

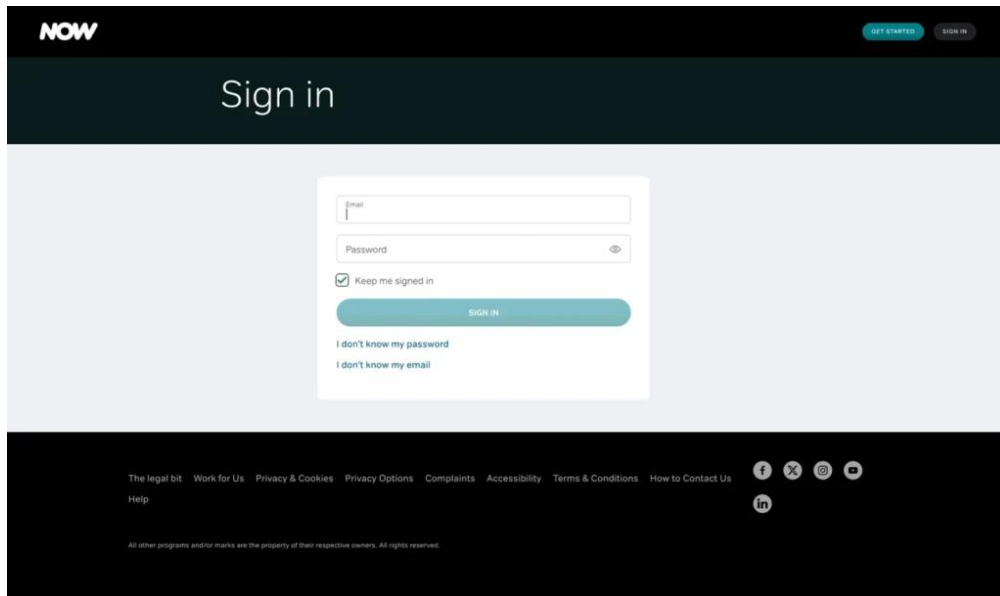


## **Now Tv Safety Controls & settings guide**

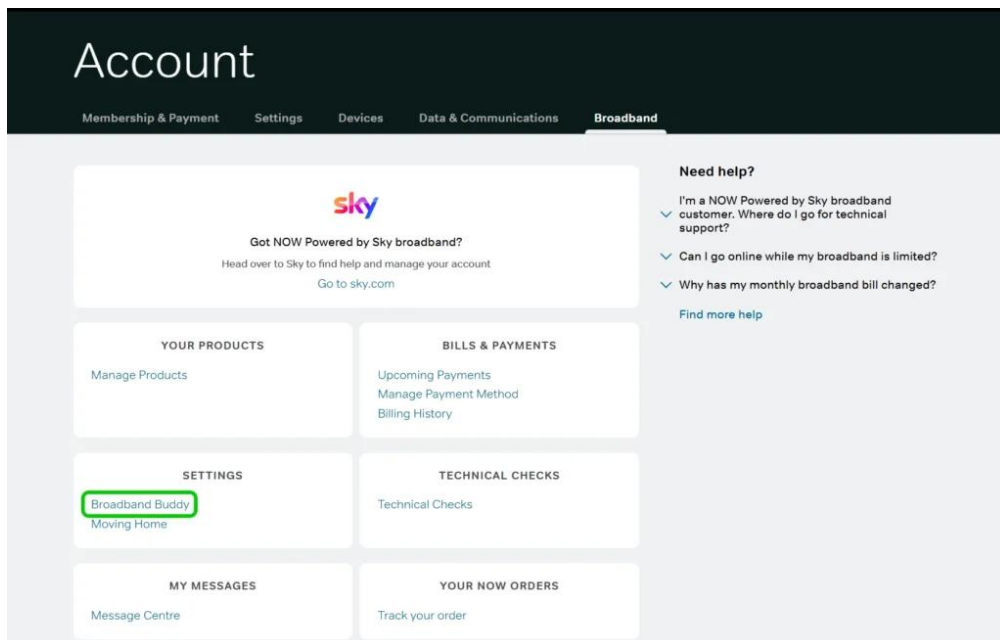
NOW TV's Broadband Buddy allows you to control what websites your family can access. It also helps protect you from websites that try to collect your private information without your knowledge, and sites that might harm your computer or other devices. See our step-by-step guide to get set up.

# 1 How to set Broadband Buddy on Now TV

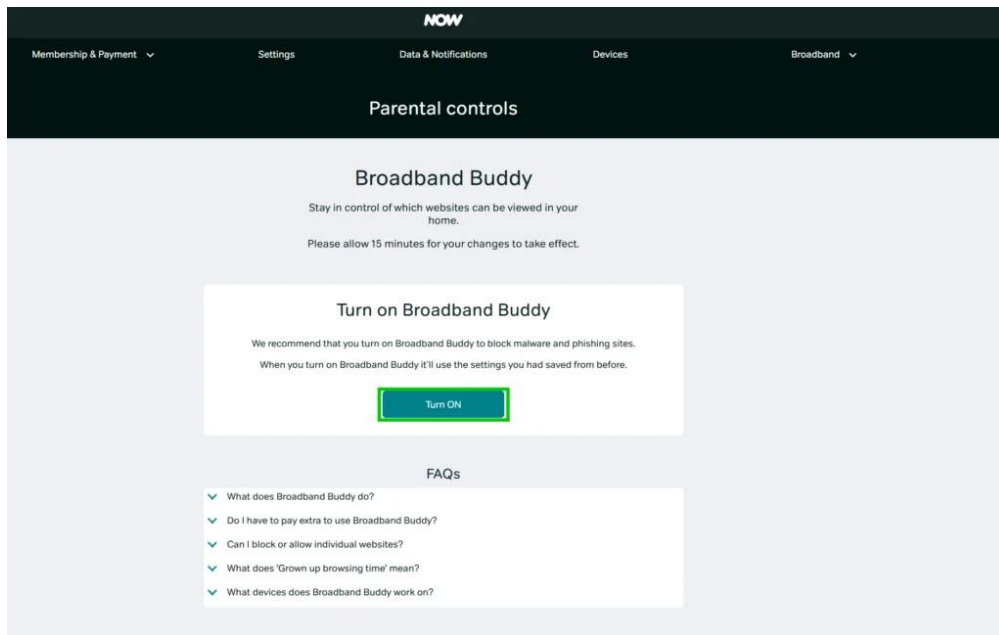
**Step 1** – Go to [nowtv.com](https://nowtv.com) and sign into your account.

A screenshot of the Now TV website's sign-in page. The page has a dark header with the 'NOW' logo on the left and 'GET STARTED' and 'SIGN IN' buttons on the right. The main heading is 'Sign in'. Below it is a white sign-in form with fields for 'Email' and 'Password', a 'Keep me signed in' checkbox, and a 'SIGN IN' button. There are also links for 'I don't know my password' and 'I don't know my email'. The footer contains various links like 'The legal bit', 'Work for Us', 'Privacy & Cookies', etc., and social media icons.

**Step 2** – Go to the '**Broadband**' section of My Account, and under the 'Settings' click on **Broadband Buddy**.

A screenshot of the Now TV 'Account' page, specifically the 'Broadband' section. The page has a dark header with the 'Account' title and a navigation bar with 'Membership & Payment', 'Settings', 'Devices', 'Data & Communications', and 'Broadband'. The 'Broadband' section is active. It features a 'sky' logo and a message: 'Got NOW Powered by Sky broadband? Head over to Sky to find help and manage your account. Go to sky.com'. Below this are several tiles: 'YOUR PRODUCTS' (Manage Products), 'BILLS & PAYMENTS' (Upcoming Payments, Manage Payment Method, Billing History), 'SETTINGS' (Broadband Buddy, Moving Home), 'TECHNICAL CHECKS' (Technical Checks), 'MY MESSAGES' (Message Centre), and 'YOUR NOW ORDERS' (Track your order). The 'Broadband Buddy' link in the 'SETTINGS' tile is highlighted with a green box. On the right, there is a 'Need help?' section with links to technical support.

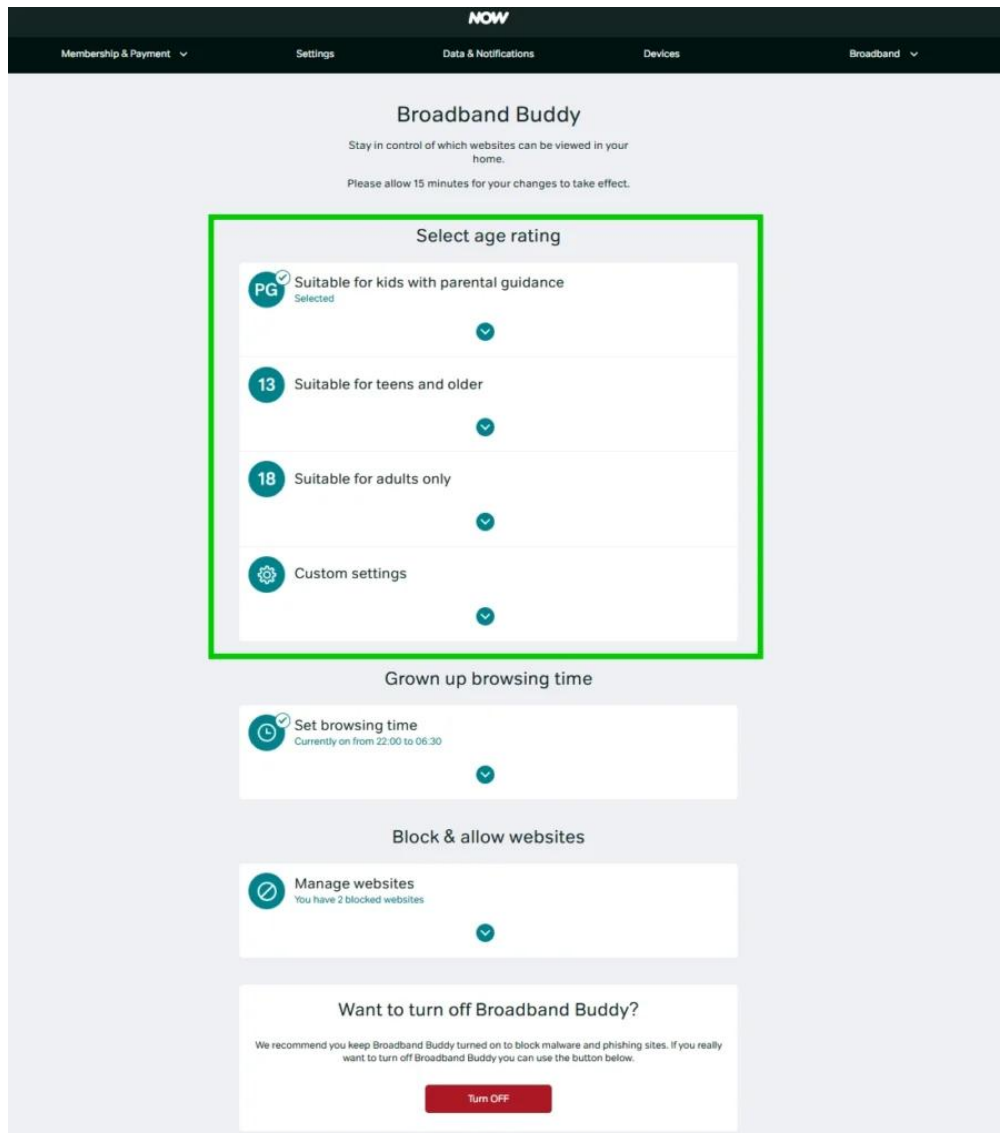
**Step 3** – Under 'Turn on Broadband Buddy', click '**Turn ON**'.



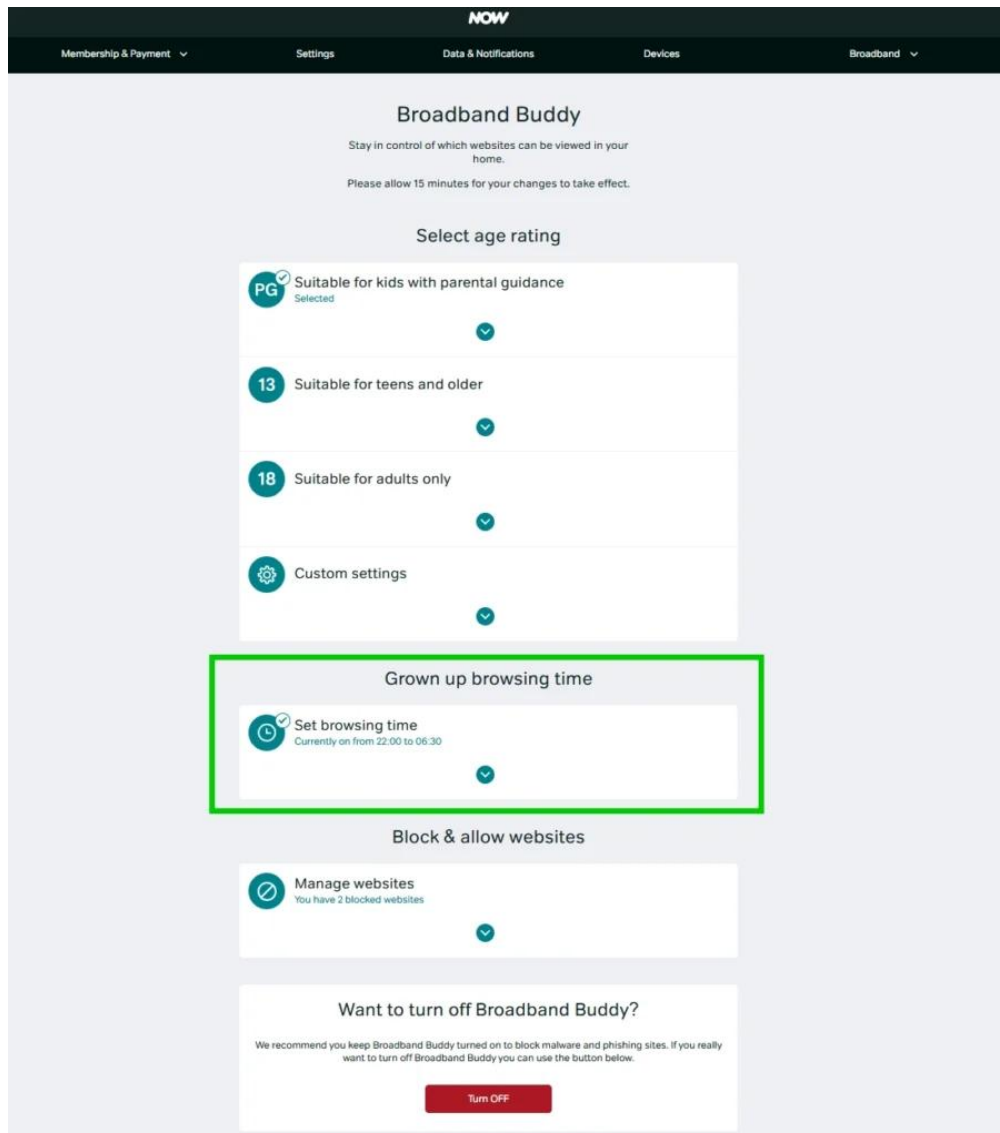
Broadband Buddy is now activated.

## 2 Navigating the Broadband Buddy Settings

**Select age rating** – Simply choose the appropriate age rating for your family, to suit the people who'll be using broadband in your home. This automatically creates the appropriate internet security settings for all your devices.



**Grown up browsing time** – You can set a specific time of the day when 18 age rated websites are allowed. This is super handy if you have kids you want to protect during the day but don't want any restrictions after they've gone to bed.



**Block & allow websites** – Here you can control which websites your family can access and when, on all devices connected to broadband. You'll also have protection from phishing websites that try to collect your private information, as well as security against malware-infected websites that can damage your computer and other devices.

NOW

Membership & Payment ▾SettingsData & NotificationsDevicesBroadband ▾

### Broadband Buddy

Stay in control of which websites can be viewed in your home.

Please allow 15 minutes for your changes to take effect.

#### Select age rating

PG✔  
Suitable for kids with parental guidance  
Selected

13  
Suitable for teens and older

18  
Suitable for adults only

Custom settings

#### Grown up browsing time

Set browsing time  
Currently on from 22:00 to 06:30

#### Block & allow websites

Manage websites  
You have 2 blocked websites

#### Want to turn off Broadband Buddy?

We recommend you keep Broadband Buddy turned on to block malware and phishing sites. If you really want to turn off Broadband Buddy you can use the button below.

Turn OFF