



Epic Games Store Parental Controls Guide

Controls & settings guide

The IEpic Games Store Iis a Idigital video game store front I and game launcher. Exclusive games include the very popular Fortnite, Fall Guys and Rocket League. Manage cabined accounts for under-13s and learn how to use a PIN in the Epic Games Store to manage inappropriate game content based on age ratings.





Giving parental consent to under-13s

If your child is under 13, they require parental consent to use certain features in the Epic Games Store.

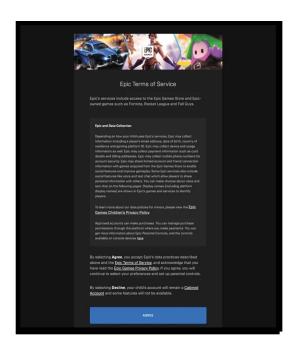
To set up parent permissions:

Step 1 – If your child already has an account, they will need to **enter your email address** so you can give permission.

If your child is new to Epic Games, **create your account** and enter **their birthday**. You will create an account for them later.

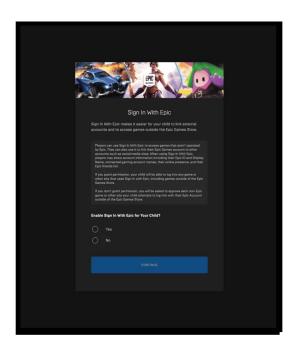
Check your **email** for one from Epic Games. Click **CONTINUE** in the email for the next step.

Step 2 – Read through Epic Games' **Terms of Service**. Click **AGREE** and follow the prompts.

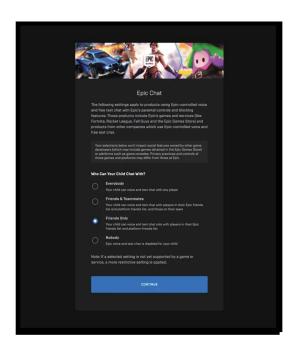


Step 3 – Decide where your child can access **games from other platforms** with their account. It is recommended that you select **No** for best safety practise.





Step 4 – Set who your child can communicate with. Friends Only and Nobody are the best options for those under 13.

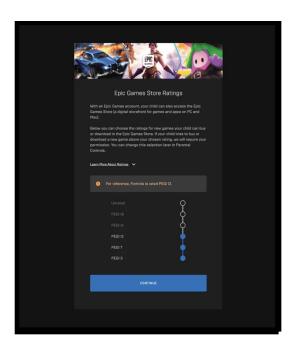


Step 5 – Select the **content** you want your child to have access to. Fortnite, for example, has a PEGI 12 rating.





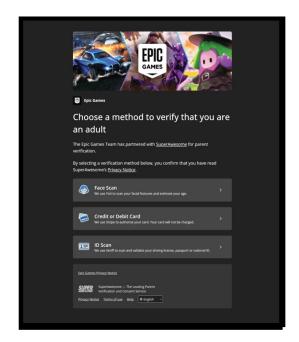
Whatever you set, your child will have access to all content within and below that rating.



Step 6 – Verify **your age** by selecting the option that works for you. They include a **face scan** or through a **debit/credit card or ID**.

Set up your child's account details if applicable.





How to set up a PIN

To start using parental controls in the Epic Games Store, you first need to set up a PIN.

To set up a PIN:

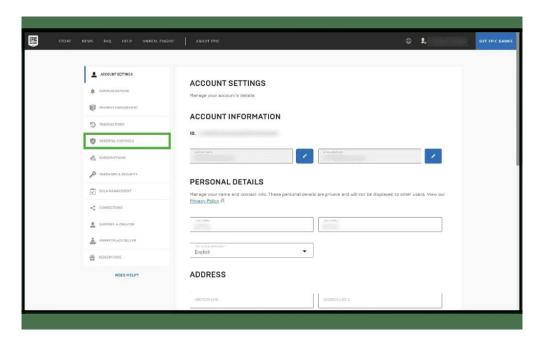
Step 1 - Create an account for your child and/or login to the app with the account your child uses. Click the **profile icon** in the top right corner.





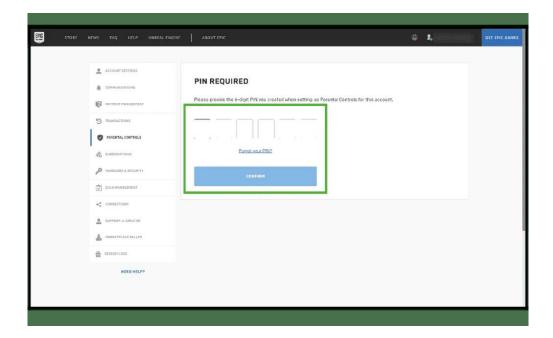


Step 2 – Click on Account.



Step 3 – Select PARENTAL CONTROLS. Choose a memorable 6-digit PIN and enter it. You will need this PIN to alter any controls.





3 Where to limit spending and purchases

Help your child manage how much they spend in the Epic Games Store or to stop them spending at all under the parental controls section.

To manage spending settings:



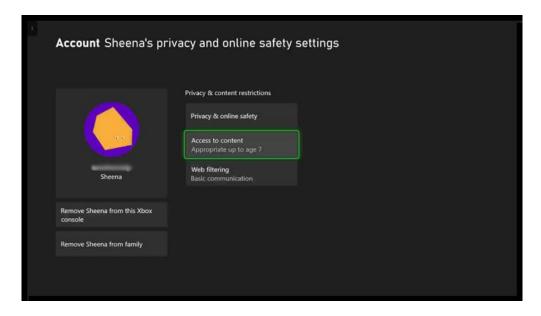


Step 2 – Click **PARENTAL CONTROLS** and enter your **6-digit PIN**.



Step 3 – Under **EPIC GAMES PAYMENT**, click the **toggle**. When it is **blue**, all purchases will require your 6-digit PIN.





Remember: This only affects spending through the Epic Games Store and not through other platforms. See other console guides for parental controls on other devices and apps.

How to set up content limits by age

To manage what kind of content or games your child can access in the Epic Games Store, set up age limits to restrict inappropriate content.

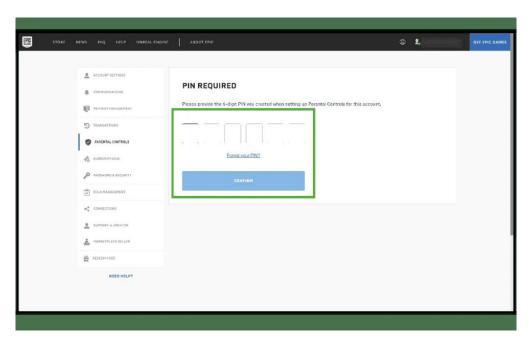
To set age limits:







Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

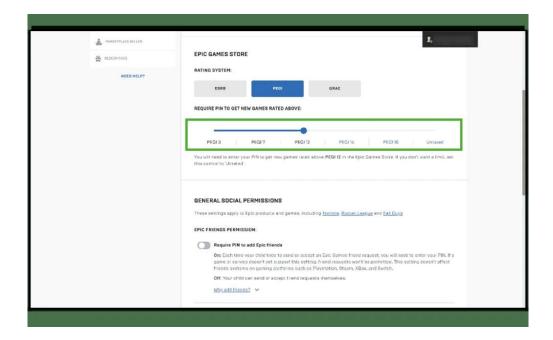


Step 3 – Scroll down to **EPIC GAMES STORE**. Under **RATING SYSTEM**, choose from ESRB, PEGI or GRAC. The UK commonly uses the **PEGI** system. <u>Learn more about these age ratings.</u>

Use the **slider** to select the **maximum content rating** your child can access. They will be able to access anything within the rating you choose as well as everything below it.







5 Manage communications

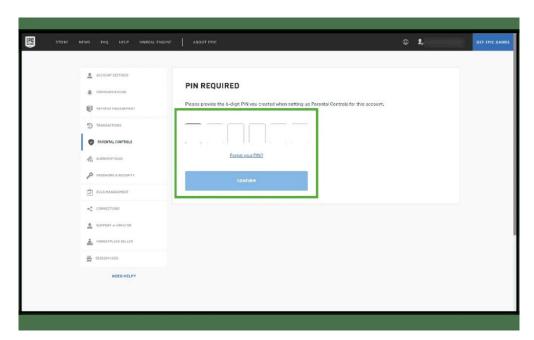
Epic Games Store parental controls allow you to control who can message your child as well as 'friend' them or engage in voice chat.

To limit who can contact your child:





Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.



Step 3 – Scroll to **GENERAL SOCIAL PERMISSIONS**.

To limit who can add your child as a friend:

Under **EPIC FRIENDS PERMISSION**, click the **toggle** to blue. This means that your child will need your PIN to add or accept friend requests so you can screen who they talk to online.



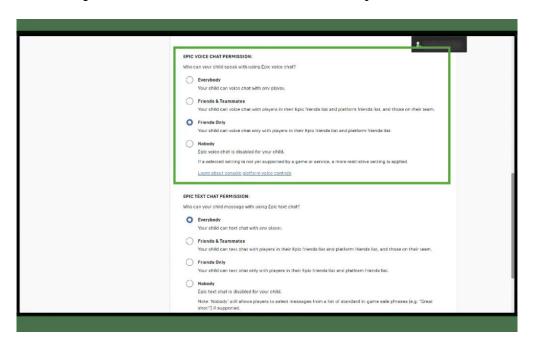


To limit who they voice chat with:

Scroll further down to **EPIC GAMES VOICE CHAT PERMISSION**. Choose between voice chatting with Everybody, Friends & Teammates, Friends Only or Nobody. **Friends Only** and **Nobody** are best for most children unless they are an older teen.

To limit who they text chat with:

Scroll down to **EPIC GAMES TEXT CHAT PERMISSIONS**. Choose between text chatting with Everybody, Friends & Teammates, Friends Only or Nobody. **Friends Only** and **Nobody** are best for most children unless they are an older teen.



6 Where to filter inappropriate language

You can use Epic Games Store's parental controls to limit the inappropriate language your child sees. Any mature language is replaced by hearts.

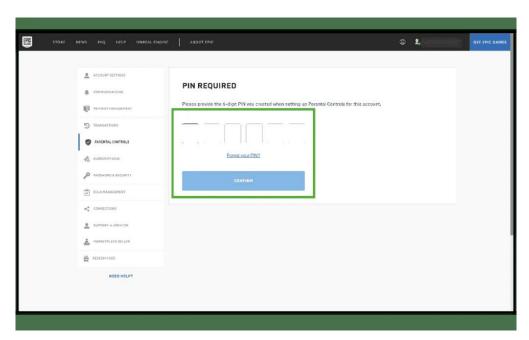
To set up inappropriate language filters:





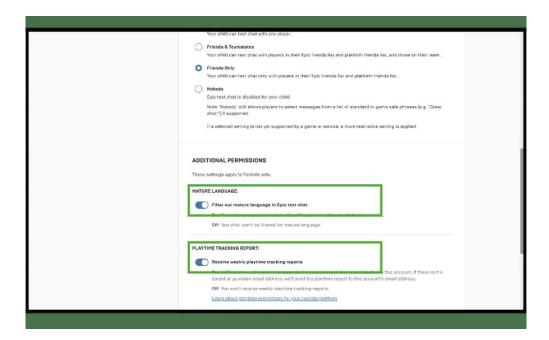


Step 2 - Click PARENTAL CONTROLS and enter your 6-digit PIN.



Step 3 – Scroll down to **ADDITIONAL PERMISSIONS**. Under **MATURE LANGUAGE**, click the **toggle** to blue to enable the filter.





7 How to manage screen time

You can use Epic Games Store's parental controls to help manage how much time your child spends playing.

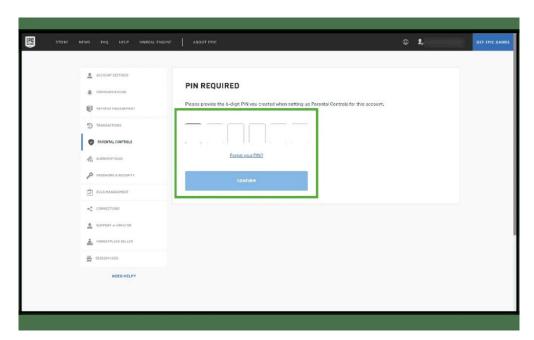
Enable Epic Games to send weekly usage reports to you so you can help your child balance their screen time.

To set up screen time reports:





Step 2 - Click PARENTAL CONTROLS and enter your 6-digit PIN.



Step 3 - Scroll down to ADDITIONAL PERMISSIONS. Under PLAYTIME TRACKING **REPORT**, click the **toggle** to blue to enable the reports.



