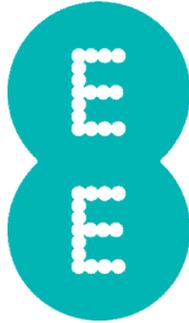


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Ee Broadband Parental Controls

Controls & settings guide

As part of EE's Home Broadband package, use Norton™ Family parental control software to monitor a child's devices and set age-appropriate rules for their online activity.

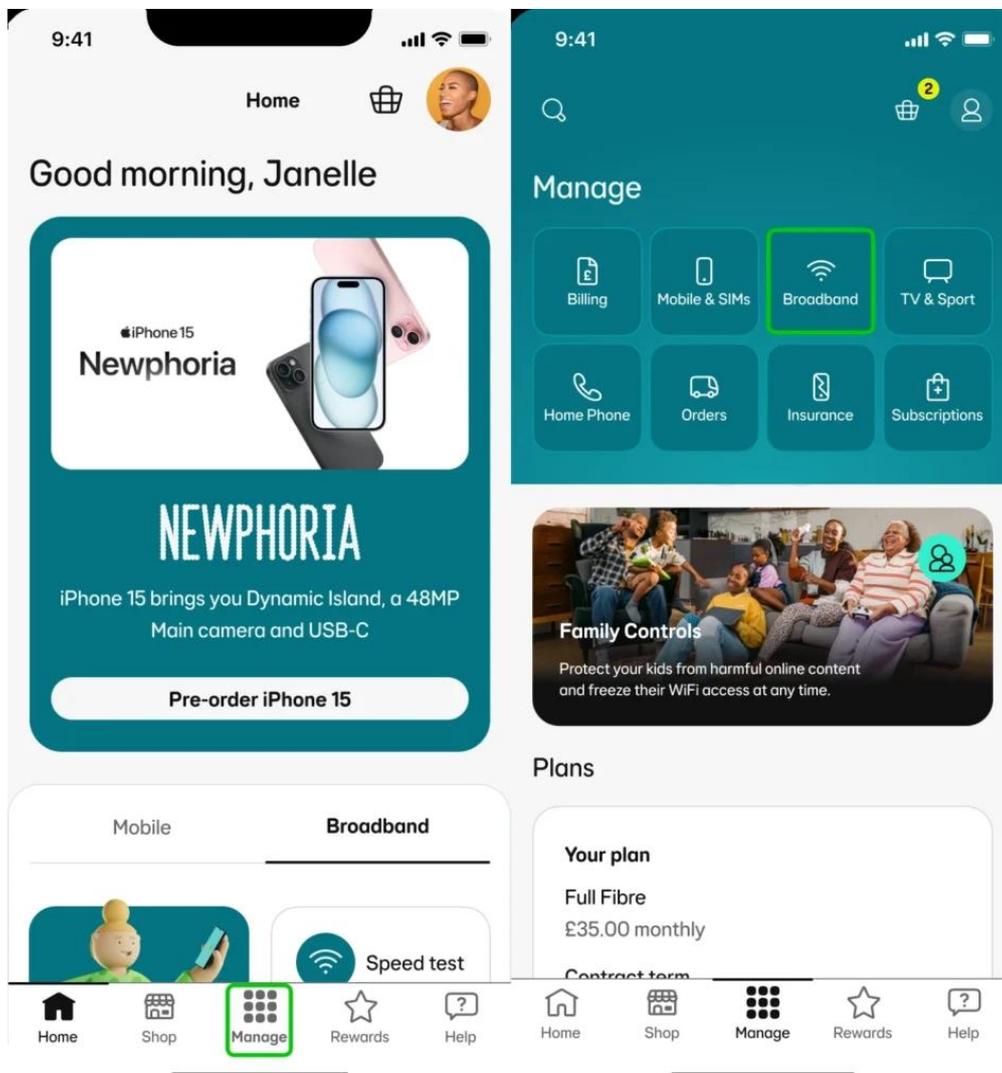
1 How to turn on parental controls

In order to set controls on your EE broadband, you must first access the Broadband menu and switch parental controls settings on.

To turn on parental controls:

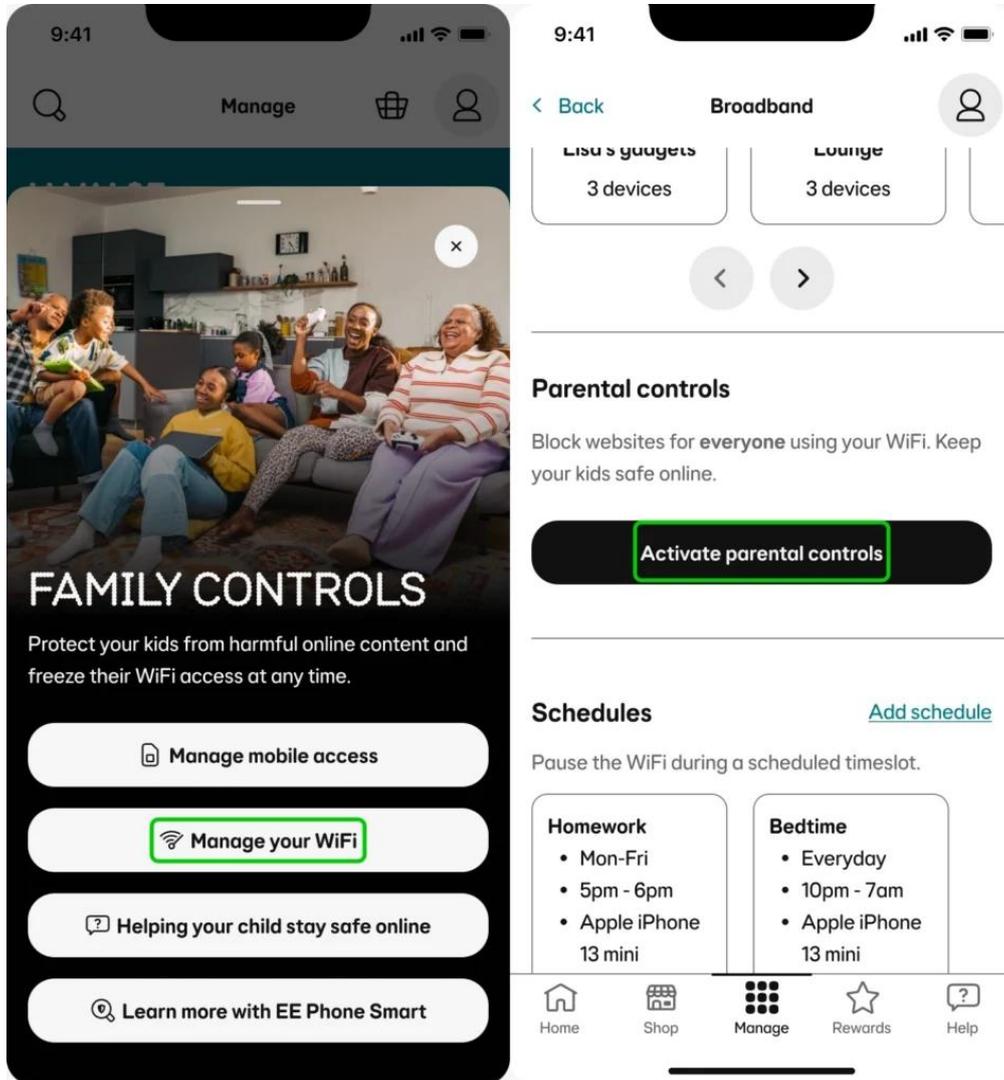
Step 1 - Open the EE app and select **Manage** from the bottom menu.

Step 2 - Select **Broadband**.



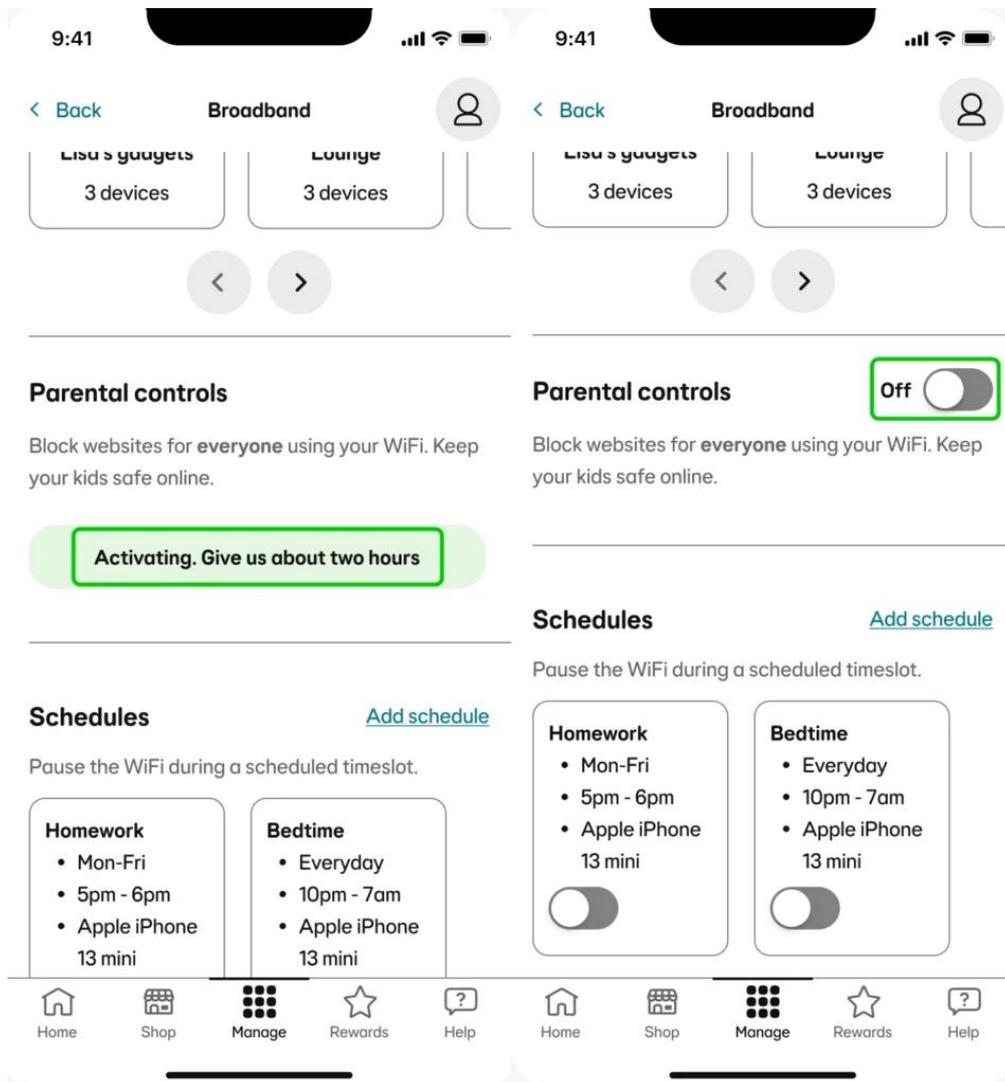
Step 3 - Select **Manage your WiFi**.

Step 4 - To turn parental controls on, click **Activate parental controls**.



Step 5 - Wait for activation to complete. This can take around 2 hours.

Step 6 - Finally, **toggle the parental controls switch on**. This will activate parental controls.



2 How to set content filters

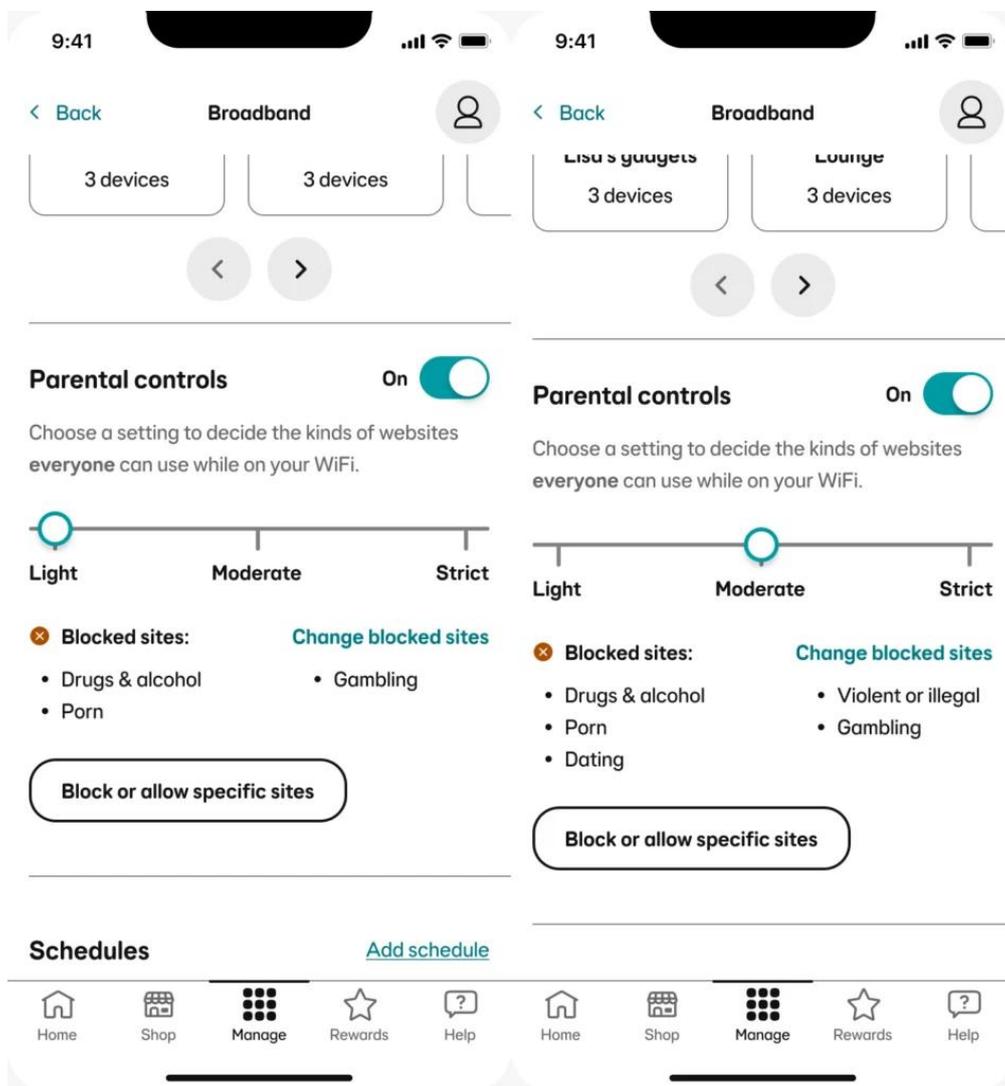
Once parental controls have been activated, you can begin setting filters on what content your child can access on devices connected to your EE broadband.

To set content filters:

Step 1 - Using the slider, you can set the level of content filtering you would like, ranging from light to strict.

Step 2 - You can also click **Change blocked sites** if you would like to choose which specific categories you don't want your child accessing.

Step 3 - To block specific sites, or allow specific sites that would otherwise be blocked under your category filters, select the **Block or allow specific sites** button.



3 Where to manage WiFi schedules

WiFi schedules can be set to fit your children's routines, such as having the WiFi be paused at meal times.

To set WiFi schedules:

Step 1 - Scroll down to the **Schedules** section.

Step 2 - Click **Add schedule**.

Step 3 - You can now set the days, time and gadgets that will have their WiFi paused.

Schedules

[Add schedule](#)

Pause the WiFi during a scheduled time-slot.

The screenshot shows two schedule cards. The first card is titled 'Rosie's homework' and includes a close button (X). It lists: Mon - Fri, 5pm - 7pm, and Rosie's gadgets. The second card is titled 'Dinnertime' and also includes a close button (X). It lists: Everyday, 5pm - 7pm, and Rosie's gadgets.

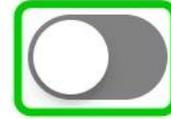
Step 4 - If you scroll down, you will find an option to toggle on **Device Usage**, which will measure how long your child spend online on their devices.

Step 5 - You can also use the **Pause WiFi** toggle to turn off WiFi on your child's devices, even outside of your WiFi schedules.

Device Usage

[What's this?](#)

Measure how much time these devices spend online.



Pause WiFi

Keep the devices in this group off the WiFi for a bit.

