

The logo for internet matters.org, featuring the text "internet matters.org" in white lowercase letters on a bright green square background.

internet
matters.org

The logo for itvx, featuring the text "itvx" in a dark blue, lowercase, sans-serif font on a light yellow-green square background.

itvx

Itvx Parental Controls

Controls & settings guide

Once you have logged in to the ITVX platform Formerly ITV Hub, you can set up parental controls with a PIN to block access to content that requires guidance (marked with a G). The G-rating is for content that ITV deems unsuitable for children.

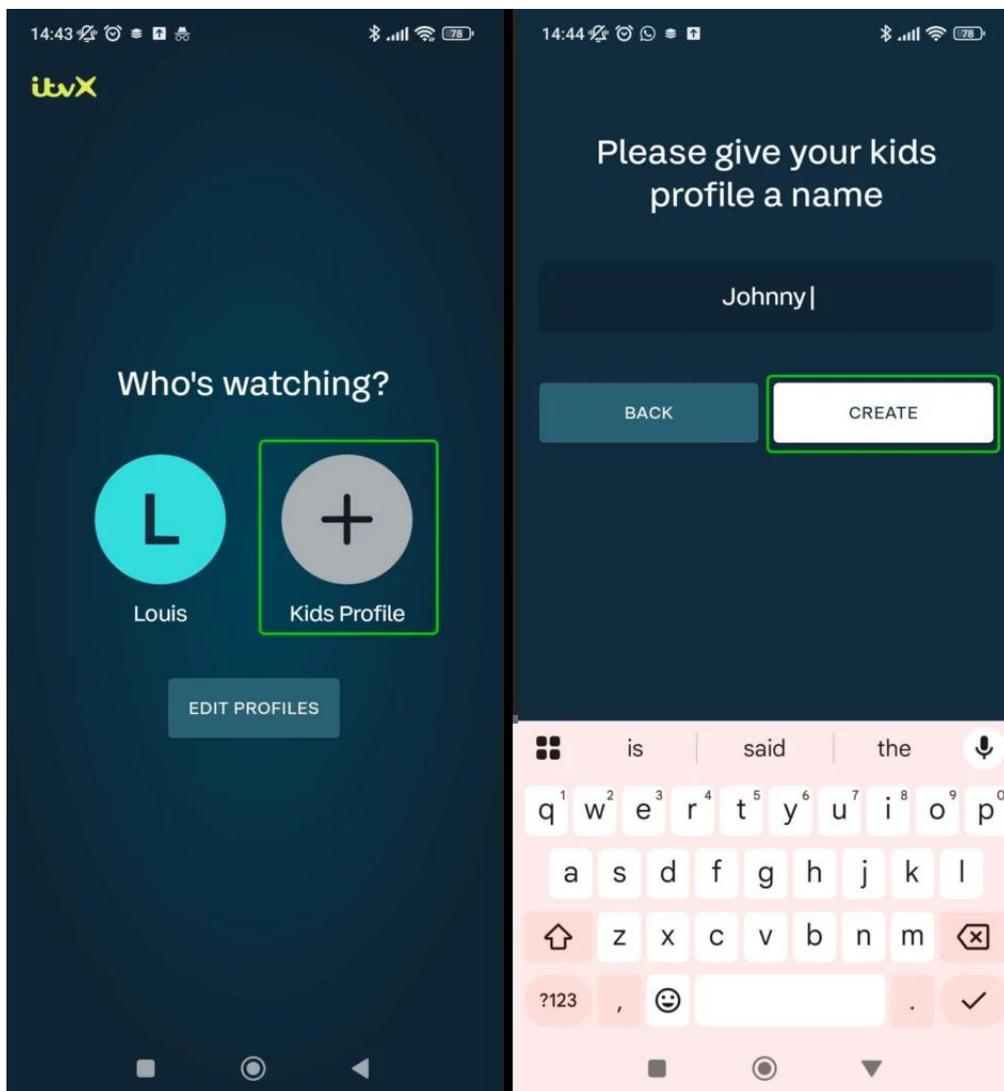
1 How to create a child's account

In order to set up parental controls on ITVX, you must first create a profile for your child.

To set up a child account on ITVX:

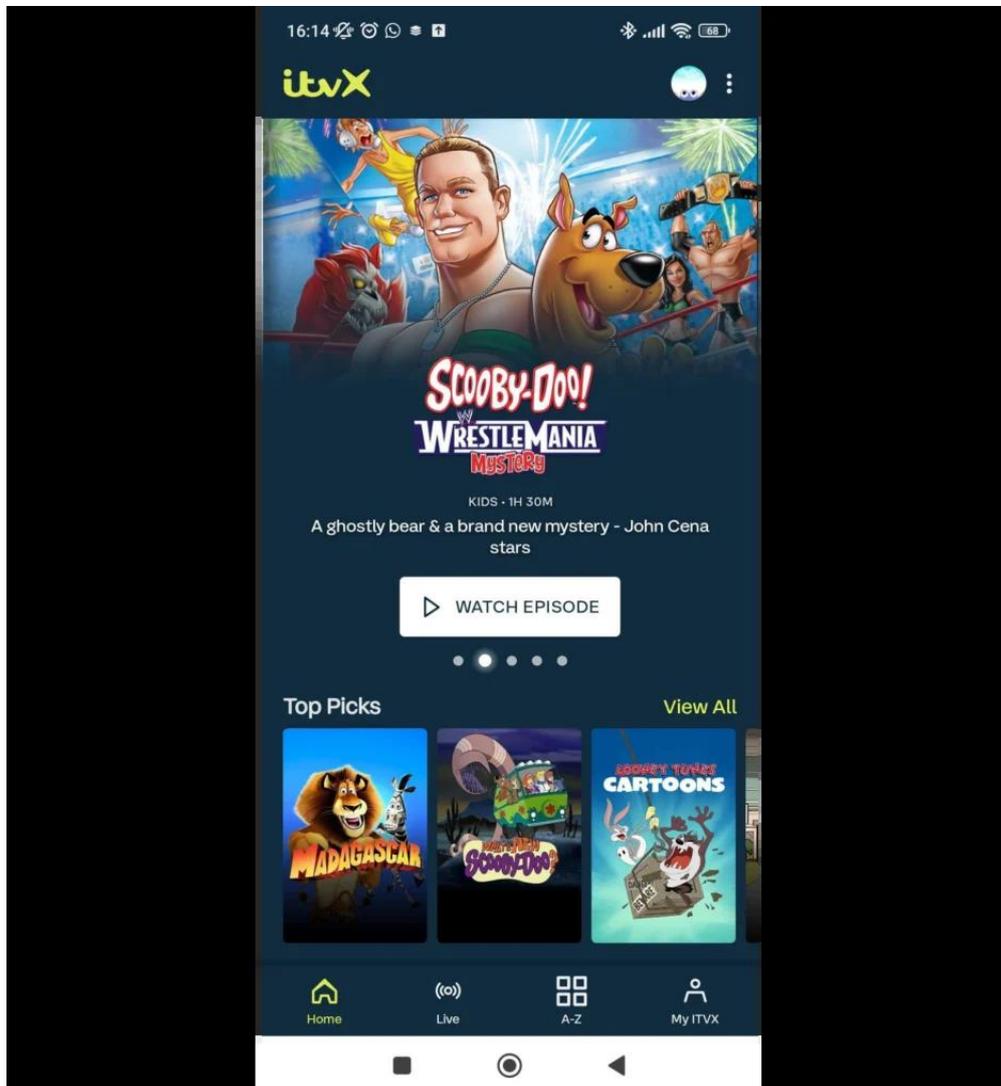
Step 1 – Open up the ITVX app and click the **plus sign (+)** labelled **Kids Profile**.

Step 2 – Input your child's name and click **CREATE**.



Your child will now have an ITVX profile, on which they can only watch content deemed suitable for children. However, children could still navigate onto your

profile. To prevent them doing this, you must set up parental controls.



2 Setting up parental controls

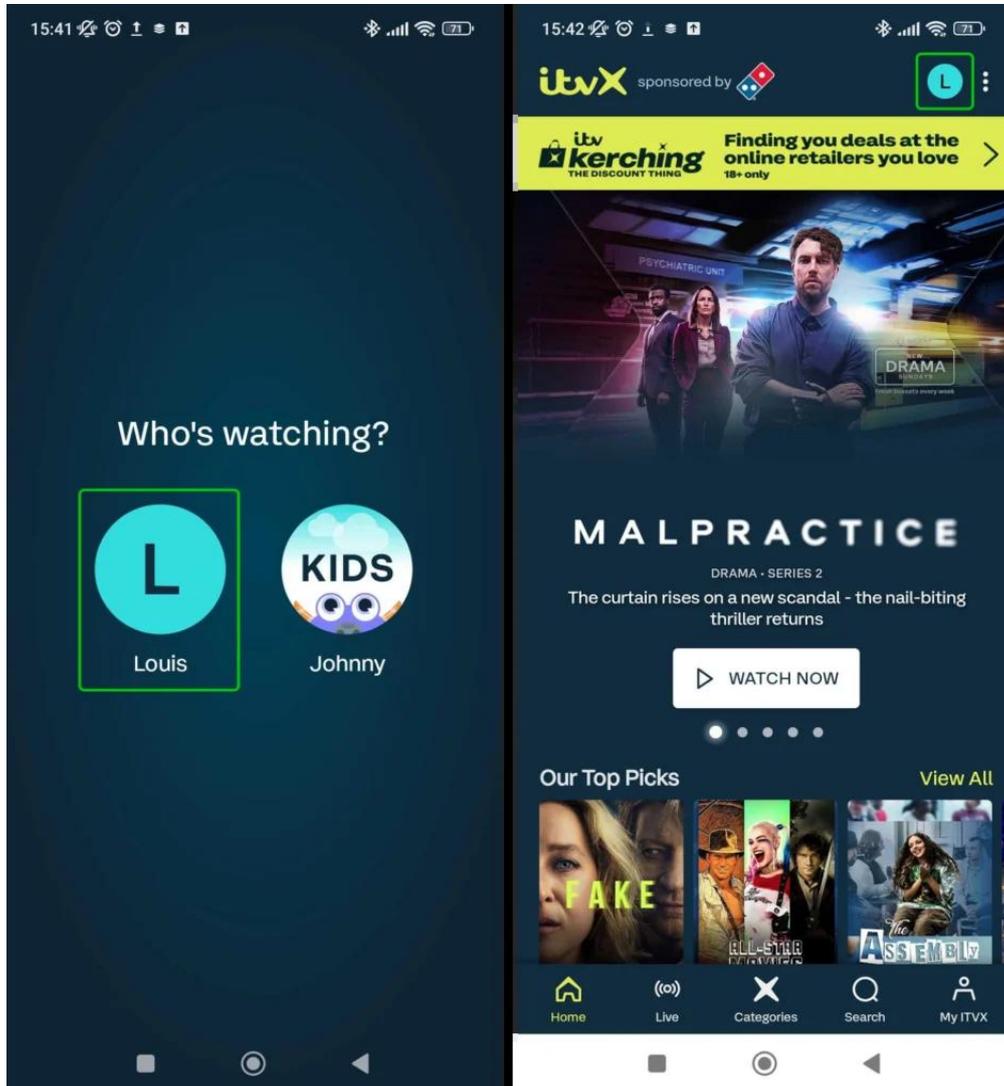
To secure your profile and prevent your child from accessing it and viewing mature content, you must set up parental controls.

To set up parental controls:

Step 1 – Upon opening ITVX, select your **parent profile**.

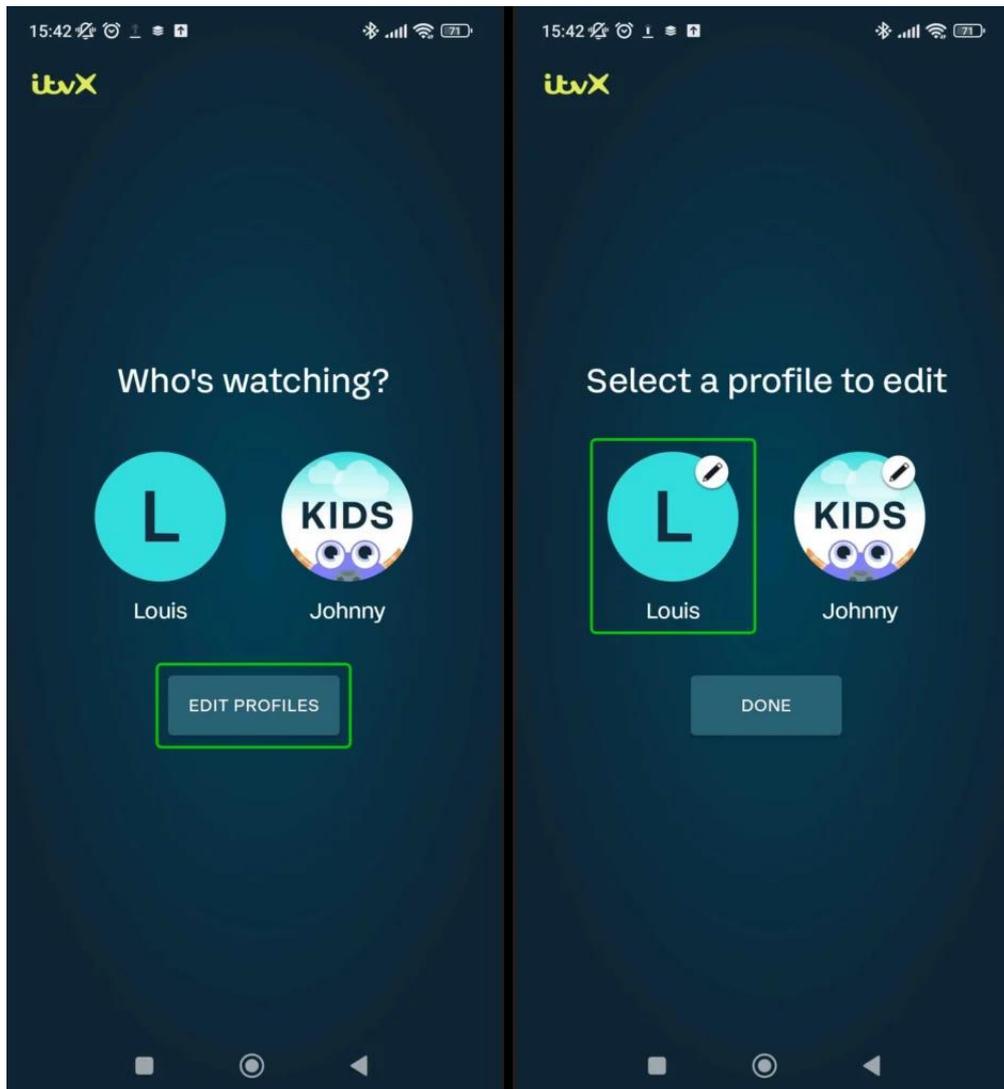
Step 2 – On your profile home screen, click your **profile picture** in the top right of

the screen.



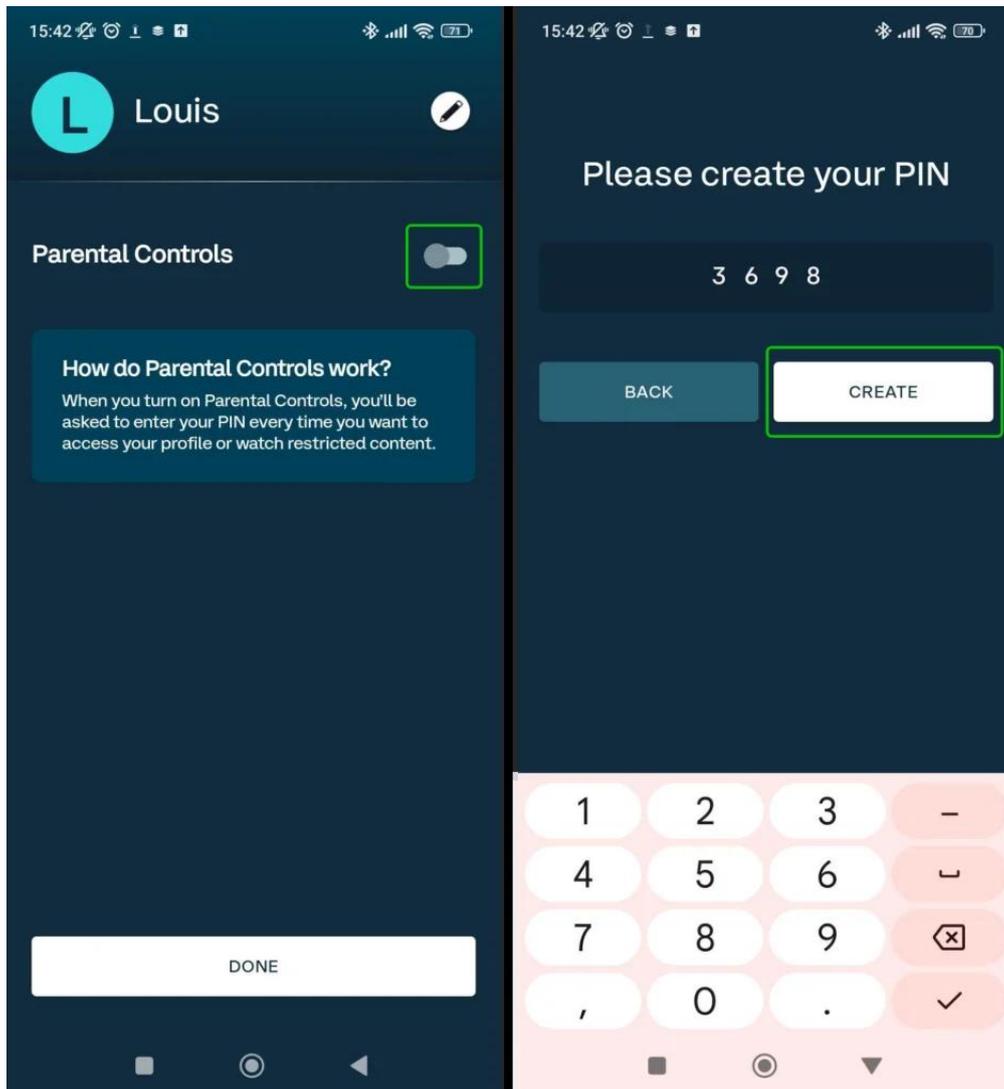
Step 3 – Click **EDIT PROFILES**.

Step 4 – Select **your own profile** to edit.



Step 5 – Click the **toggle** labelled **Parental Controls**.

Step 6 – You will be prompted to create a PIN. This will be required to access your profile in future, so that your child can not login to an adult account. Once you've inputted your PIN, click **CREATE**.



Step 7 – The Parental Controls toggle will now be switched on. Click **DONE** to return to the profile page.

Step 8 – Your profile will now have a **padlock icon** next to it. This means your child will not be able to access the profile without the PIN.

