

The logo for Internet Matters, featuring the text "internet matters.org" in white lowercase letters on a bright green rectangular background.

internet
matters.org



Id Mobile Safety Controls & settings guide

All iD mobiles are set to restrict access to adult content, but you can also choose to restrict content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

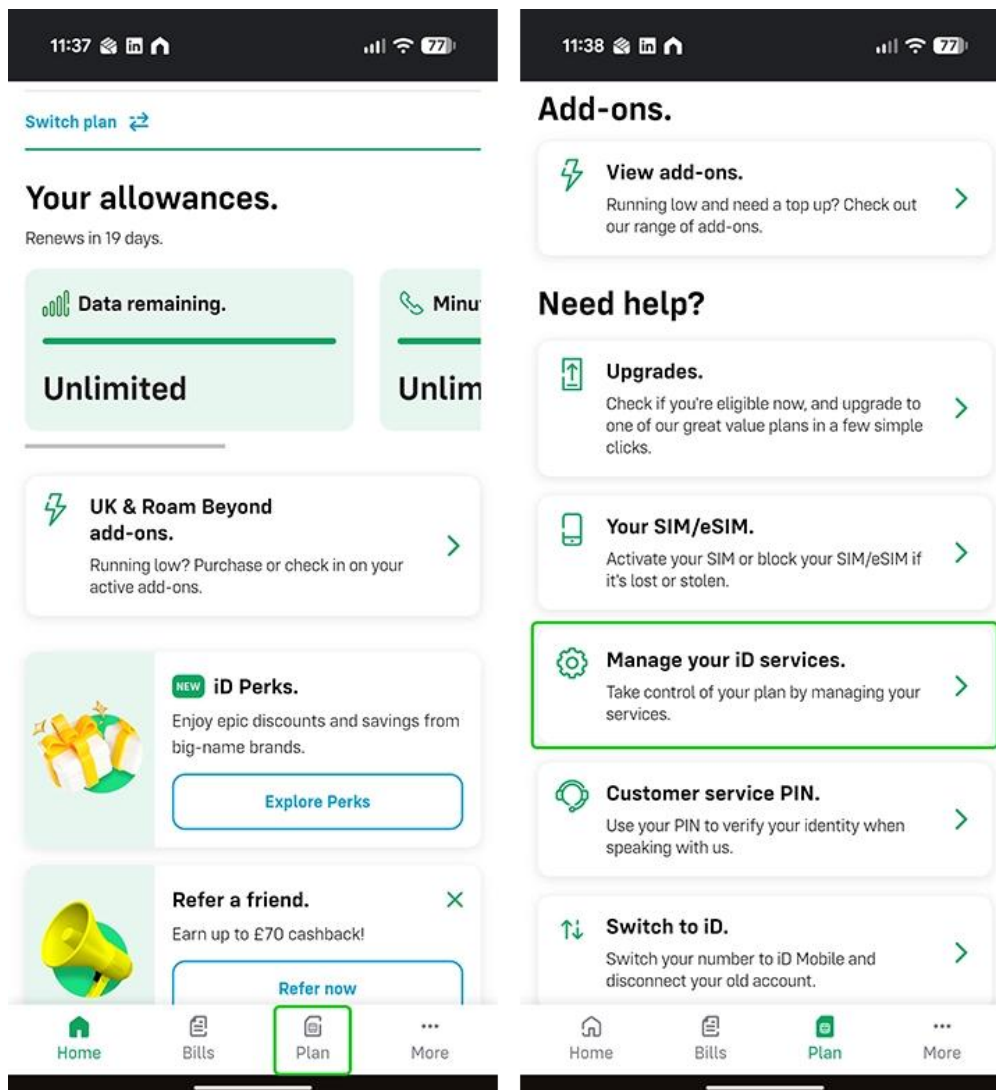
1 Restrict adult content

While content restrictions are activated on the device, if anyone tries to access an age-restricted site (gambling, adult content, etc.) they'll be directed to the iD Network content control webpage instead.

To enable the adult content filter:

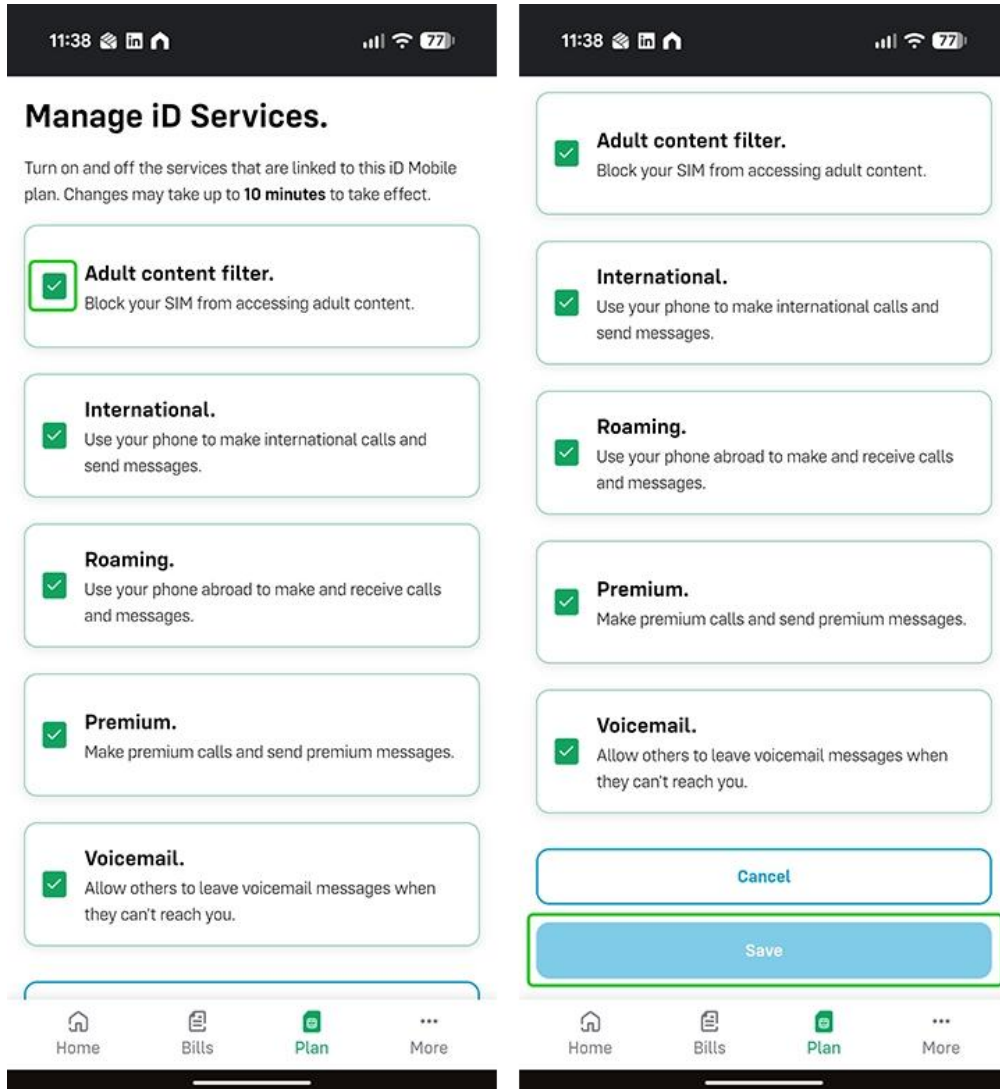
Step 1 – Open your **iD Mobile app** and go to the **Plan** page.

Step 2 – Select **Manage your iD services**.



Step 3 – Ensure the **Adult content filter** is **toggle**d on.

Step 4 – Click **Save** to confirm.



2 Set a bill cap

Bill capping allows you to limit your child's extra usage charges, to prevent them from over using their phone and increasing their monthly bill without your knowledge.

To set a bill cap:

Step 1 – Open your **iD Mobile app** and go to the **Bills** page.

Step 2 – Select **Manage bill cap**.

Step 3 – **Move the slider** or **type in** the amount you want to limit the bill to.

Step 4 – Click **Save** to confirm.

