



## Electronic Arts App Parental Controls

### **Controls & settings guide**

Electronic Arts app parental controls can help you manage your teen's screen time and how much they can spend. Learn how to set up family accounts and more with this guide for PC.



## 1 How to set up a family account

To manage your children's screen time and spending, set up a family account with the Electronic Arts app.

#### To set up a family account:

**Step 1** – Create **your own account** on the EA app before creating your children's. Use your own email and a password different from what your children or teens use.

EA		
<b>e</b>		
Sign in to your EA A	ccount	
60 40	0	
OF OF		
Enter your phone or email		
PASSWORD		
	۰	
🔽 Keep me signed in 📎		
Sign in as invisible 🔿		
SIGN IN		
CREATE ACCOUN	T	

**Step 2** – From the Electronic Arts app **home screen**, click on your **profile** in the top right corner. Click **settings**.



**Step 3** – From here, you can manage your own account. Go to the **Family playtime** tab at the top of the screen to <u>add users</u> to your family.

		EA			
l Home	< > Q. Bearsh game	e and edd-one.		EXPLORE PRO	
88 Browse	Settings				
My Collection	My account Application	Download My playtl ve Family playtime			
		My profile Edit account details, including your avatar, EA ID, and email address.			
			HANADE 🗹		2
					Add some friends or connect your
		My membership			FIND FRIENDS
		Bee your billing information, manage your payment method, and edit your memberahip details.			
		S Play with A GAME PASS	HANAGE C		
		Privacy Manage your data settings, and control who can see your profile and collection.			GÐ IMPORT FRIENDØ
		Blocked players View and manage the players you've blocked on the EA app.			Steam S 5 friends found
		You haven't blocked anyone			Playstation     O the friends found
					Steex No friends found

## 2 Set up a child account

The Electronic Arts app gives parents the option to set up child accounts or teen accounts.



EA child accounts do not allow access to online play and requires parental verification. You can monitor their playtime and must add games for them.

#### To set up a child account:

**Step 1** – Create a **new account**. Enter your **child's birthday** accurately along with your country. In the United Kingdom, any child under 13 will automatically receive a child account. Click **NEXT**.

**Step 2** – Enter **your EA app account email**. Then, create a **username and password** for your child. Their password should be different from yours. **Confirm** that you give permission and click **CREATE ACCOUNT**.

EA - ×	EA
<b>a</b>	<b>a</b>
Create your EA Account	Create your EA Account
Follow a few steps to wrap up your EA Account (it's quick, we promise).	Due to age restrictions, you'll need a parent or guardian to help create your account.
	PARENT OR GUARDIAN'S EMAIL ADDRESS
	Enter your parent or guardian's email
or	EA ID
COUNTRY/REGION	
United States of America 🗸	This is how your friends can find you in the app or in EA games. Your EA ID must be 4-16 characters.
DATE OF BIRTH	PASSWORD
Month V Day Vear V	
NEXT	I am the parent or guardian of the child who uses this account, and I confirm that I have
Already have an account? Sign in	read and accept the User Agreement and EA's
Do you want to create an EA account for your child? 🗅	Privacy and Cookie Policy regarding my child's use of EA's services.
	CREATE ACCOUNT

**Step 3** – Follow the instructions in **your email** to **activate their account**. You can access their account to monitor playtime settings and add games.

When they reach 13, you can upgrade their account to a teen account.

### **3** Where to add a teen account

EA app teen accounts allow online play and do not require parental verification.



However, you can set spending limits for children aged 13-17 and can manage their screen time.

#### To add a teen account:

Step 1 – From your account settings, click Family playtime and +ADD TEEN ACCOUNT.

	EA		
D Home	C S C, Bearch games and add-onr	EXPLORE PRO	1
B Browse	Settings		
My Collection	My account Application Download My playtime Family playtime		
	Set controls for your Family on the EA app If up you findly is updr method product when a plotted and the product of the two products what a trans account is you the product of the product of the two products what a trans account is you the product of the product of the two products what a trans account is you the product of the product of the two products what a trans account is you the product of the produc		Add some friends or connect your social accounts. (FIND FRIENDS)
			GÐ IMPORT FRIENDS
			Steam S friends found
			Playatation © No Friends found
⊥ Download manager			Stex  Stex No friends found

**Step 2** – If they have not yet created account, do this with them first. Otherwise, enter **their EA app account email** and click **SUBMIT**.

EA	
C D R. ayarch genes and address	
Settings	
My account Application Dewnload My playtime Family playtime	
Set controls for your Family on the Bang Description of the table to t	Add sound Friedd or connect ywr Iacid anawold (Fried Related
	Steam 5 Triends found
	Proystation     O the friends found
	Xbox @ No friends found

**Step 3** – From **their account**, go to **Family playtime** and click **APPROVE**. You will now be able to monitor their activity from your own account.

	EA	
Home	C > Q. Search games and edd-one	
88 Browse	Settings	
My Collection	My account Application Download My playtime Family playtime	
	You've been invited to join a Family.         Bit context to be platting a family where a parent or guardian can bet monthly spending.         Family manager         Example of the parent of the platting and the platting of t	Add sum Friends or connect your social accounts. TIND FRENDE
		GO IMPORT FRIENDS
		Playstation     Import friends fro.
		9 Union Import friends fra-
⊥ Cownload manager		Xbex Import triends from

# 4 How to manage screen time with playtime tracking

You can help manage your children's screen time by setting limits on the

f 🖸 🖸 in



Electronic Arts app.

For a child account, login to their account to monitor playtime. For teen accounts, follow the instructions below.

#### To track playtime:

**Step 1** – From **your** account's **Family playtime** screen, scroll down to your teen's account and click **MANAGE**.

a:	EA	
<ul> <li>D Home</li> <li>C ≥ C ≤ s</li> <li>Browse</li> <li>My Collection</li> </ul>	It is seen of all of	LISTORY 700 Add some friends of connect your social accounts. Find Friends of
± Downlaad manager	Family management Add player to family for noethy spending lines, we logged hours, and namege daily playtime lines for sees consts.	e O INFOST FRIENDS O Stand O Strands found O To friends found O Statement found O Statement found O Statement found O Statement found

Step 2 – Next to Enable playtime tracking, select ENABLE. On the Playtime dashboard, go to Playtime controls and click MANAGE.

	EA		
Home C S C Bearch pe	mer and addr-ons	EXPLORE PRO	
器 Browse 合 My Collection	Playtime dashboard		
	3 Ne D Ne Dea Neat Tak Neel The Sec Playtime controls Namage controls and us daily playtime limits.		dd some friends er cannot typer andre sconwert. Fried Føllekög
	Spending controls for data junctions on the EA upp. This setting can only be MANAGE (27)		GØ IMPORT FRIENDS Steam Ø 5 triends found Playstation
坐 Download manager	or is generally units in it significations on the EA algo. Into secting can have be		Playetation     @ No friends found     Xbex     @ No friends found

**Step 3** – Under **Playtime controls**, click the **Manage player controls** toggle to **blue** to turn it on. Then, customise your teen's **weekday and weekend limits** to encourage balanced screen use. This can be the same every day or different depending on the day.

	EA			
IDI Home	< > Q. Baarob games and add-one		EXPLORE PRO	
88 Browse	Settings			
n My Collection	My account Application Download My playtime Earn's playtime France playtime + Playtime controls			
	Playtime controls			Add some friends or connect your
	Hanage player controls As halw manager, sois can choose to set up playtime kinits and receiv rotifications. Set weekeday & weekend limits	ve email		social accounts.
	1 hr 30 mins         V           Customize daily playtime limits	Unimited V S hrs 30 mins 4 hrs.		
	Playtime notifications	4 hrs 30 mins 6 hrs. 5 hrs 30 mins		GO IMPORT FRIENDO Steam © 5 friends found
	Early warning Receive email alerts when this player has 15 minutes remaining in the Time Smit reachard			Playstation     No friends found     Xbex     No friends found

**Step 4** – Scroll down to **Playtime notifications** and click the relevant toggles to **blue** to turn them on.

Early warning: You receive email alerts to let you know when your child has 15

f 🖸 🖸 in



minutes left in their time allowance.

**Time limit reached**: You receive email alerts to let you know when your child has reached their time allowance.

**Time limit exceeded**: If your child exceeds the time limit, you will receive hourly email alerts for up to 3 hours.

		EA	
٥	Home	C 3 C, Samt general address	😤 💳 🗸 🗸
88	Browse		
Ō	My Collection		
		Playtime controls	
		Manage player controls As a sing memory on a set up playtime limits and receive ernal notification.	20
		Set weekday & weekend limits Weekdays Weekands	Add some friends or connect your
		Weekdays Weekends	ectuozos feicos
			FIND FRIENDS
		Customize daily playtime limits CD	
		Playtime notifications	
		Early warning Receive email alerts when this player has 15 minutes remaining in the daily playtime limit.	GD IMPORT FRIENDS
		Time limit reached	Steam © 5 friends found
		Receive email alerts when this player meets the daily playtime limit.	Playstation
		Time limit exceeded Receive hourly email alerts when this player exceeds the daily playtime limit. You will only	- Qr No mende round
	Download manager	receive adurts for the first 3 hours after the doly playtime limit.	Xbox     B No friends found

## 5 How to set spending limits

Child accounts cannot make purchases or access online play. However, EA app teen accounts can. So, set spending limits to help them manage their finances.

#### To set up spending limits:

**Step 1** – From **your account**, go to **Family playtime settings** and select **MANAGE** next to your teen's account.

	EA		- a x
Home C D Q Samb gars	et and add-ona	EXPLORE PRO	😤 🚥 🗸
23 Browse			
δ Ny Caluation	Own     Ann     Non     Non     Non       Playstime controls     Inclusion of et addy playstee thema.     Inclusion of et addy playstee thema.     Inclusion of et addy playstee thema.       Superscriptions     1 he 20 min     Fully manning     On       Meetings     0 hit.     Sector manning     On       Thema limit exceeded     Off     Off	]	Add some firms or context your works somewith.
			CO IMPORT FRIENDS
± Download manager	Account management Remove this player from Family The player will no longer be in your Family. Remove Account		Steam         Striands found         Playstation         No friends found         Xbax         No friends found

**Step 2** – Scroll down to **Spending controls** and click **MANAGE**, which will open your internet browser.

**Step 3** – Click **MANAGE** by your teen's account. Click **EDIT** and then **set the limits** for 'game and expansion' purchases and to 'microcontent' purchases. Then, click **Submit**.

	🛣 Wercone Log Dut 6A Hop Originizaer
ÆA	
-	
Home / EA Account	
My Account: Fami	ly
About Me	() Beck
Security	Jamestrouble's Player Controls
Privacy Settings	Player Controls only apply to the EA app.
Email Preference	
EA Play	
Order History	(3) Spend units Edt
Payment Method	Is These spent was correct uppy or adoraption partness such as EA Play or to laxes and fees.
Redeem Product	60
Player Controls	Annual techning GLB
Family	Monthly spend for microcontext purchases
Game Tester Pro	
Your EA Data	Remove from Pamily
Electronic Arts Playtesting	
Connections	

	🗶 Westome Lug Dut &A.verp Ontpricer
A	
Home I BA Account	
My Account	
About Me	le Q Suit
Security	
Privacy S	Settings Spend Limits
Email Pro	Notes and expansion purchase
EA Play	
Order His	story Northly speed for microcontent purchases
Payment	t Methods Constant
Redeem	Product Co
Player Co	ontrois
Family	Revel to Default Laderet Co. 24
X-0-4-010	ister Progra
Your EA	
Playtesti	ing
Connecti	ions

## <sup>6</sup> Upgrade a child account to a teen account

Once your child reaches 13 in the United Kingdom, they can hold a teen account with the Electronic Arts app.

#### To upgrade their account:

**Step 1** – Since you entered their birthday when creating their child account, they will receive a **notification** every time they login to the EA app. It will let them know they can age up their account.

**Step 2** – **Login to the child's account** to make the change from child to teen. They must have **their own email** to do this. Before letting them use their new teen account, add it to Family playtime to monitor screen time and set spending limits.

