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# Playstation 5 (Ps5) Parental Controls

### **Controls & settings guide**

Learn how to manage screen time, spending, communication and more on your child's PlayStation 5 console. Setting parental controls along with regular conversations helps to support children's online safety while they game.





You can customise parental controls on PS5 for each individual user. To do this, you must add users to your 'family'.

Easily manage your family settings at <u>playstation.com/acct/family</u>. You must have your own user account that you use to access the console.

#### To add a family member:

internet matters.org

Step 1 – Login to your account in the web browser and select Family ManagementAdd Family Member.

SONY		
m m m	Family Management	
Account	Early Manager	>
Your Information	Canada Secondaria	
Security	Time Played Today	5
Play Station Network	Set the time zone to display the time.	
Profile		Add Family Member
♥₂ Privacy Settings		
Family Management		
Concerning Linked Services		
Authorised Apps		
Payment Method		
12 Redeem Codes		
E <sup>O</sup> Subscription		
Transaction History		
Other Settings		
Cevice Management		
DTV/8D PIN Code		Terms/Privacy/Help/Site Map

**Step 2** – Select **Add a Child**. Read over the information on the next couple of screens around privacy and data.



**Step 3** – Follow the instructions to set parental controls or click **Confirm** to come back to parental controls later. By default, settings will reflect your child's age.

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### <sup>2</sup> Manage spending limits in the PlayStation Store

You can set monthly spending limits on the <u>PlayStation Network</u>. These limits apply to purchases made in the PlayStation Store only.



For in-game spending limits, you need to set limits in individual games. <u>Find a</u> <u>guide to help</u>.

#### To set limits in the PlayStation Store:

**Step 1** – Go to **Family Management** on your account at <u>playstation.com/acct/family</u> and choose your **child's account**.

SONY		
<b>()</b>	Family Management	
A	Family Members	
CED Mars Information	Family Manager	>
D Security	Time Played Today: 00:00	× .
Profile	Time Played Today Set the time zone to display the time	>
Privacy Settings		
👫 Family Management		Add Family Member
👦 Linked Services		
Authorised Apps		
Payment Method		
12 Redeem Codes		
ED Subscription		
Transaction History		

Step 2 – Scroll down to Network Features. Next to Monthly Spending Limit, select Edit.

SONY		
<b>6</b>	← Family Management	
Account	Age Level for Blu-ray Disc <sup>14</sup> and DVD Videos	>
Your Information	Use of PS VR2 and PS VR VRestrict	Edit
PlayStation Network	Web Browsing	Edit
Prome	Network Features	
Family Management	Communication and User- Generated Content	Edit
Authonised Apps	Monthly Spending Limit 🗸 £0.00	Edit
Payment Method	Allowed Games	
EC Subscription	Gameplay	2
Transaction History	Communication	5

Step 3 – Choose a monthly limit. This will apply to any purchase made by your





child in the PlayStation Store. Save.

SONY		
•	Monthly Spending Limit	×
Account	Limit the total amount your child can spend in PlayStation Store in a calendar month. Payments are	>
Your Information	made from the family manager's wallet.	Edt
Security	£0.00	
PlayStation Network	£0.00	Edt
🖸 Profile	£10.00	
Q_ Privacy Settings	£50.00 £75.00	
👫 Family Management	£120.00 Unimited	Edit
Re Linked Services		
📲 Authonsel Apps		Edt
E Payment Method		
13 Redeem Codes		
		».
3 Transaction History		5

## 3 Restrict communication and user content

Via your <u>PlayStation Network (PSN) account</u>, you can restrict chatting and messaging for your child. This will include your child's friends.

With this setting, you will also restrict your child from sharing videos, images and text on PSN.

#### To restrict communication and user content:

**Step 1** – Navigate to **Family Management** on your PlayStation account and choose your child's account.

Scroll to Network Features. Next to Communication and User-Generated Content, select Edit.



Step 2 – Select Restrict from the dropdown box. Save.

SONY		
•=	Communication and User-Generated Content	× .
Account	Restrict chatting and messaging with other players (including your child's friends), as well as viewing or	· · ·
Your Information	sharing videos, images and text on PlayStation Network.	Edit
PlayStation Network	Restrict   Don't Restrict	
Profile	Cancel Save	£ðr
C Privacy Settings		
By Linked Services		Edt
Authorised Apps		Edd
13 Redeem Codes		
ED Subscription		2
Transaction History		

While this feature blocks all communication, you can customise individual games under **Allowed Games** on the Family Management screen.

### 4 How to manage screen time on PS5

You can set Playtime limits via web browser for PlayStation 4 and PlayStation 5. Login to your PlayStation account to access parental controls.

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#### To set screen time limits:

**Step 1** – From the **Family Management** menu, choose your child's account and then select **Edit** next to **Playtime Settings**.

C Eamily Mana		
C Painity Maria	gement	
U in the second		
Time Played Today: 00:	00	
Parental Controls		
Set parental controls to	tailor your child's experience. Note that some setti	ngs for parental controls
won't be applied on PC.	For more information, select [Learn More].	
Learn More		
Playtime (PS5 and PS4)		
Playtime Settings	✓ 1 h   Until 8.00 PM	Edit
Time Zone	✓ UTC+00.00 London	Edit
Change Playti	me for Today	
Playtime for	Today: 1 h	
Applications and Devices		
	Partinity Marka     Particity Marka     Time Played Today: 00:     Parental Controls     Set parental Controls     Set parental controls to     won't be applied on PC:     Learn More     Playtime (PS5 and PS4)     Playtime Settings     Time Zone     Change Playtil     Playtime for     Applications and Devices	Partning Walkagement      Time Played Today: 00:00      Parental Controls      Set parental controls to tailor your child's experience. Note that some settin     won't be applied on PC. For more information, select [Learn More].      Learn More      Playtime (PS5 and PS4)      Playtime Settings

**Step 2** – Make sure the dropdown box under **Restrict Playtime** is set to **Restrict**. You can then customise notifications and overall **Playable Hours**.

If you'd live different limits during the week compared to the weekend, tick **By Days of the Week**. If you'd live different limits during the week compared to the weekend, tick **By Days of the Week**.

SONY				
10				
•	Playtime Settings	×		
Account	Set how long and during what hours your chill You can apply different settings for each day	d can play. of the week,		
Your Information	Restrict Playtime			
A Security	Restrict			
Play Station Network	ration is a	iome se	tlings for parental controls	
🛄 Profile	When Playtime Ends	>		
Q_ Privacy Settings	· Houry Cray			
Si Family Management	Duration and Playable Hours			
The Linked Services	By Days of the Week	_	Edit	
S Authorised Apps	Every Day	× .	Edit	
Payment Method				
13 Redeem Codes	Playtime settings are applied to both PS5 and child plays games on both PS5 and PS4 on the plays games on both PS5 and plays games of plays games on both PS5 and plays games of plays games	f PS4. If your ne same day,		
EQ Subscription	the time spent playing is added up.		Edit	
Transaction History	Cancel	we		



**Step 3** – Set how many hours your child can play each day and when they can play until to help them prepare for bedtime.

Save your settings.

SONY	_		
•	Playtime Settings	×	
Account	Duration and Playable Hours		
Your Information	By Days of the Week		
B Security	Monday ✓ 1 h   Unst 8:00 PM	>	
PlayStation Network	Tuesday	>	iome settings for parental controls ø].
Profile	Wadaaadaa		
Privacy Settings	✓ 1 h   Unbl 8:00 PM	>	
Family Management	Thursday	2	Edit
Linked Services	✓ 1 h   Until 8:00 PM		
Authorised Apps	Friday	>	Edit
Payment Method	2017/01/1799/02/00/1 2017/01/1799/02/00/1		
13 Redeem Codes	Saturday 2 h   Until 9:00 PM	>	
E <sup>O</sup> Subscription	Sunday		Edit

Remember that these settings apply to both PlayStation 5 and PlayStation 4.

### 5 Setting age restrictions on PS5

In addition to the controls you can set across devices and users on the <u>PlayStation</u> <u>Network</u>, you can set console-specific settings.

These controls will affect any new users who are added to the console.

#### To set age restrictions:

Step 1 – From your home screen, go to the gear icon to access Settings.



Step 2 - Select Family and Parental Controls.

Settings		Ne	
	😴 Guide & Tips	Health and Safety, and Other Information	
	Accessibility		
	Network		
	🚱 Users and Ac	counts	
	Family and P	arental Controls	
	😚 System		
	🗃 Storage		
	<b>⊲</b> ୬ Sound		
	Screen and V		

**Step 3** – Select **PS5 Console Restrictions** and follow instructions to enter or set a **PIN**.

L	SS Console Restrictions	
	amily Management	

**Step 4** – On the next screen, set **User Creation and Guest Login** to 'Don't Allow' so your child is unable to create new accounts. Select **Parental Controls for New Users**.

User Creation and Guest Login	Don't Allow
Parental Controls for New Users	
Temporarily Disable PS5 Console Restrictions	
Change Your Console Restriction Passcode	

**Step 5** – Under **Age level for games and apps**, choose **PS5** (then repeat following steps with **PS4**). This will apply to video games and apps from both PS5 and PS4.

Parental Controls for New Users			
	rental controls you set here will be applied to new use ned or signed in to PlayStation Network.	rs and guests on this PS5 who haven't	
Age	level for games and apps		
PS	5		
PS	4		
		3 7 12 16 18	
	ray Discs and DVDs		
	u-ray Disc		
DV			
Co	ountry or Region		

**Step 6** – Set your **Country or region**. This will ensure games ratings align to local system (e.g. the <u>PEGI system</u> in the UK). Then set the **Age level** you wish to allow. You will see which age ratings users can access as you change this level.

200	
PS5	
	Set your country or region and the age level appropriate for your child. The rating for your country or region will be applied based on this age level.
	United Kingdom
	13 Years Old
	Ratings of games that can be played:
	3 7 12
	na ng di magu in na ng di

You can set additional restrictions for watching content from Blu-rays and DVDs in this same section.



If you're child is concerned about a player on PlayStation Network, you can block them.

It will stop them (and you) from:

Seeing each other's profile, activity or personal information; Adding each other to parties or watching each other's screen during Share Screen; Seeing each other's messages, even if they're added to a group by another player; Hearing each other's voices or seeing each other's screens during Screen Share if you're both in the same party chat.

#### To block users on the PlayStation Network (PSN):

Step 1 – Press the PS button to go to the control centre and then select Game Base.

Step 2 – From the Friends tab, select a friend from the list.

You can also select players from the Parties tab by selecting the party and then the player from the members list.

![](_page_11_Picture_8.jpeg)

Step 3 – On the player's profile select ...(More) > Block.

![](_page_11_Picture_11.jpeg)