



## **Id Mobile Safety Controls & settings guide**

All iD mobiles are set to restrict access to adult content, but you can also choose to restrict content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

## 1 Restrict adult content

Adult content is automatically restricted on ID Network mobile phones.

If however the account is unrestricted and you need it changed back, call the iD customer services team on 7777 from your iD mobile or 0333 003 7777 from any other phone (calls from landlines and other networks may vary) and they'll help you add or remove content restrictions.

While content restrictions are activated on the device, if anyone tries to access an age-restricted site (gambling, adult content, etc.) they'll be directed to the ID Network content control webpage instead.

