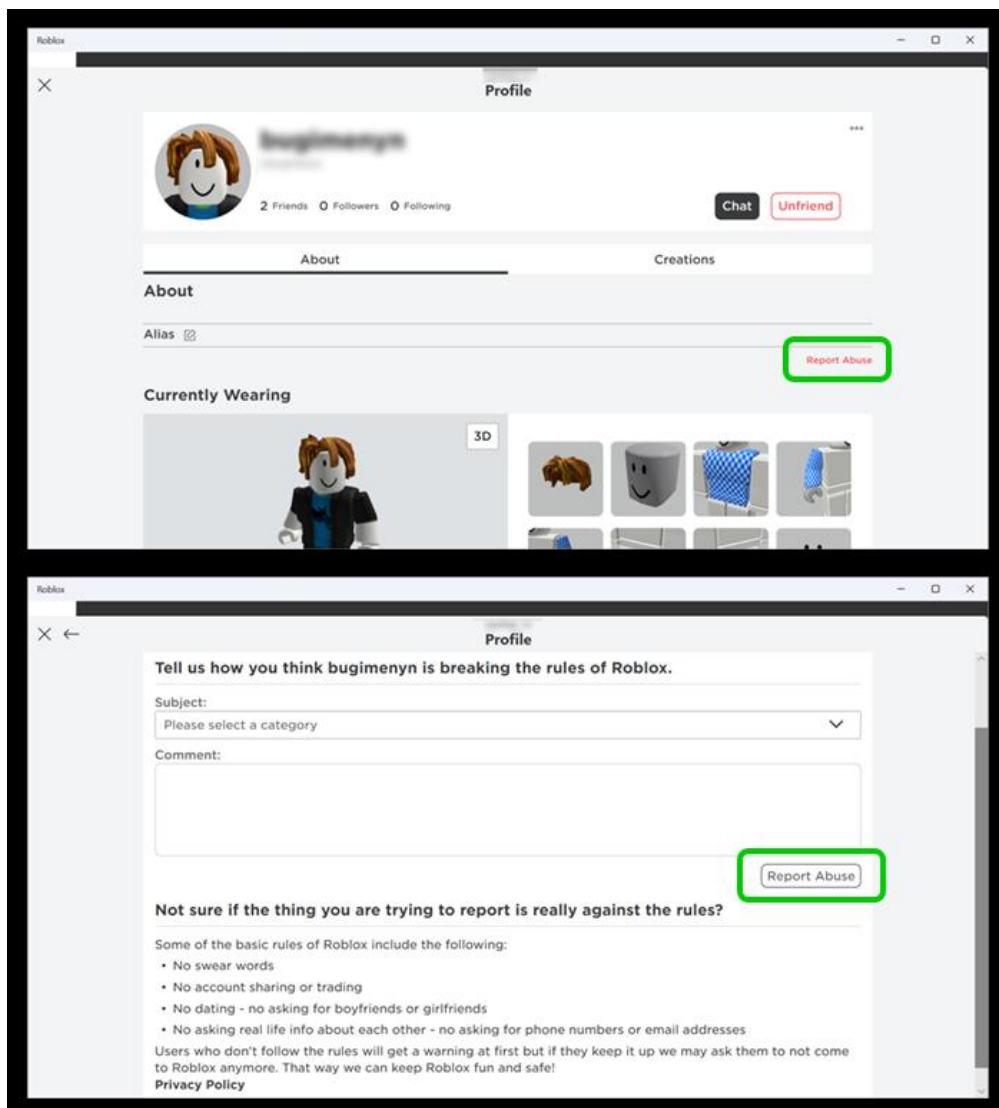
Step 5 – From the **main page** on Roblox, **hover over the game** or experience you want to report. Select the **3 dots icon** > **Report**.

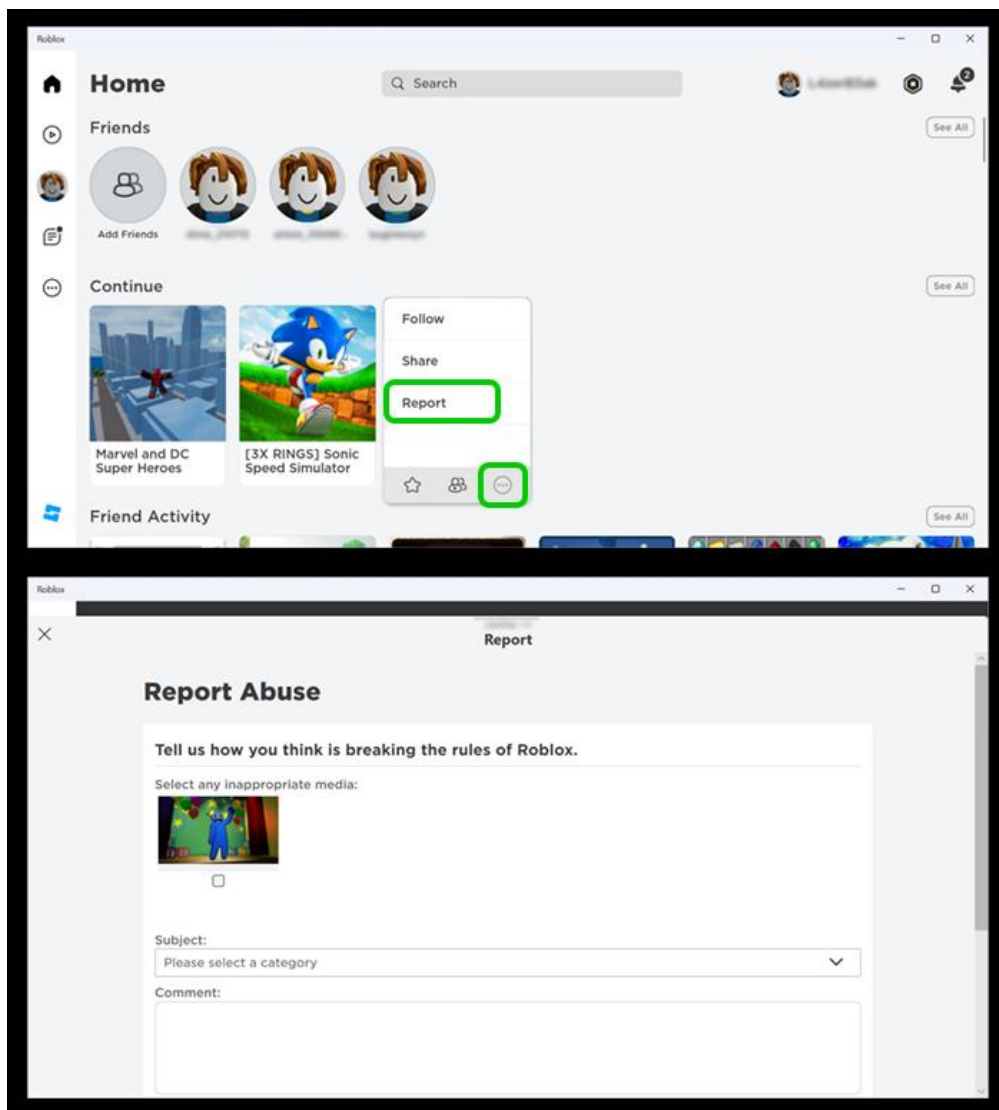
On the following page, explain **why the content you're reporting is inappropriate** for Roblox.











11 Where can I block someone on Roblox?

Encourage your child to block other users who make them or other users uncomfortable or angry.

To block a user on Roblox:

Step 1 – In-game, select the **Roblox icon** in the corner of the screen to see a list of people.

Step 2 – Find the **person** you wish to block, and click on the **circle with the line**

through it.

You can also block a user from their **profile**.

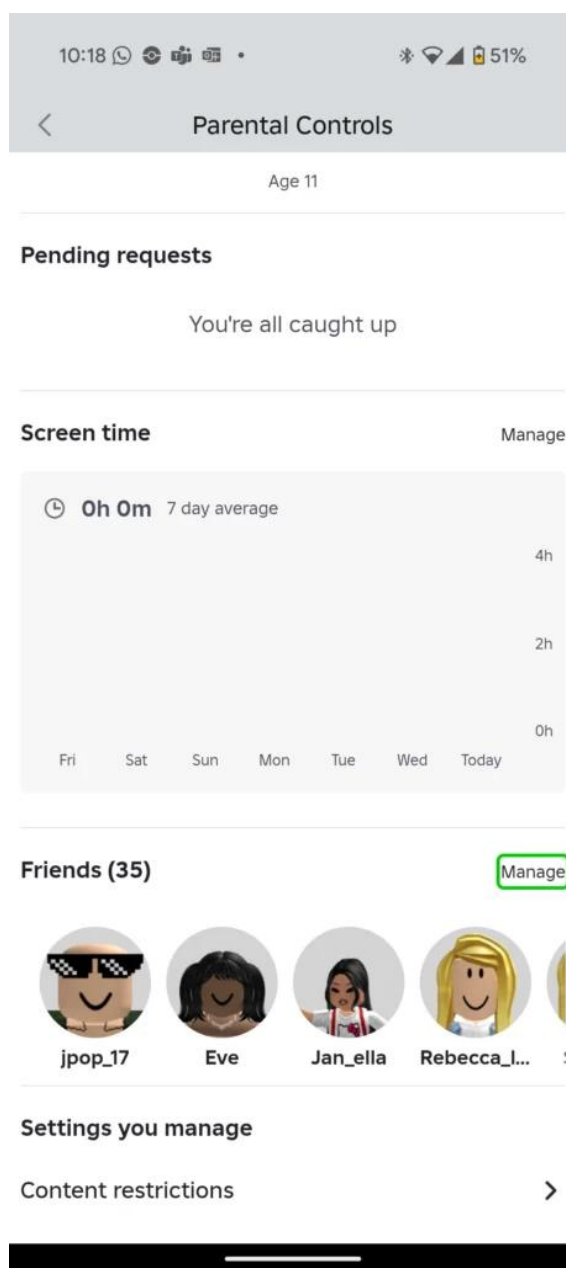


12 Blocking specific friends

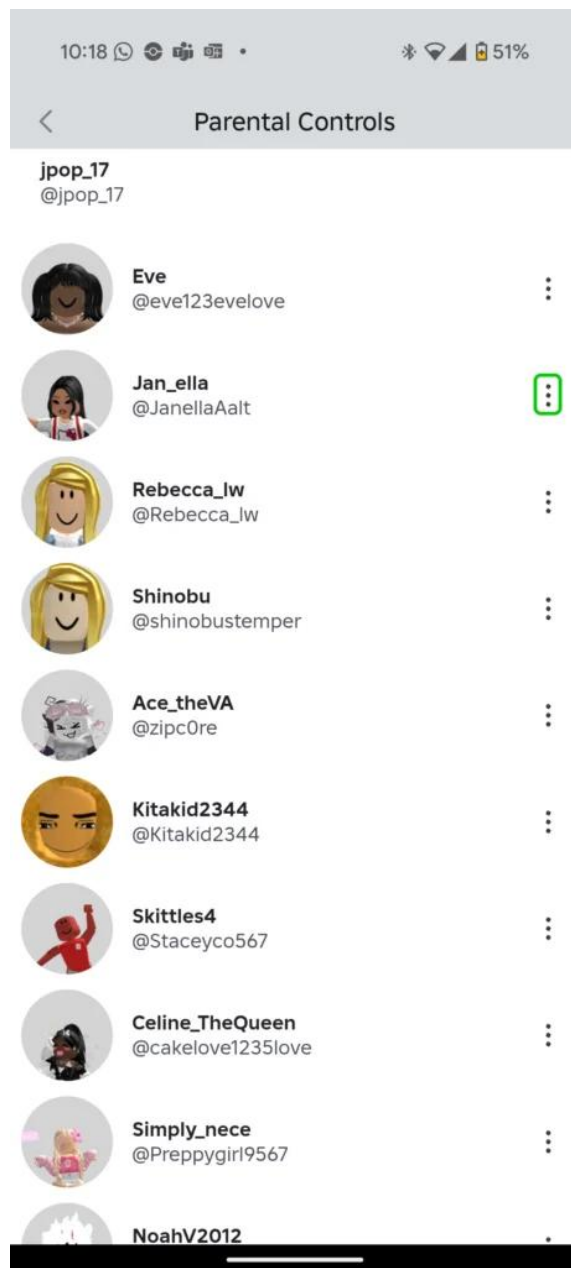
Parents can block specific accounts in their child's friends list with whom they do not want their child direct messaging.

To block your child's friend:

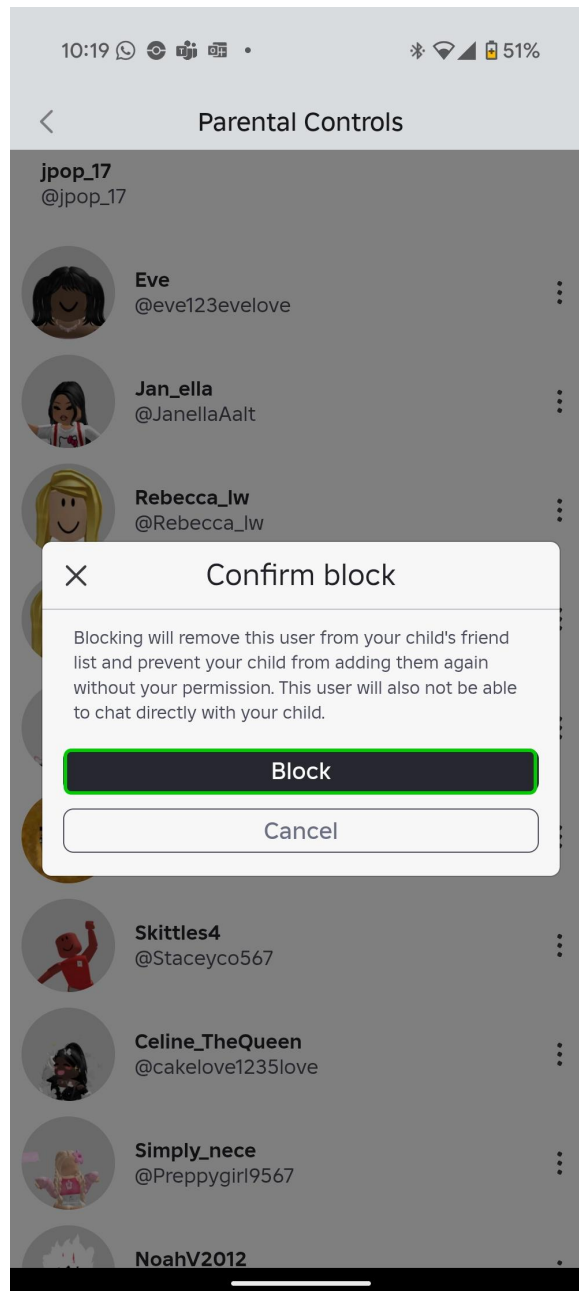
Step 1 – From the **Parental controls menu**, scroll to your child's **Friends list** and click **Manage**.



Step 2 – Scroll to the account that you would like to block, click the **3 vertical dots** next to the account's name.



Step 3 – When the Confirm Block pop up appears on screen, click **Block**.



The friend will now be blocked and unable to contact your child at all on Roblox. Parents have the option to unblock them at any time. Children under the age of 13 cannot unblock users their parents have blocked. They can, however, send a request to their parent or caregiver to ask them to do so.

13 Turn on 2-step verification

2-step verification can add an additional layer of security to your child's account. It also means that your child will need you to approve their use of Roblox, which you can discuss before they play.

You must have a verified email to enable this feature.

To turn on 2-step verification:

Step 1 – Log into your account, then go to Account **Settings**. Select the **Privacy tab**.

Step 2 – Adjust the **Contact Settings** and **Other Settings**. Select the **Security tab**, then turn **Two-Step Verification** on.