



O2 Mobile Parental Controls

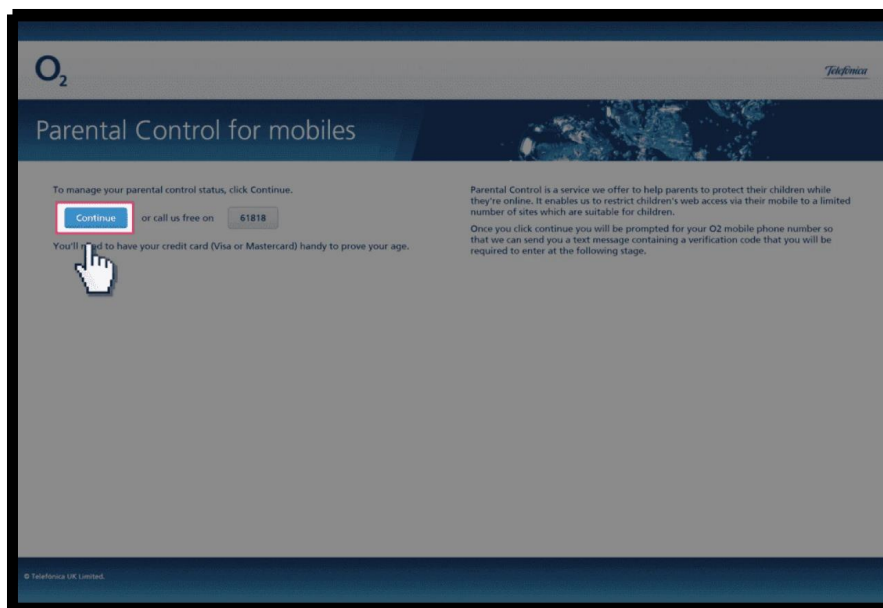
Controls & settings guide

O2's parental controls let you block adult content when the device is using the mobile network out of the home (the default is 18+). Additionally, you can also allow access to sites classified as suitable for under 12s. Note: Virgin Media mobile users are now on the O2 network.

1

Call 61818 from your child's mobile phone or visit parentalcontrol.o2.co.uk

Click the "Continue" button.



2

Enter the phone number

Enter the mobile phone number of the handset that you want to start the service on.

Personal Business

Shop Phones, tariffs, tablets, accessories

More for you More perks, services, connected, flexibility

Apps Our latest apps, news, reviews

Connectivity 4G, O2 WiFi, our network and more

Help Bill and phone help, O2 loans and more

My O2 Your bill, account, top up, upgrade

Talktime

Security Code SMS

Step 1 of 2
Mobile phone number

Tell us your mobile number and we will send you a text message with a code in it.

Your mobile number (this must be a UK mobile number)

Enter a mobile number

Text me a code

Cancel

We need to make sure you are allowed to access this account

1 We can check your number, if you are on a smart phone or tablet device with mobile data. Please turn off your Wi-Fi, turn on your mobile data and [click here](#).

- To protect your personal information we need to check that you have access to this phone.
- We will send a code to your mobile phone and ask you to enter it on the next page.

Most popular

- Upgrade my device
- Live Chat
- Replace my old device
- Top up my device
- O2 Bahrain

About O2

- About us
- Thank Big
- Careers
- News & PR
- Sponsorship

Help and support

- Help home
- My O2
- Track my order
- Contact us
- Collection and delivery

Follow us

- Facebook
- Twitter

3 Receive your 6 digit code

You will be sent a text message to the mobile number you entered with a 6 digit code. Enter the 6 digit code on this screen.

4 Set a PIN

You will now be asked to set a PIN that will be used to activate the service. Click the “Continue” button to activate the service.