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# Amazon Prime Video Parental Controls

## Controls & settings guide

Amazon Prime Video parental controls give you the ability to set restrictions for the video content that can be purchased or viewed on your connected devices.

You can protect these settings with a PIN.

## 1 How to create a kid's profile

The best way to help your child watch appropriate content on Amazon Prime Video is to create a kid's profile. A kid's profile lets you set restrictions that your child cannot change.

### To create a kid's profile:

**Step 1** – While you can make changes in the mobile app, the web version is easier to navigate.

So, go to **Amazon Prime Video** in your browser and login. Click your **profile icon** in the top right and select **+ Add new**.

**Step 2** – Type in your **child's name** and **click the toggle next to Kid's profile?** to activate these settings.

With your child, decide on the avatar to represent their account. Click **Save changes**.

## 2 Where to manage content restrictions

Every kid's profile automatically limits content to U (Universal – Suitable for all) in the UK. As your child matures, you might wish to lessen these restrictions for access to more content.

### To manage age ratings:

**Step 1** – In the **Amazon Prime web browser**, select your **child's profile**. Once you're in the right profile, click on the **profile icon** in the top right corner > **Account & Settings**.

Note: On the **profile page**, you can see all profiles to choose from. If you're in someone else's profile, click their icon in the top right corner to select the profile you want to edit.

**Step 2** – You might need to re-enter your Prime Video password to access this section. Then, click **Permissions** in the top menu under Account & Settings.

**Step 3** – Scroll down to **Viewing restrictions** and **choose the right age** for your

child.

This means they can view all content which has the set rating or lower. For example, if you set the rating to PG, your child can watch anything rated PG or U.

If your child tries to watch content rated for older audiences, they will need to enter a PIN, so make sure you have one that only you know set up.

## Ratings meanings and examples

**U – Universal:** Suitable for all ages. Films like The LEGO Movie (2014) and Hotel Transylvania (2012) are rated U.

**PG – Parental Guidance:** Some scenes unsuitable for young children. Films like A Minecraft Movie (2024) and Peter Rabbit (2018) are rated PG.

**12 – Not suitable for under-12s.** Films like Thunderbolts\* (2024) and The Lord of the Rings: The Two Towers (2001) is rated 12.

**15 – Not suitable for under-15s.** TV series like The Handmaid's Tale (2017-25) and films like The Monkey (2024) are rated 15.

**18 – Only suitable for adults.** TV series like The Boys (2019-) and films like Hannibal (2001) are rated 18.

Visit the [British Board of Film Classification \(BBFC\)](#) to learn more or find ratings for specific TV series or films.

**Step 4** – Under **Apply viewing restrictions to**, select **All supported devices**.

This will ensure the changes you've made will show on all devices your child uses Amazon Prime Video on.

## 3 How to set or change a PIN

Setting PINs on each Prime Video profile will help protect your child from [inappropriate content](#).

A PIN means children must enter the code to watch certain films and movies. So, make sure the PIN is unique and that you do not share it.

### To create a PIN that applies to all profiles:

**Step 1** – Click on the **account profile icon** > **Account & Settings**. Navigate to the **Permissions** tab.

**Step 2** – At the very top, under **Prime Video Account PIN**, enter a **4-digit PIN** and click **Save**. If you need to change it, you can click **Change** and enter a new PIN easily.

If your child sets a profile PIN on their account, the one you set here will override that.

### **To create PINs for each profile:**

**Step 1** – Click on the **account profile icon** > **Manage profiles**.

**Step 2** – Click **Edit profile** and choose which **profile** you'd like to add a PIN to.

**Step 3** – Next to **Profile PIN and locks**, click **Manage**.

**Step 4** – Enter a **4 digit PIN** and click **Done**.

Note: If you do this for your own profile, the PIN you enter will be the one that overrides all other PINs as detailed in the previous instructions.

**Step 5** – For profiles which have access to content rated for older ages, turn on the **Profile lock** as well by **clicking the toggle**.

This means that if a child tries to use your profile, for example, they will need to know the account PIN.

## **4 Where to turn off purchasing**

If you would like to limit the content your child can rent or buy, make sure you turn on purchase restrictions.

### **To turn on purchase restrictions:**

**Step 1** – From the **Account & Settings** on any profile, go to **Permissions**.

**Step 2** – Under **Purchase restrictions**, click the **On** option. This will require the account PIN for any purchase in the future.